UCSF Health

2021 UCSF Health Improvement Symposium Poster Booklet

JUNE 9, 2021

2021 Poster Booklet

UCSF Health

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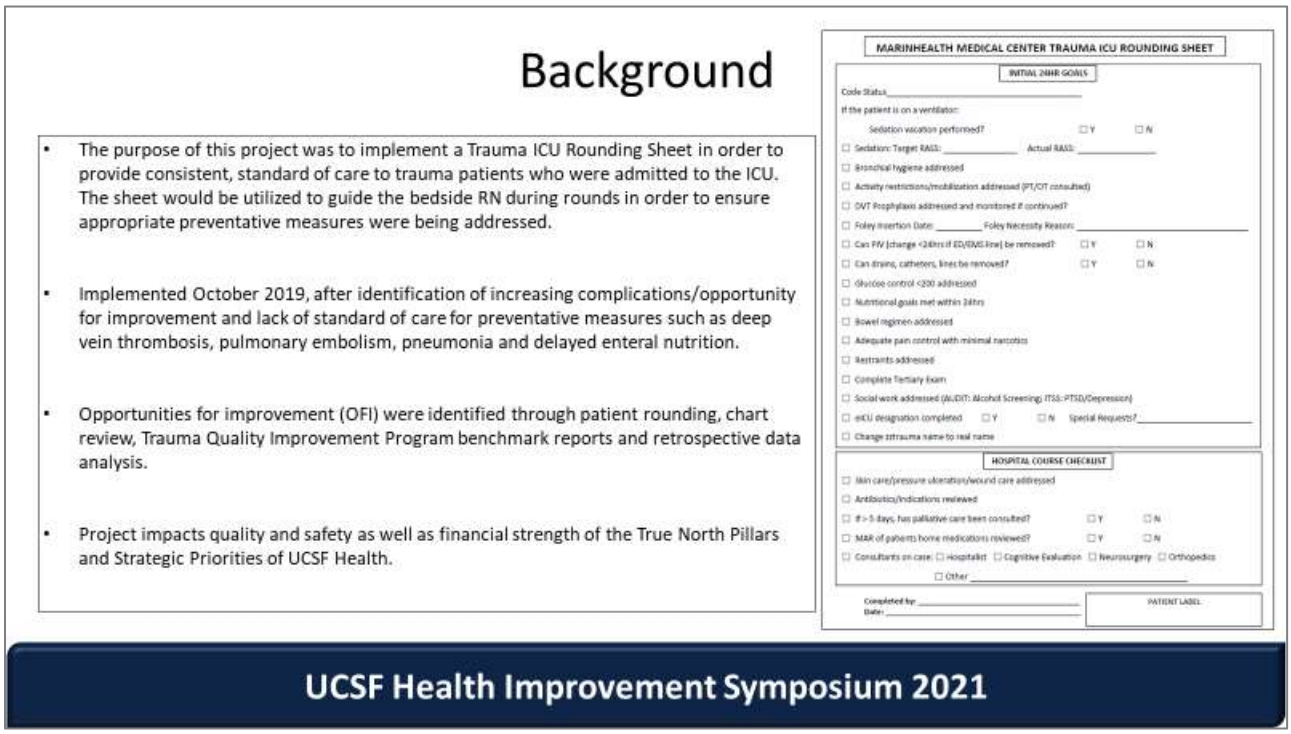
Implementation of a Trauma ICU Rounding Sheet: Providing Standard of Care and Preventing/Decreasing Complications Among Trauma Patients

Laura Pajari, RN, BSN, CEN, TCRN and Meaghan Carroll, RN, MSN, CNL, CEN, TCRN

Trauma Process Improvement and Outcomes Coordinator and Trauma Program Manager

Emergency and Trauma Department at MarinHealth Medical Center



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Choosing Wisely: Preserving Vessel Health, What Providers and Nurses Need to Know

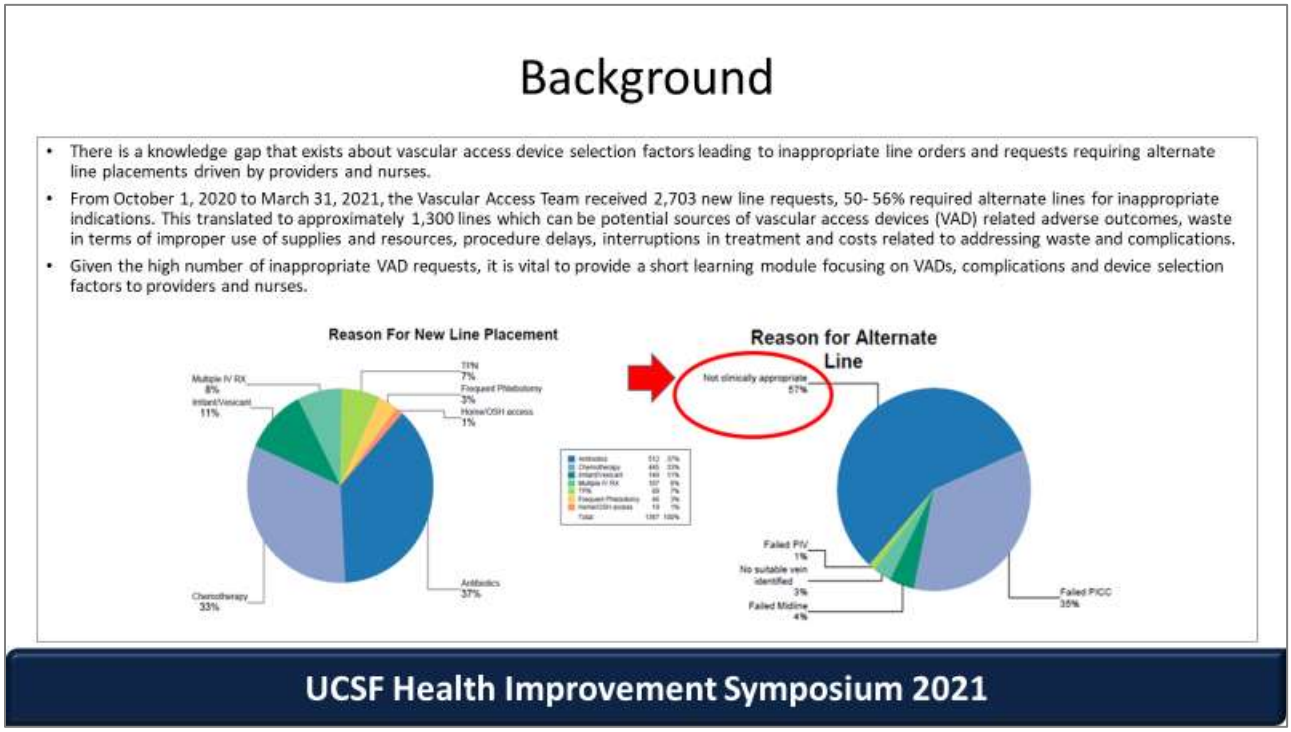
Riza Magat, RN, BSN, MS-L, VA-BC

Felix Piamonte, RN, BSN, MS-L, VA-BC

Michele Nomura, RN, BSN, MSN, VA-BC

Vascular Access Team/Adult Parnassus Campus

Nursing



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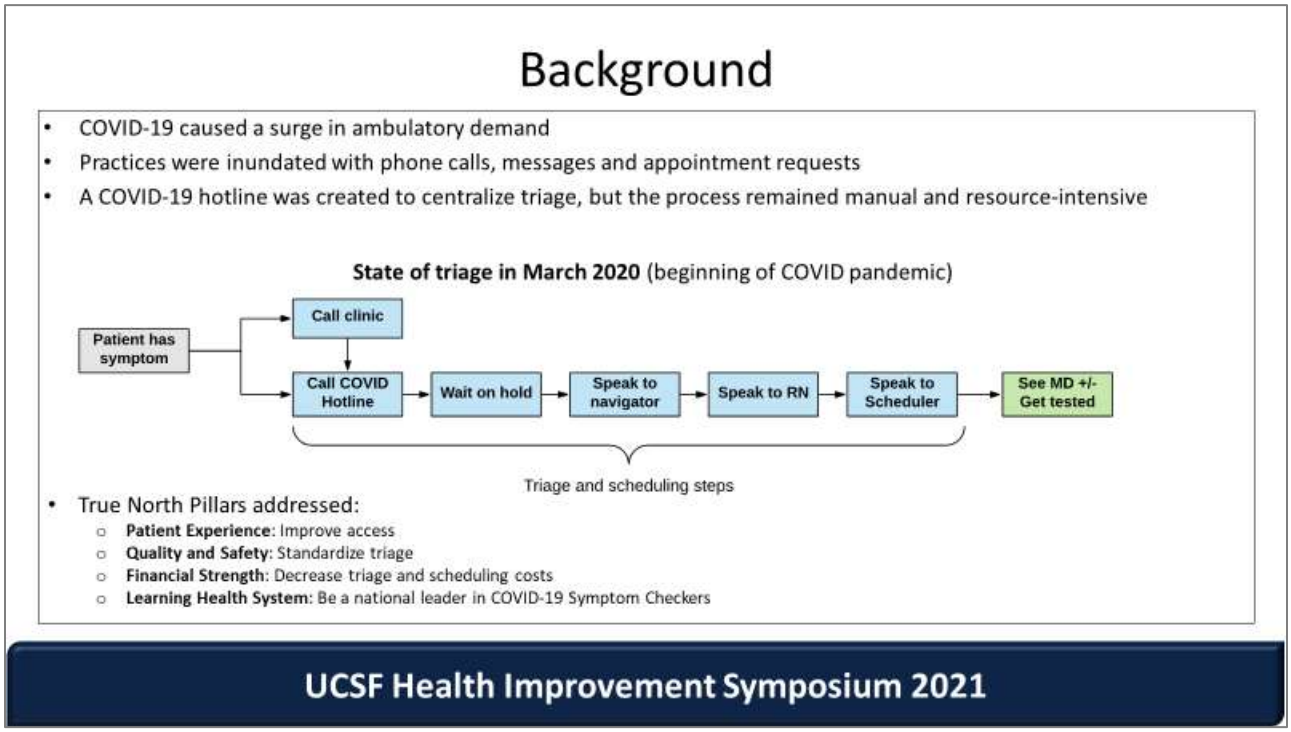
UCSF Health

COVID-19 Symptom Checker: MyChart Self-Triage & Self-Scheduling Tool

Presenter: Tim Judson MD, MPH

Team: Tim Judson MD, MPH; Chris Miller; Aimee Williams MPH; Ralph Gonzales MD, MSPH

In collaboration with: Clinical Innovation Center, Center for Digital Health Innovation, Digital Patient Experience, Office of Population Health



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UCSF Health

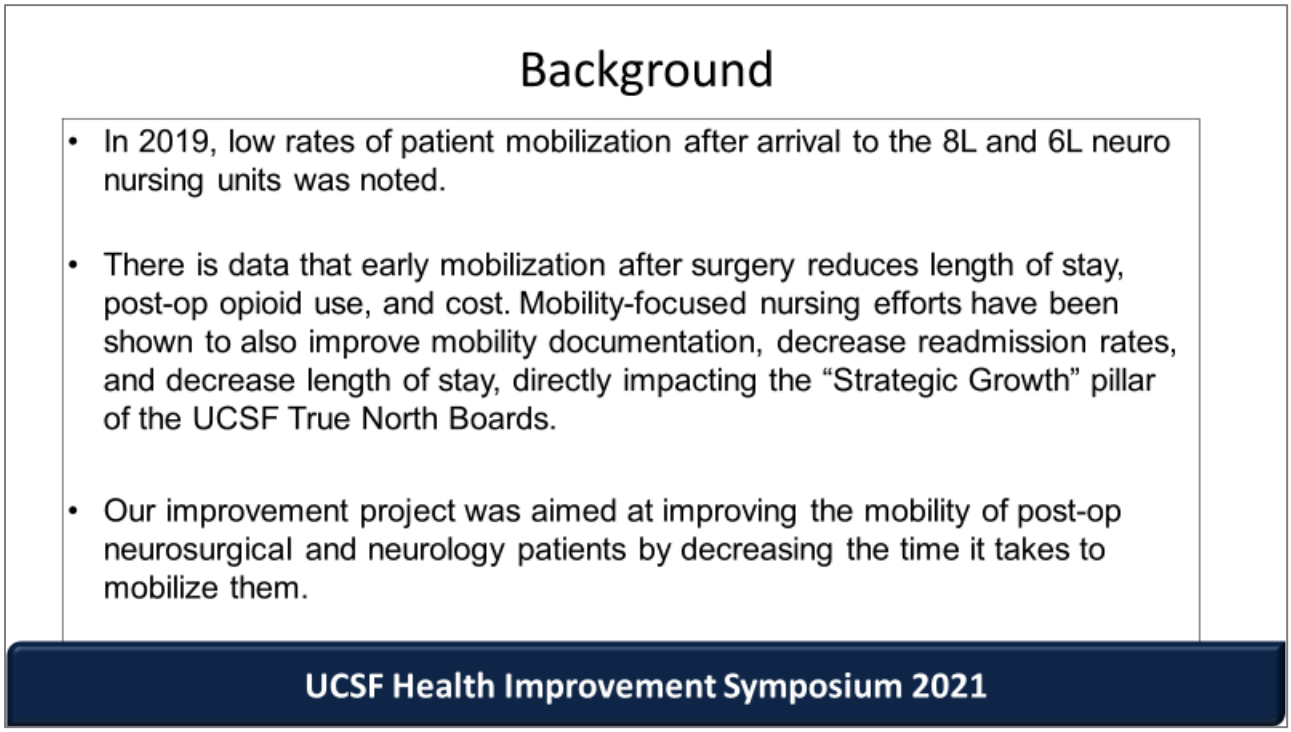
Improving Mobility in Patients on the Inpatient Neuro Units

Sujatha Sankaran MD, Madeline Chicas MHA, Kristen Hart RN, Annette Neill RN,

Anthony Kim MD, Maulik Shah MD

6L and 8L Units

Departments of Neurosurgery and Neurology



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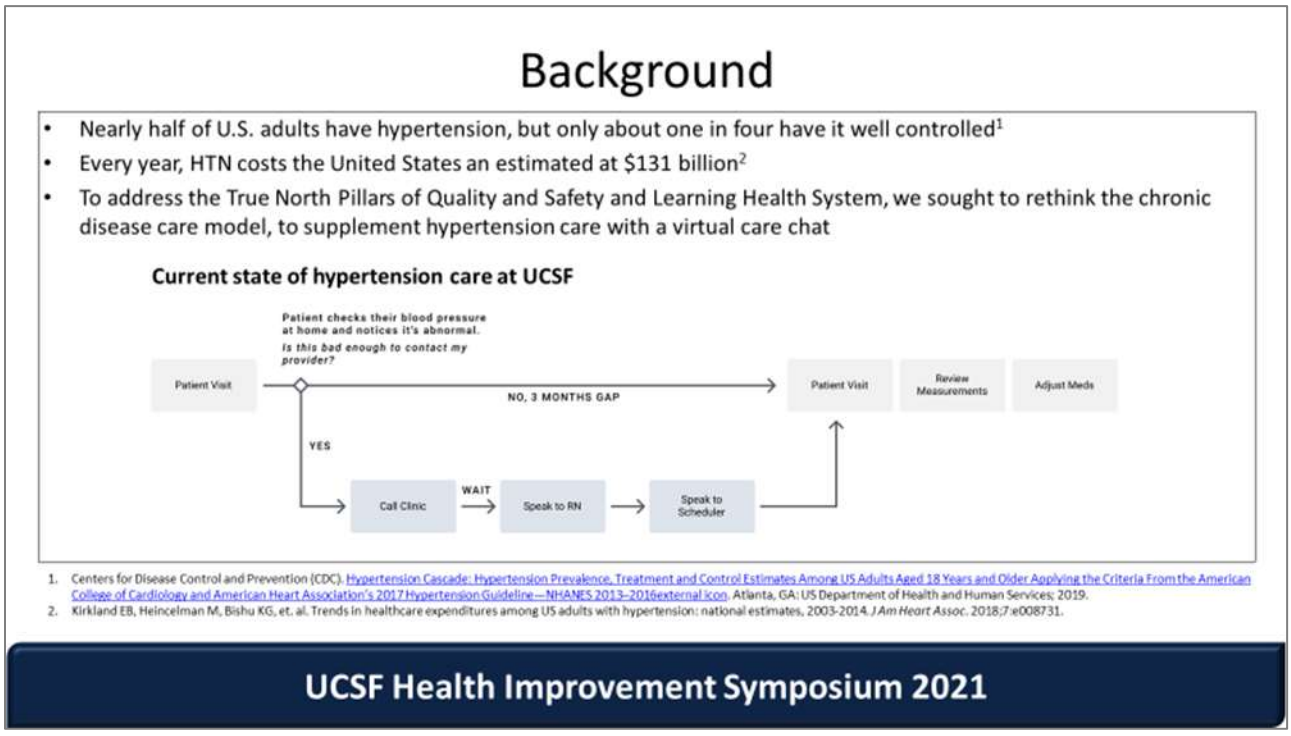
Designing a Virtual Care Chat Program for Hypertension

Presenters: Ali Maiorano, Olivia Bigazzi, Tim Judson

Contributors: Ali Maiorano; Olivia Bigazzi; Tim Judson MD, MPH; Anobel Odisho MD; Aaron Neinstein MD; Nat Gleason MD

Collaboration between: Center for Digital Health Innovation; Digital Patient Experience; Division of General Internal Medicine; Conversa Health

*Support for this work from the Mount Zion Health Fund



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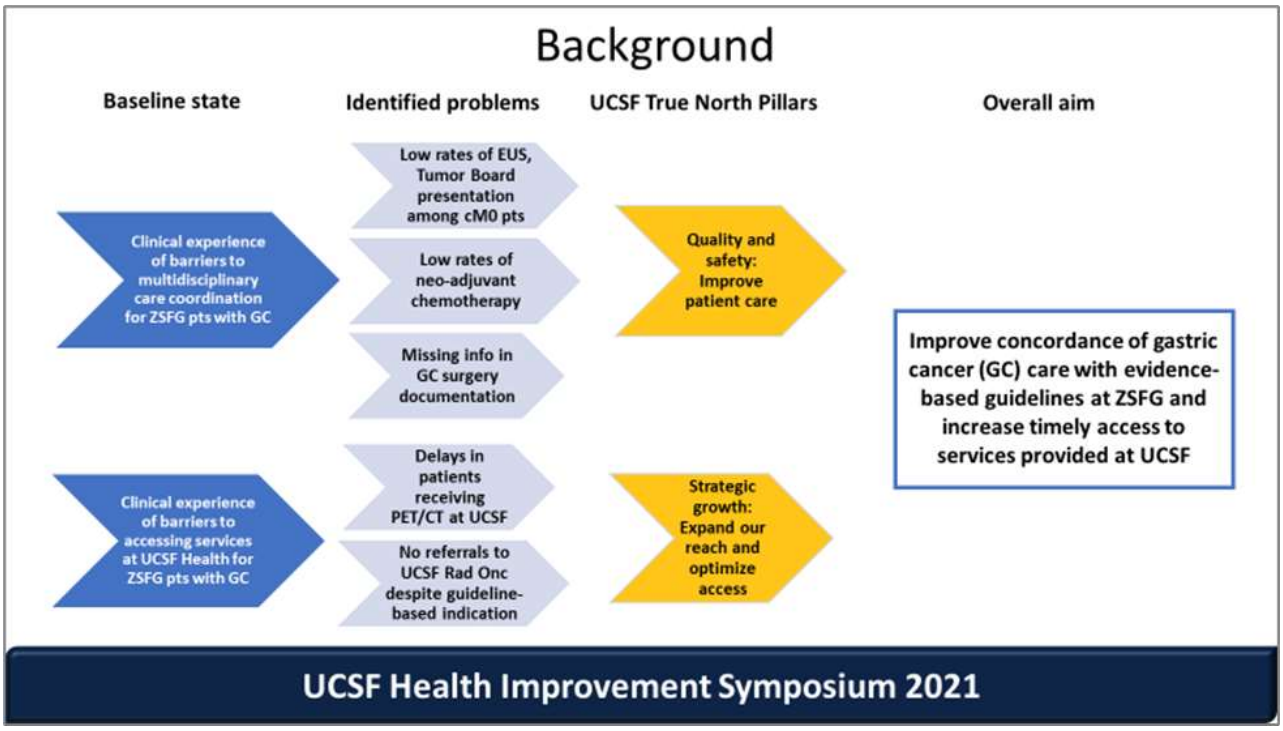
Improving concordance of gastric cancer care with evidence-based guidelines at ZSFG

Hannah Rees, MS3; Adnan Alseidi, MD, EdM; Andre Campbell, MD;

Niharika Dixit, MD; Terence Friedlander, MD; Rebecca DeBoer, MD, MA



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Characterization of HIT Management

Claire Bainbridge, PharmD, BCCCP

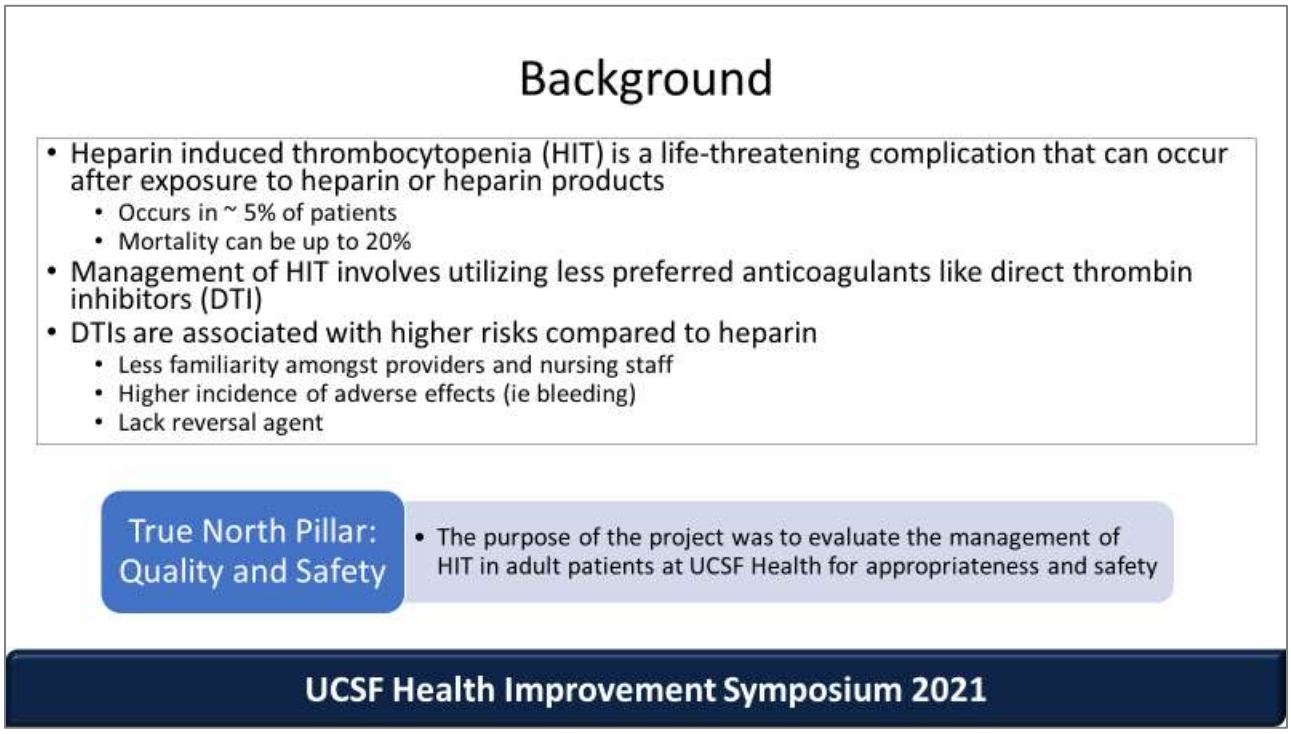
Marissa Hom, PharmD, BCCCP; Kendall Gross PharmD, BCPS, BCCCP;

Allison Pollock BCPS, FCSHP; Ashley Thompson, PharmD, BCCCP

Department of Pharmaceutical Services, UCSF Health

Department of Clinical Pharmacy, UCSF School of Pharmacy

Medication Outcomes Center, UCSF School of Pharmacy



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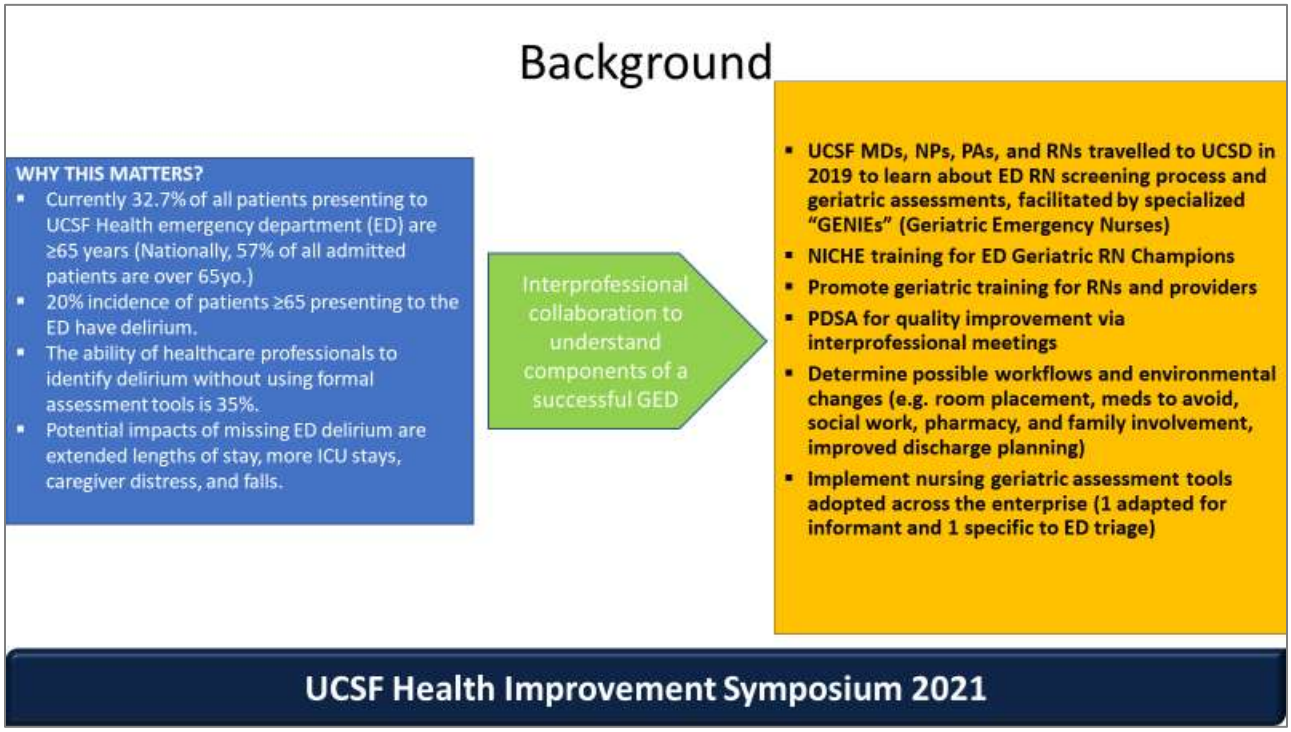
IMPROVING AGE-FRIENDLY CARE THROUGH A GERIATRIC EMERGENCY MEDICINE LENS

Mitchel Erickson, MS, RN, ACNP-BC, Oriana Duet, RN, CNIII, Sheila Pardo, RN,
Bianca Wallace, RN, Arnold Shepherd, RN, BSN, Benjamin Tanner, MS, RN, CNS, FNP-BC,
William Wood, PA, Sasha Binford, PhD, RN, CNS, Robin Clark, PA, Eva Velarde-Rios, BSN, RN,
Stephanie Rogers, MD, Todd James, MD, James Hardy, MD, Nida Degesys, MD
Joint Quality Improvement between the Division of Geriatrics and Emergency Medicine



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Survivorship Wellness Group Program: Telehealth Conversion in the Time of COVID-19

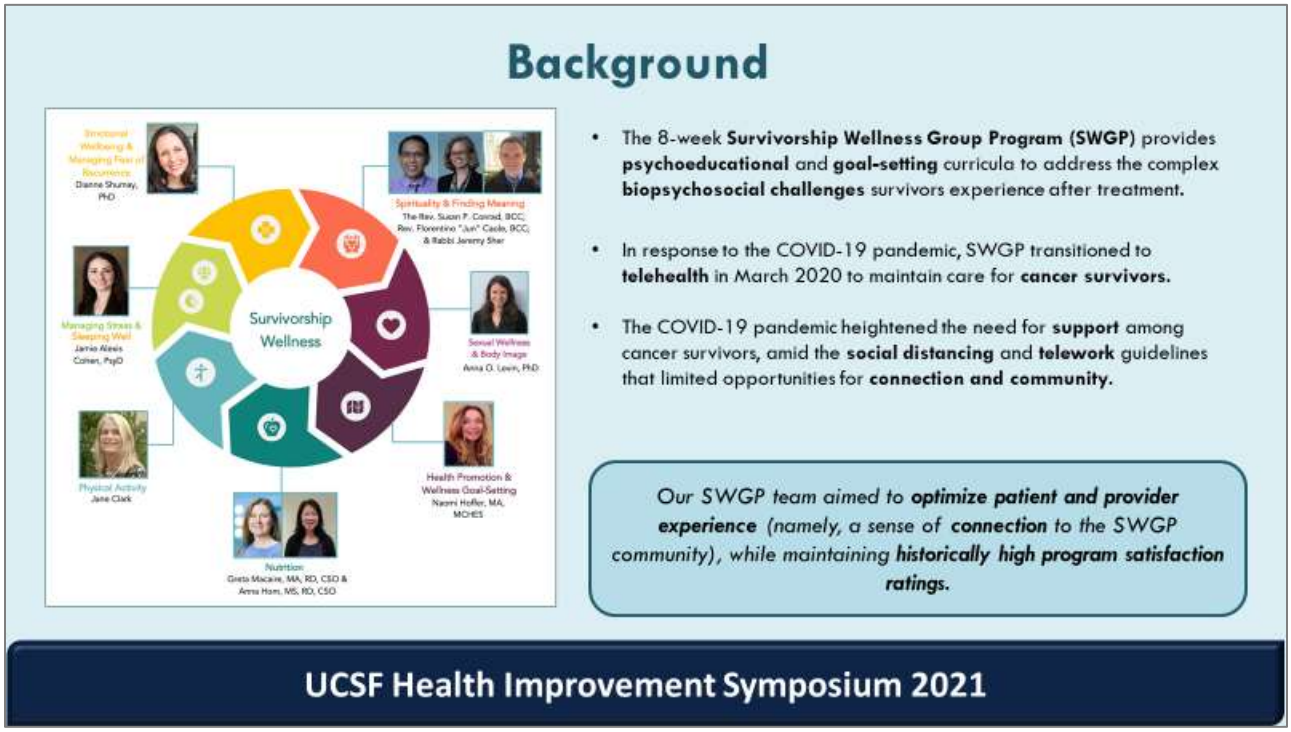
Presenter Name: Alison Chang

Team Members: Anahat Singh, MA; Chelsea Siwik, PhD;

Dianne M. Shumay, PhD; Margaret Chesney, PhD; Jamie Cohen, PsyD

Department: UCSF Psycho-Oncology

UCSF Helen Diller Family Comprehensive Cancer Center



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UCSF Health

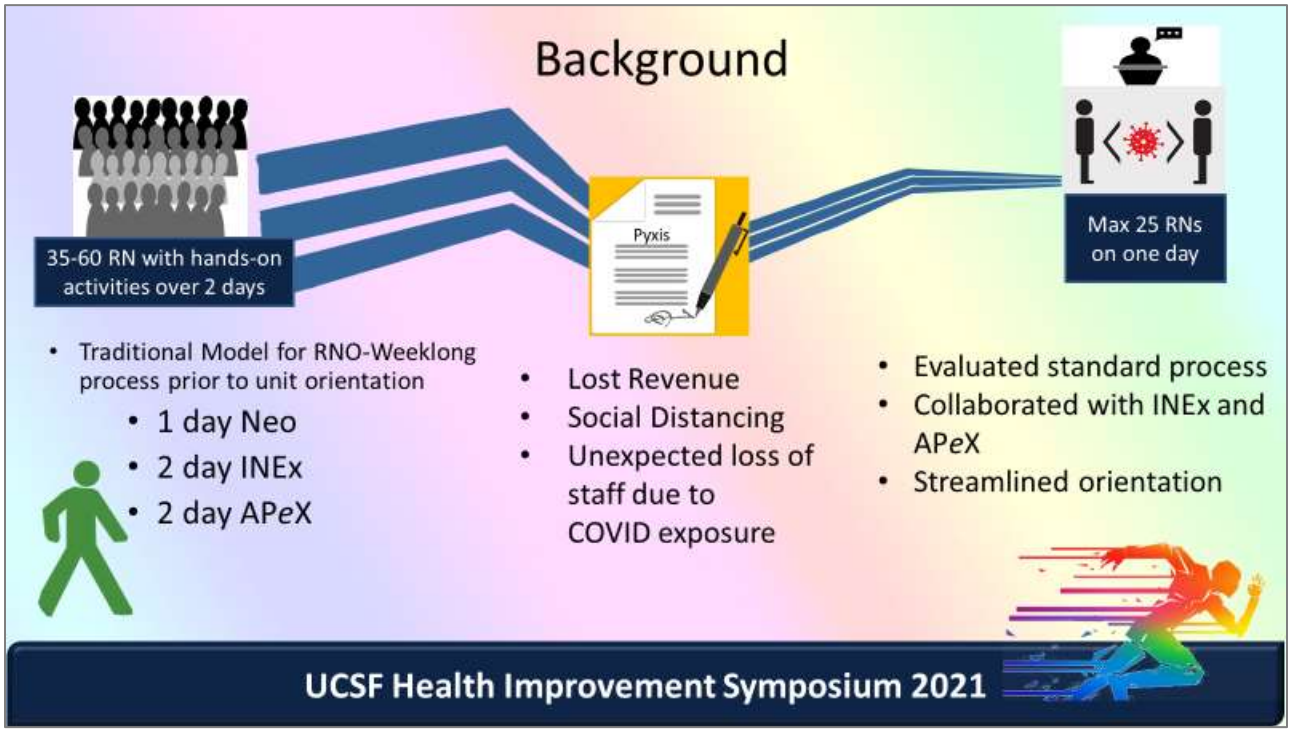
Streamlined RN Orientation: COVID-19 Compliant/Budget Conscious

Anthony Scott, MSN, RN, NPD-BC, CNL, PHN

Mary-Ann Rich, MS, RN, NPD-BC, CNOR

Nursing Professional Development Specialists

Center for Nursing Excellence and Innovation



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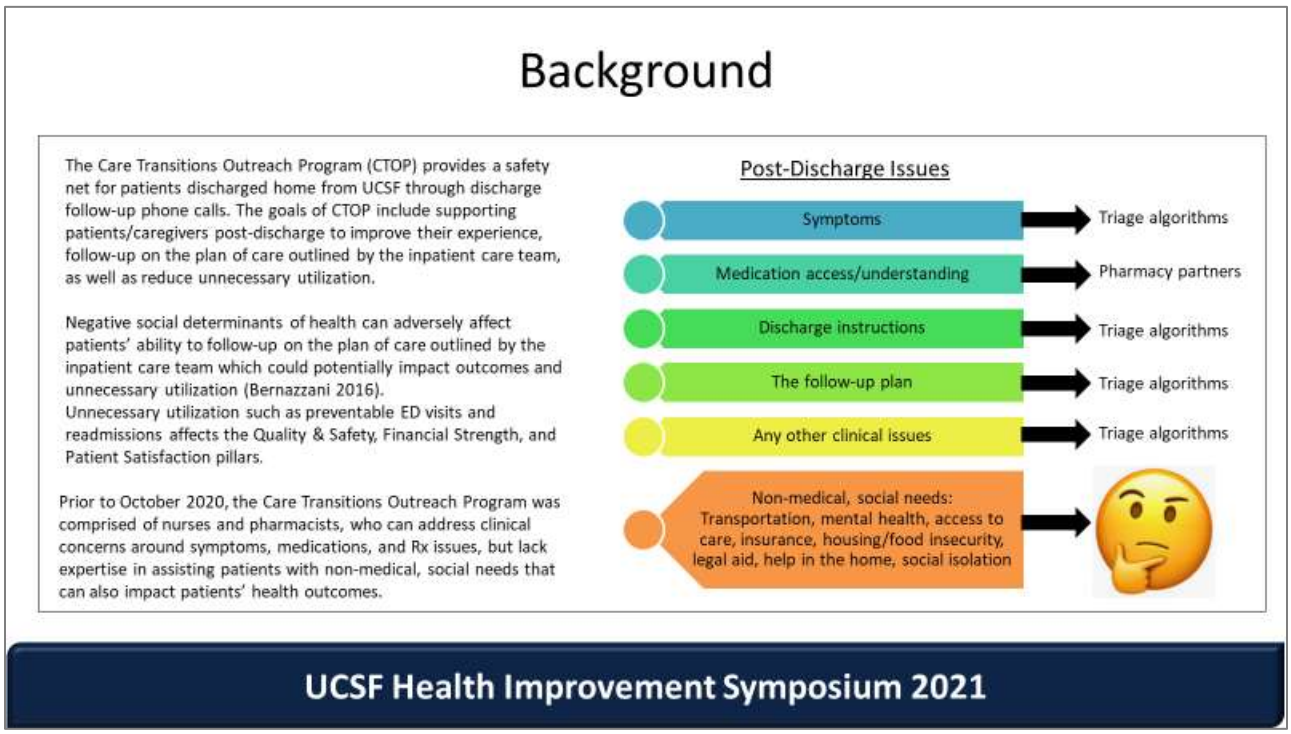
UCSF Health

Designing a Transitions Social Worker Role in Population Health to Support Patients Post-Discharge

Aurora Snyder, Nancy Lee, Anna Hoyt, Joan Casey, Ellen Maxon, Michelle Asiano, Meg Wheeler

Care Transitions Outreach Program

Office of Population Health



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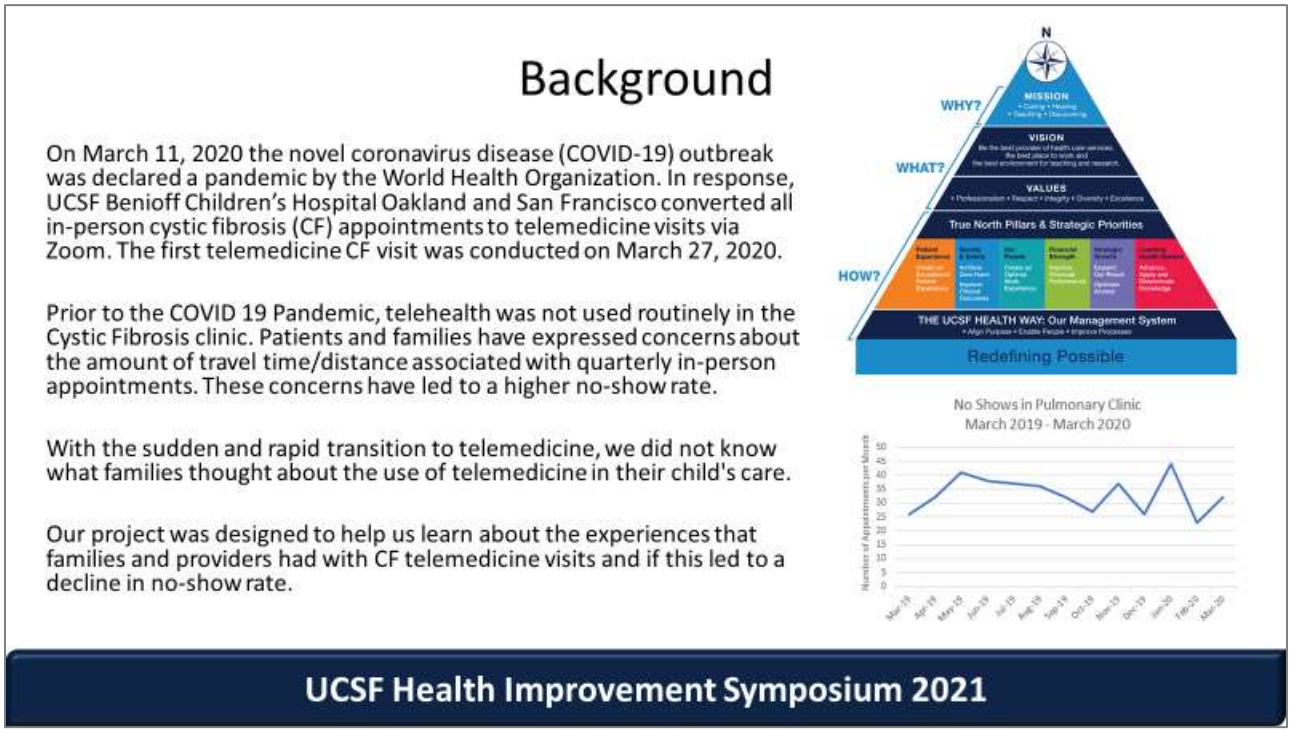
Patient and Provider Experience with Cystic Fibrosis Telemedicine Clinic

Kalen Hendra, Fatima Neemuchwala, Marilynn Chan, Ngoc Ly, Elizabeth Gibb

Pediatric Pulmonology, Department of Pediatrics



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Building a System for Inpatient Addiction Management at UCSF Health

Sujatha Sankaran MD, Matt Tierney NP, Jen Twiford RN, Marilyn Bazinski CNS,

Jesse Ristau MD, Meher Singh MSW

UCSF Health Substance Use Committee

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UCSF Health

Reducing Patient Waiting Time in Multidisciplinary Cystic Fibrosis Clinic

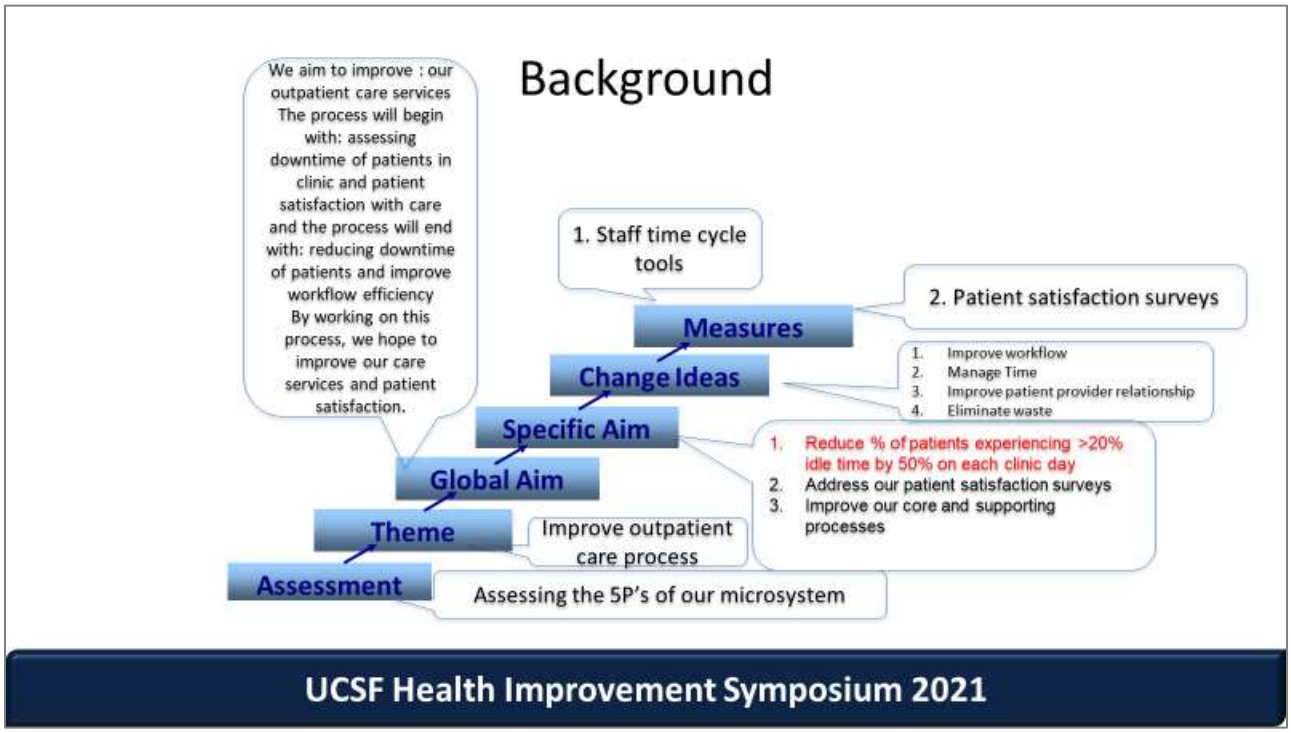
Fatima Neemuchwala, MD

Elizabeth Gibb, Ngoc Ly, Marilynn Chan, Sylvia Stofella, Makiko Omori, Tiffany Raffino,

Minh Huynh, Leslie Lam, Sarah Aguirre

Pediatric Cystic Fibrosis Center

University of California, San Francisco



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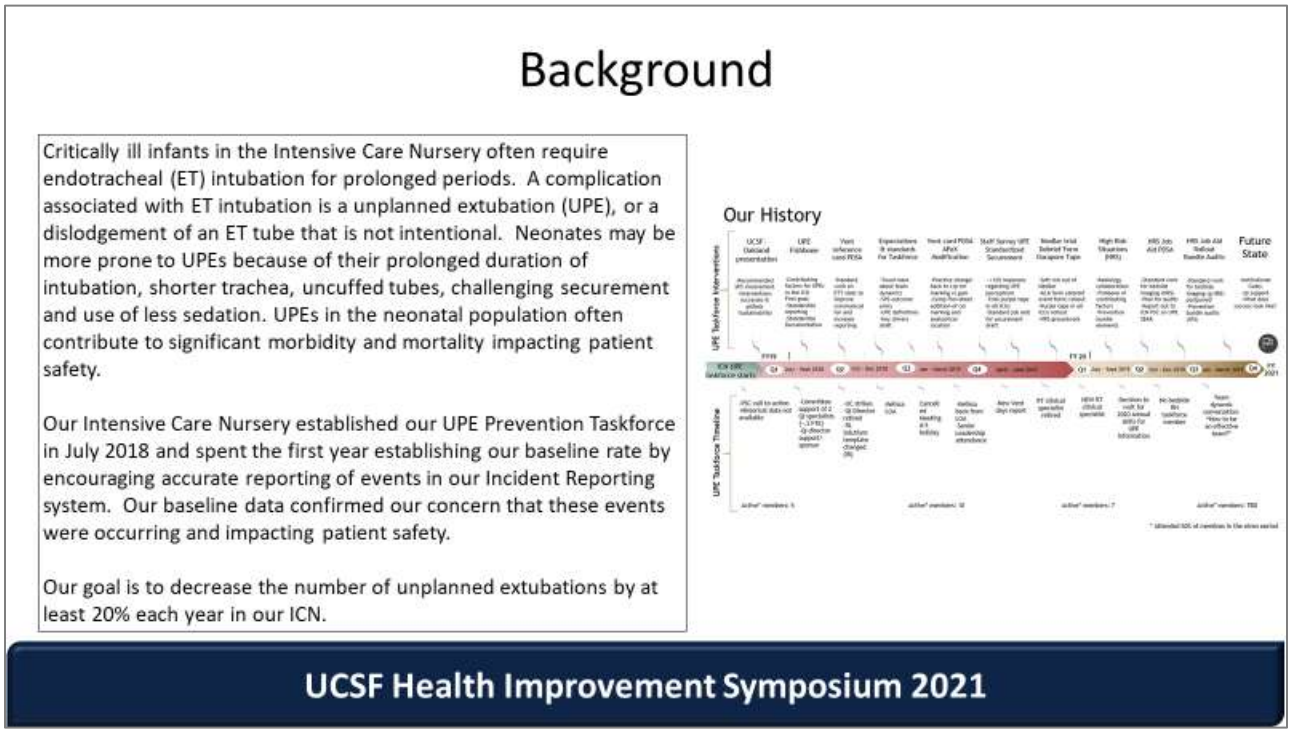
Reducing Unplanned Extubations in the Intensive Care Nursery

Presented by: Lara Bellingham RN, Jeannie Chan CNS & David Woolsey RCP

Intensive Care Nursery/Neonatology

ICN UPE Prevention Taskforce Members: Lara Bellingham, RN; Jeannie Chan, CNS; Jomel Cruz, RN; Ray Holmes, RCP; Katherine Komondor, NNP; Katie Kramer, MD; Sue Kymala, RCP; Melissa Liebowitz, MD; Michelle Murphy, RCP; Fritzie Oriente, RN; Elizabeth Papp, CNS: Joy Quilatan, RN; Karren Ramos, RCP; Janet Shimotake, MD; Melinda Stewart QI Advisor; Sandy Tom, RCP; Len Toy, RCP; David Woolsey, RCP



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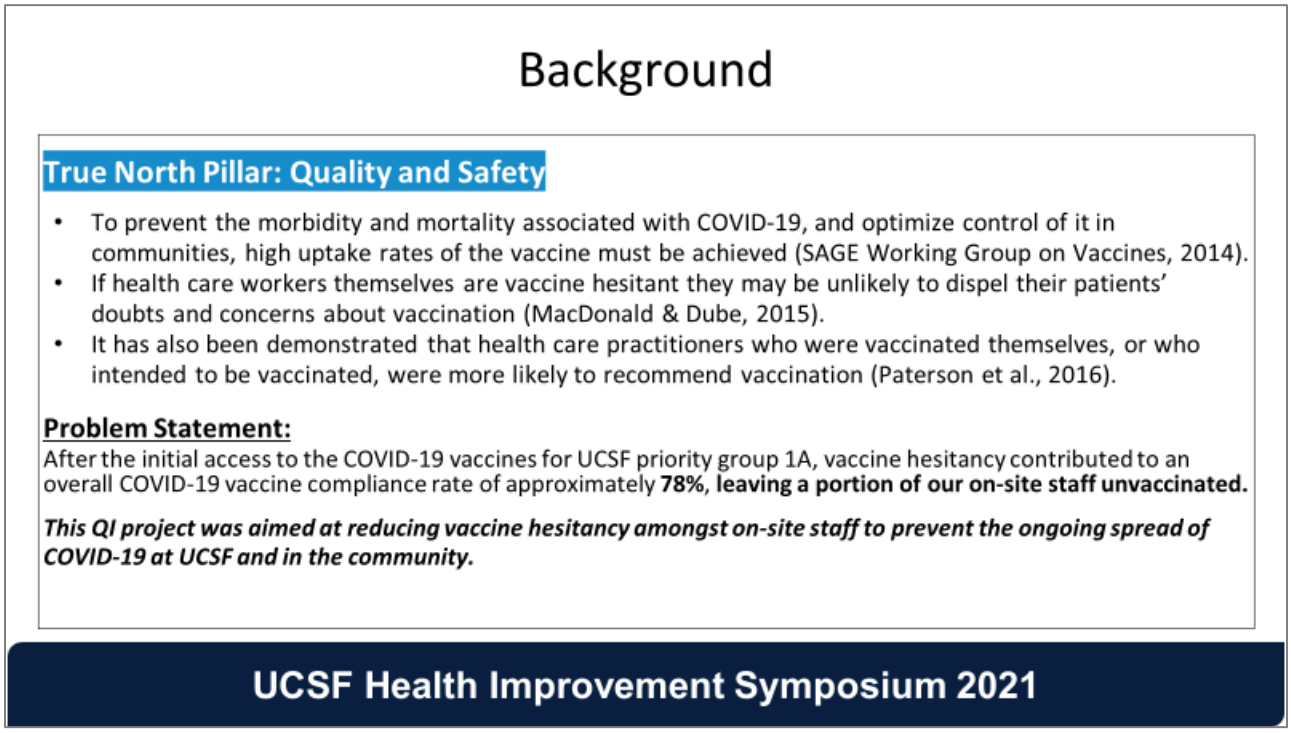
UCSF Health

UCSF COVID-19 Vaccine Ambassador Program

Nicole Giacosa, RN, MSN; Kathleen Maniatis, RN, MSN; & An Duong, MA

Pediatric Infusion Center



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UCSF Health

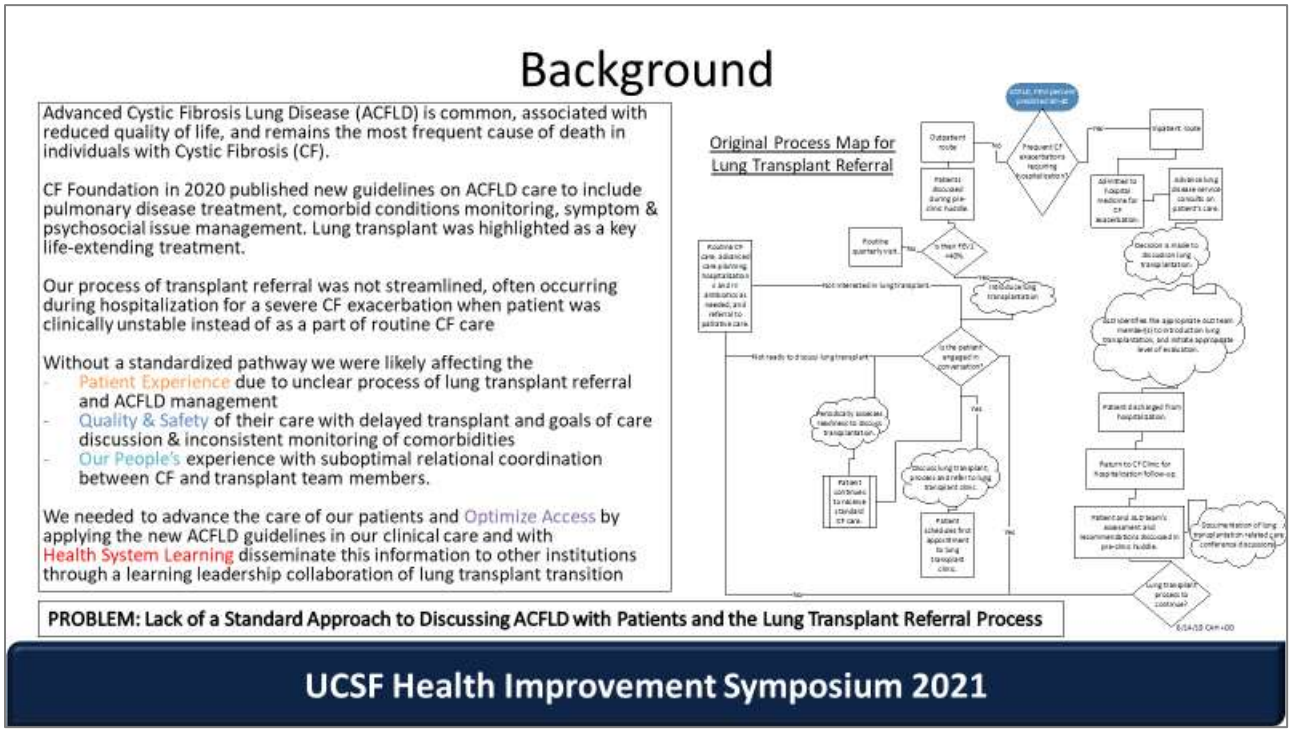
Advanced Cystic Fibrosis Lung Disease: A Standardized Care Pathway

Manisha Israni-Jiang, MD

Diana Dawson PNP, Mary Ellen Kleinhenz MD

UCSF Adult Cystic Fibrosis Center

Department of Medicine



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Pursuing Pharmacy Revenue Opportunities

Jessica Galens

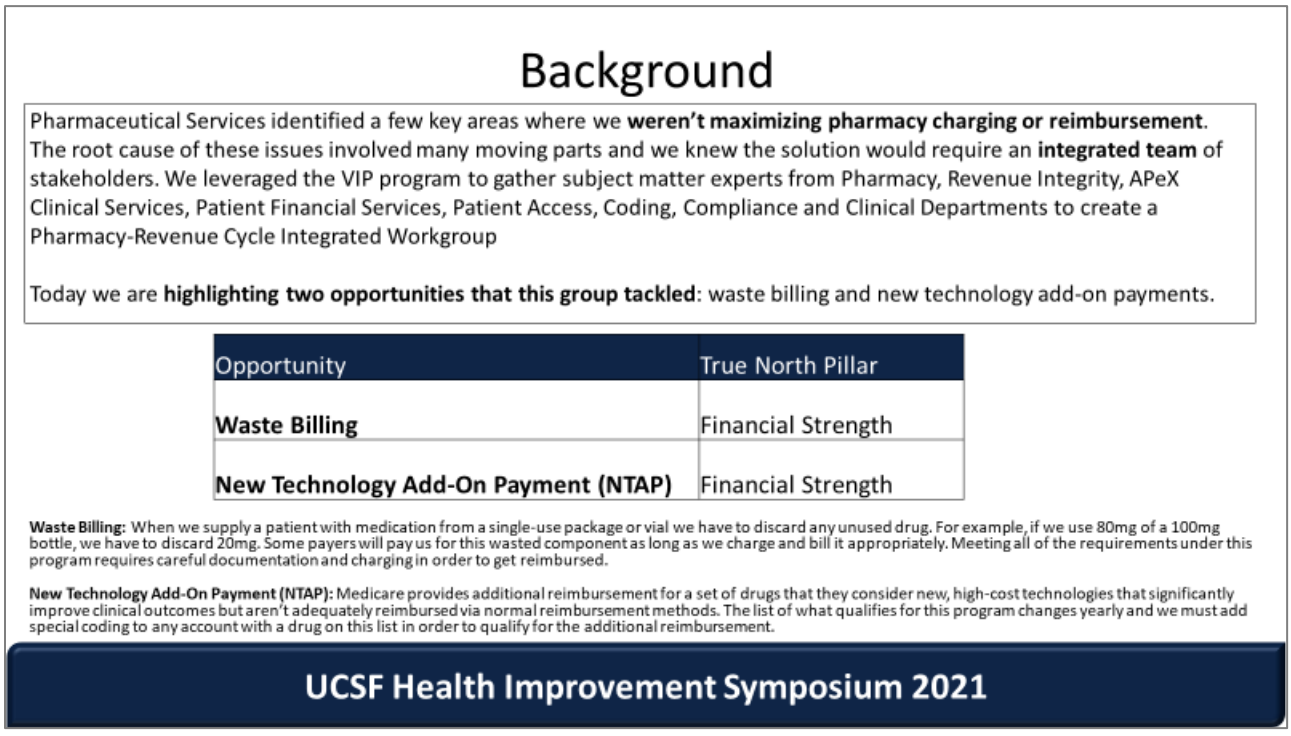
Assistant Chief Pharmacy Officer, Business Services

Department of Pharmaceutical Services

Michelle Marts

Project Manager and Strategy Analyst

Revenue Management



Background

Pharmaceutical Services identified a few key areas where we **weren't maximizing pharmacy charging or reimbursement**. The root cause of these issues involved many moving parts and we knew the solution would require an **integrated team** of stakeholders. We leveraged the VIP program to gather subject matter experts from Pharmacy, Revenue Integrity, APeX Clinical Services, Patient Financial Services, Patient Access, Coding, Compliance and Clinical Departments to create a Pharmacy-Revenue Cycle Integrated Workgroup

Today we are **highlighting two opportunities that this group tackled**: waste billing and new technology add-on payments.

Opportunity	True North Pillar
Waste Billing	Financial Strength
New Technology Add-On Payment (NTAP)	Financial Strength

Waste Billing: When we supply a patient with medication from a single-use package or vial we have to discard any unused drug. For example, if we use 80mg of a 100mg bottle, we have to discard 20mg. Some payers will pay us for this wasted component as long as we charge and bill it appropriately. Meeting all of the requirements under this program requires careful documentation and charging in order to get reimbursed.

New Technology Add-On Payment (NTAP): Medicare provides additional reimbursement for a set of drugs that they consider new, high-cost technologies that significantly improve clinical outcomes but aren't adequately reimbursed via normal reimbursement methods. The list of what qualifies for this program changes yearly and we must add special coding to any account with a drug on this list in order to qualify for the additional reimbursement.

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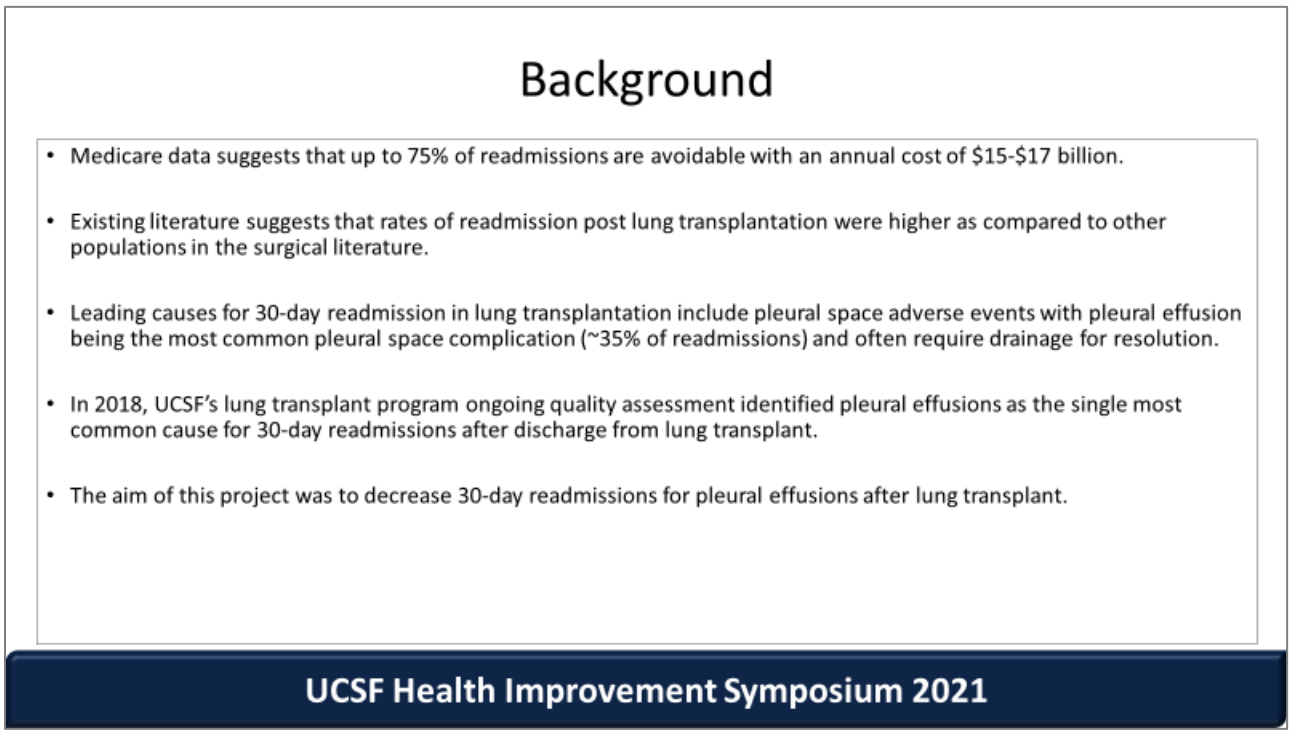
UCSF Health

Implementation of Ultrasound Surveillance at Discharge to Reduce 30-day Readmissions for Pleural Effusions after Lung Transplant

Katherine Malcolm, MD MPH

Aida Venado and the Lung Transplantation Team

Pulmonary and Critical Care Medicine



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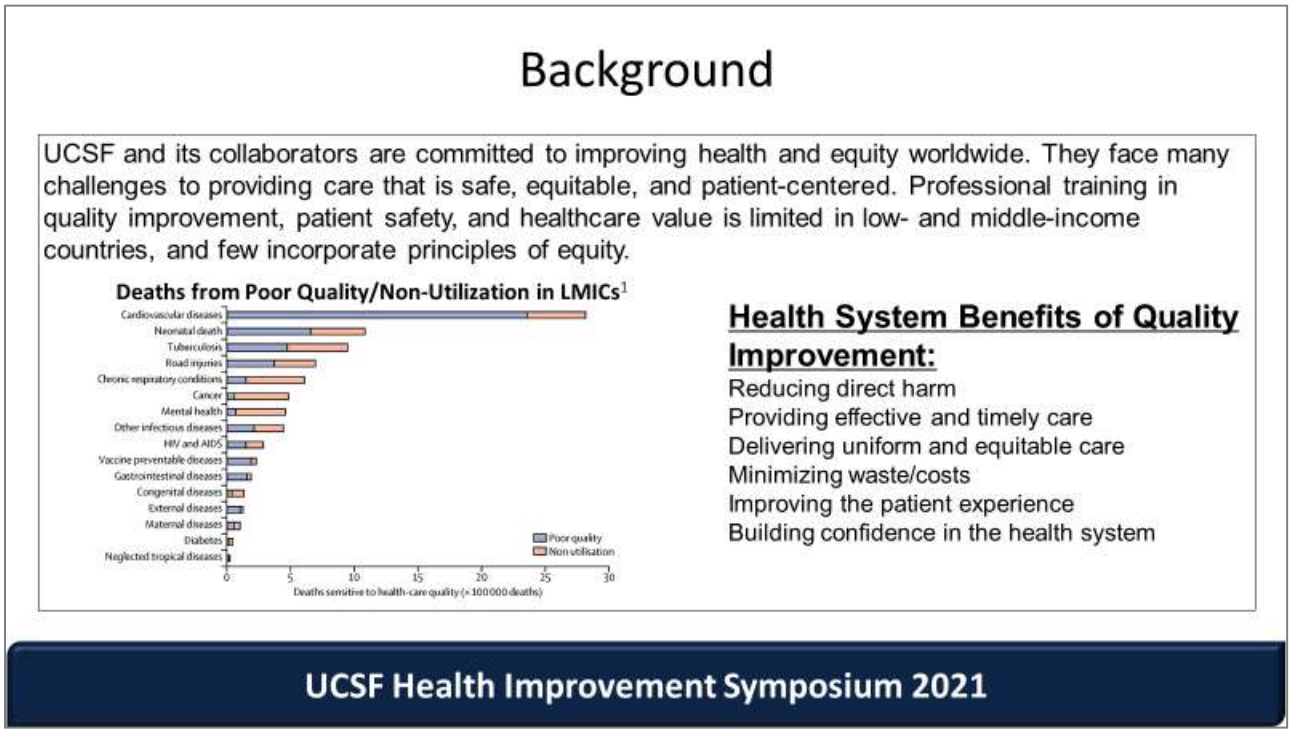
UCSF Health

A Global Health Quality Improvement Curriculum

Arianna Safi, Omid Boozarpour, Eric Kim, Sam Hatfield MD, David Gordon MD, Alon Unger MD,

Sujatha Sankaran, MD

Departments of Hospital Medicine and Pediatrics



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UCSF Health

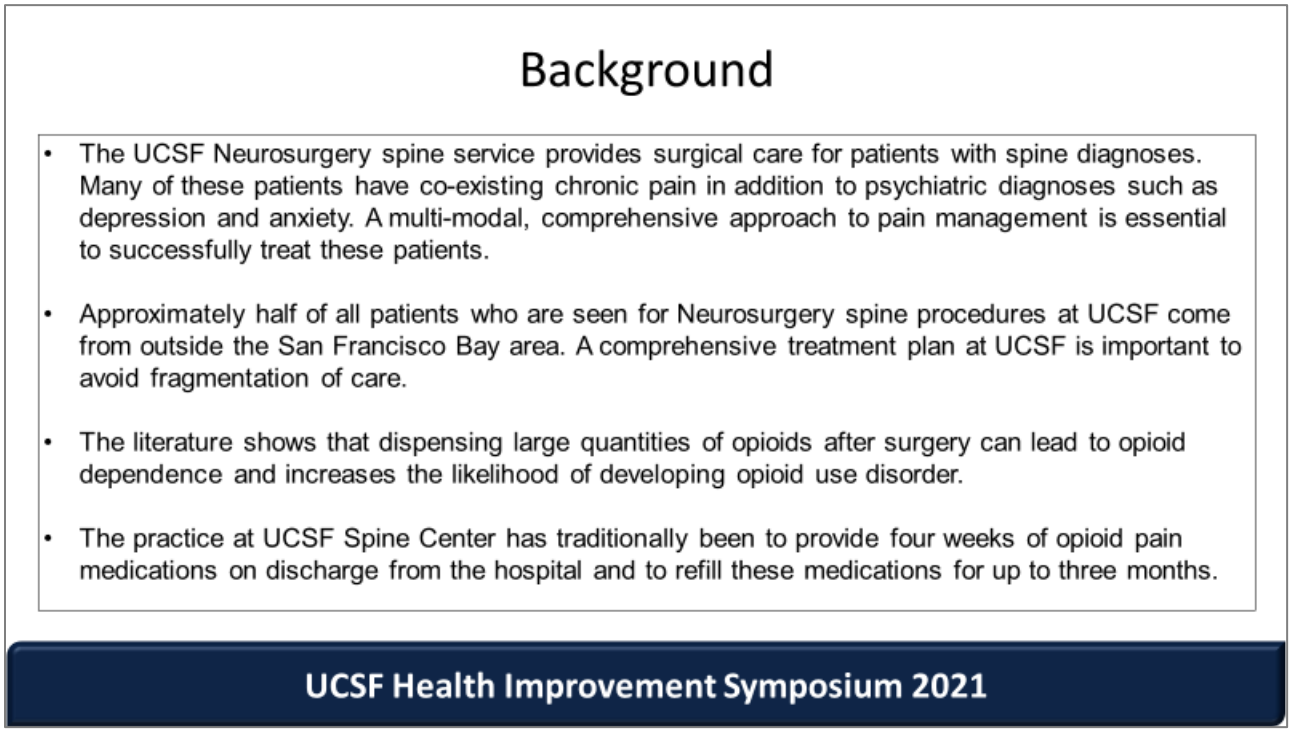
Opioid Reduction Initiative on the Neurospine Service

Sujatha Sankaran MD, Madeline Chicas MHA, Vivian Le MPH, Kevin Barrette MD,

Lori Reisner Pharm D, Chris Abrecht MD, Zhonghui Guan MD, Erica Langnas MD,

Praveen Mummaneni MD MBA

Departments of Neurosurgery and Hospital Medicine



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UCSF Health

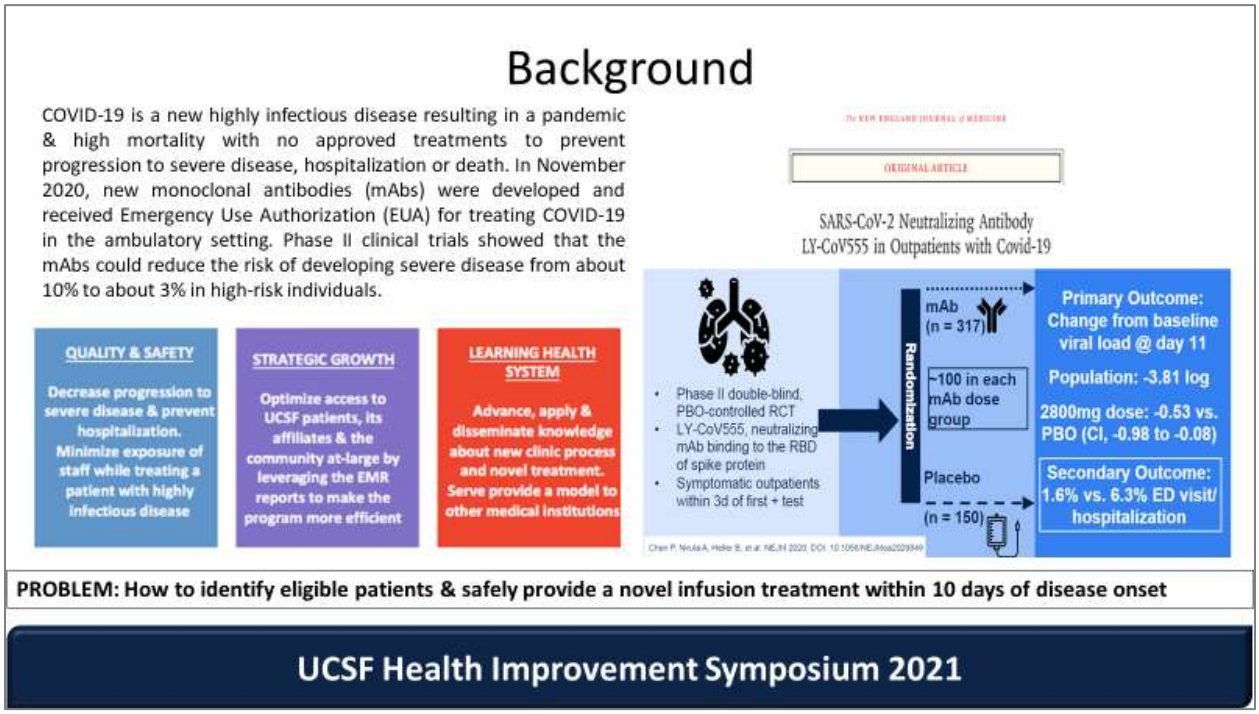
Getting mAb About COVID-19

Natalie Davis, FNP

Sherri Pena, LGC; Jessica Bedoy, BA, Manisha Israni-Jiang, MD

Mission Bay Respiratory Screening Clinic

Department of Medicine



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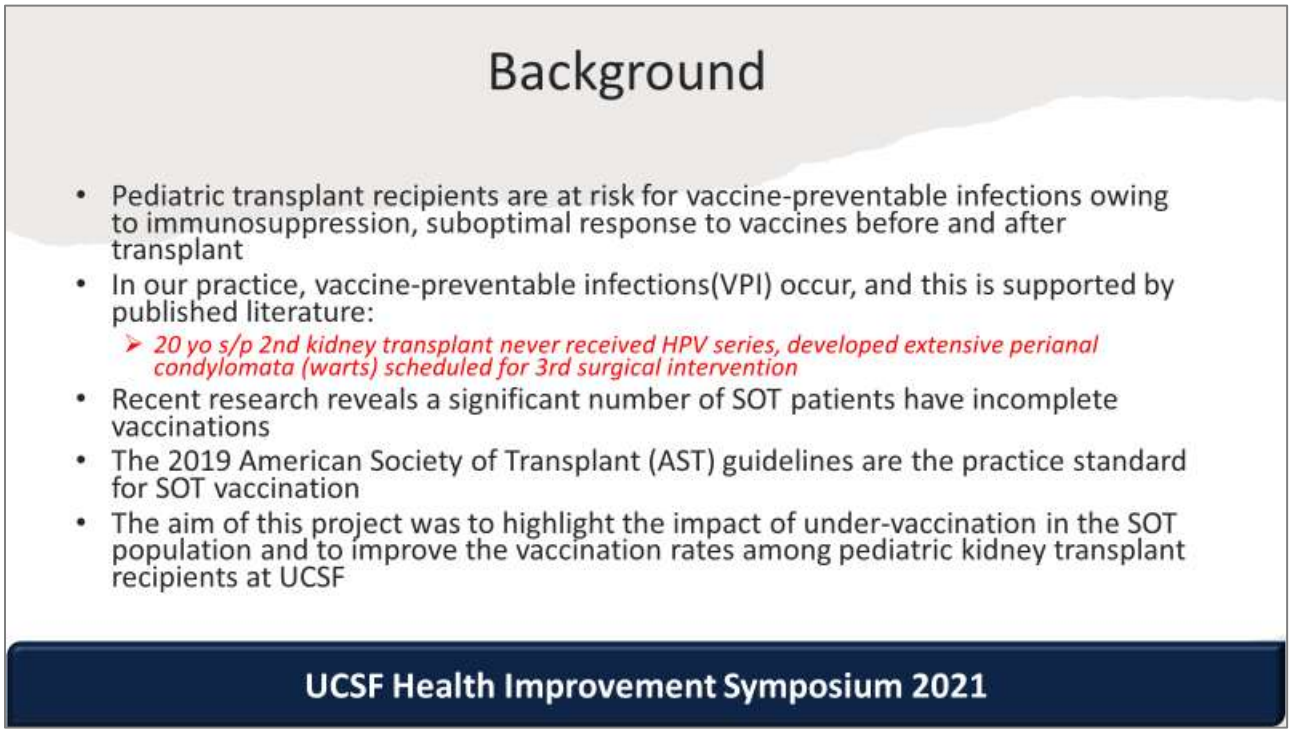
UCSF Health

Optimizing Vaccines Rates in Pediatric Kidney Transplant Patients

Marilyn McEnhill MSN, CPNP Department of Surgery, Division of Pediatric Transplant, Benioff Children's Hospital

Jessica L. Brennan MSN, CPNP Department of Surgery, Division of Pediatric Transplant, Benioff Children's Hospital

Heidi Liu RN, PNP Student, UCSF School of Nursing



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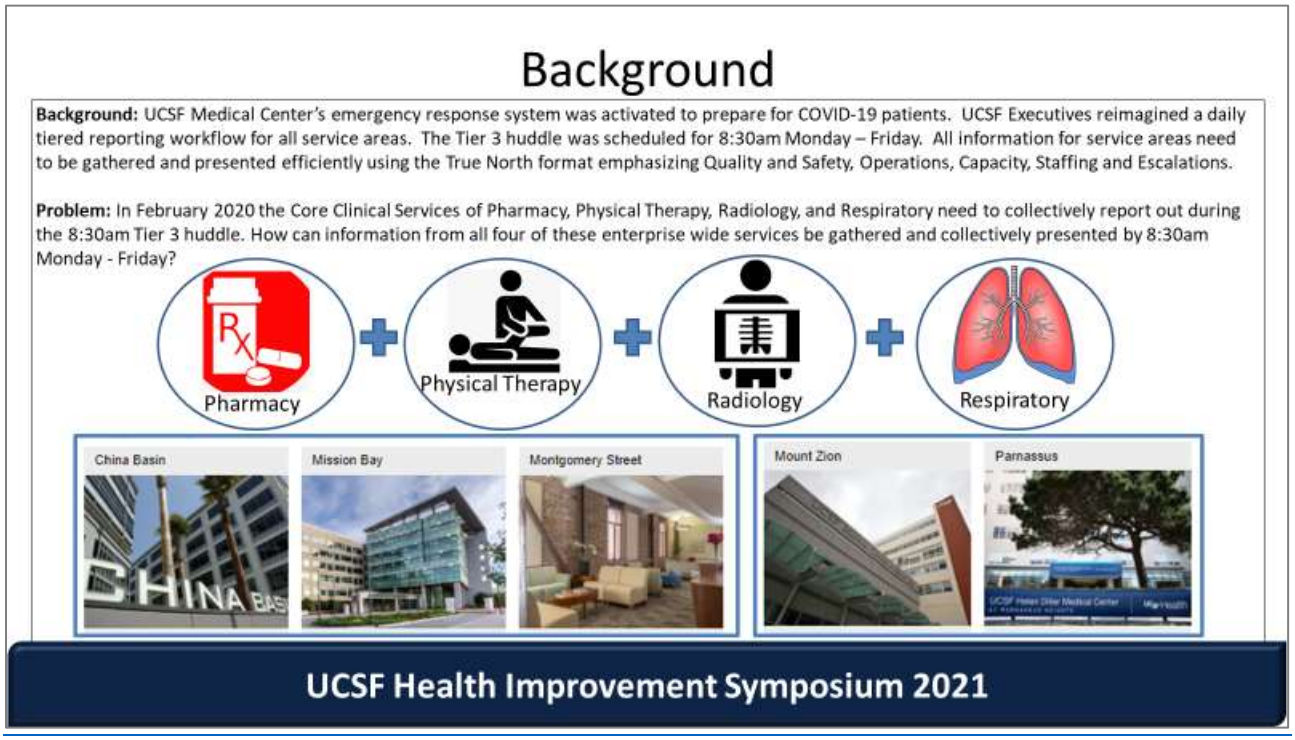
UCSF Health

Tier 3 Reporting - Core Clinical Services

Cynthia Hammond, MBA

Quality and Safety Officer / Lean Champion

Department of Radiology and Biomedical Imaging



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UCSF Health

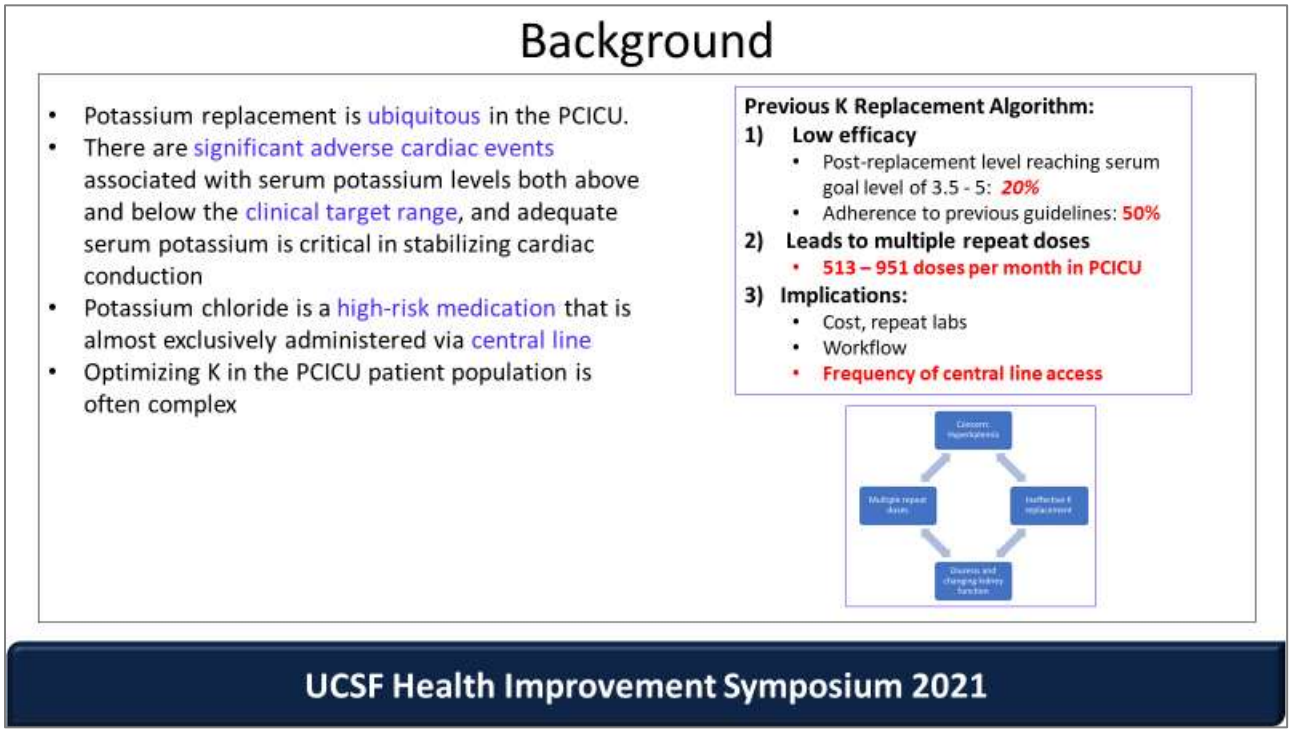
Optimizing Intravenous Potassium Dosing and Usage in the BCH-SF Pediatric Cardiac Intensive Care Unit

Stephanie Tsoi, MD, Joshua Robinson, PharmD, APh, BCCCP, Emily Noll, RN,

and Amy McCammond, MD

Division of Pediatric Critical Care Medicine, Department of Pediatrics

Pediatric Cardiac Intensive Care Unit, BCH-San Francisco



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UCSF Health

Neuro Urinary Retention Pathway

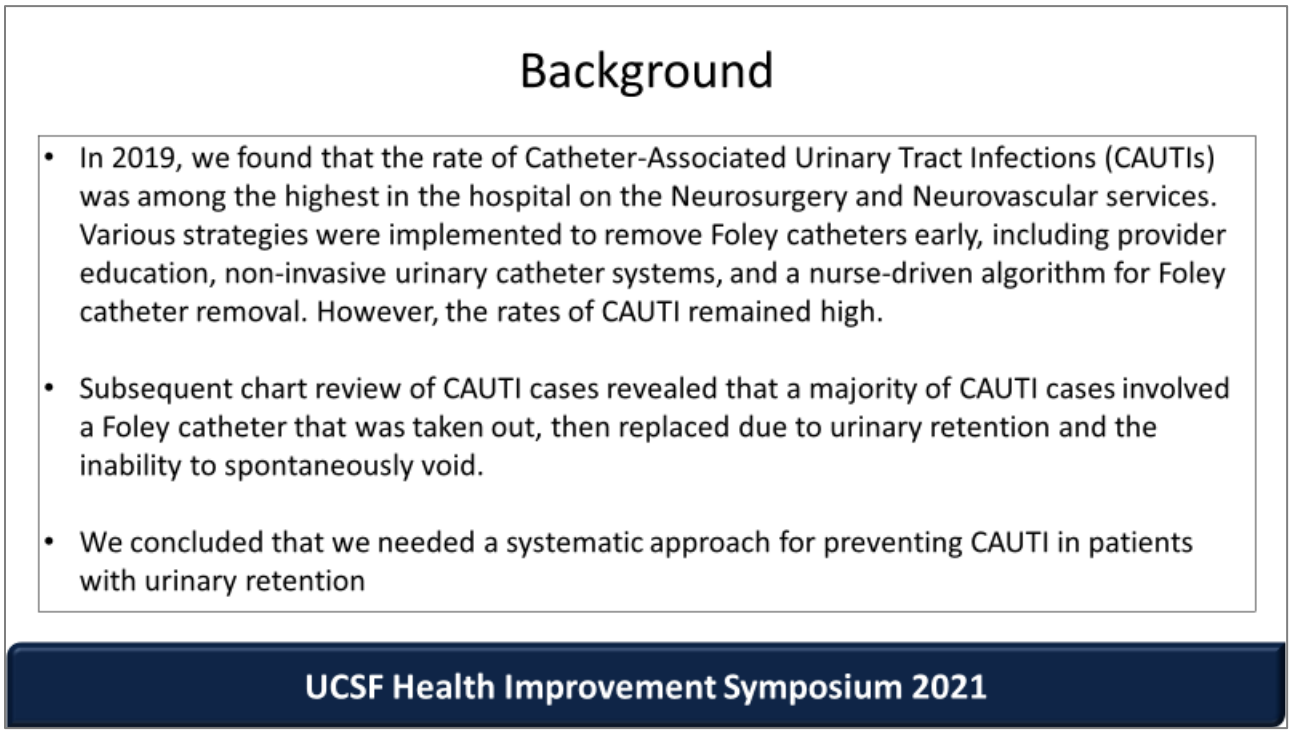
Madeline Chicas MHA, Sujatha Sankaran MD, Amy Larsen RN, Anthony Kim MD,

Maulik Shah MD, Nerissa Ko MD, Cass Sandoval RN, Theresa Mueller RN, Amy Faircloth RN,

David Hoey RN, Connie Drake RN

6L, 8L, 8/11 NICU units

Departments of Neurosurgery and Neurology



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IV Acetaminophen Stewardship: Leveraging the EHR to Support Value Improvement

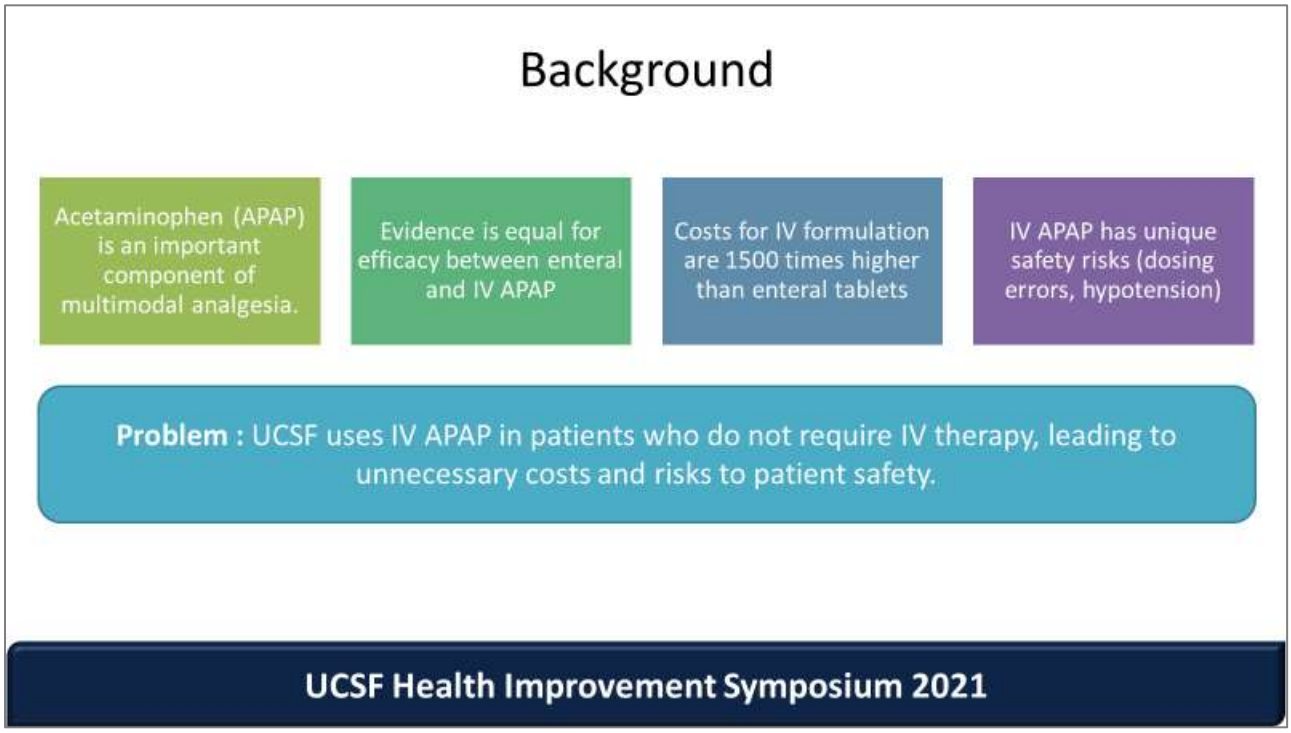
Kendall Gross, PharmD | Lead Pharmacy Informaticist

Ashley Thompson, PharmD | Adult Clinical Supervisor

Sarah Lucas, PharmD | Pediatric Clinical Supervisor

Executive Sponsor: Desi Kotis, PharmD | Chief Pharmacy Executive

Pharmaceutical Services



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UCSF Health

Reducing Cardiac Arrest in the PCICU: The "High Risk Bundle" Project

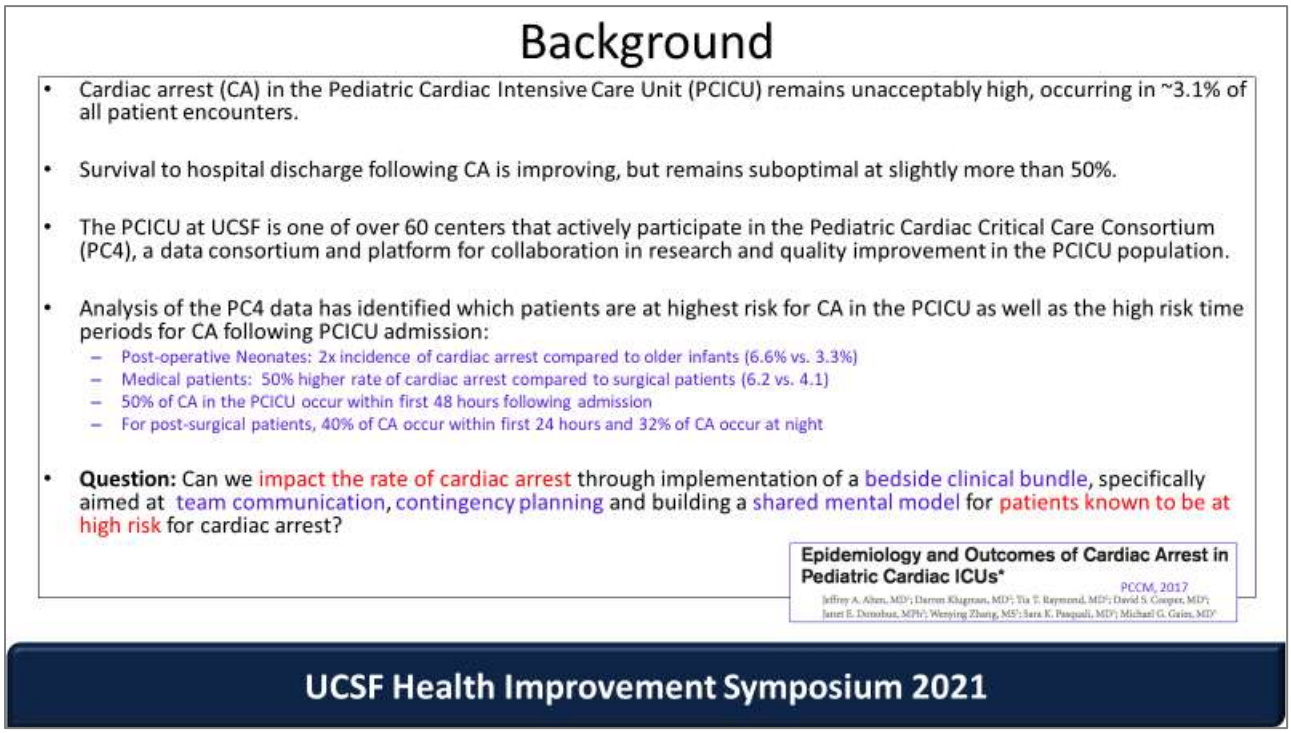
Amy McCammond MD, Jennifer Adamson Gross RN, BSN, CN II,

Asunta Pacheco-Kennedy RN, BSN, CN III, Jennifer Magno RN, Ching Ching Yang MSN, CPNP-AC,

Lori Fineman RN, MS,

Satish Rajagopal MD, Sarah Tabbutt MD PhD

Pediatric Cardiovascular Intensive Care Unit, Department of Pediatrics



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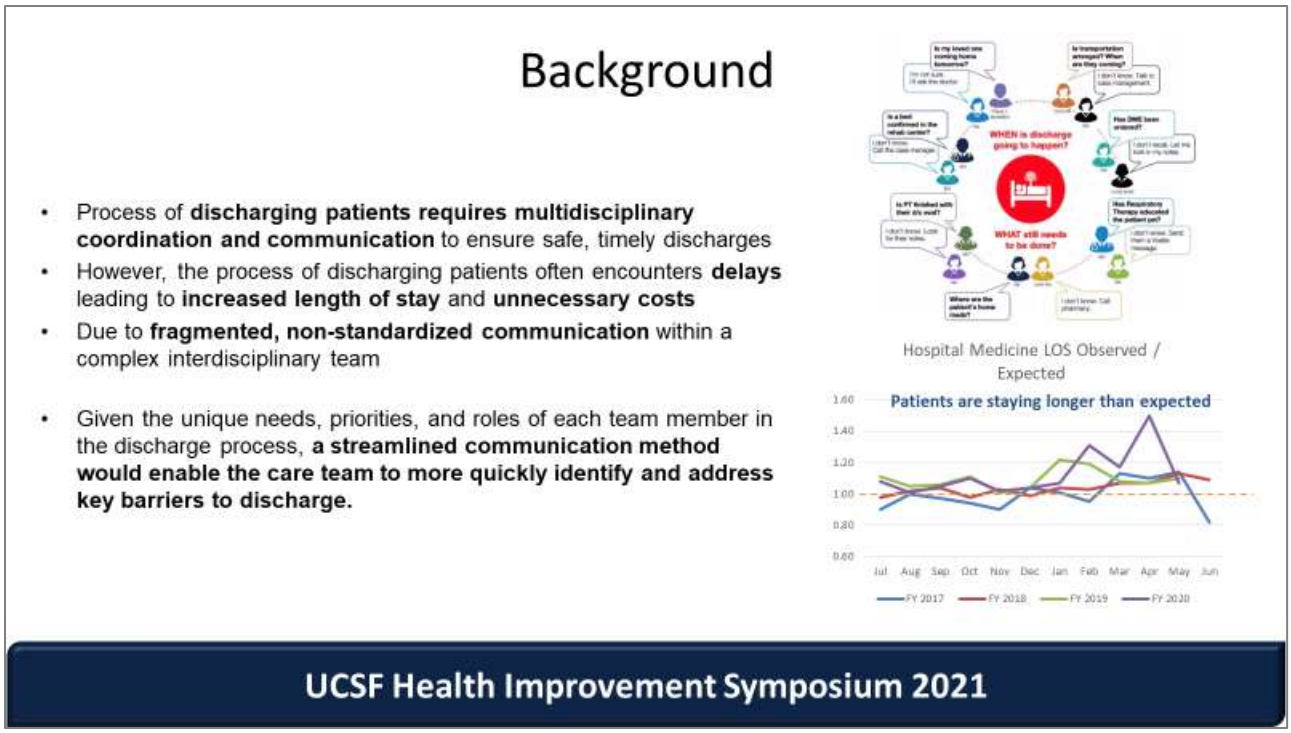
UCSF Health

Coordinated and cooperative discharges: Improving discharge safety, efficacy, and interdisciplinary coordination through EMR-based discharge tools

Health Systems Leadership GME Pathway

Johnny Blanchard, Shirley Chan, Elizabeth Cummings, Sarah Flynn, Smitha Ganeshan, Karen Hauser, Esther Hsiang, Annsa Huang, Kavon Javaherian, Alex Kazberouk, Prashant Kotwani, Sherry Liou, Sarah Lumsden, Adali Martinez, Namrata Patel, Teddy Peng, Amy Pugh, Nadia Roessler De Angulo, Brandon Scott, Omar Viramontes, Craig Johnson, Rob Schechtman, Catherine Lau, Edgar Pierluissi

Departments of Medicine, Anesthesiology, and Pediatrics



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UCSF Health

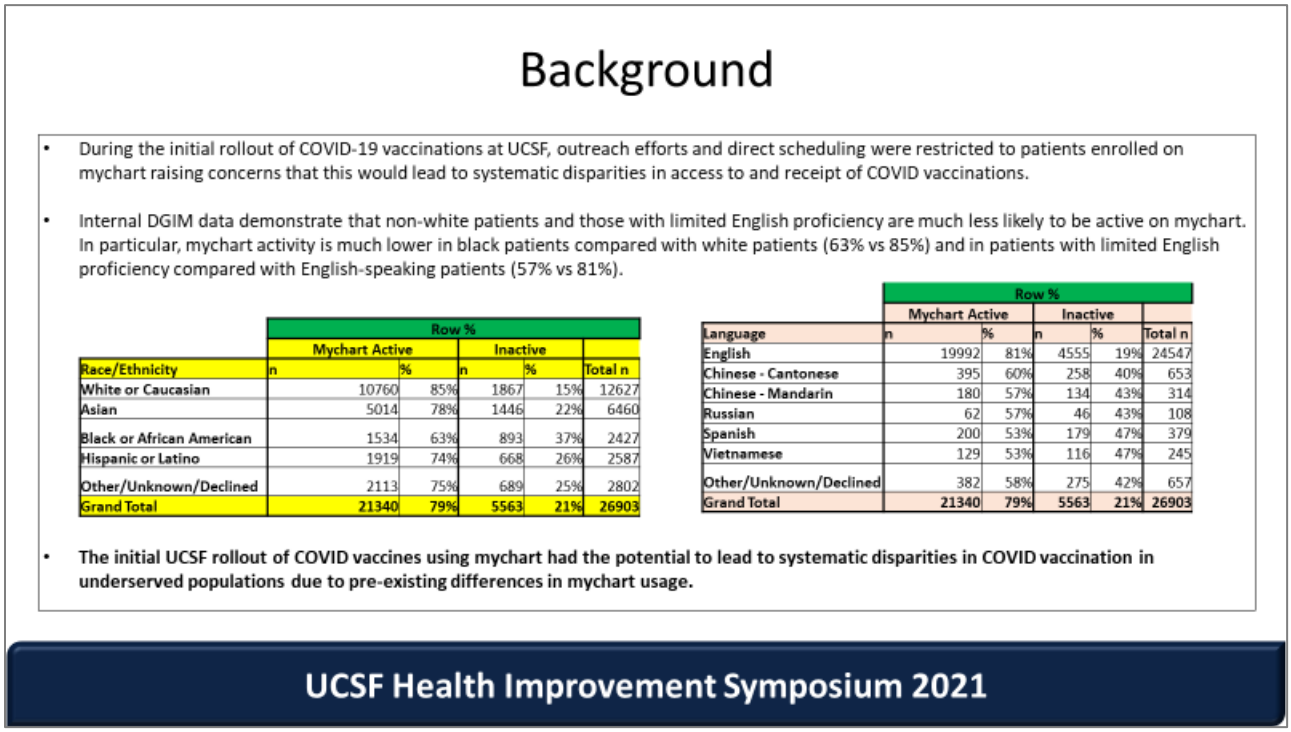
Early Work to Improve COVID Vaccination Equity in Primary Care

Jonathan S. Lee, MD, MAS

Neville Langit, Sheree Hicks, Mia Williams, Don Ng, Leah Karliner,

Alexsa Gonzalez, Rosemary Lam

Division of General Internal Medicine



Background

- During the initial rollout of COVID-19 vaccinations at UCSF, outreach efforts and direct scheduling were restricted to patients enrolled on mychart raising concerns that this would lead to systematic disparities in access to and receipt of COVID vaccinations.
- Internal DGIM data demonstrate that non-white patients and those with limited English proficiency are much less likely to be active on mychart. In particular, mychart activity is much lower in black patients compared with white patients (63% vs 85%) and in patients with limited English proficiency compared with English-speaking patients (57% vs 81%).

	Row %				
	Mychart Active		Inactive		
Race/Ethnicity	n	%	n	%	Total n
White or Caucasian	10760	85%	1867	15%	12627
Asian	5014	78%	1446	22%	6460
Black or African American	1534	63%	893	37%	2427
Hispanic or Latino	1919	74%	668	26%	2587
Other/Unknown/Declined	2113	75%	689	25%	2802
Grand Total	21340	79%	5563	21%	26903

	Row %				
	Mychart Active		Inactive		
Language	n	%	n	%	Total n
English	19992	81%	4555	19%	24547
Chinese - Cantonese	395	60%	258	40%	653
Chinese - Mandarin	180	57%	134	43%	314
Russian	62	57%	46	43%	108
Spanish	200	53%	179	47%	379
Vietnamese	129	53%	116	47%	245
Other/Unknown/Declined	382	58%	275	42%	657
Grand Total	21340	79%	5563	21%	26903

- **The initial UCSF rollout of COVID vaccines using mychart had the potential to lead to systematic disparities in COVID vaccination in underserved populations due to pre-existing differences in mychart usage.**

UCSF Health Improvement Symposium 2021

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Poster Video: https://vimeo.com/showcase/8314448/video/552657253

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UCSF Health

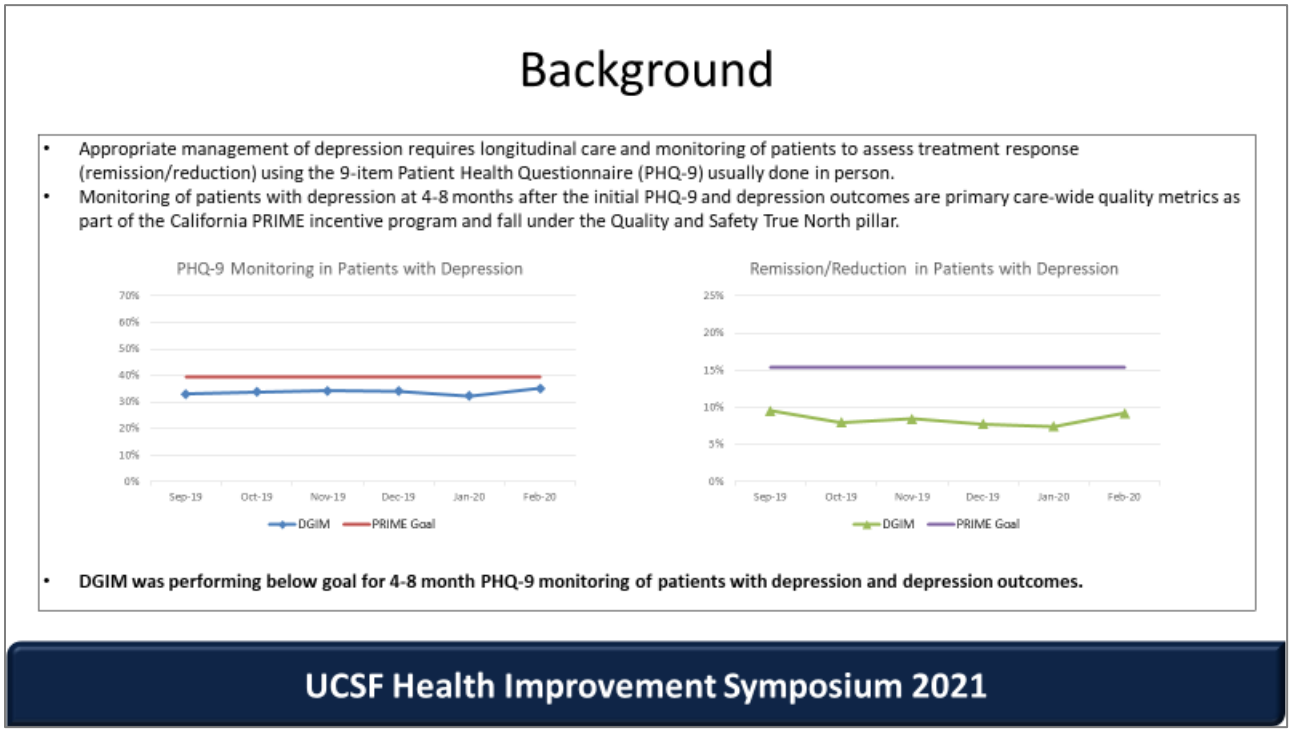
Remote monitoring of patients with depression during COVID

Jonathan S. Lee, MD, MAS

Christian Mojica, RN, Katie Tong, RN, Lily Chan, RN, Hui Min Dai, RN, Wendy Bright, RN,

Patty Yan, NP, Melody Belay, NP, Nicole Appelle, MD, Maki Aoki, MD, Rosemary Lam

Division of General Internal Medicine



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UCSF Health

Improving Medication and Patient Safety During Outside Hospital ICU Transfers

Brian C Cunningham, BSN, RN, CCRN

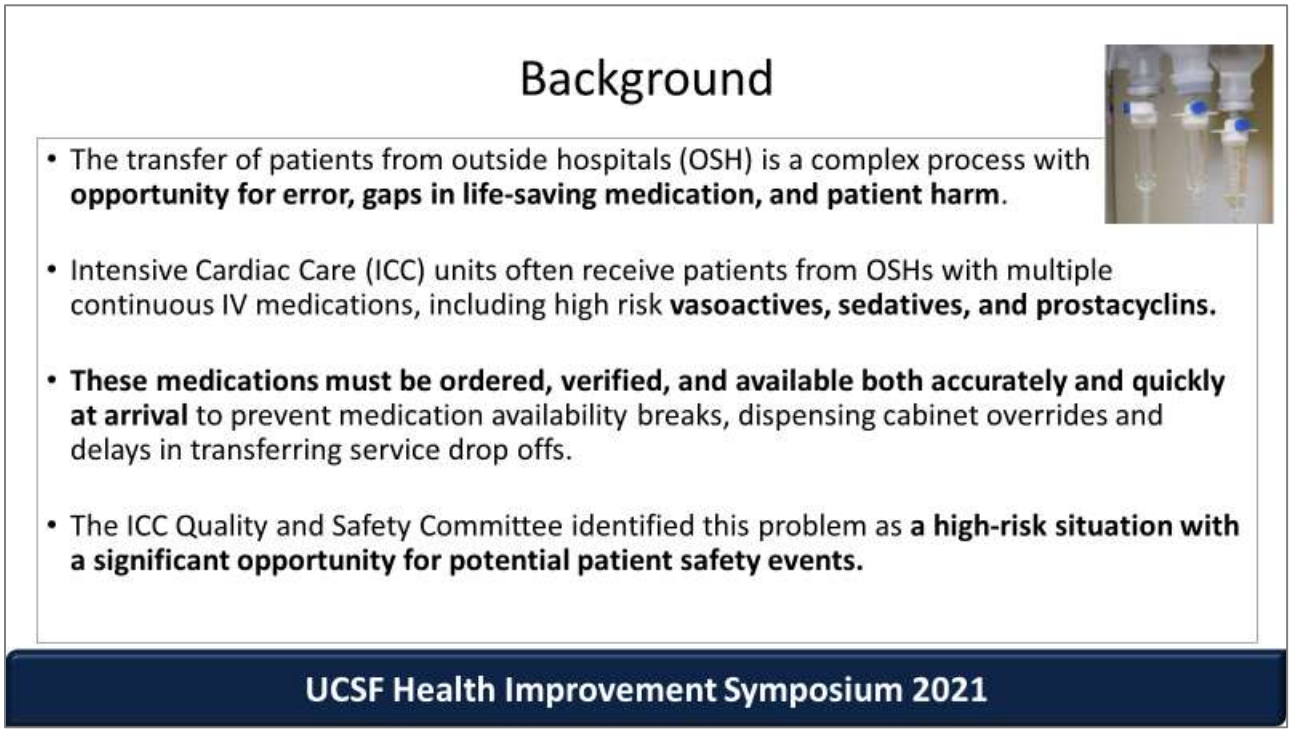
Fanny Li, PharmD, BCPS, BCCCP

Benjamin Tanner, RN, MSN, CNS, FNP-BC, CEN

Division of Nursing, 6 & 10 Intensive Cardiac Care

Critical Care Pharmacy

Center for Nursing Excellence and Innovation



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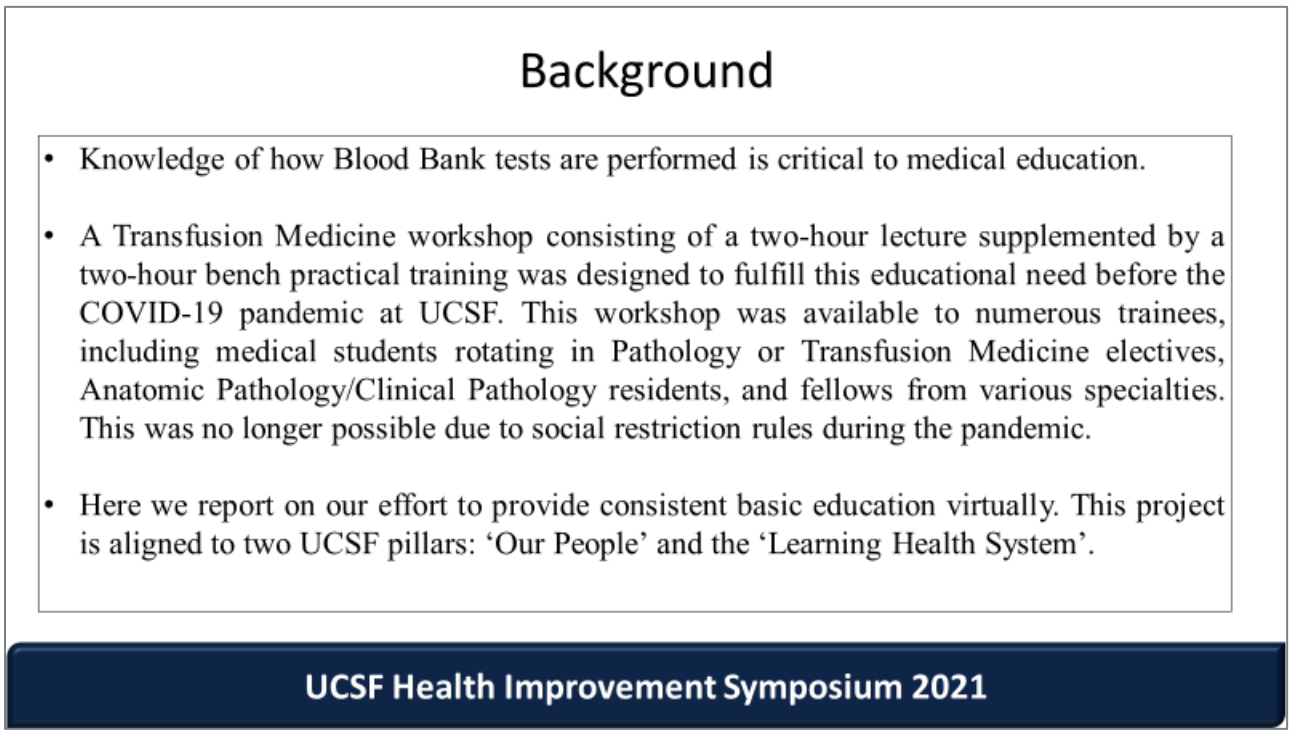
UCSF Health

Virtual learning of basic blood bank testing for trainees in transfusion medicine

Sara Goldston, Joseph Nunez, Sara Bakhtary, Morvarid Moayeri, Elena Nedelcu

Department of Laboratory Medicine, Division of Transfusion Medicine

University of California, San Francisco



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UCSF Health

Standardization and Expansion of Alcohol Withdrawal Treatment to Transitional Care Units

Calvin Huynh, PharmD, BCCCP

Fanny Li, PharmD, BCPS, BCCCP

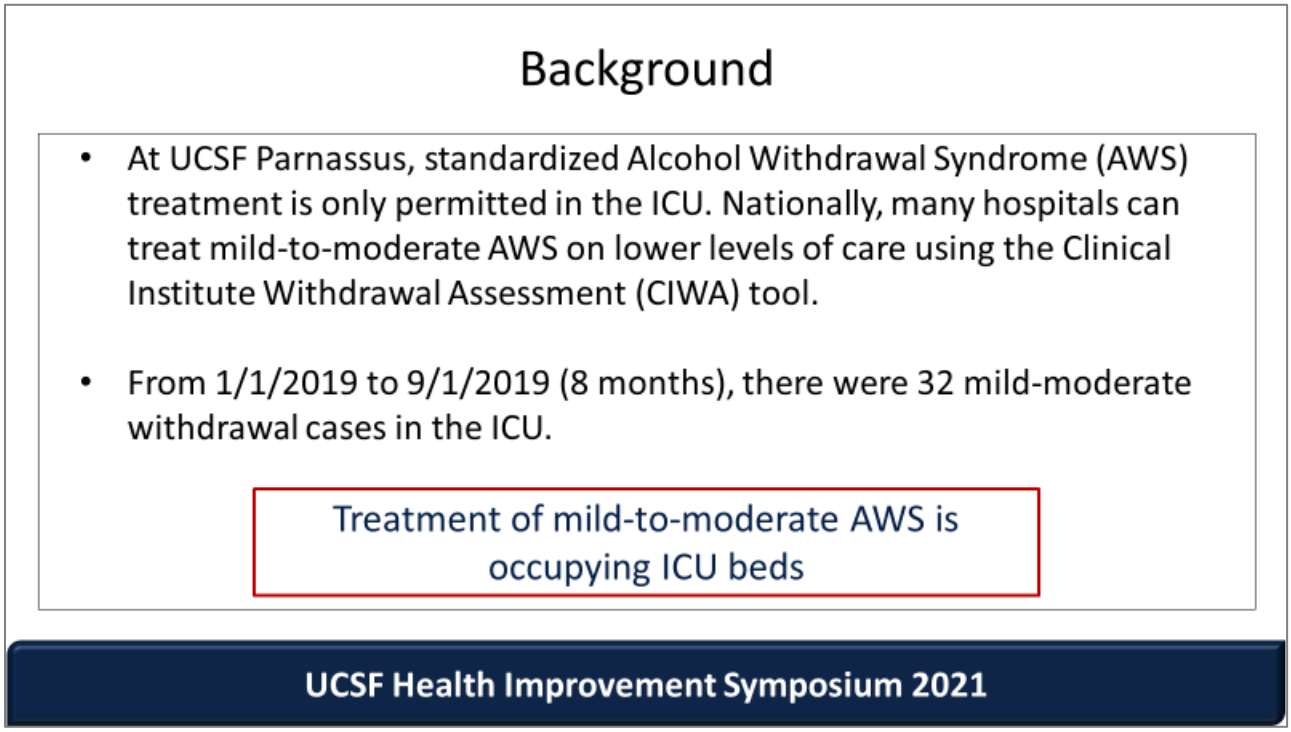
Melissa Lee, RN, MS, CNS-BC

Jonathan Duong, MD

Anne Ritchie, MD

Maggie Jones, MD

Dept of Pharmacy, Dept of Nursing & Division of Hospital Medicine



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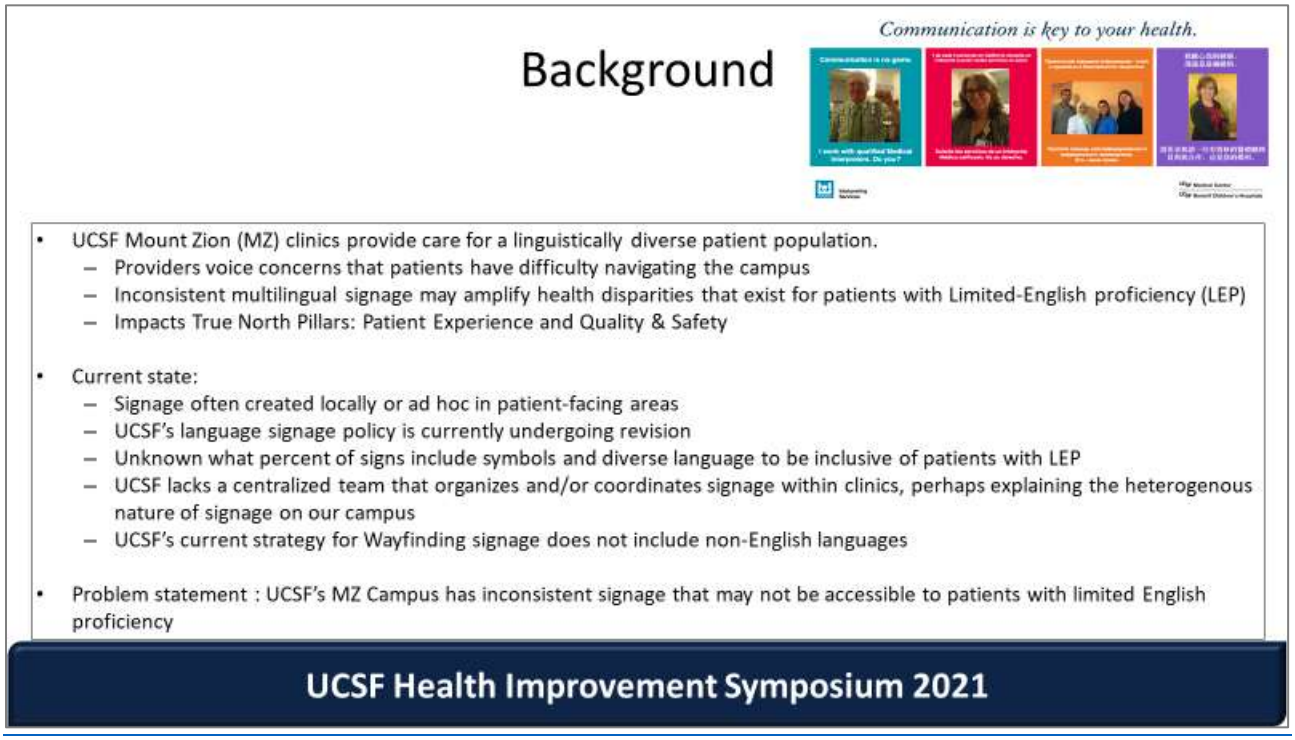
UCSF Health

Evaluating & Improving the Experience of Signage at UCSF Mount Zion for our Linguistically Diverse Patient Populations

Mia Williams, MD MS & Lily Kornbluth, MD

Division of General Internal Medicine

Department of Medicine



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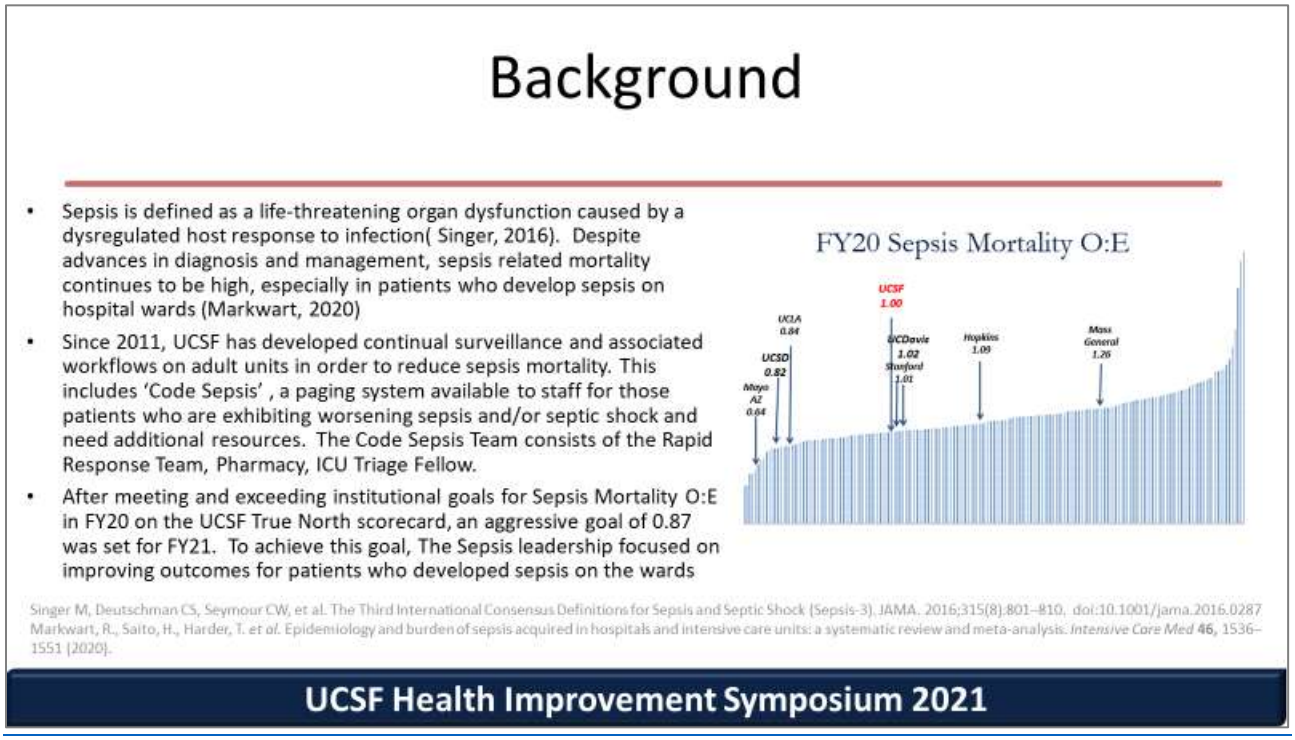
UCSF Health

Small Change to Create a Big Impact: Reducing Antibiotic Delays For Patients Who Develop Sepsis On The Wards

Thomas Leung PharmD and Mary Sullivan RN, MS, CNS

Sepsis Leadership Operations Committee

UCSF Department of Pharmacy and Department of Quality and Patient Safety



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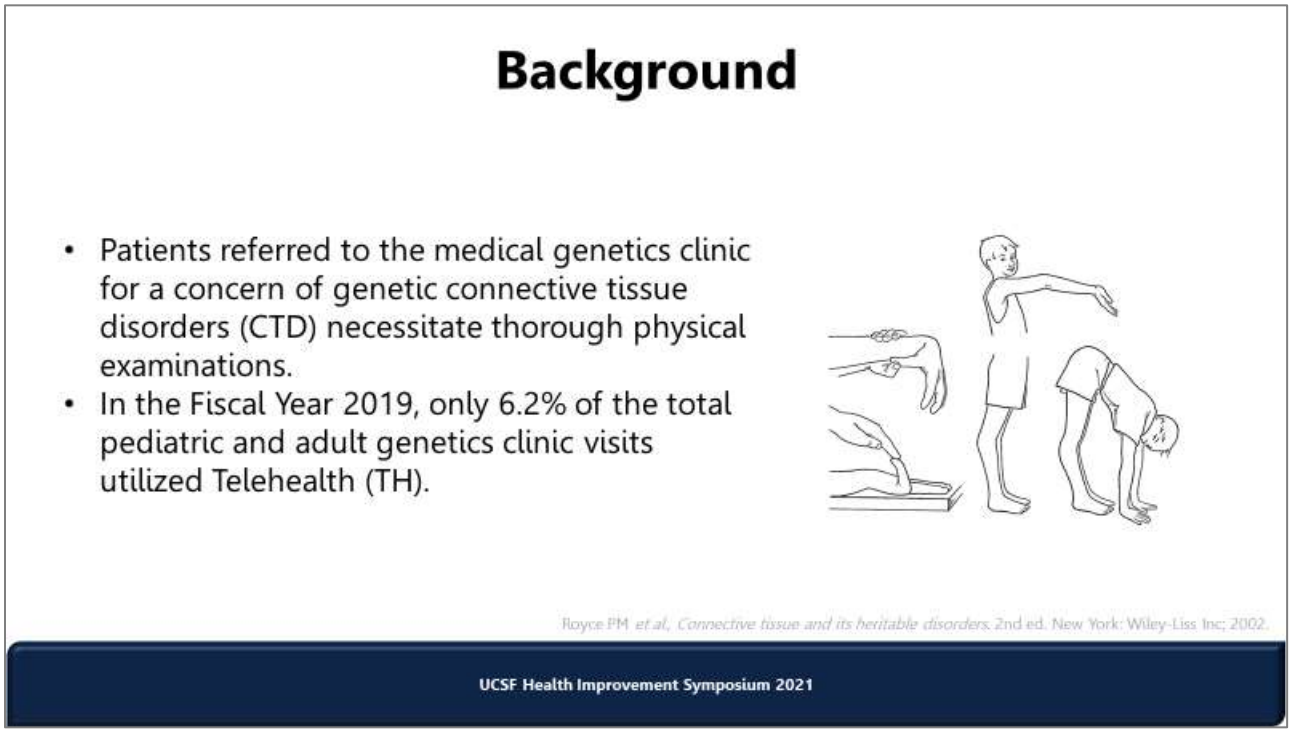
Telehealth takes a front seat: feasibility and optimization of complex genetics evaluation using telemedicine

Elaine Nguyen, Jirat Chenbhanich, Allison Tam, Joyce So

Telehealth Task Force, Division of Medical Genetics

Departments of Pediatrics and Medicine



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The Use of Self-Scheduling Tools in General Neurology - Parnassus to Increase Patient Access

Presenter

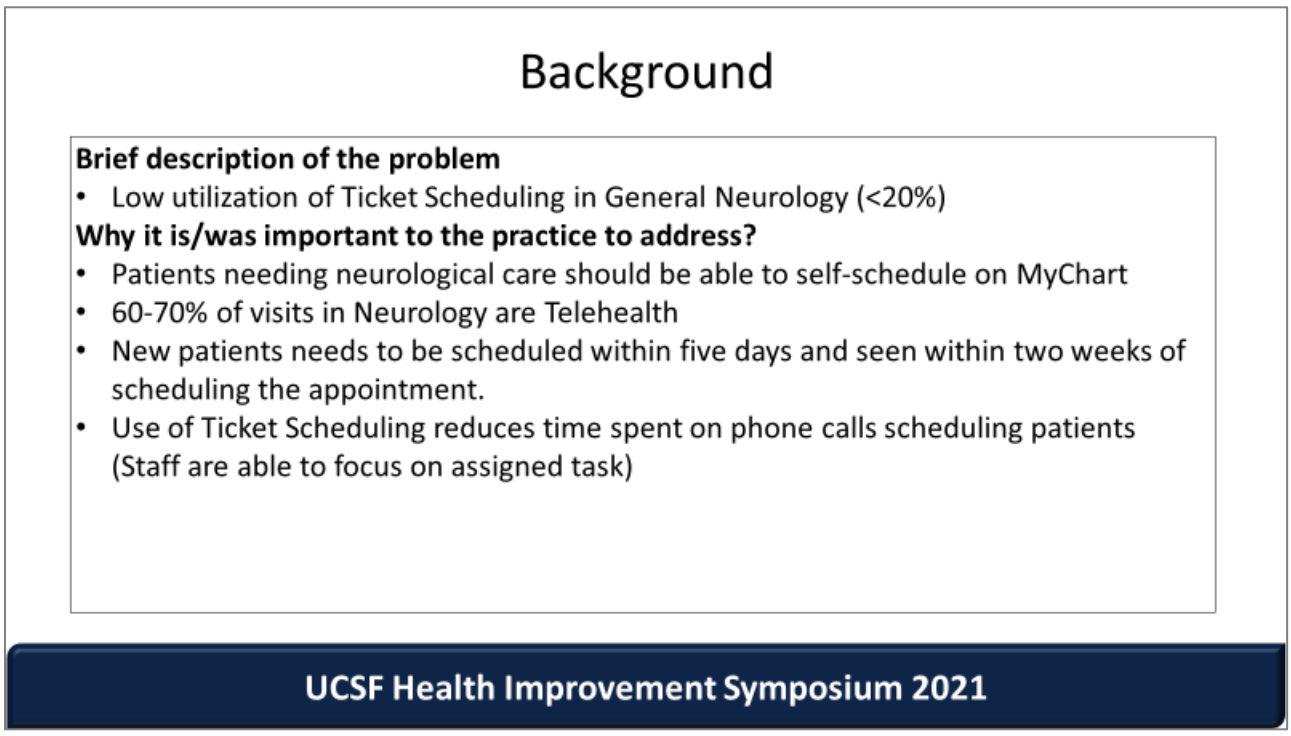
Jeremy Yves Vergara DNP, RN, CNL, NEA-BC, CENP

Members

Cindy Suh

Emelda Dizon

Ambulatory - General Neurology Parnassus



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UCSF Health

A Quality Improvement Project: Assessing Inpatient Nurse Knowledge and Experience in Working with Patients Who have Opioid Use Disorder

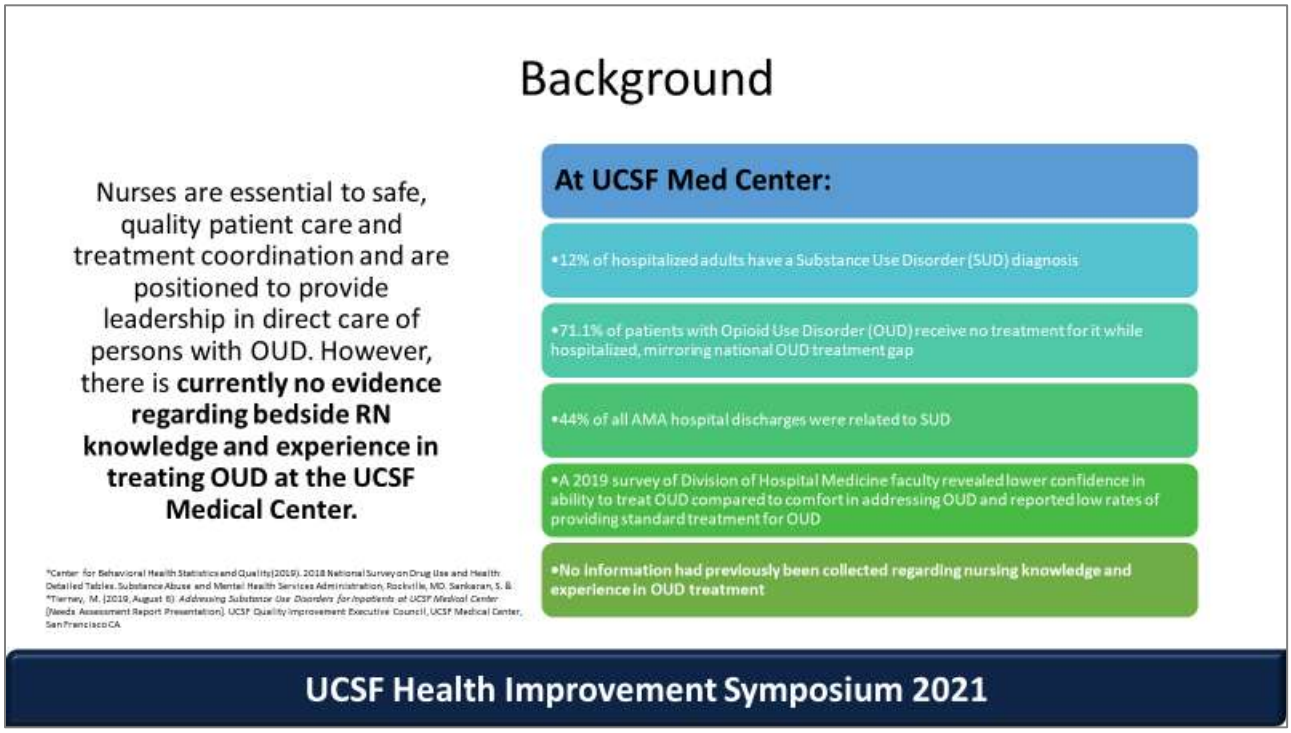
Presenters: Matt Tierney, ANP, PMHNP, CARN-AP, FAAN

& Amelia Gianinno, RN 14L Unit Director

Team: Marilyn Bazinski, Jenifer Twiford, Mailah Umali, Debbie Burge, Hyo Sun Choi, Alexis Lum,

Paula Williams & Yali Brennan

Substance Use Disorder Education Subcommittee



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UCSF Health

Improvements in the Anticoagulation Discharge Education Process

Adam Hamad, PharmD | PGY1 Pharmacy Resident[1,2]

Emily Kaip, PharmD | PGY2 Infectious Diseases Pharmacy Resident[1,2]

Pablo Lapetina, PharmD | PGY1 Pharmacy Resident[1,2]

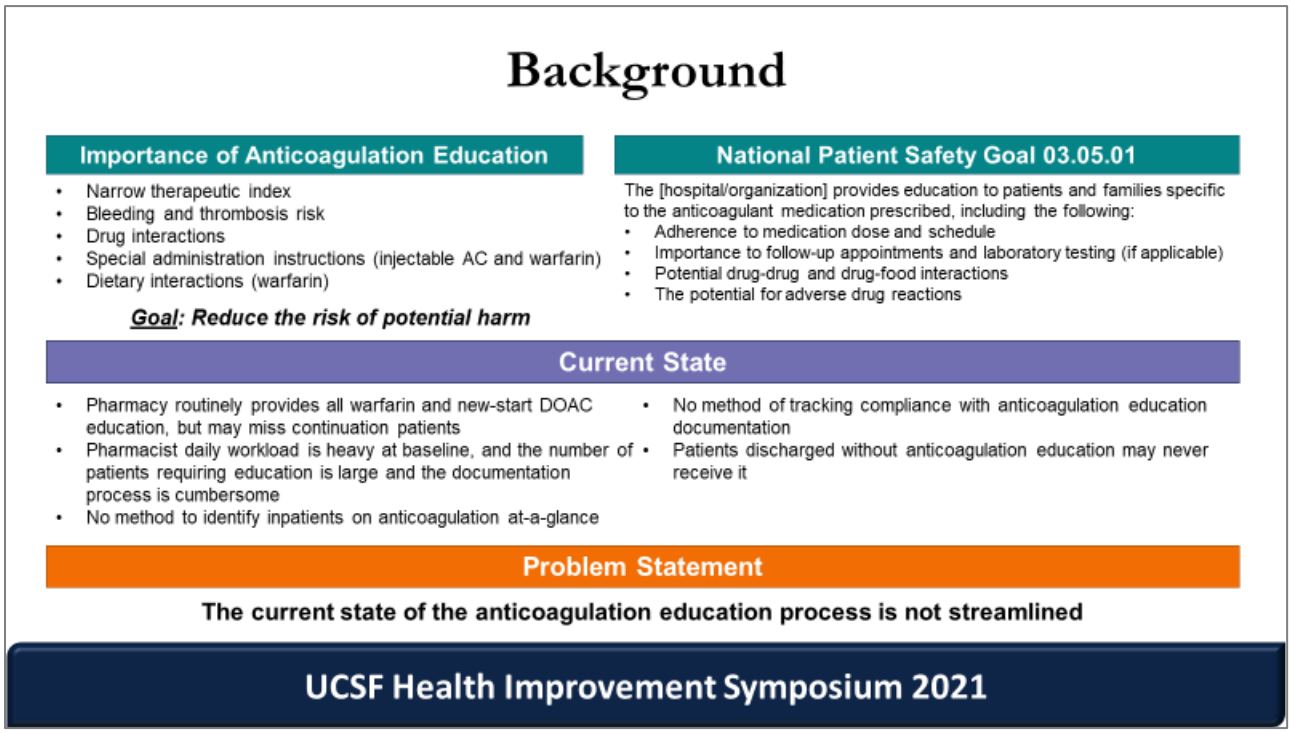
Steven Pham, PharmD[1]

Stephanie Sin, PharmD | PGY1 Pharmacy Resident[1,2]

Ashley Thompson, PharmD, BCCCP[2]

[1]UCSF School of Pharmacy

[2]UCSF Medical Center



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UCSF Health

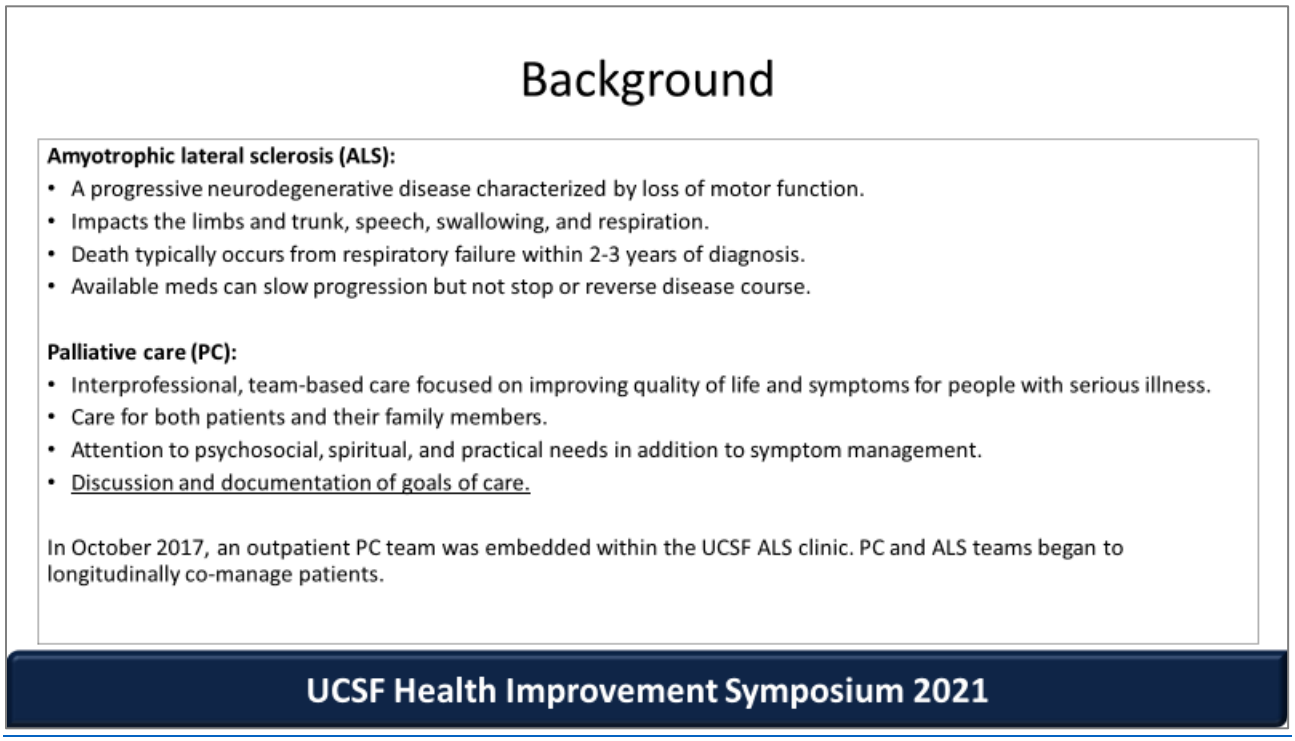
Embedded Palliative Care for Amyotrophic Lateral Sclerosis: Promoting Advance Care Planning

Kell Fahrner-Scott BA

Carly Zapata MD, David O'Riordan PhD, Eve Cohen RN, Laura Rosow MD, Steven Pantilat MD,

Catherine Lomen-Hoerth MD Phd, Kara Bischoff MD

Division of Palliative Care and Department of Neurology



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UCSF Health

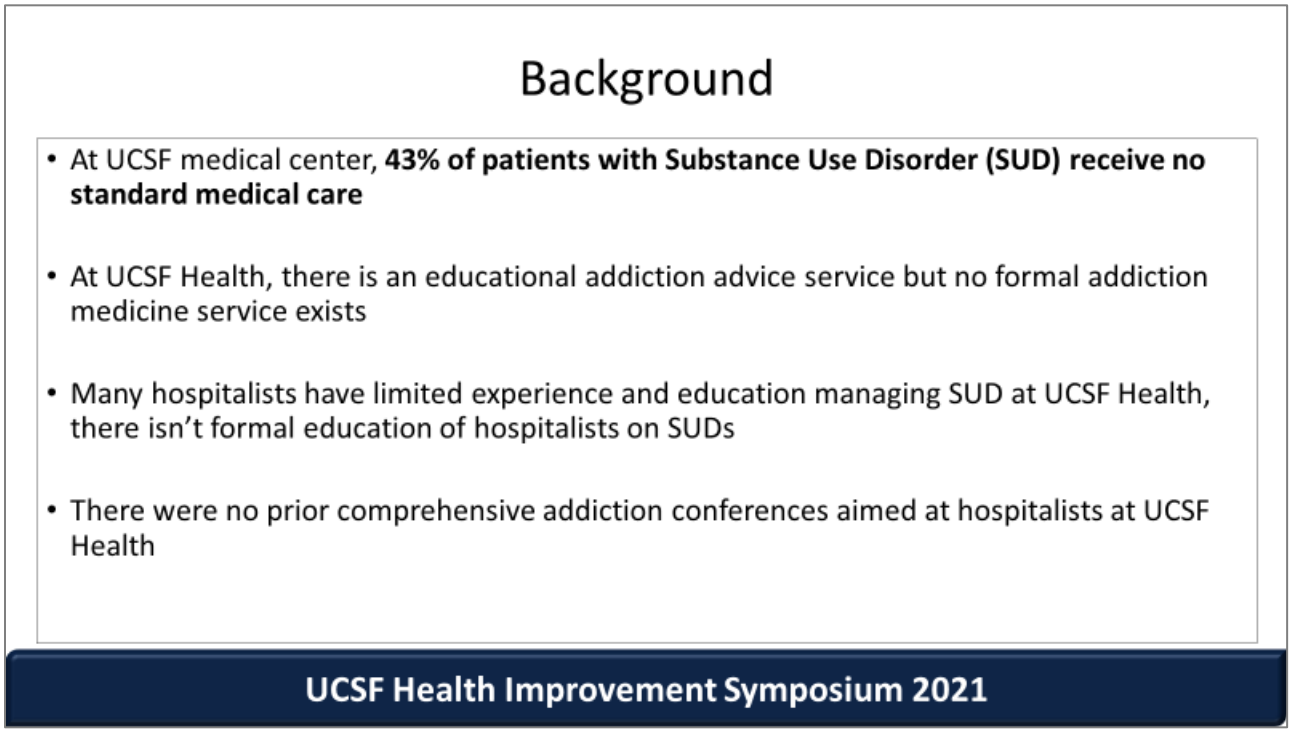
UCSF Division of Hospital Medicine Addiction Medicine Conference, 1st Session- 2020: Lessons Learned

Jessica Ristau

Matt Tierney, Sujatha Sankaran, Scott Steiger

Inpatient Substance Use Services Team, Division of Hospital Medicine, Population Health and Patient Safety

Department of Medicine



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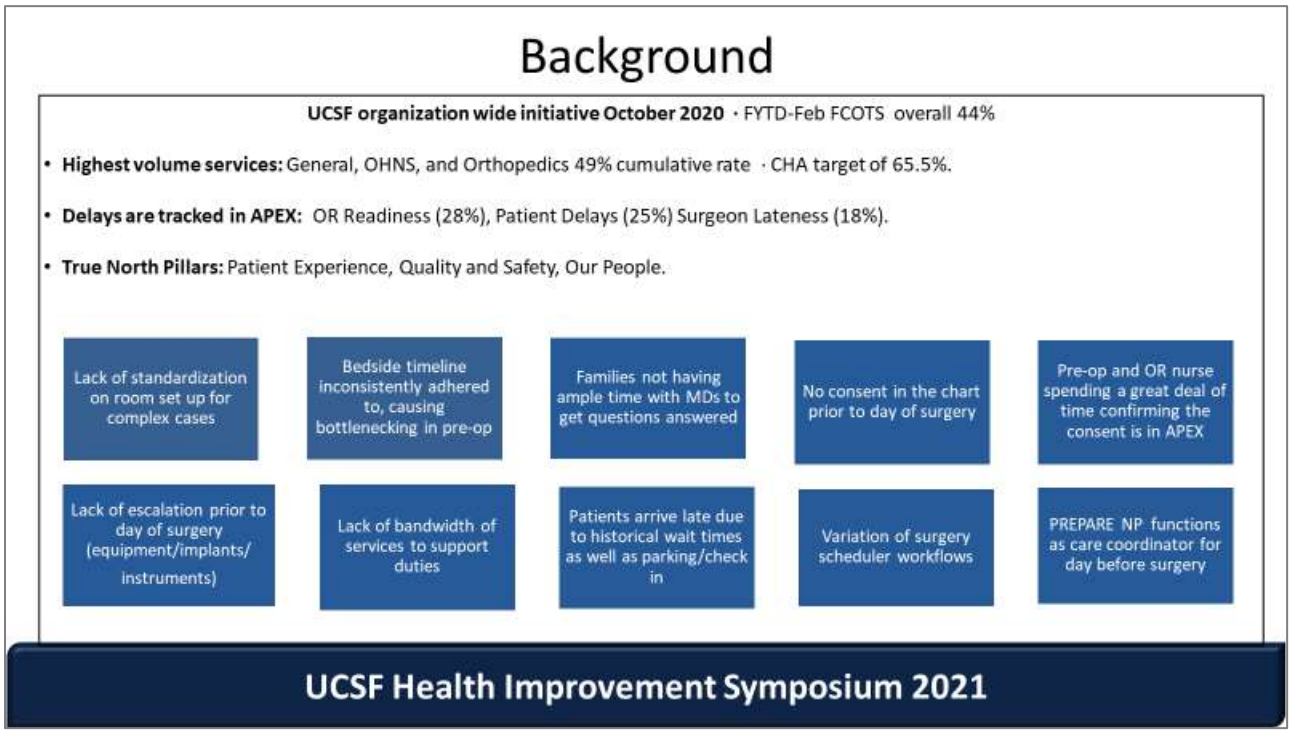
UCSF Health

First Case on-time Starts- Mission Bay Perioperative Pediatrics

Scout E. Hebinck RNC-OB, MSN

Clinical Operations Consultant

Mission Bay Pediatrics -Perioperative



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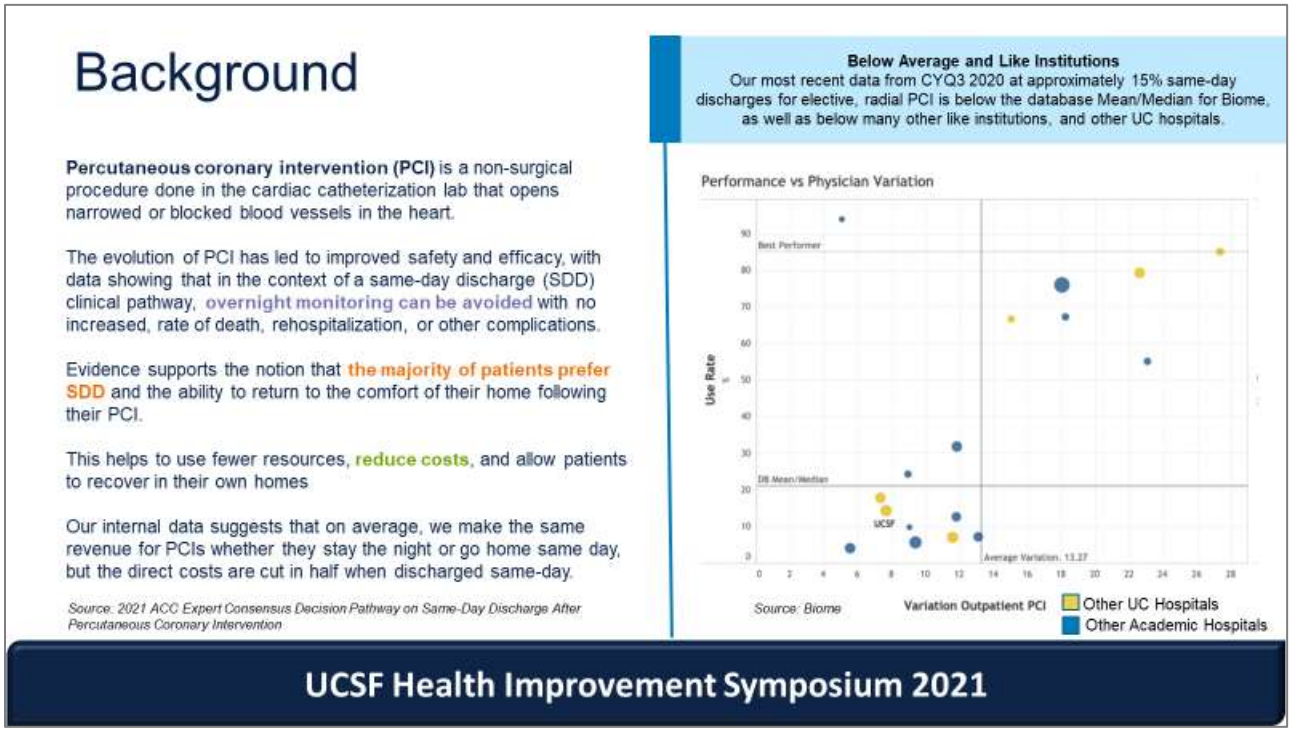
UCSF Health

Increasing the percent of same-day discharges after elective percutaneous coronary intervention (PCI)

Rachel Osborne, NP

Olivia Hodgkiss, MPH

Interventional Cardiology



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UCSF Health

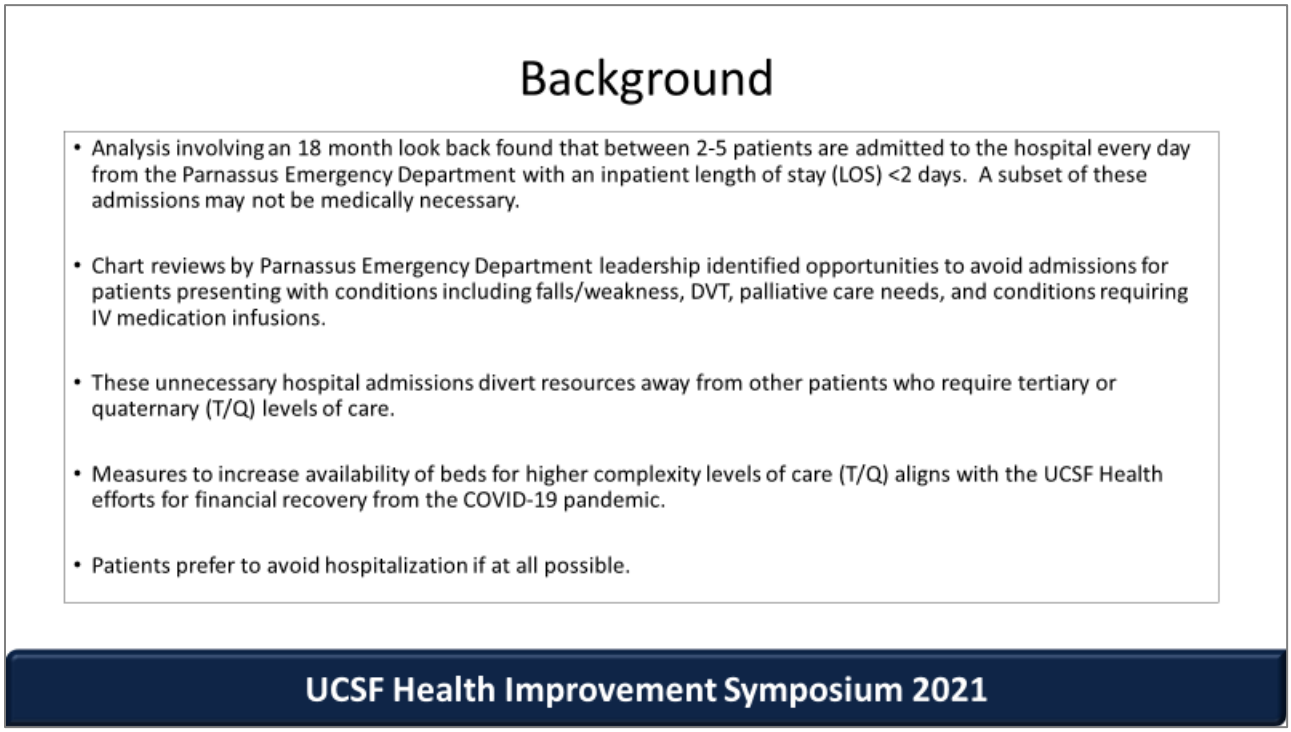
Short-Term Emergency Department Discharge Intervention (STEDDI)

Jillian Clark LCSW, Samantha Desrochers CNS, Martha French NP, Laura Salcido NP,

Lisa Sapiro LCSW, Richard Sherwin LCSW, Timothy Judson MD MPH, Robin Andersen NP

Care Support Program

Office of Population Health



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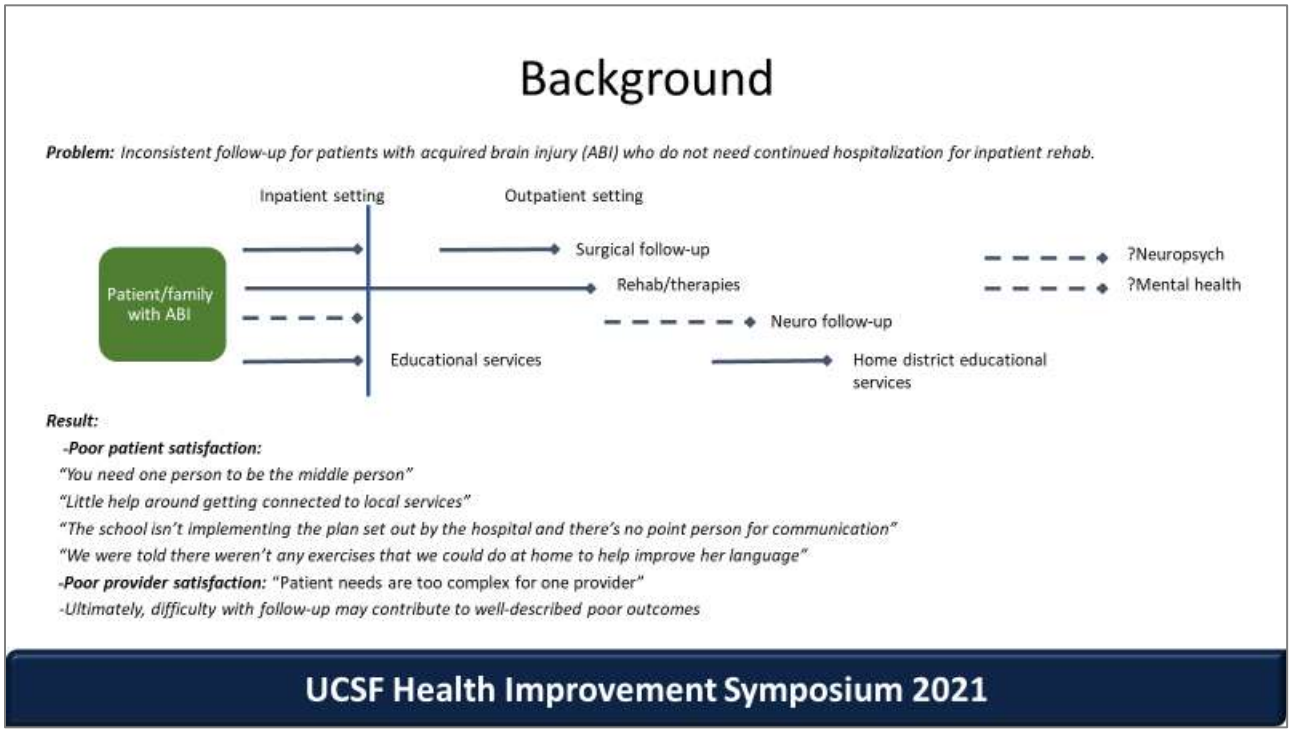
UCSF Health

Improving the outpatient experience after pediatric brain injury: The BREd (Brain Recovery Education) Initiative

Bethany Johnson-Kerner, MD PhD, Rebecca Silvers DNP, NP, Mai Ngo, MD, Yumi Mitsuya MD,

Casey Nesbit PT DPT DSc, Maria Kuchherzki, Kathleen Colao, Naya Fullerton

Pediatric Neurology, Neurosurgery, Rehabilitation (East and West Campuses)



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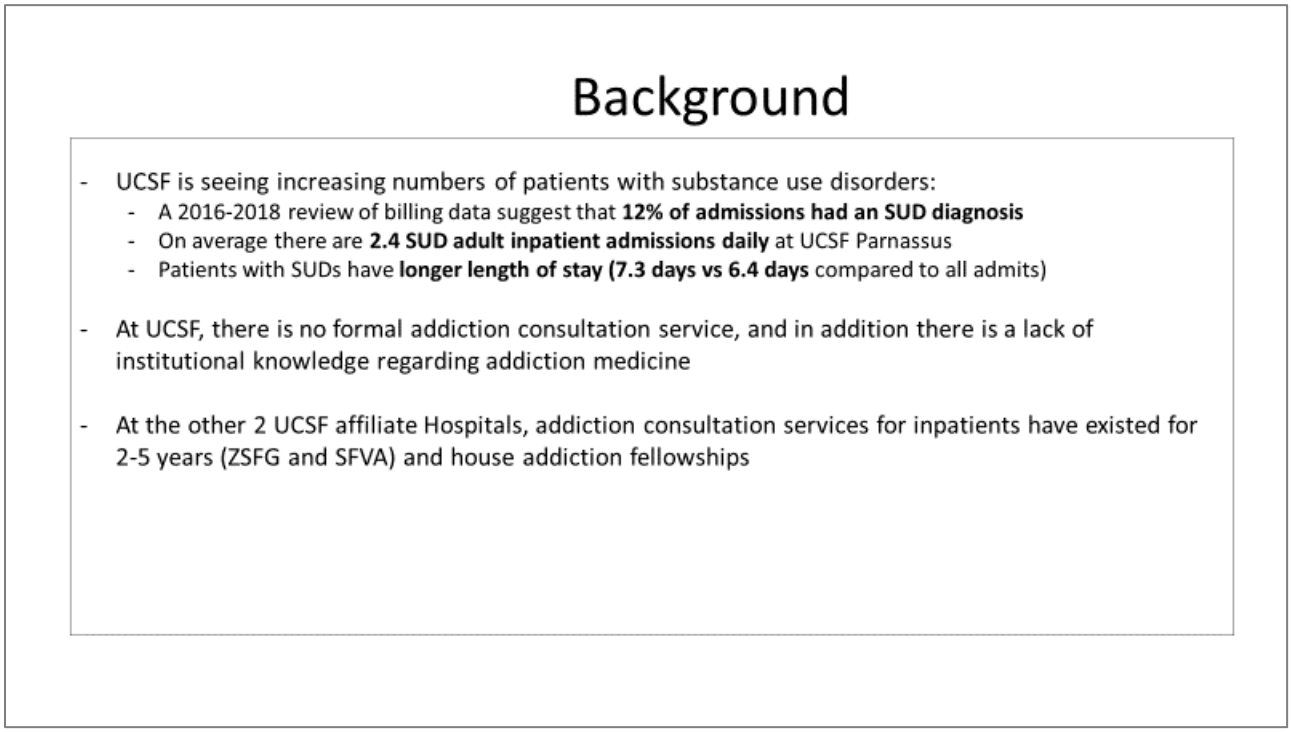
UCSF Health

UCSF Addiction Advice Pager Service

Jesse Ristau[1], Sujatha Sankaran[1], Matt Tierney[2], Jenifer Twiford[3]

UCSF DHM[1], Population Health[2] and Quality & Patient Safety[3]



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UCSF Health

Optimizing Advanced Practice Provider (APP) Onboarding

Presenters: Claudia Praglin & Legina Garrett

Onboarding Committee Members (past and present):

Eliana Agudelo, Ivette Becerra-Ortiz, Carolina Berg, Laura Cooke, Kerry Decker, Natalia Dematteo, Diana Dukhovny, Ada Edwards, Annika Ehrlich, Mitchel Erickson, Erin Flatley, Aletta Gamulo, Legina Garrett, Lissa Grey, Danielle Krieger, Laura Kirk, Michelle Klosterman, Roseanne Krauter, Erin Matsuda, Claudia Praglin, Jane Pun, Laura Quill, Stacie Rohovit, Brandon Sessler, Samantha Shenoy, Tara Valcarcel, Alisa Yee

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COVID-19 Signage Take care. Be kind. Stay strong

Cathleen Stugard & Sean Aloise

Campus Life Services

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UCSF Health

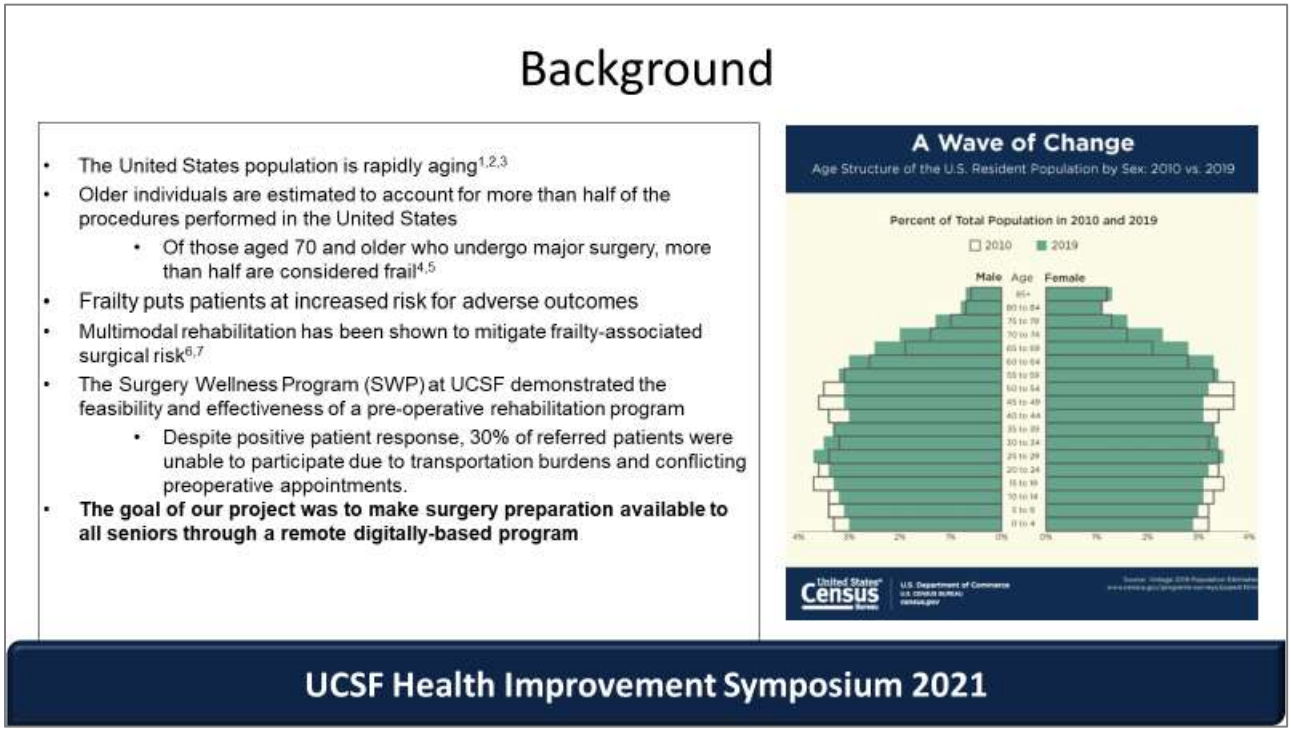
Prehab Pal: A Digital, Interdisciplinary Geriatric Surgery Wellness Program

Kelsey Ogomori[1]

Jeanette M. Broering PhD, MPH, RN[2], Sean Bumgarner[3], Jeff Belkora, PhD[4], Tia Weinberg[4], Prarthana Bhattacharya[4], Savinnie Ho[4], Trish Lai[4], Eunice Tsang[4], and Emily Finlayson, MD, MS[2]

[1]UCSF School of Medicine, [2]UCSF Center for Surgery for Older Adults, [3]Ooney, Inc.,

and [4]the UCSF Patient Support Corps



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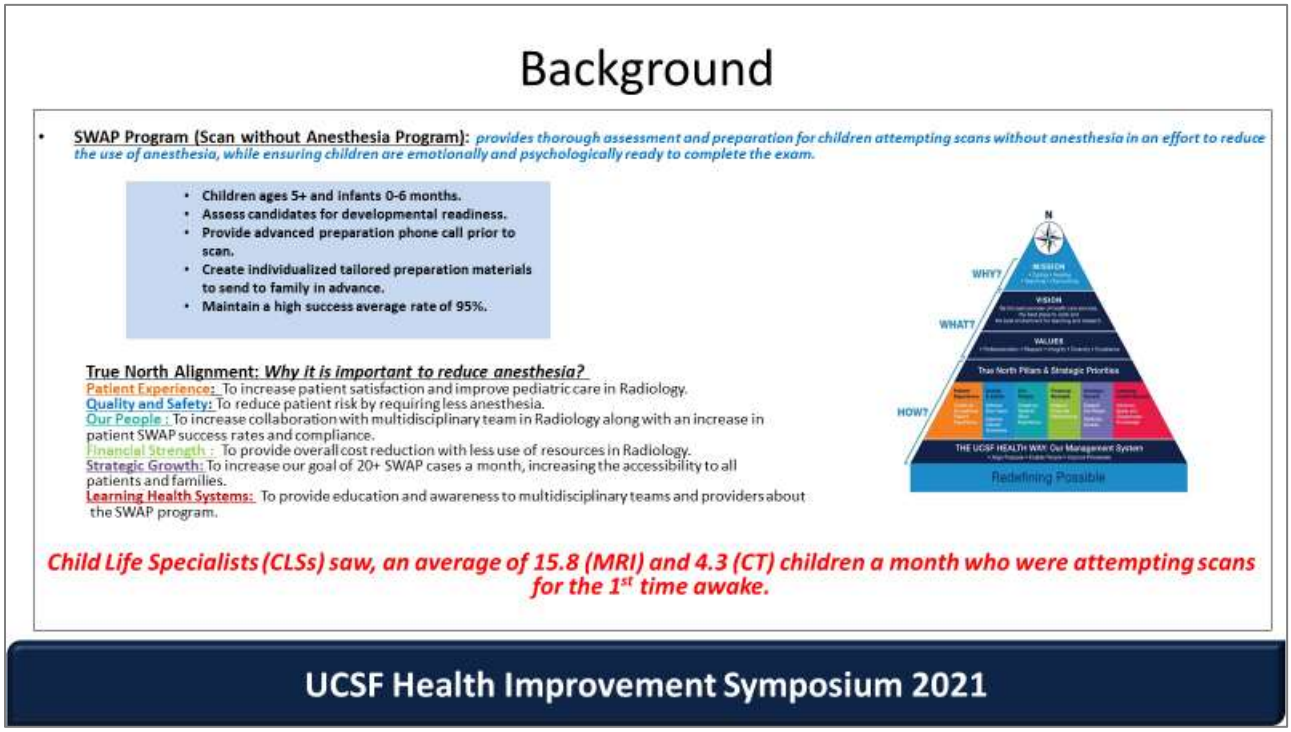
UCSF Health

SWAP- Scan Without Anesthesia Program An Initiative within the Radiology Department & Child Life Services

Lauren Meyer MA, CCLS, Mikaela DeMartini, MA, CCLS, & Chloe Kelleher, MA CCLS

UCSF Benioff Children's Hospital – San Francisco

Radiology Department & Child Life Services



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Poster Video: https://vimeo.com/showcase/8314448/video/553190591

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UCSF Street Nursing

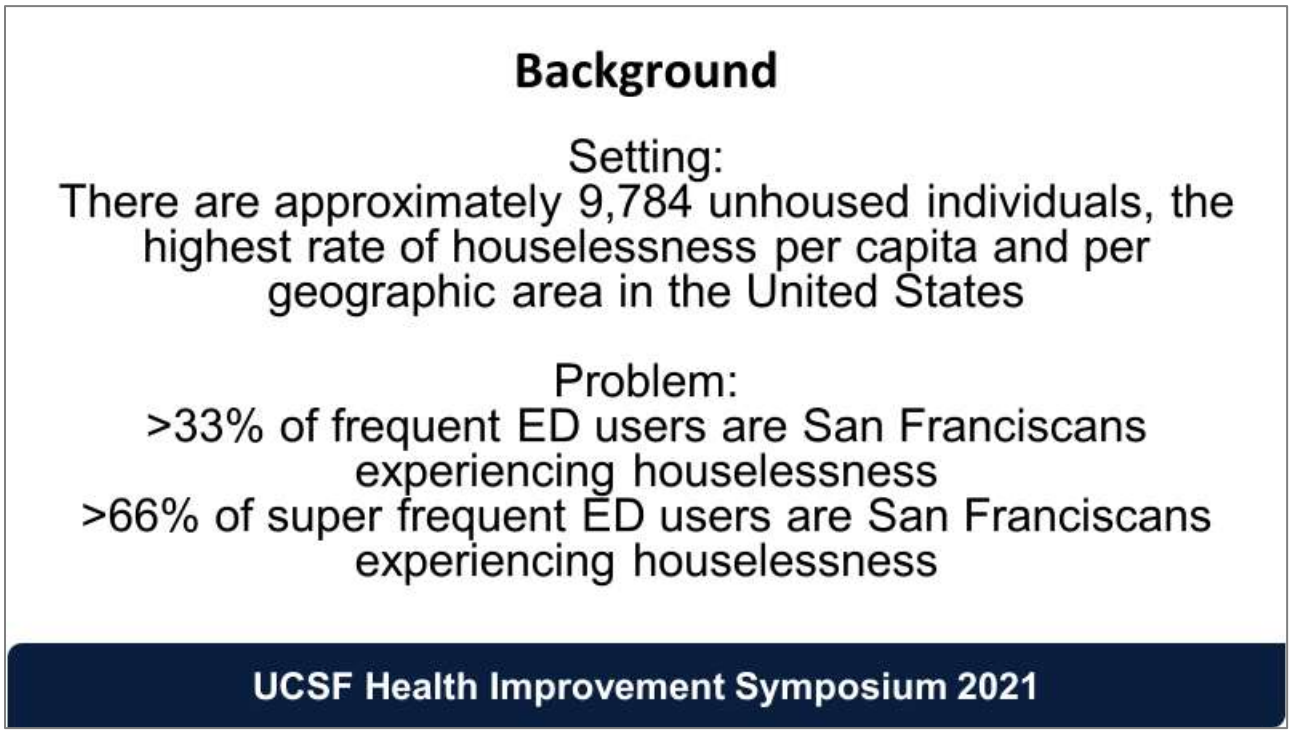
Presenters: Megan Grant, RN and Taylor Cuffaro, RN

Team members: Heather Leutwyler, Tessa Rubin, Laura Wagner

Collaborators: UCSF Emergency Department/EDIE, Lava Mae

Department: UCSF School of Nursing

Funding: Rita and Alex Hillman Foundation, Cigna Foundation



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UCSF Health

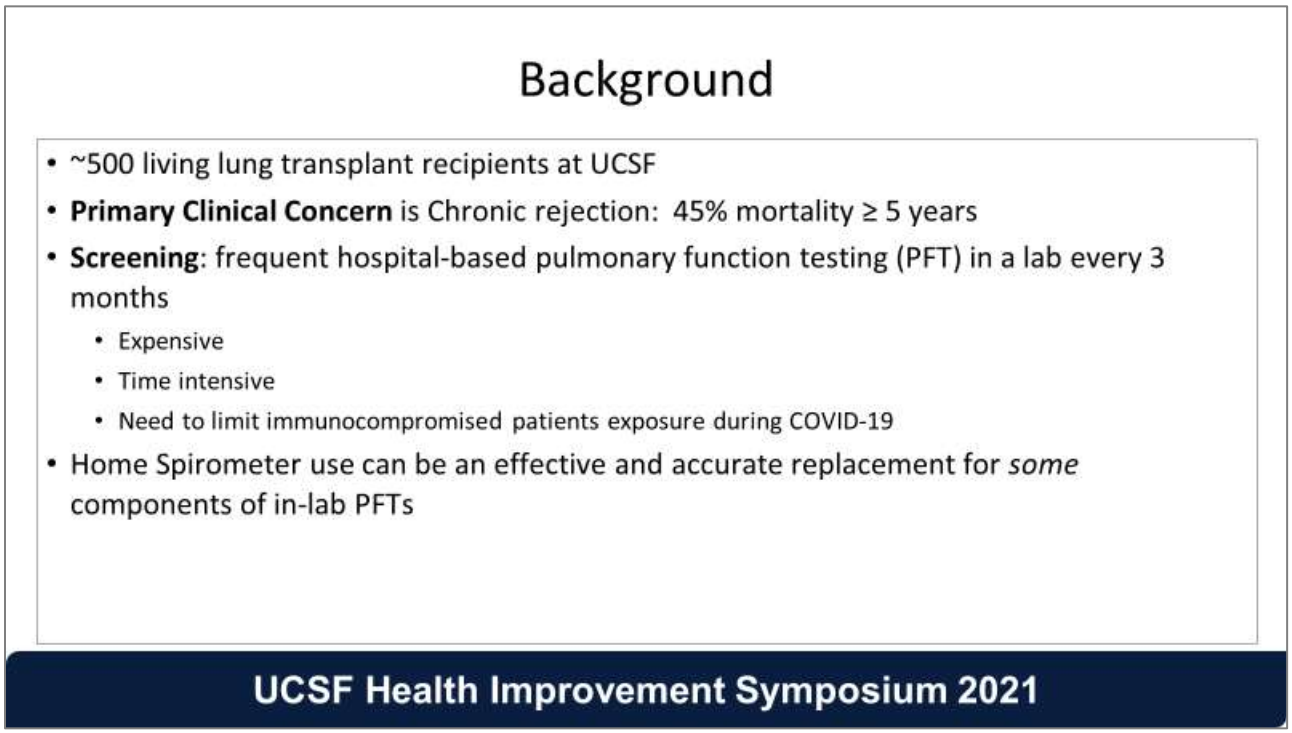
A Digital Health Chatbot with Remote Home Spirometry Monitoring for Lung Transplant Recipients

Anobel Y Odisho, MD MPH

Steven Hays, MD, Olivia Bigazzi, Eli Medina, Jerry Young, Ali Maiorano, Sondra Renly,

Andrew Liu, Chris Sorric, Chris Miller, Ed Wise, Aaron B. Neinstein, MD

Center for Digital Health Innovation, UCSF Lung Transplant Program



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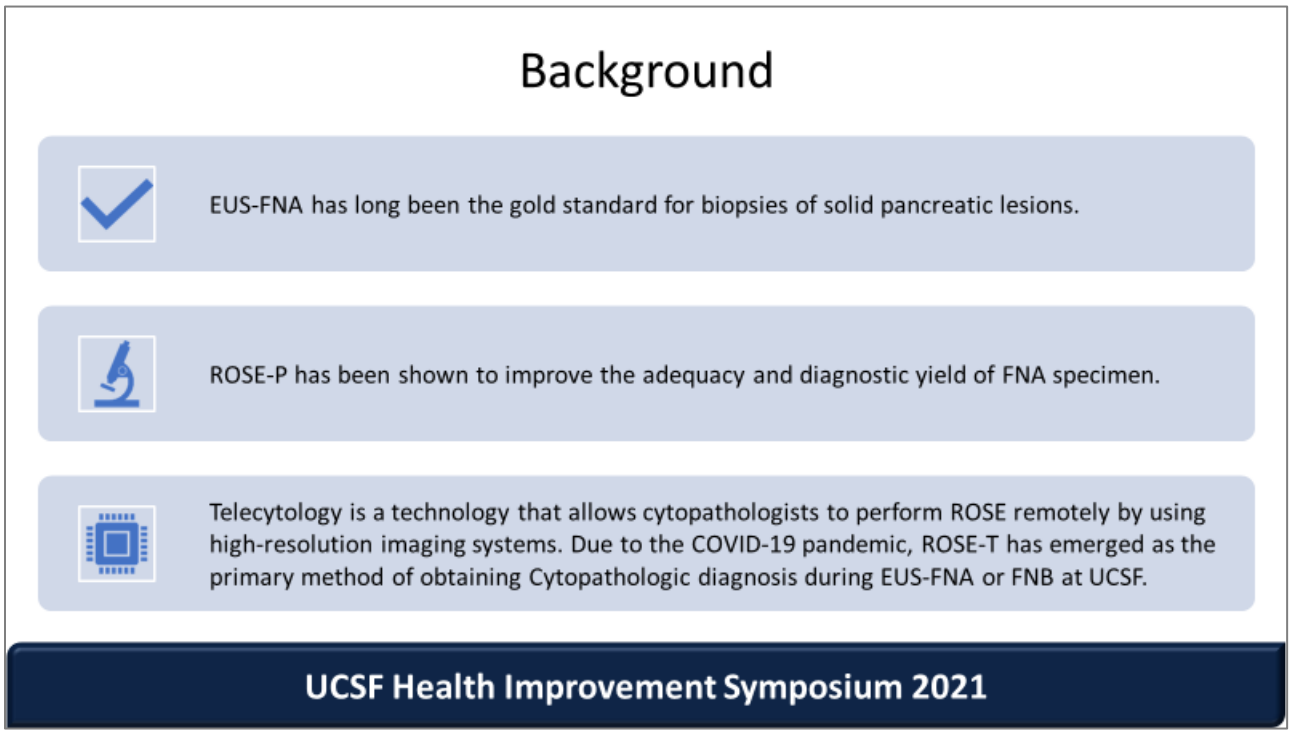
UCSF Health

Endoscopic Ultrasound Fine Needle Biopsy for Solid Pancreatic Lesions Using Rapid On-site Evaluation (ROSE) with In Room Pathologist (ROSE-P) vs Telecytology (ROSE-T)

Emanuel Demissie

Abdul Kouanda MD, Craig Munroe MD, Richard McLean MD

[UCSF Division of Gastroenterology]



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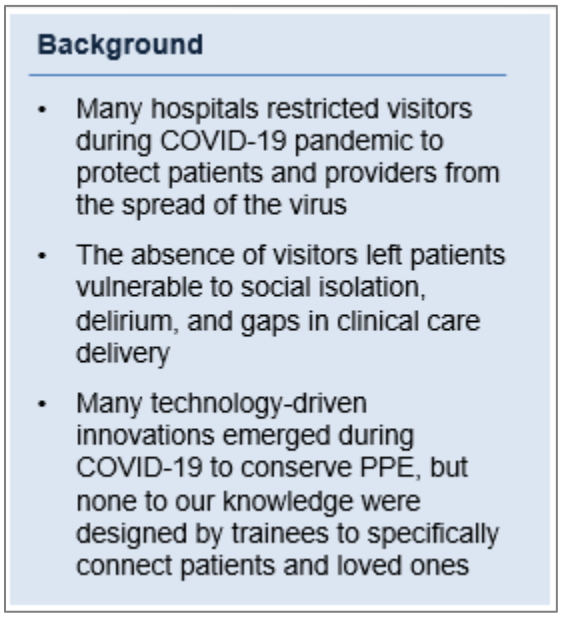
UCSF Health

A TRAINEE DESIGNED INITIATIVE RESHAPES COMMUNICATION FOR HOSPITALIZED PATIENTS DURING COVID-19

Zoe Lyon BA, Smitha Ganeshan MD MBA, Esther Hsiang MD MBA, Teddy Peng MD, Nicholas J Thomas BA, Ilana Garcia-Grossman MD, Kavon Javaherian MD MBA, Anna Fretz MD, Hope Coughran MD, Cati Crawford MD, Jessica Dong MD MBA, Amy Pugh MD, Emma Dobbins MD, Justin Bullock MD MPH, Karen Hauser MD MPH, Sophie McAllister BA, Sivan Marcus MD, Sarah Takimoto MD, Sarah Schear MD MS, Natalie Kucirek BA, Marissa Savoie MD, Rachel Yang BA, Joseph Kidane BA, Joshua Norman BA, Katrin Jaradeh BA, Carolyn Rennels MD, Carson Quinn BA, Elle Fukui BA, Emma Levine MD, Arman Mosenia BA, Avery Thompson BA, Rebecca Newmark BA, Brian McSteen BA, Cameron Niven BA, Abe Cortez BA, Alan Kong BA, Alex Beagle MD, Alyssa Nip MD, Lev Malevanchik MD, Michelle Mourad MD
Department of Medicine, University of California, San Francisco, CA



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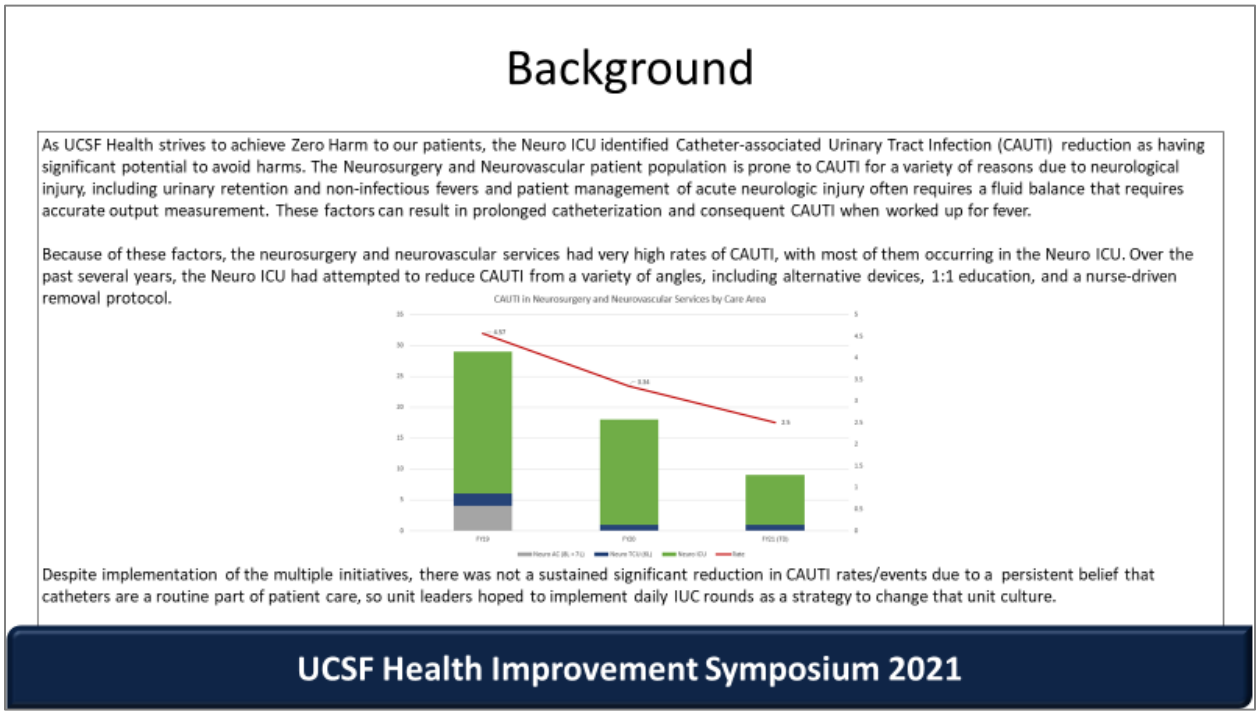
UCSF Health

CAUTI Reduction in the Neuro ICU

Amy Faircloth RN, Amy Larsen RN, Madeline Chicas MHA, Theresa Mueller RN, David Hoey RN, Connie Drake RN, Nerissa Ko MD

8/11 Neuro Intensive Care Units

Departments of Neurosurgery, Neurology, and Neurovascular



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UCSF Health

A Digital Health Chatbot to Monitor Patients with Inflammatory Bowel Disease

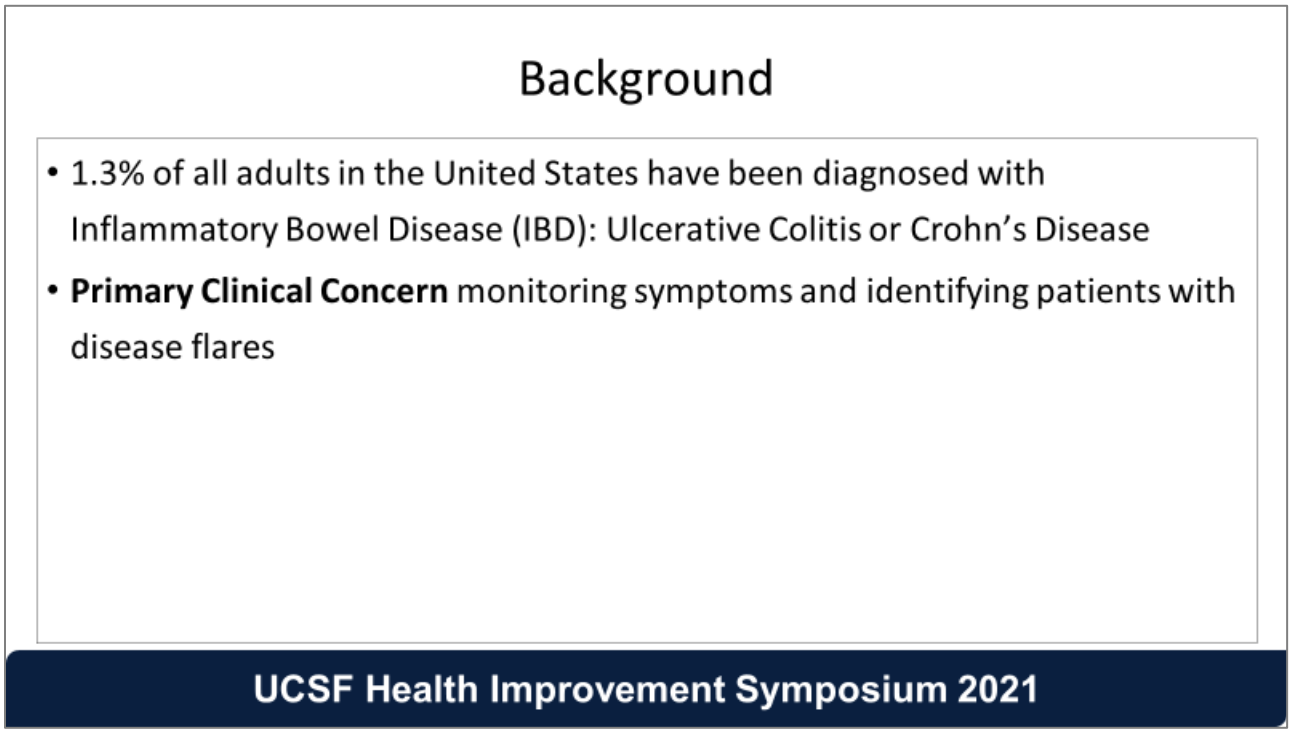
Anobel Y. Odisho, MD MPH

Uma Mahadevan, MD, Olivia Bigazzi, Eli Medina, Jerry Young, Ali Maiorano, Sondra Renly,

Andrew Liu, Chris Sorric, Chris Miller, Ed Wise, Aaron B. Neinstein, MD

Center for Digital Health Innovation

UCSF Colitis and Crohn's Disease Center



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UCSF Health

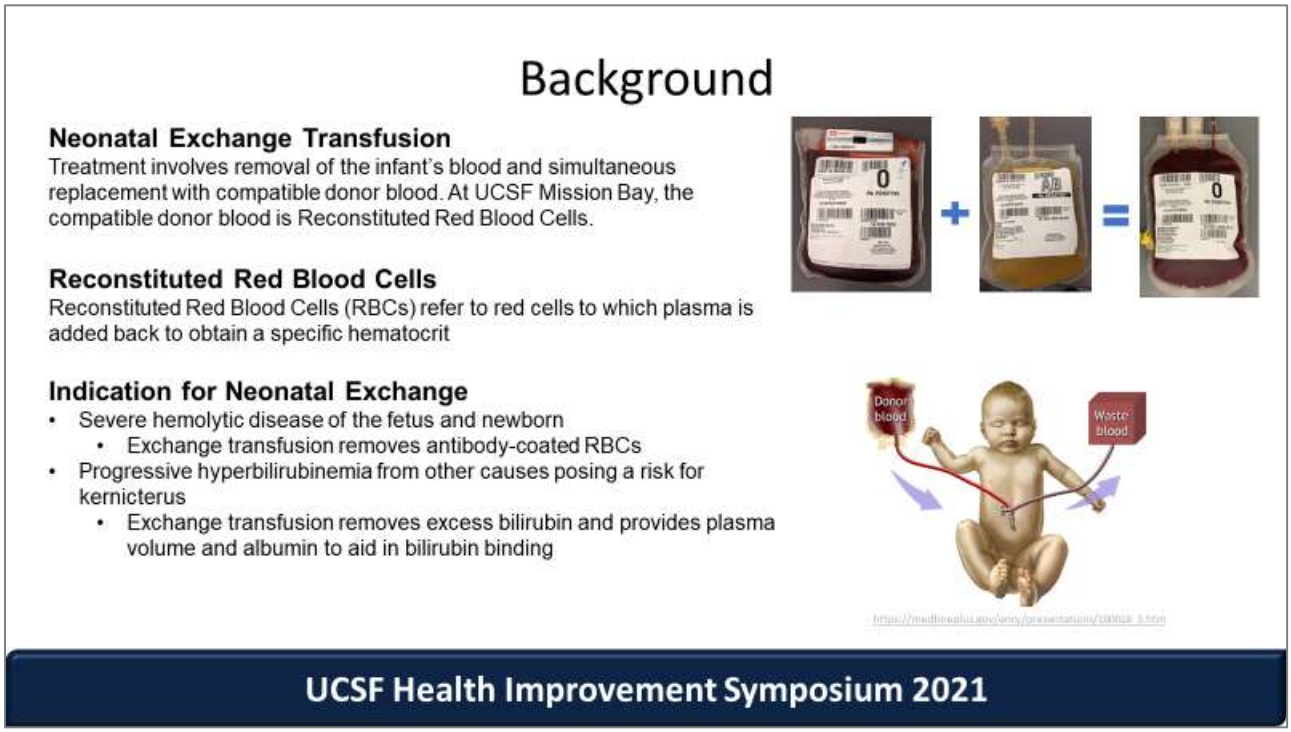
Improving Neonatal Exchange Transfusions By Providing Reconstituted Red Blood Cells

Xiuzhen Huang, Lauren Lee

Elizabet Lomeli, Jeannie Chan, Elizabeth Papp, Marykay Stratigos,

Aleli Kay Phung, Ofelia Tan Un Teck, Ashok Nambiar

Mission Bay Transfusion Service/ ICN/ Clinical Systems/ MB Hematology



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UCSF Health

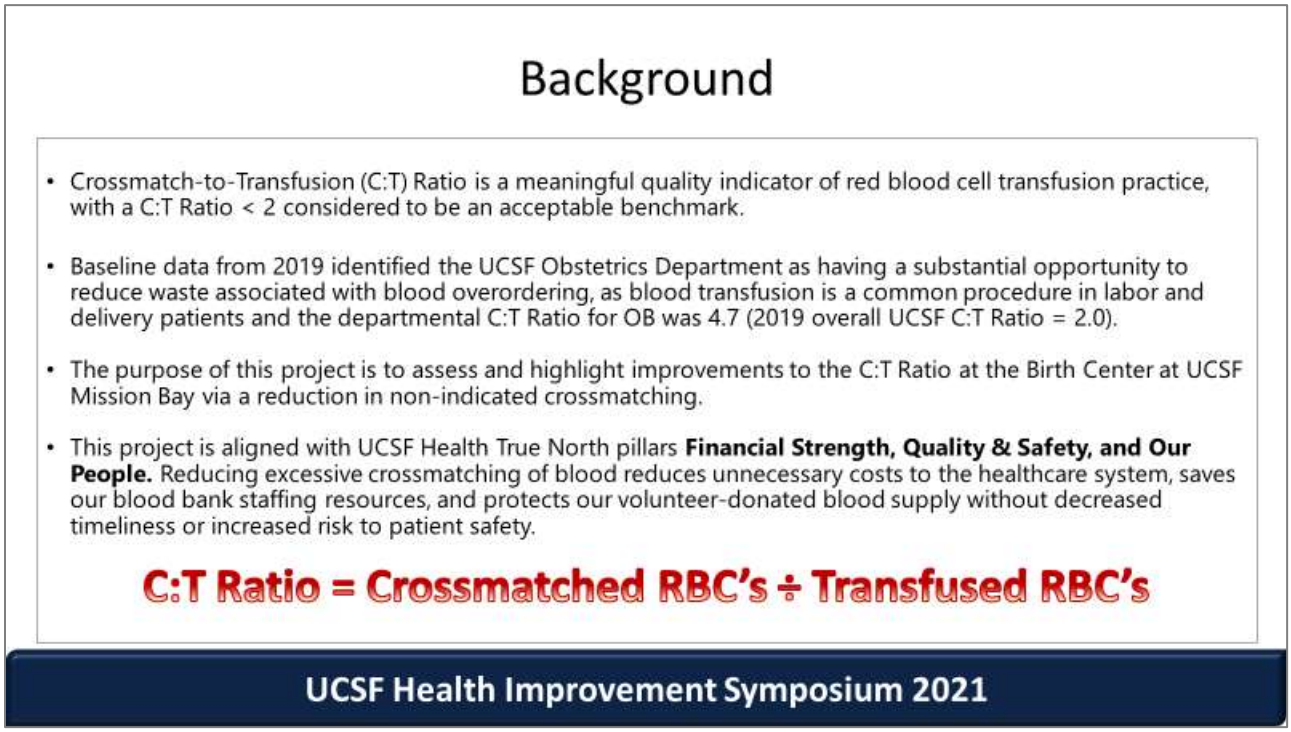
Crossmatch-to-Transfusion Ratio Improvement at the UCSF Birth Center

Heidi Vaughan, Adrienne Kennedy, Elizabet Lomeli, Elena Nedelcu,

Sara Bakhtary, Melissa Rosenstein

UCSF Birth Center and Department of Laboratory Medicine

Transfusion Medicine Division



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Time is Brain! - Increasing Patient Access to Complex Care through the Neuroscience Rapid Transfer Bed Initiative

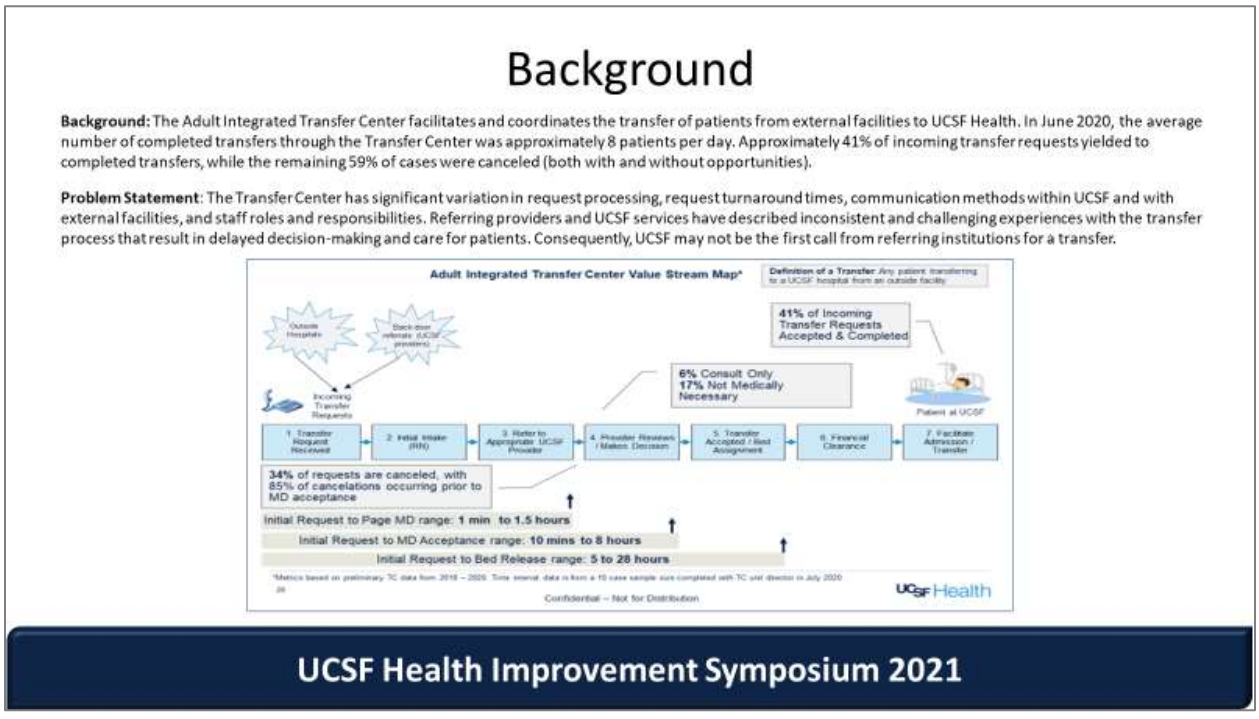
Presenters: Toni Braden, DNP, RN; Maulik Shah, MD, MHS

Adult Transfer Center Core Team: Theodore Abraham, MD; Toni Braden, DNP, RN; Katie Cooney, MHSA; Shelby Decosta, MHA; Adrienne Green, MD; Anya Greenberg, MBA; Sarah Imershein, MPH; Hunter Jackson, BA; Brenda Martinez, MPH; Rhea Patel, MSPH; Pat Patton, MSN, RN; Maulik Shah, MD, MHS; Molly Shane, MS, RN; Jen Sweeney, MBA

Neurosciences: Adib Abla, MD; Mitchel Berger, MD; Edward Chang, MD; S. Andrew Josephson, MD; Anthony Kim, MD

Support of the Transfer Center Executive Steering Committee

(acknowledgements listed on slide 8)



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UCSF Health

Outpatient Chemotherapy Desensitization during the COVID-19 Pandemic

Carlo Legasto PharmD[1]

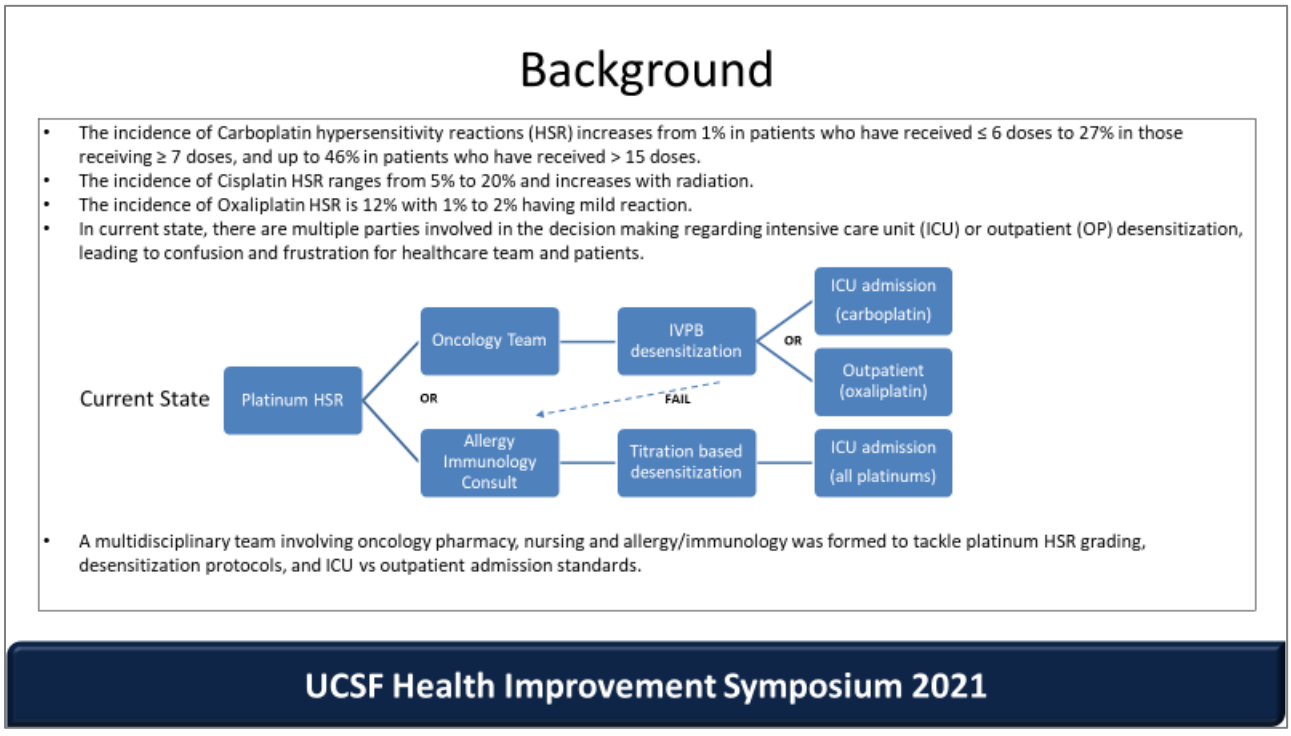
Iris Otani MD[2], Hansen Ho PharmD[1], Fernanda D. Young MD[3], Emely Alfaro MS, CNS[4],

Pelin Cinar MD[5]

[1]UCSF School of Pharmacy, [2]UCSF Allergy/Immunology Quality and Patient Safety

Director, [3]UCSF Division of Allergy/Immunology, [4]Adult Infusion Services,

[5]Medical Director of Quality and Safety, UCSF HDFCCC



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UCSF Health

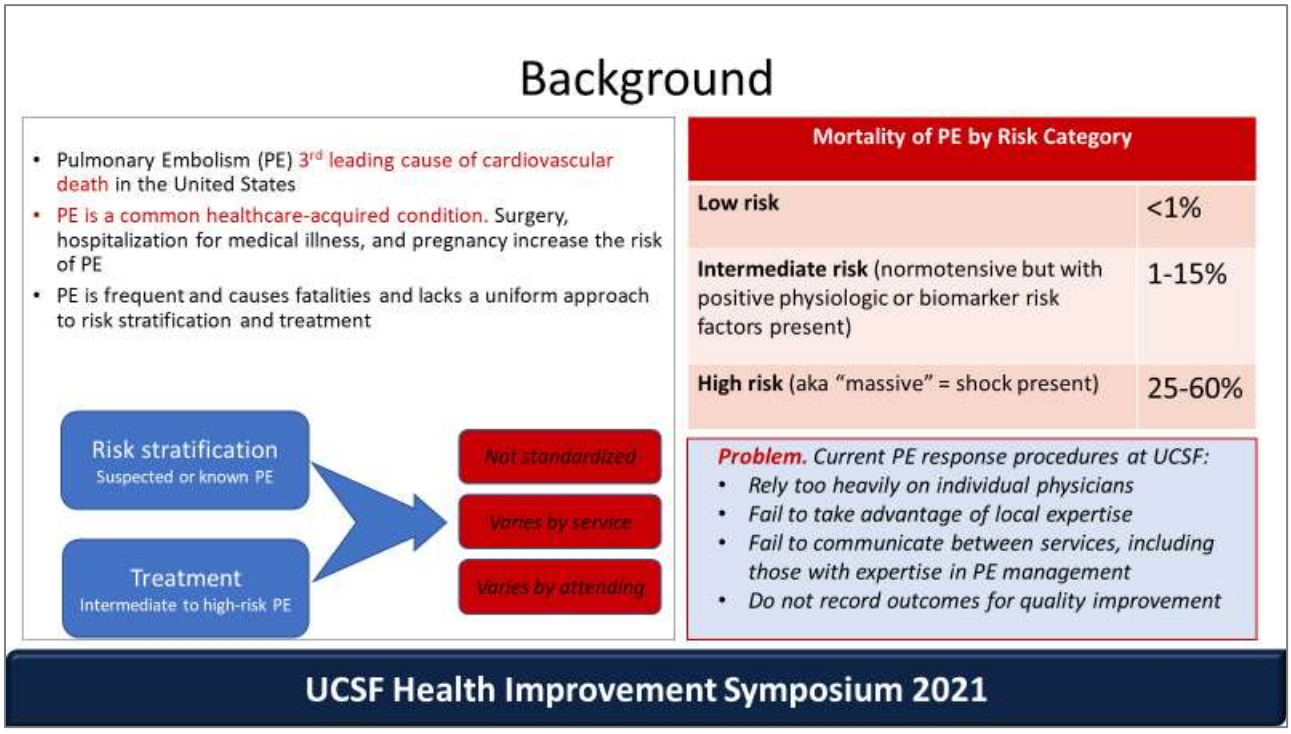
Development of a UCSF Pulmonary Embolism Response Team (PERT)

Will McKleroy, MD; Vaibhav Upadhyay, MD, PhD; Matt Aldrich, MD

For the PERT Development Committee

UCSF Division of Pulmonary, Critical Care, Allergy, and Sleep Medicine;

UCSF Critical Care Medicine



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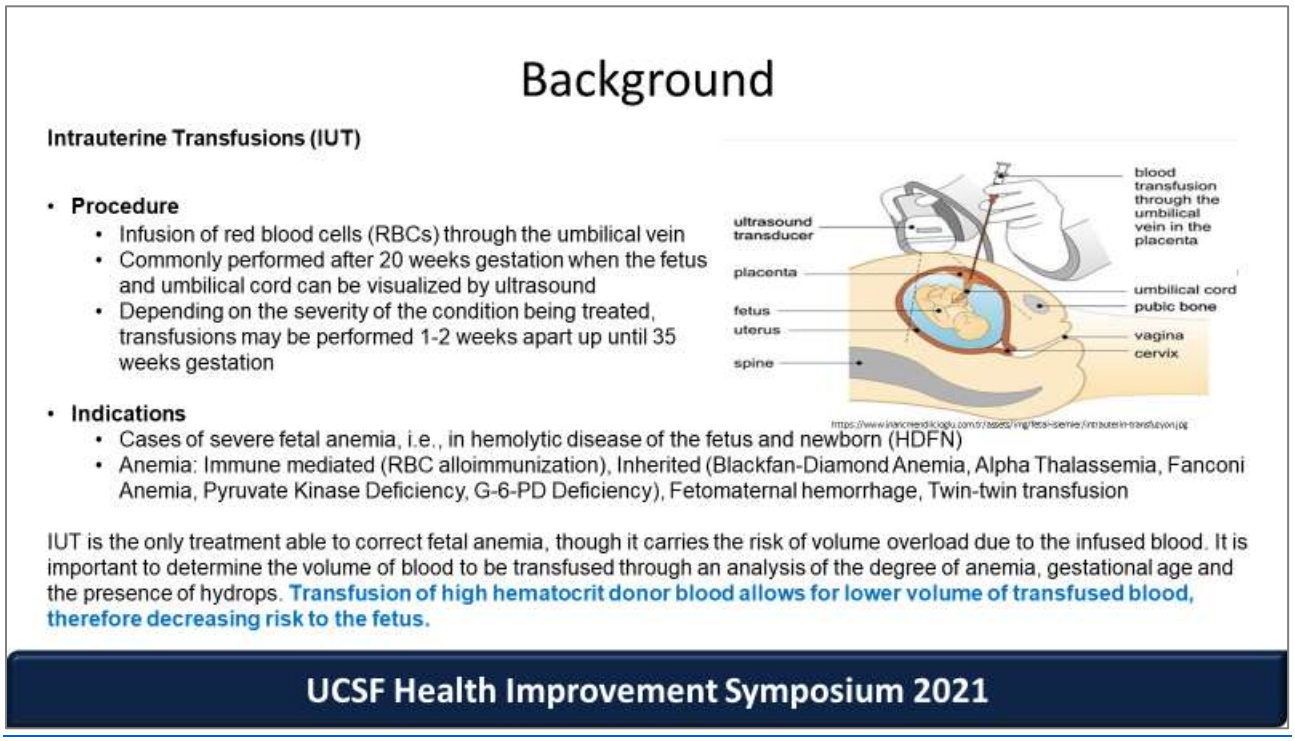
Improving Intrauterine Transfusions By Providing High Hematocrit Red Blood Cells

Lauren Lee, Xiuzhen Huang

Elizabet Lomeli, Sara Bakhtary, Juan Gonzalez, Billie Lianoglou,

Ofelia Tan Un Teck, Ashok Nambiar

UCSF Mission Bay Transfusion Service/ L&D/ MB Hematology



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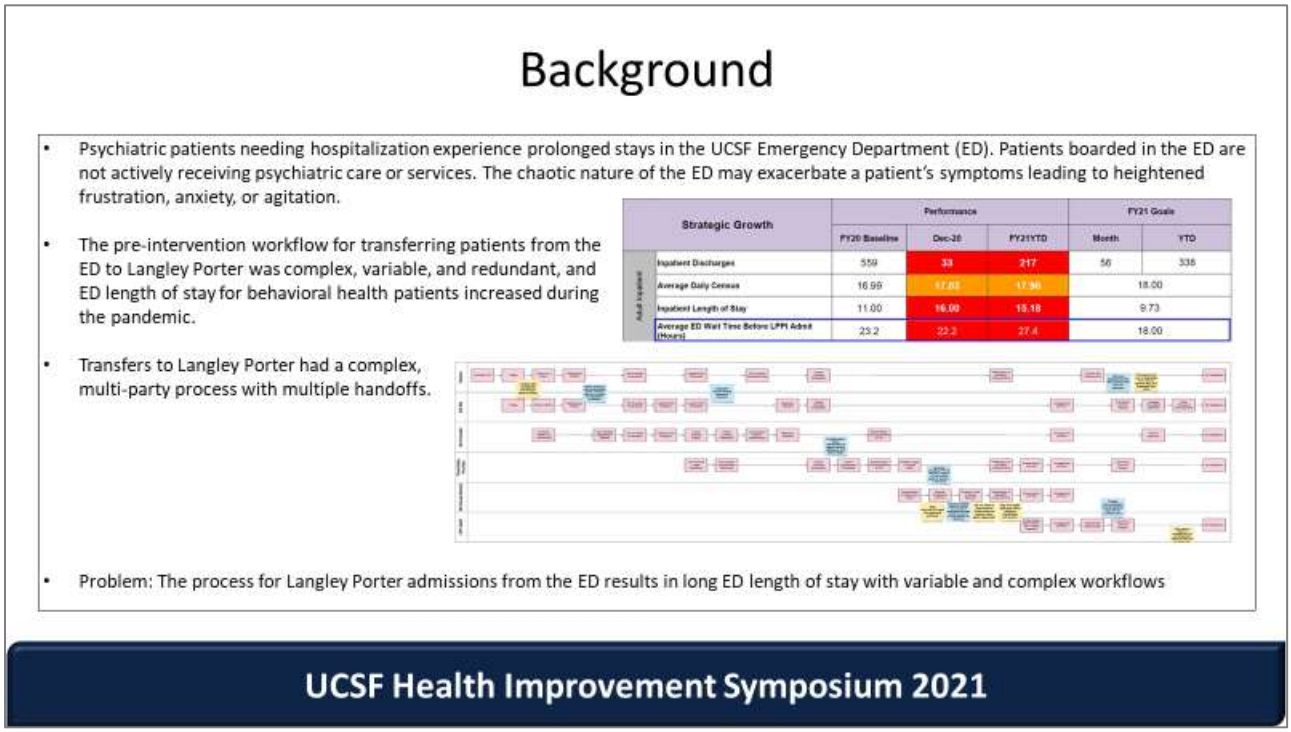
UCSF Health

An Interprofessional Collaboration to Reduce Emergency Department Delays to Psychiatric Hospitalization

Jahan Fahimi, MD, Weston Fisher, MD, Rebekah Manno, NP

UCSF Emergency Department and Langley Porter Psychiatric Hospital

Department of Emergency Medicine, Department of Psychiatry and Behavioral Sciences



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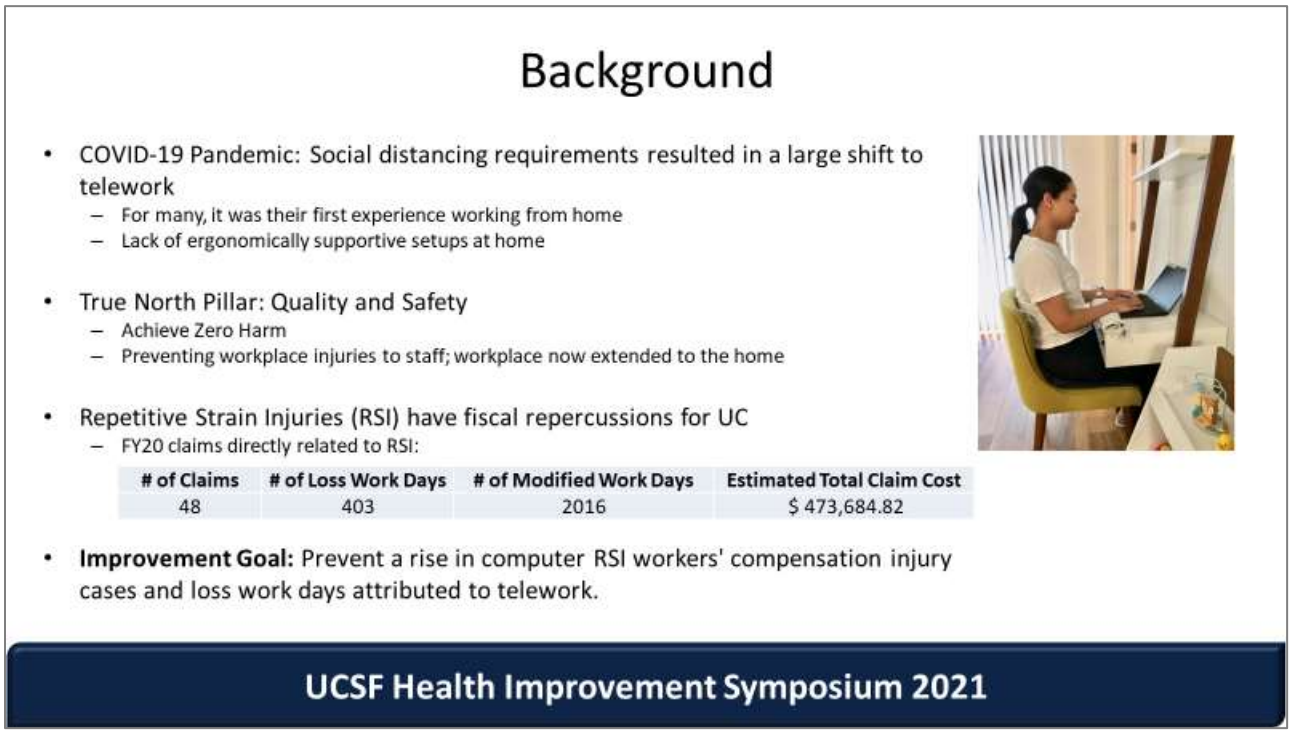
UCSF Health

Staff Harm Prevention & Injury Reduction: Ergonomics & Telework

Vanessa Curtis & Nathaniel Chung

UCSF Occupational Health Services

Workers' Compensation & Ergonomics



Background

- COVID-19 Pandemic: Social distancing requirements resulted in a large shift to telework
  - For many, it was their first experience working from home
  - Lack of ergonomically supportive setups at home
- True North Pillar: Quality and Safety
  - Achieve Zero Harm
  - Preventing workplace injuries to staff; workplace now extended to the home
- Repetitive Strain Injuries (RSI) have fiscal repercussions for UC
  - FY20 claims directly related to RSI:

# of Claims	# of Loss Work Days	# of Modified Work Days	Estimated Total Claim Cost
48	403	2016	$ 473,684.82

- **Improvement Goal:** Prevent a rise in computer RSI workers' compensation injury cases and loss work days attributed to telework.

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UCSF Health

Increasing Strategic Growth Referral Turnaround using Self Service Tools

Brooke Peterson, MPH

[Anais Ryken, Mirha Buric/Obstetrics and Gynecology at Mount Zion]

Women's Health

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UCSF Health

ACP, TNS, & the EMR: Promoting Advance Care Planning by Building it into Structures and Systems (the True North Scorecard, MyChart, and APEX)

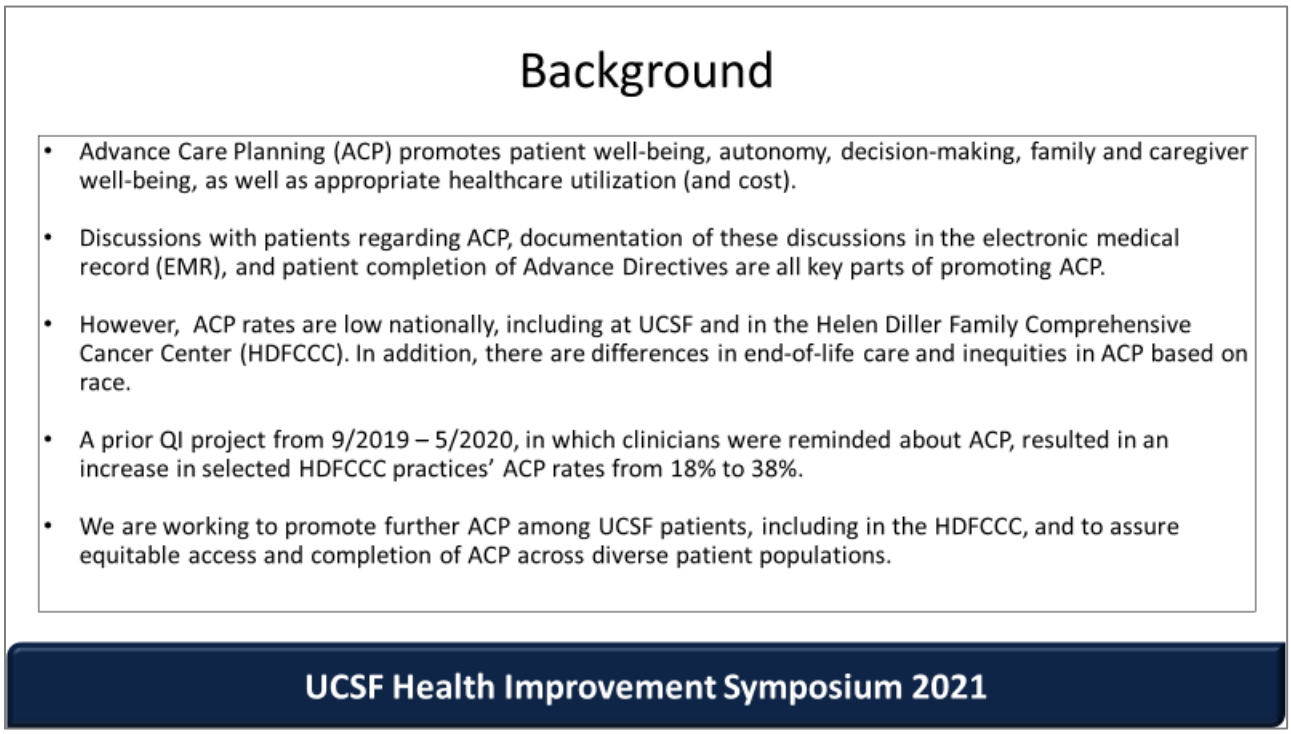
Keren Stronach, MPH

Michael Rabow, MD

Pelin Cinar, MD, MS

Helen Diller Family Comprehensive Cancer Center

UCSF Department of Medicine



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UCSF Health

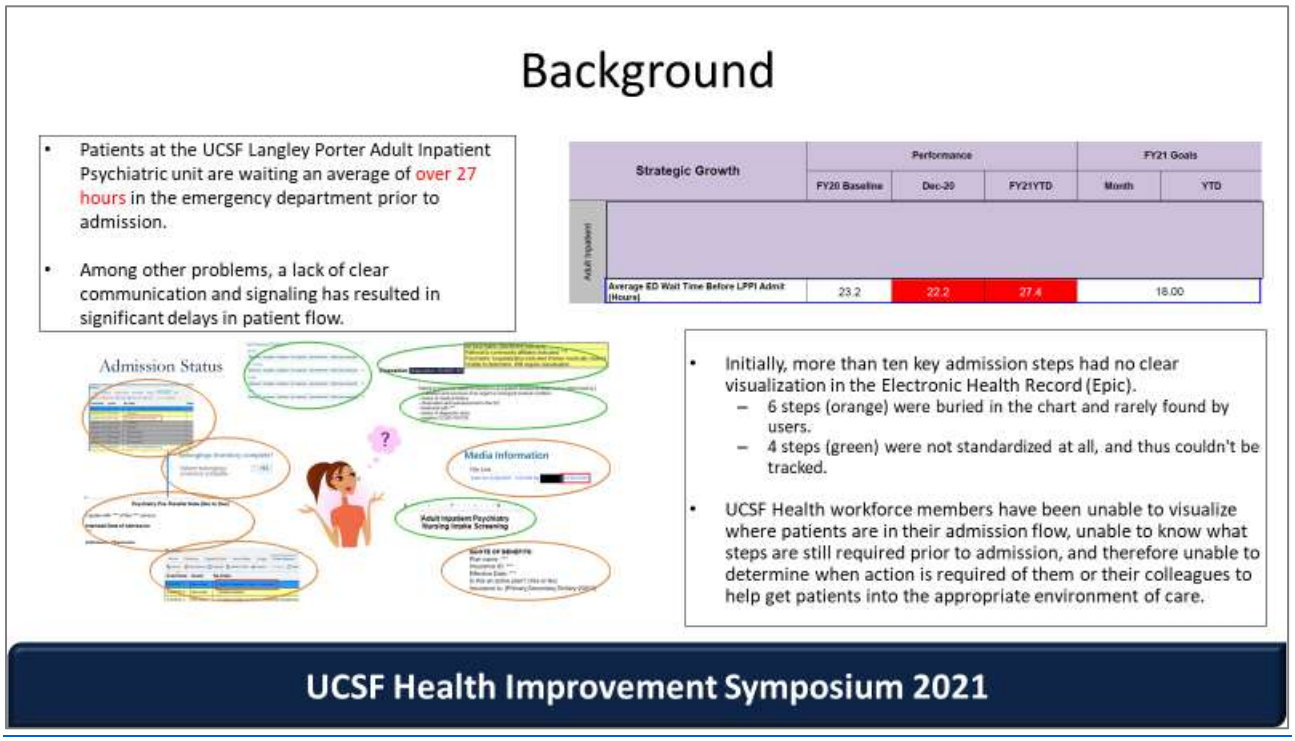
Emergency Department to Psychiatry Inpatient - Improving Patient Flow through the use of Signaling

Weston Scott Fisher, MD

Kristie Fowler, Clinical Systems Analyst

UCSF Health ED & Langley Porter Psychiatric Hospital

Depts. of Emergency Medicine, Psychiatry & Behavioral Sciences, and APeX Clinical Systems



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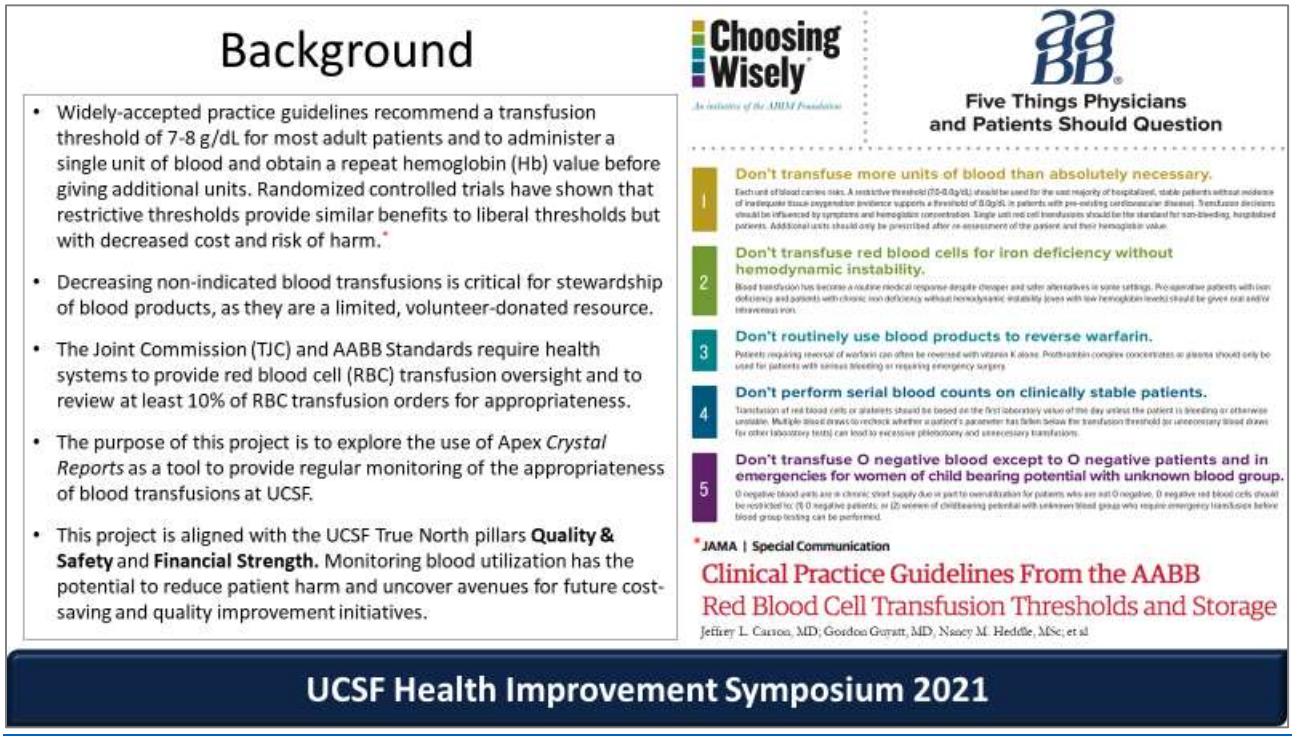
UCSF Health

Exploring the Utility of Apex Crystal Reports in the Oversight of Red Blood Cell Transfusions

Adrienne Kennedy, Heidi Vaughan, Sara Bakhtary, Elena Nedelcu

Department of Laboratory Medicine, Division of Transfusion Medicine



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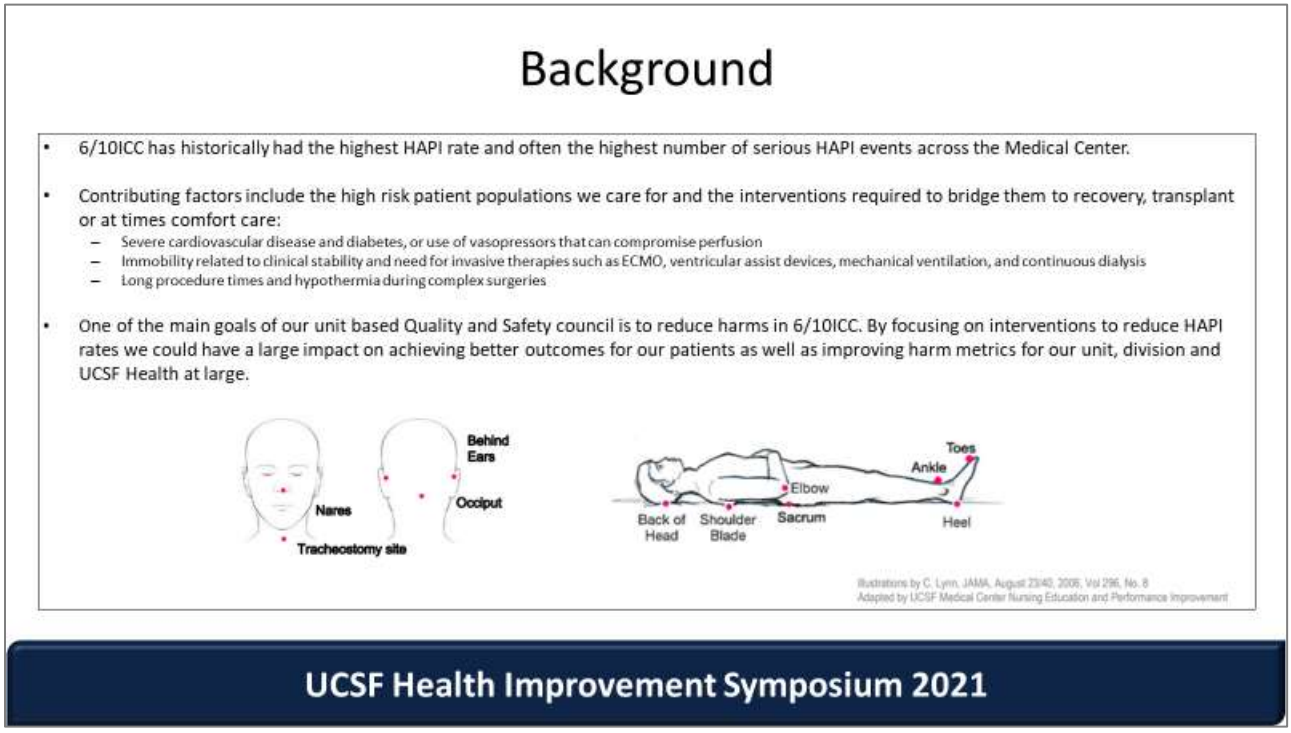
UCSF Health

Hospital Acquired Pressure Injury Reduction in the ICU

Audrey Basic, RN, CNII - Emily Smith, RN, CNII - Cass Sandoval, RN, CNS

On behalf of the entire staff of 6/10ICC

Department of Nursing



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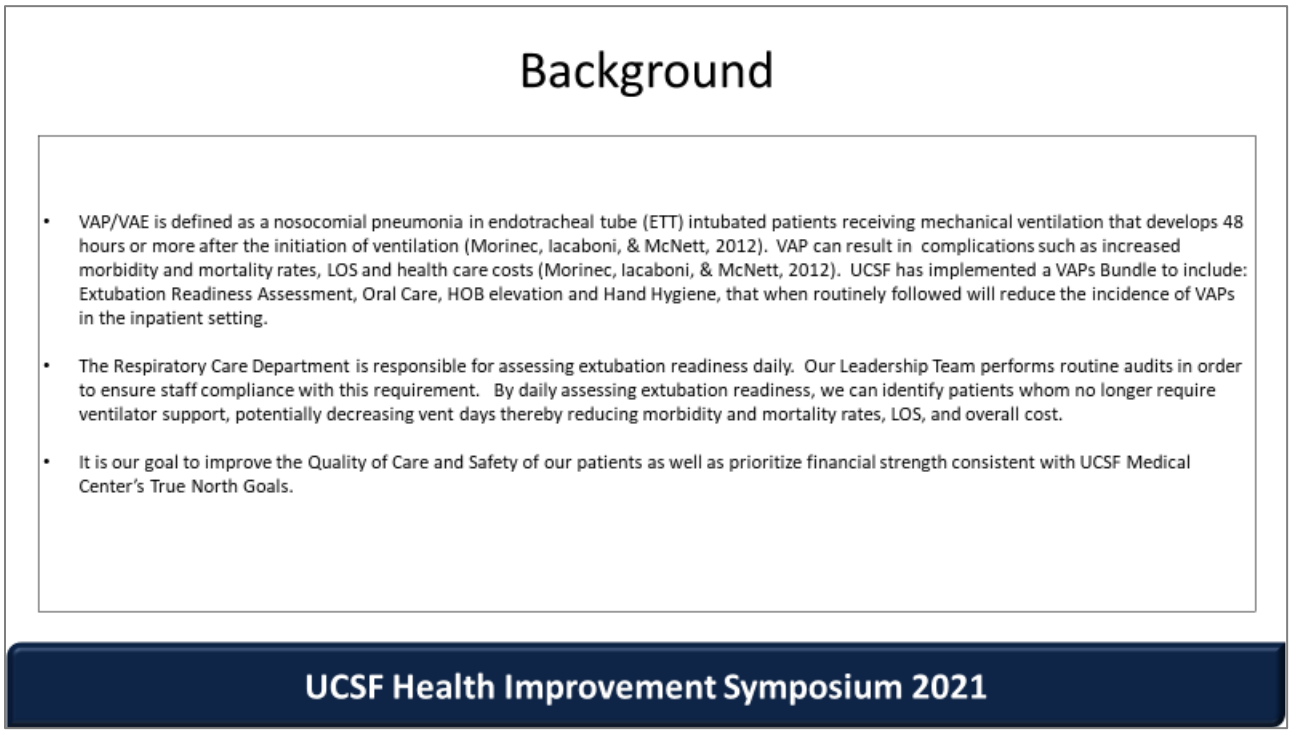
UCSF Health

Pediatric Readiness to Extubate

William Sanchez, RCP

Respiratory Care Services

Pediatrics, Mission Bay



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UCSF Health

Implementation of a Critical Dose Alert Warning

Eugene Burbige, PharmD | PGY-1 Pharmacy Resident

Zachary Hearns, PharmD | PGY-1 Pharmacy Resident

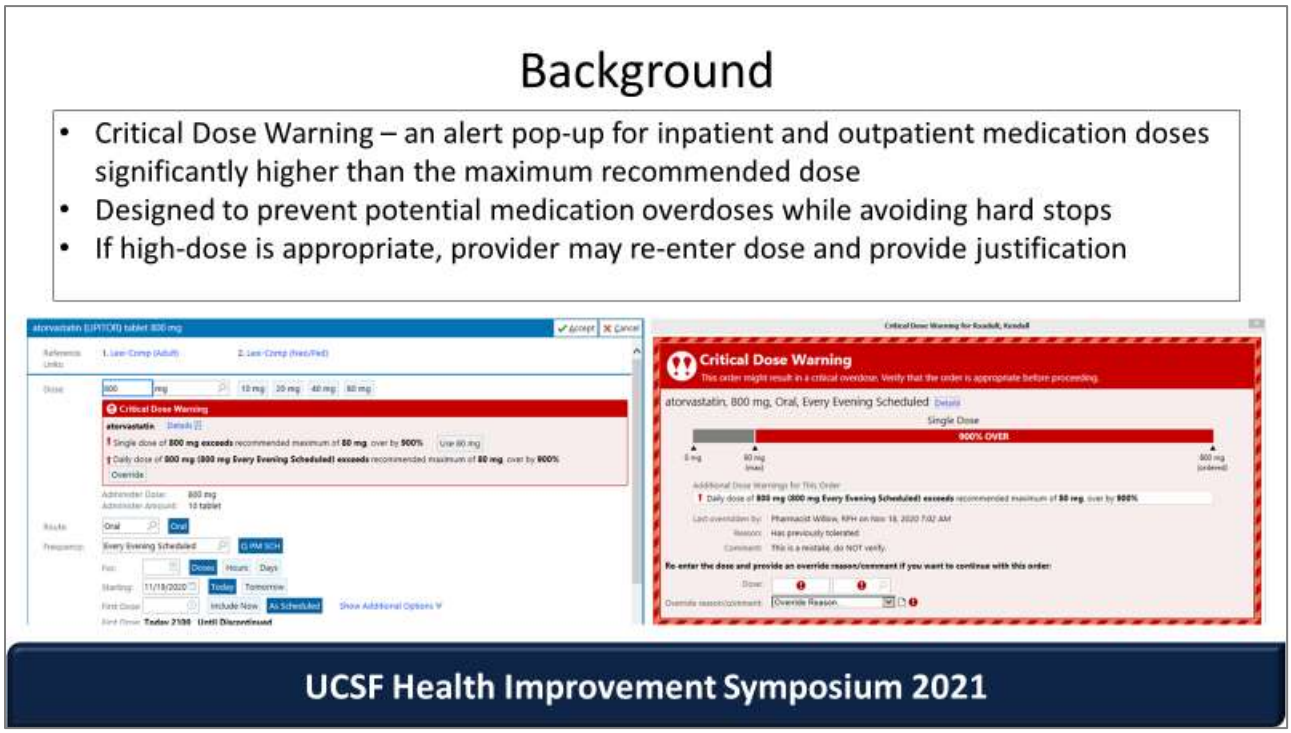
Allison Pollock, PharmD | Medication Safety Specialist

Kendall Gross, PharmD | Lead Pharmacy Informaticist

Raman Khanna, MD | Medical Director of Informatics (Inpatient)

Rajeev Sawhney, PharmD | Willow Analyst

Pharmaceutical Services



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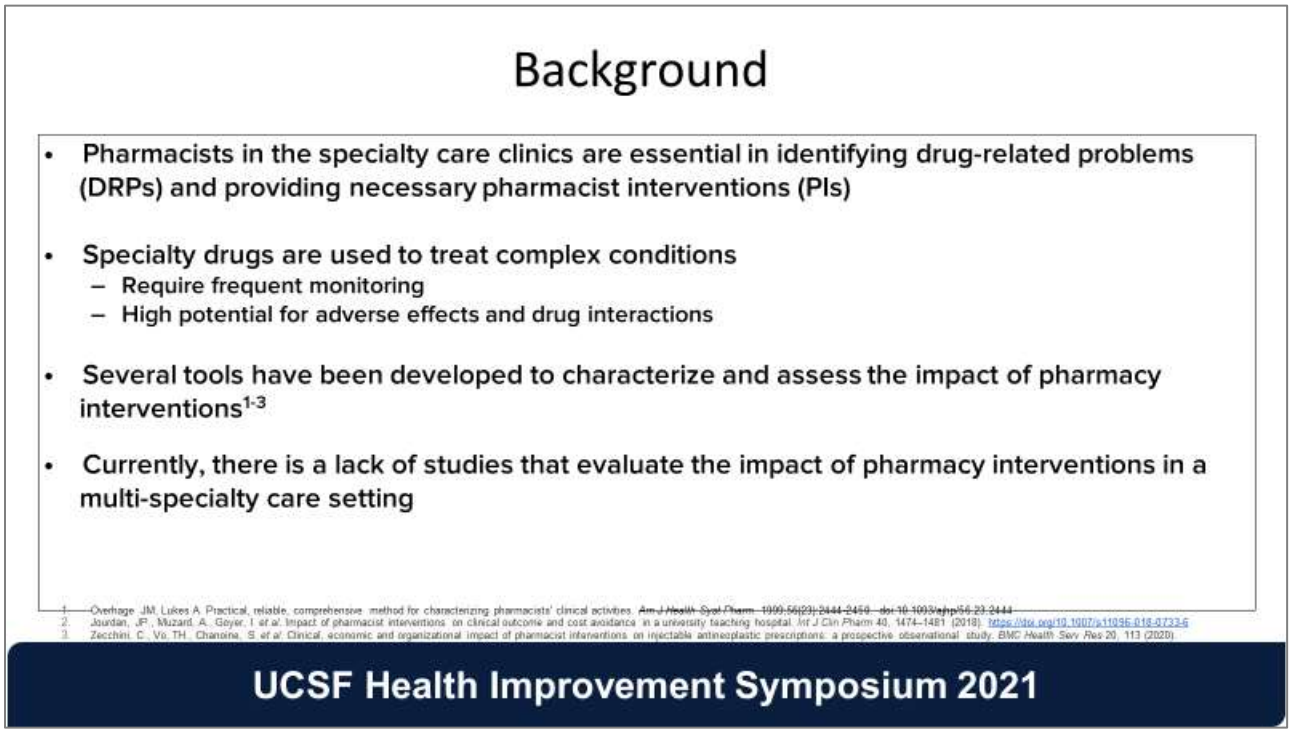
UCSF Health

Impact of Pharmacy Interventions in Specialty Clinics

Student Investigators: Christy Khouderchah and Marylynn Trinh

Project Mentors: Drs. Mackenzie Clark, Lisa Kroon, Myra Pascua, and Marilyn Stebbins

Study Site: UCSF Health SF based hospitals and clinics



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UCSF Health

Achieving Zero Waste: COVID-19 Vaccinations in the ED

Thomas Leung, PharmD

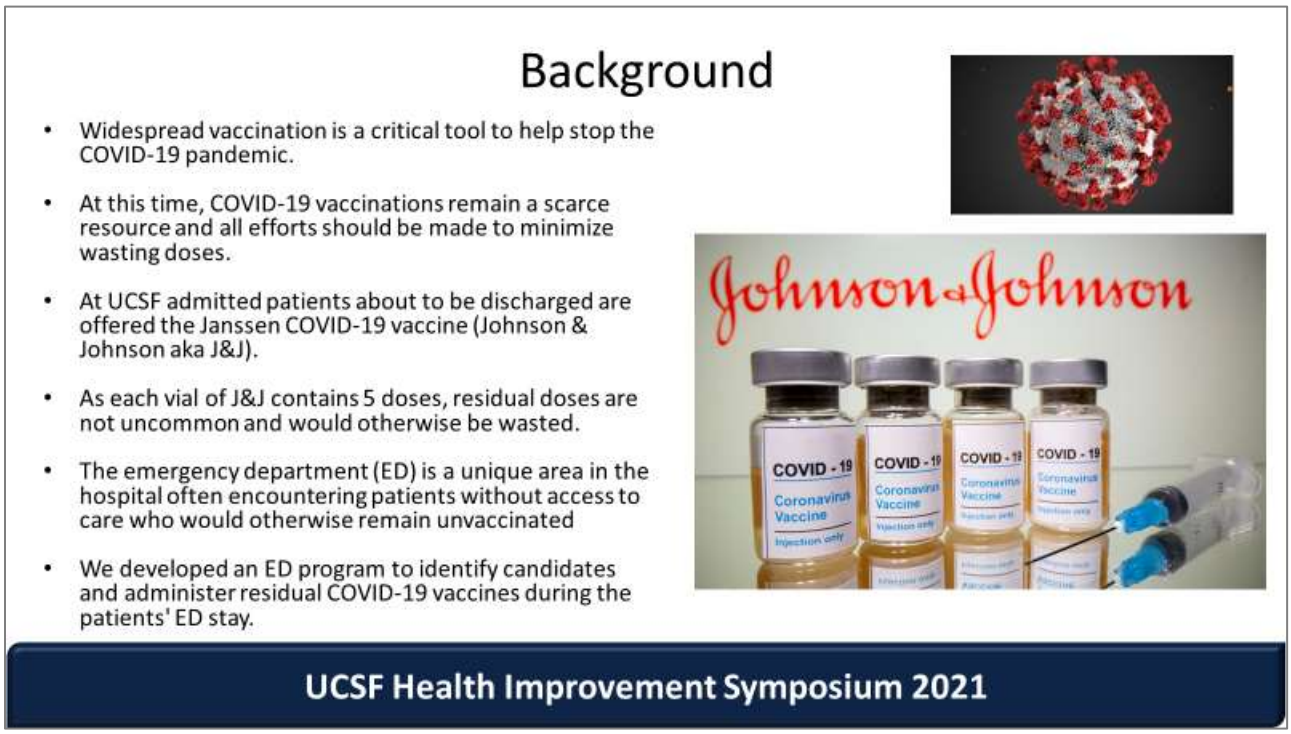
Preceptor: Zlatan Coralic, PharmD, BCPS

ED COVID 19 Vaccination Team:

Kathy Yang, PharmD, MPH, Paul Takamoto, PharmD, BCCCP, Gina Stassinos, PharmD, DABAT,

Kelsey Waier, PharmD, Jeanne Noble MD, Jahan Fahimi MD, Maria Raven MD

UCSF Departments of Pharmacy and Emergency Medicine



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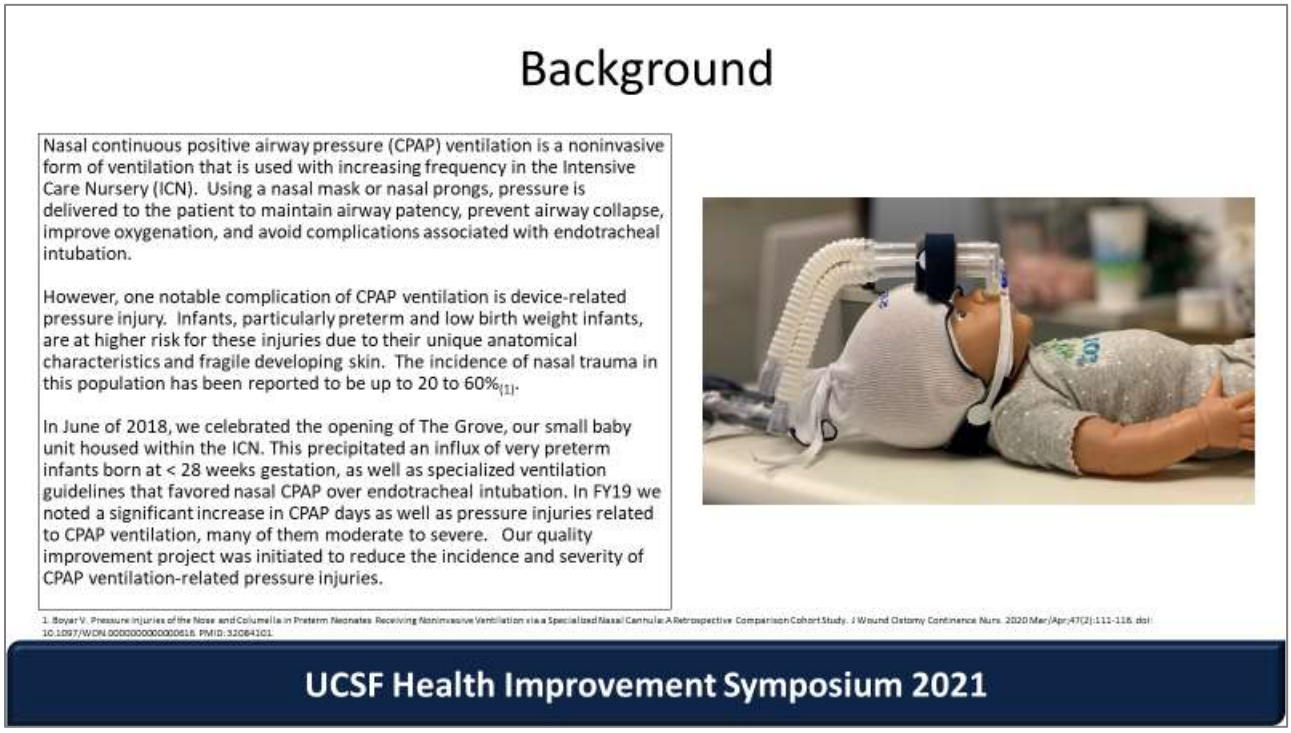
UCSF Health

Reducing Pressure Injuries Related to Nasal CPAP Devices in the Intensive Care Nursery

Presented by: Jeannie Chan, CNS and Elizabeth Papp, CNS

Team Members: Brian Ching, RCP; Taylor Griffin, RCP; Maggie Griffith, RN; Michelle Murphy, RCP; Amanda Shelton, RCP; Chrissie Smith, CNS; Sandy Tom, RCP; David Woolsey, RCP

Intensive Care Nursery/Neonatology/Respiratory & Nursing



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UCSF Health

Increasing Advanced Care Planning in Interstitial Lung Disease Patients through Palliative Care Co-management

Sylvia Choi

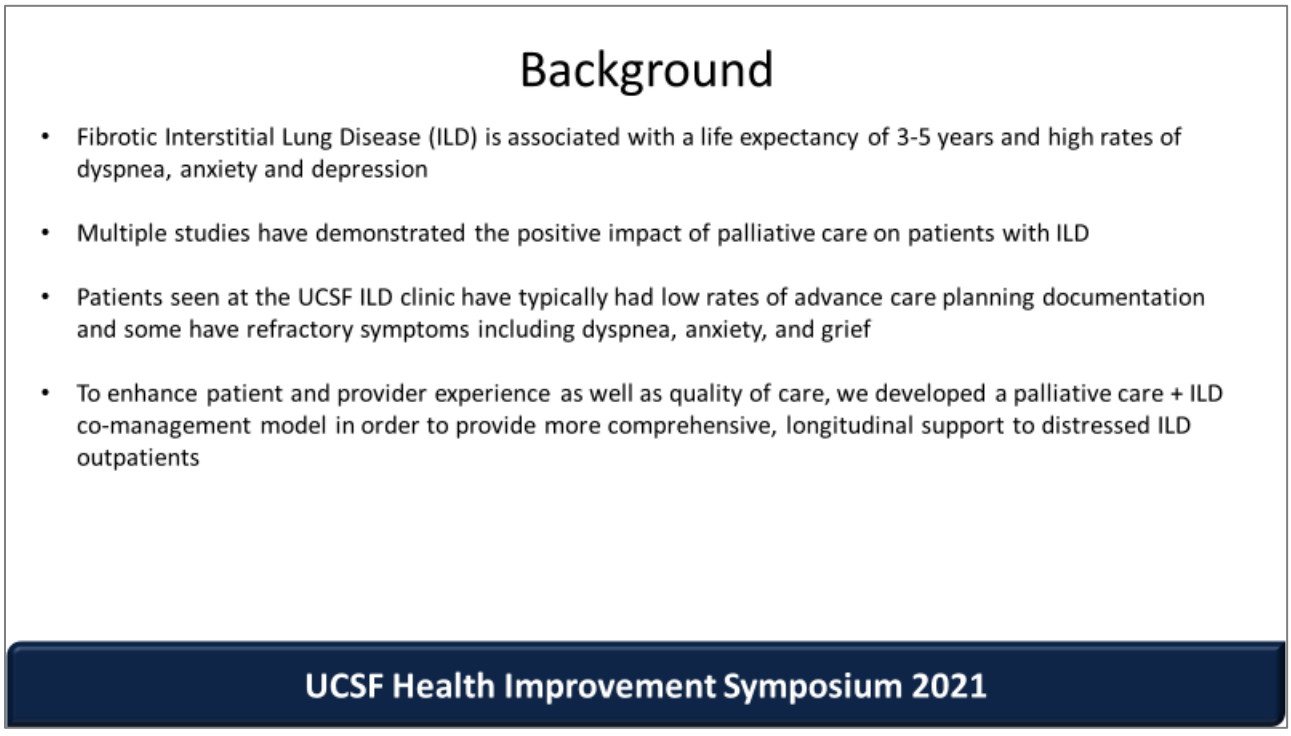
Kara E. Bischoff MD, Sylvia Choi, Anny Su NP, Eve Cohen RN, David L. O'Riordan PhD,

Elida Oettel LCSW, Marsha Blachman LCSW, Sarah Meister Mdiv, Carly Zapata MD,

Paul Lindenfeld MD, Brook Calton MD, MHS, Leah Witt MD, Steven Z. Pantilat MD,

Rupal J. Shah MD

Palliative Care & Interstitial Lung Disease Teams



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Poster Video: https://vimeo.com/showcase/8314448/video/553637820

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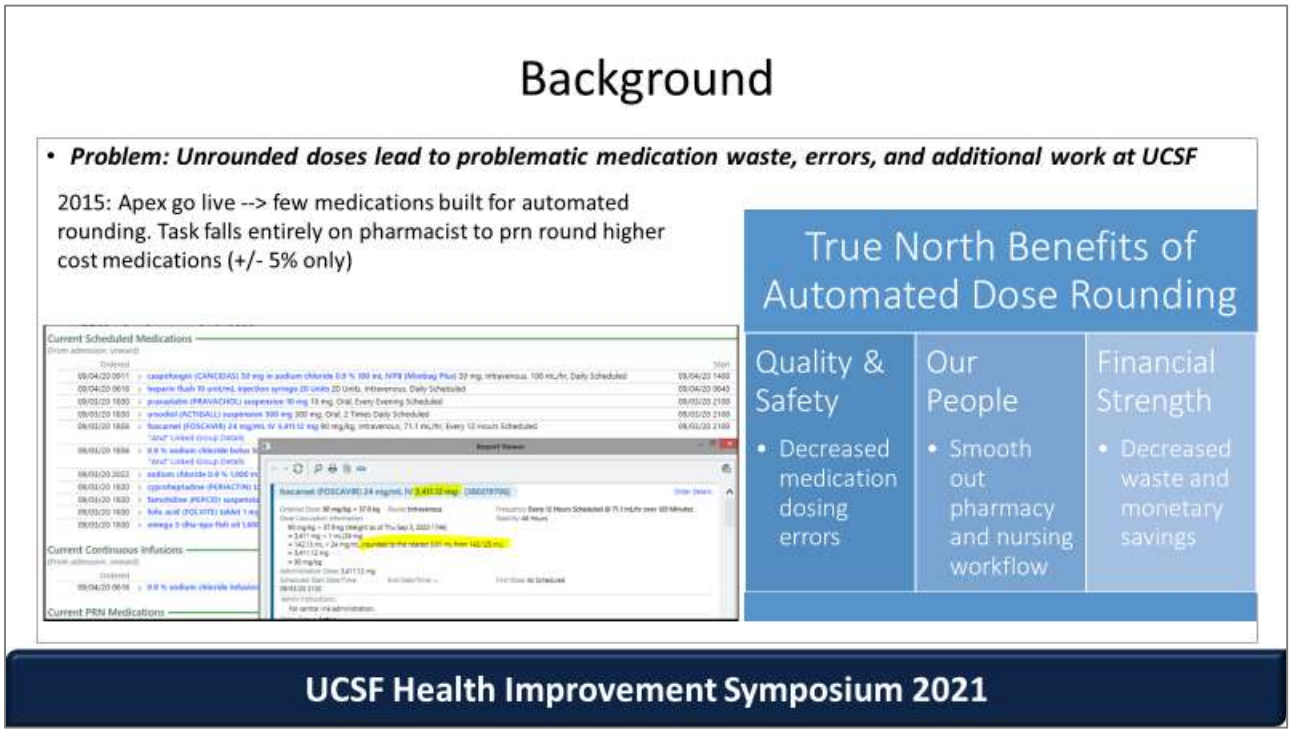
Save Big, Round Small: The Folly of a la Carte Dosing

Presenter: Victor Arias PharmD

Team: Cynthia Huwe PharmD, Joshua Robinson PharmD, Ripal Jariwala PharmD,

Steve Grapentine PharmD, Victor Arias PharmD

Department: Pharmacy



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Poster Video: https://vimeo.com/showcase/8314448/video/553637838

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UCSF Health

Reviewing Preference Cards to Decrease Supply Waste and Cost per Case in Kidney Transplant Surgeries

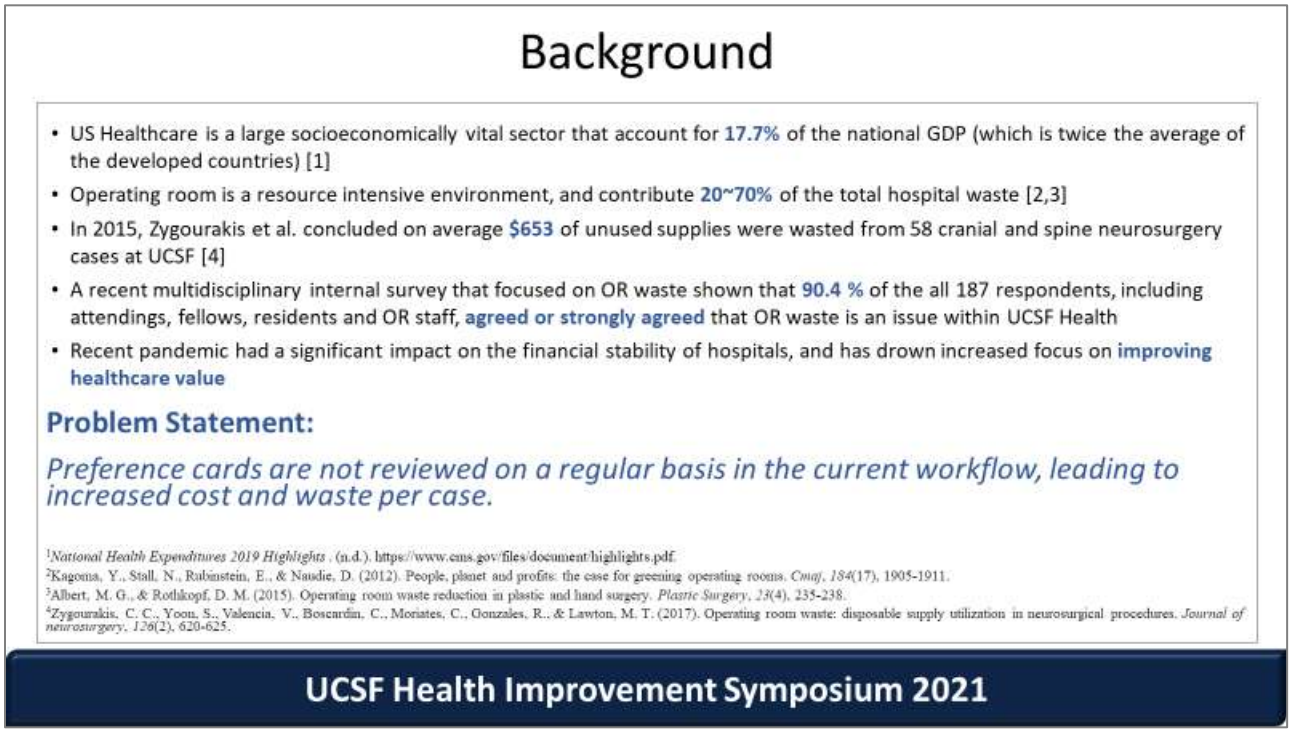
[Seema Gandhi, MD]

[Chris Freise, MD]

[Kaiyi Wang, MS]

[Department of Anesthesia and Perioperative Care]

[Department of Transplant Surgery]



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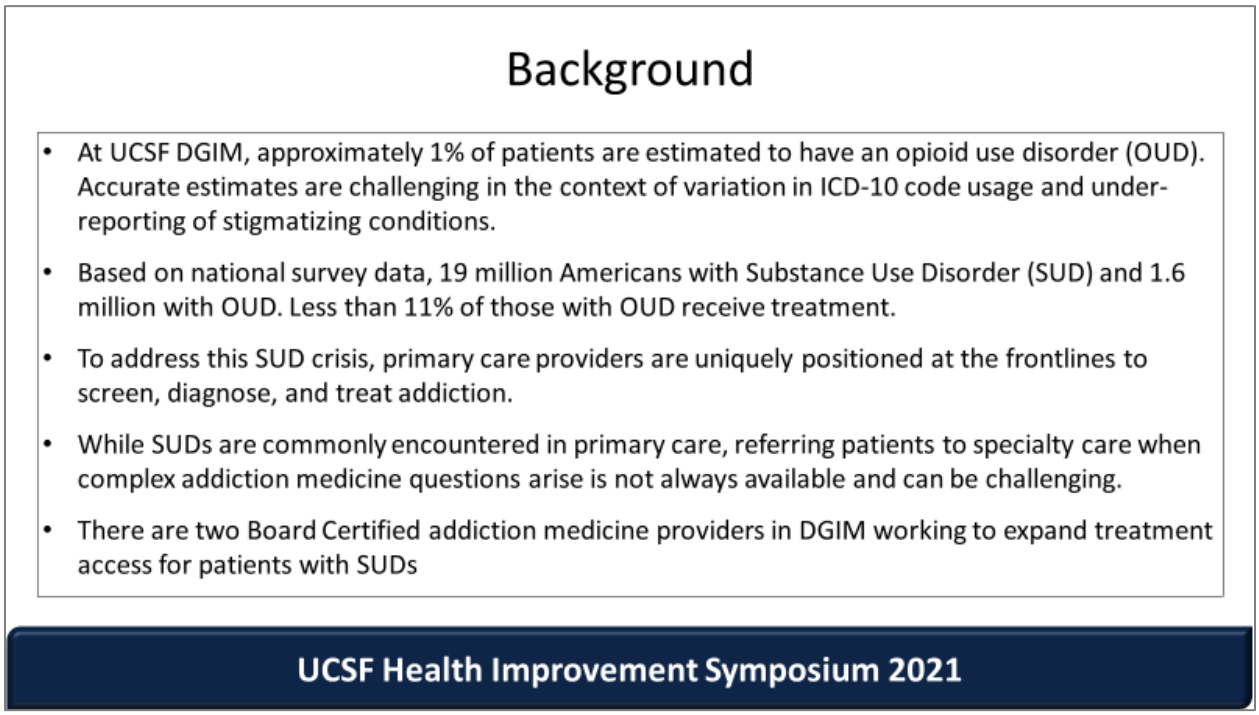
UCSF Health

DGIM Addiction Service Efforts

Jesse Ristau, MD and Irina (Era) Kryzhanovskaya, MD

Department of Medicine

Division of General Internal Medicine



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UCSF Health

Improving Access to Treadmill Stress Echo by Reducing Lag Time to Appointment

Presenter: Dr. Kirsten Fleischmann

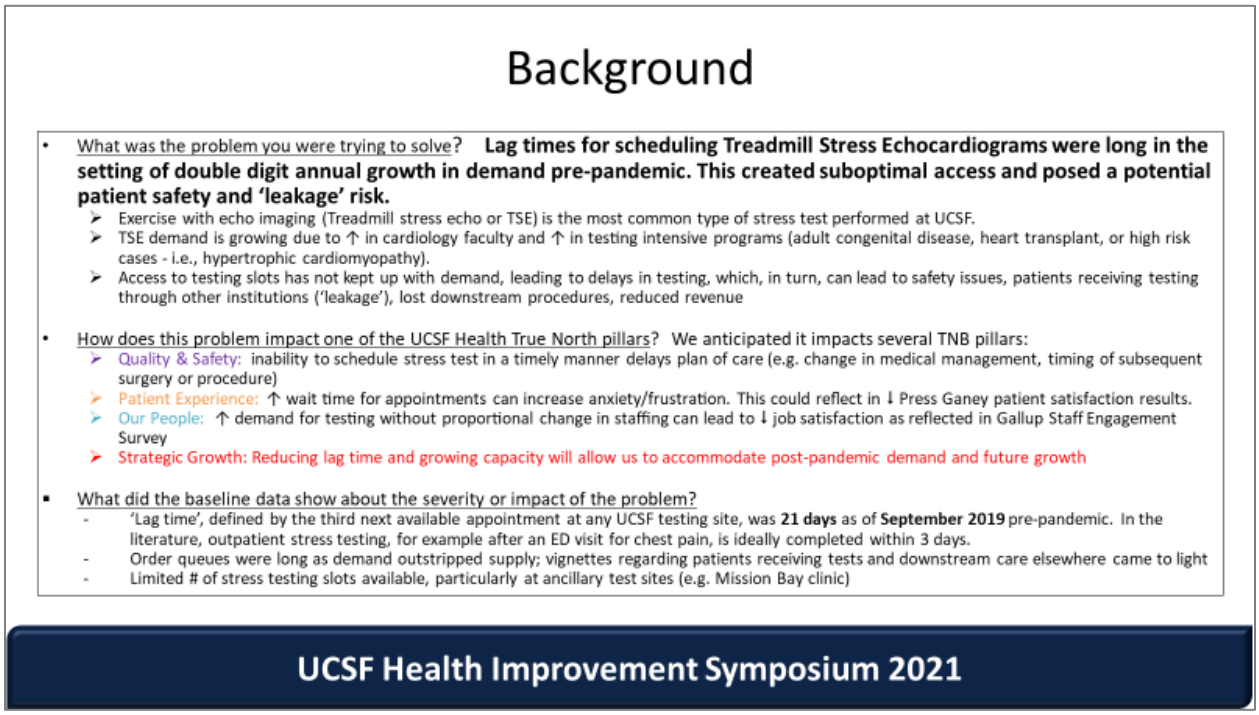
Service: Cardiology

Unit: Adult Cardiac Stress Laboratory, UCSF Health

Team: K. Fleischmann, MD, MPH, Medical Director; M. Bogerman, Manager NIDC;

S. Woodard, Nursing Supervisor; L. Vella, Quality Analyst; C. Chao, NP; S. Robertson, NP;

B. Bradley, NP; T. Luh, BA, N. Okwelogu, BA, B. Cao, BS



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Poster Video: https://vimeo.com/showcase/8314448/video/553645031

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UCSF Health

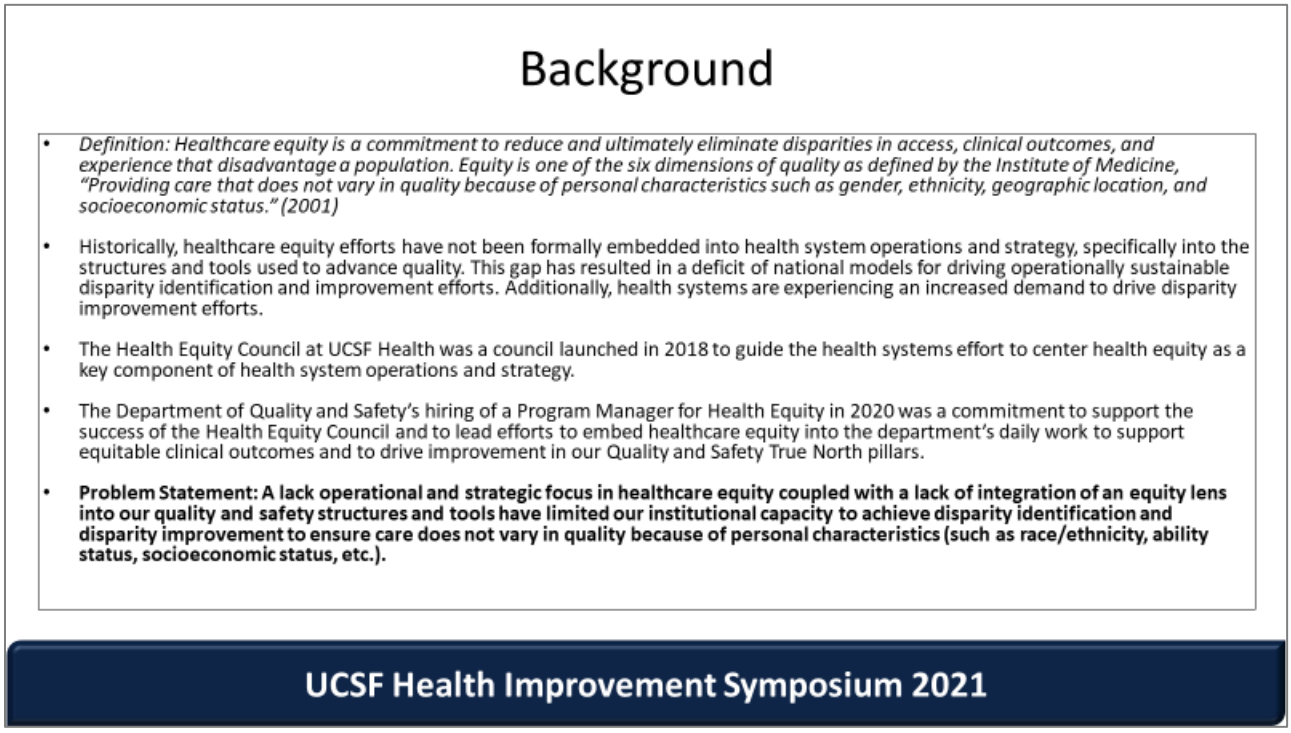
Roadmap to Integrate Equity Into Quality Improvement Science and Infrastructure

Sarah Lahidji, MHA, Program Manager for Health Equity

Department of Quality and Safety

Partnership with Health Equity Council at UCSF Health and Department of Quality and Safety's

Equity Integration Taskforce



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UCSF Health

Cancer Center Influenza Vaccination Efforts

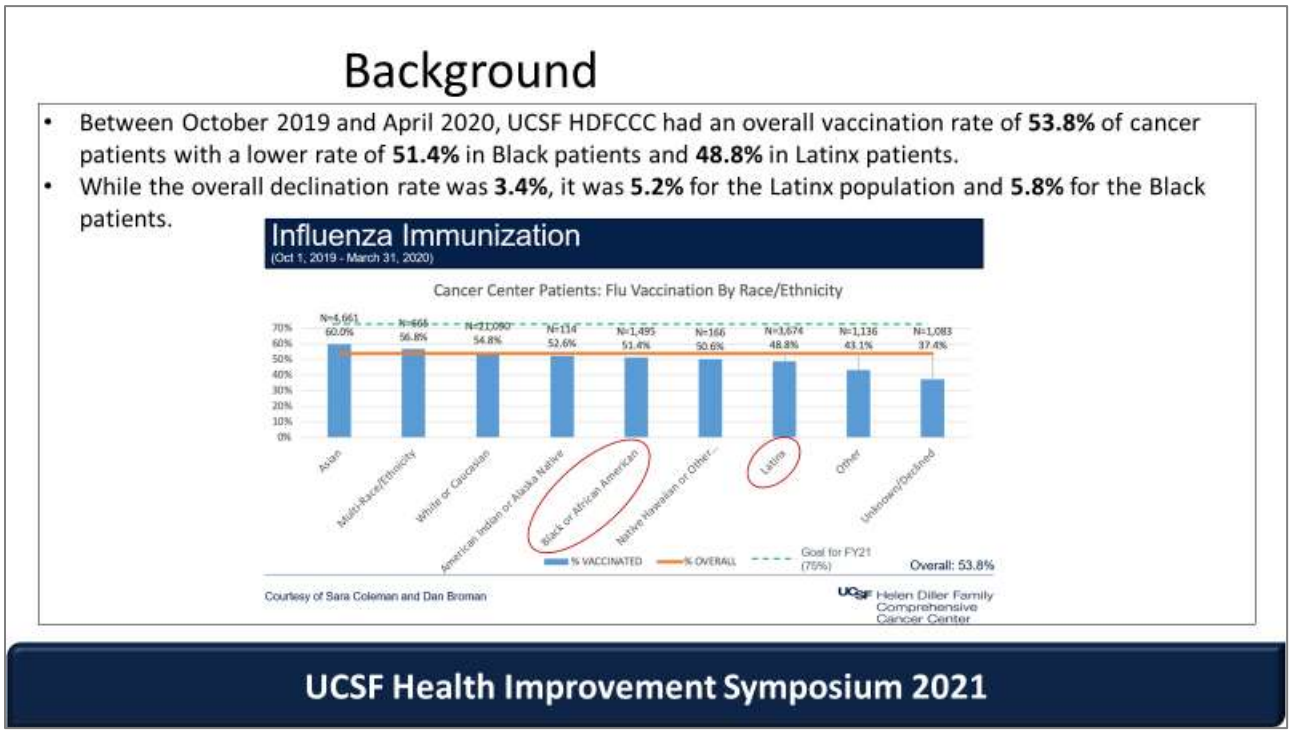
Melissa Pond Rappaport[1]

Crystal K. Sprowls[1]

Pelin Cinar, MD, MS[2]

[1]Clinical Operations; [2]Quality and Safety Program

UCSF HDFCCC



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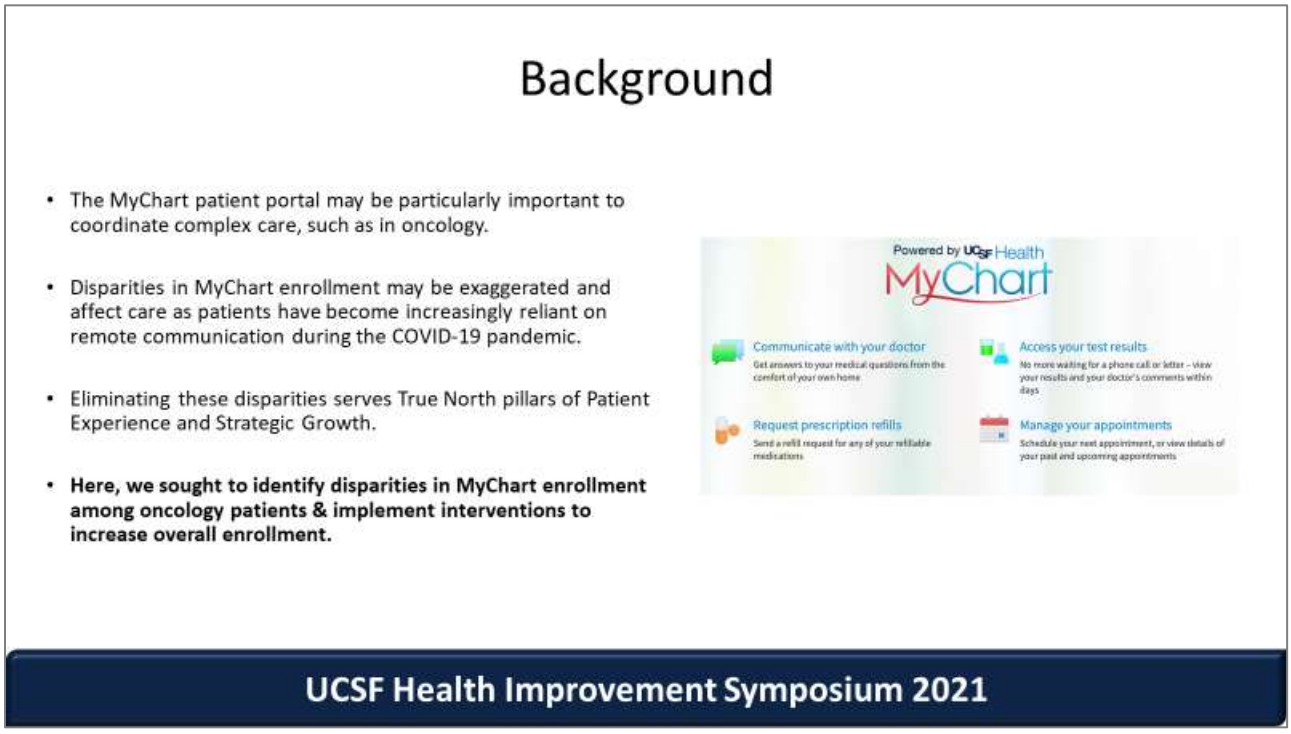
UCSF Health

Disparities in Patient Portal Enrollment and Telehealth Use Among Oncology Patients

Meera Garriga, Sumi Sinha, Nishali Naik, Brian W. McSteen, Sasha Yousefi, Anobel Odisho,

Amy Lin, Lauren Boreta, Julian Hong

Department of Radiation Oncology



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UCSF Health

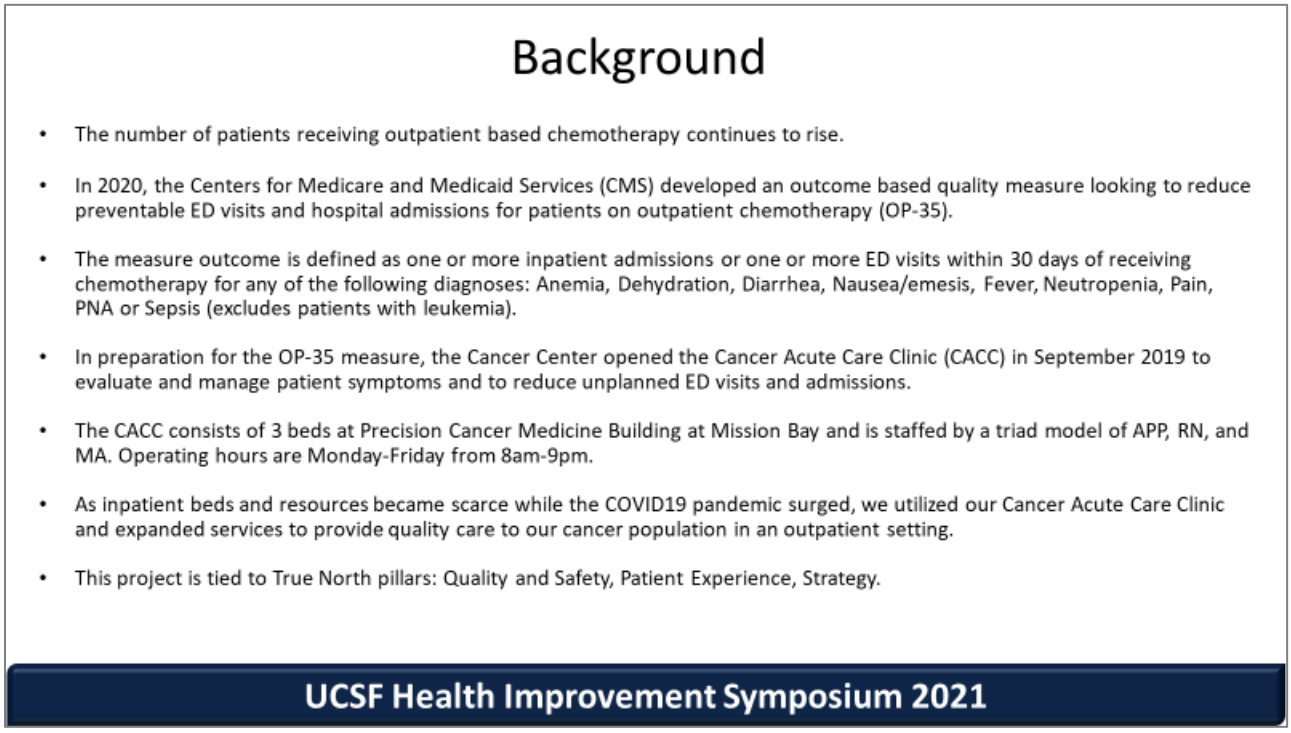
Cancer Acute Care Clinic: Preventing Admissions and Emergency Department Visits for Solid Tumor During COVID19 Pandemic

Emely Alfaro, RN, MS, Clinical Nurse Specialist Adult Infusion Services

Marisa Quinn, RN, MBA Director of Nursing

Pelin Cinar, MD, MS, Medical Director of Quality and Safety, UCSF HDFCCC

Manisha Israni-Jiang, MD Medical Director CACC



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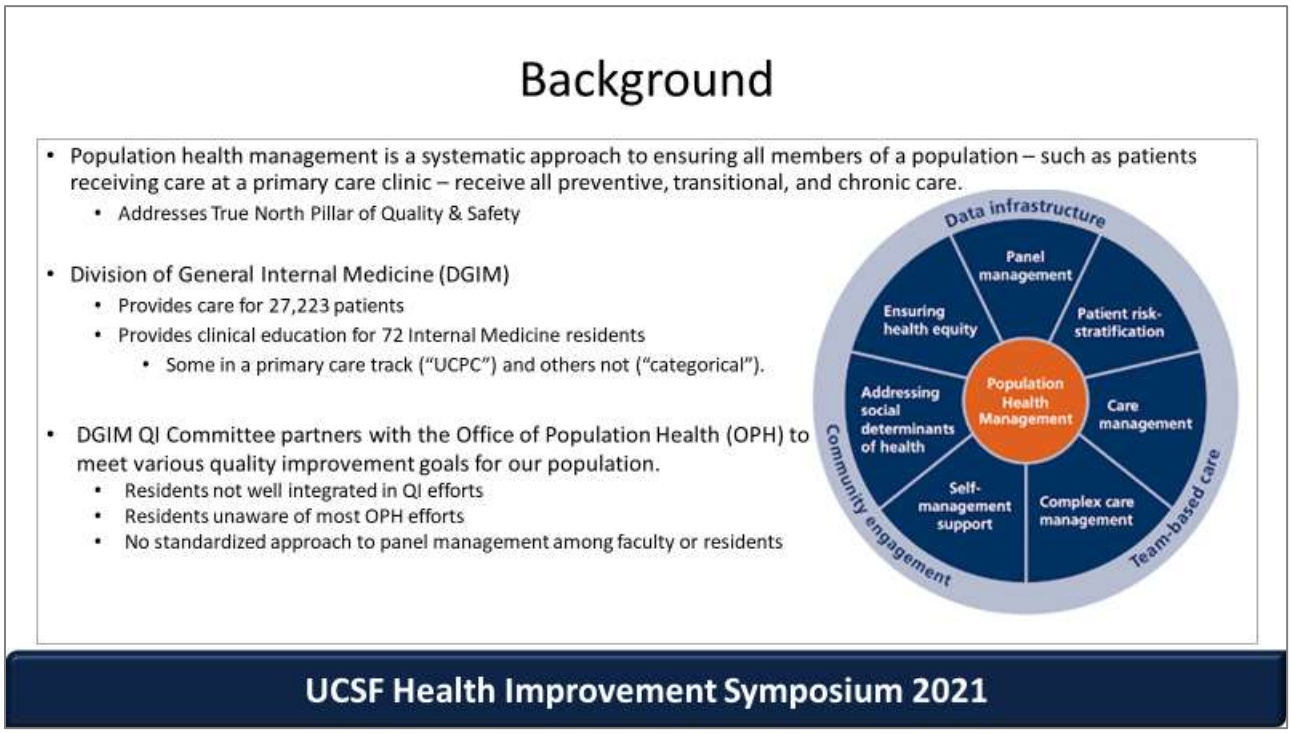
UCSF Health

Teaching Residents Panel Management in Primary Care Clinic

Elisabeth Askin, MD

Division of General Internal Medicine, Quality Improvement Committee

Department of Medicine



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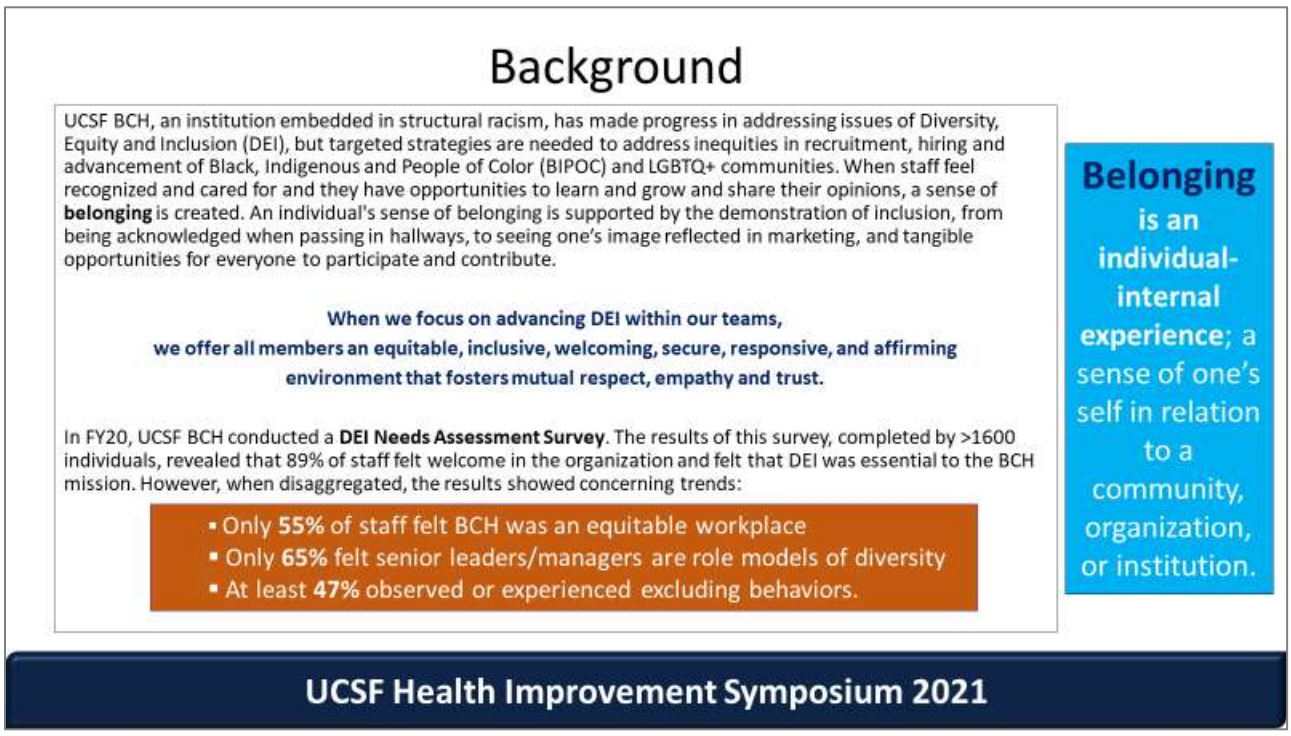
Benioff Children's Hospitals: Advancing DEI Thinking in True North (Our People Pillar)

Presenter Brandie Hollinger, RN, AUD PICU/CCRT-SF, BCH DEI Council Co-Chair

Susan Martinez, MS, Interim Director, Quality Built-In; Kim Murphy, Director, Administration and UCSF Health Liaison, BCH DEI Council; Henry Ocampo, MPH, Program Manager Diversity, Equity & Inclusion; George Weiss, Interim VP, Operations & VP, Ambulatory Services; Marsha Treadwell, PhD, Professor, Department of Pediatrics, Division of Hematology, Jordan Fund Endowed Chair, BCH DEI Council Co-Chair



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UCSF Health

Pathology Whole Slide Imaging

Sarah Bowman, Steven Chu

Gavin Law, Yuri Murphy, Khin Oo,

Jill Grochowski, Susie Nguyen

Dr. Zoltan Laszik, Dr. Grace E. Kim

Pathology Department

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Poster Video: https://vimeo.com/showcase/8314448/video/553764354

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UCSF Health

BRIDGE to Liver Wellness: A Group Telehealth Clinic Series

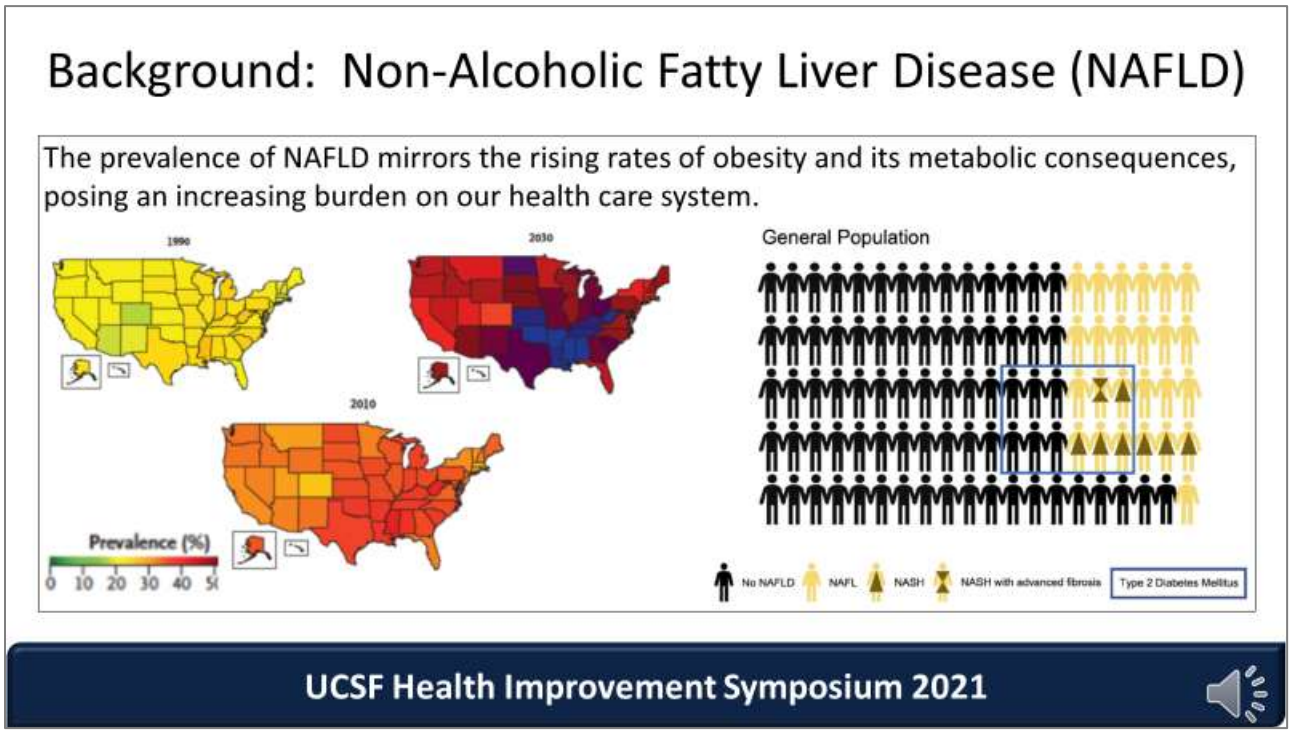
Danielle Brandman, MD, MAS

Lisa Catalli, NP

Sara Miller, NP, MPH

Department of Medicine

Division of Gastroenterology/Hepatology



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UCSF Health

After Birth Calls (ABC): A Postpartum Quality Improvement Project

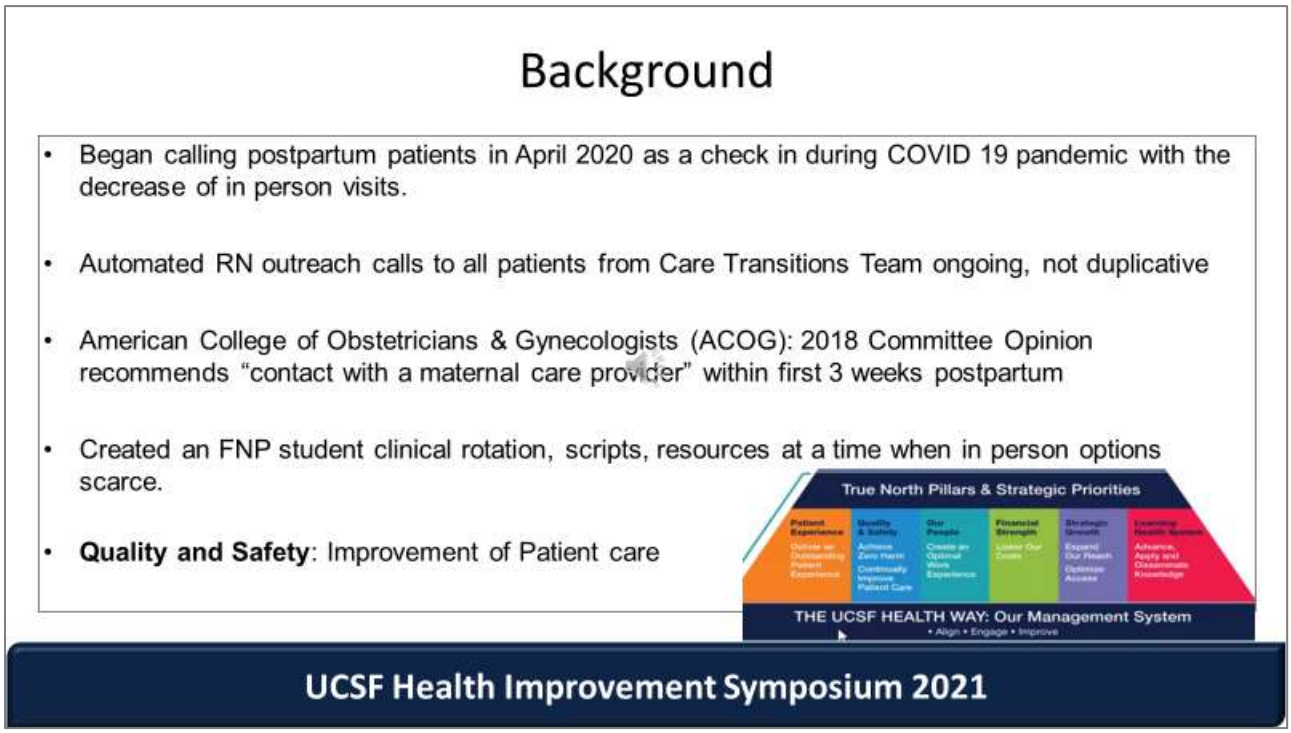
Meghan Duck, MS, RNC-OB, CNS

Andrea Kuster, DNP, RN, FNP-BC, IBCLC

Sara Gildea, BSN, RN, IBCLC

with support from UCSF FNP students

UCSF Birth Center/Women's Health



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Poster Video: https://vimeo.com/showcase/8314448/video/553765207

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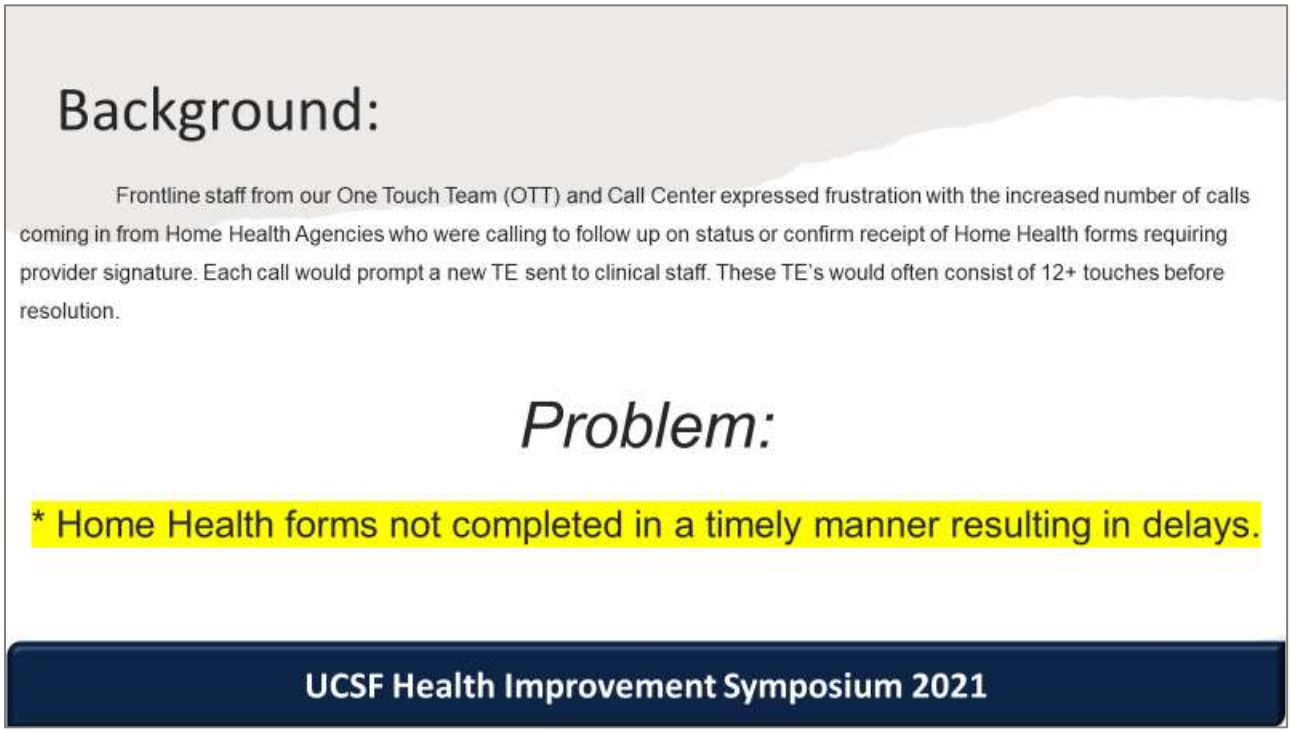
UCSF Health

Using E-signatures to Expedite Communication with Home Health Agencies

Lexy Gonzalez, Dinka Arifovic, Erin Andersen, Ziyi Ka, Lisa Hamilton, Edith Huete, Amanda Barlaan, Angelica Mahinay, Nadine Reuyan, Hoa Van, Janise Washington

Division of General Internal Medicine (DGIM)



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UCSF Health

Increasing Annual Wellness Visits in UCSF Primary Care

Presenter: Tutman, Avi

Authors: Tutman, Avi; Tang, Tina; Askin, Elisabeth, MD

Office of Population Health & Primary Care Services

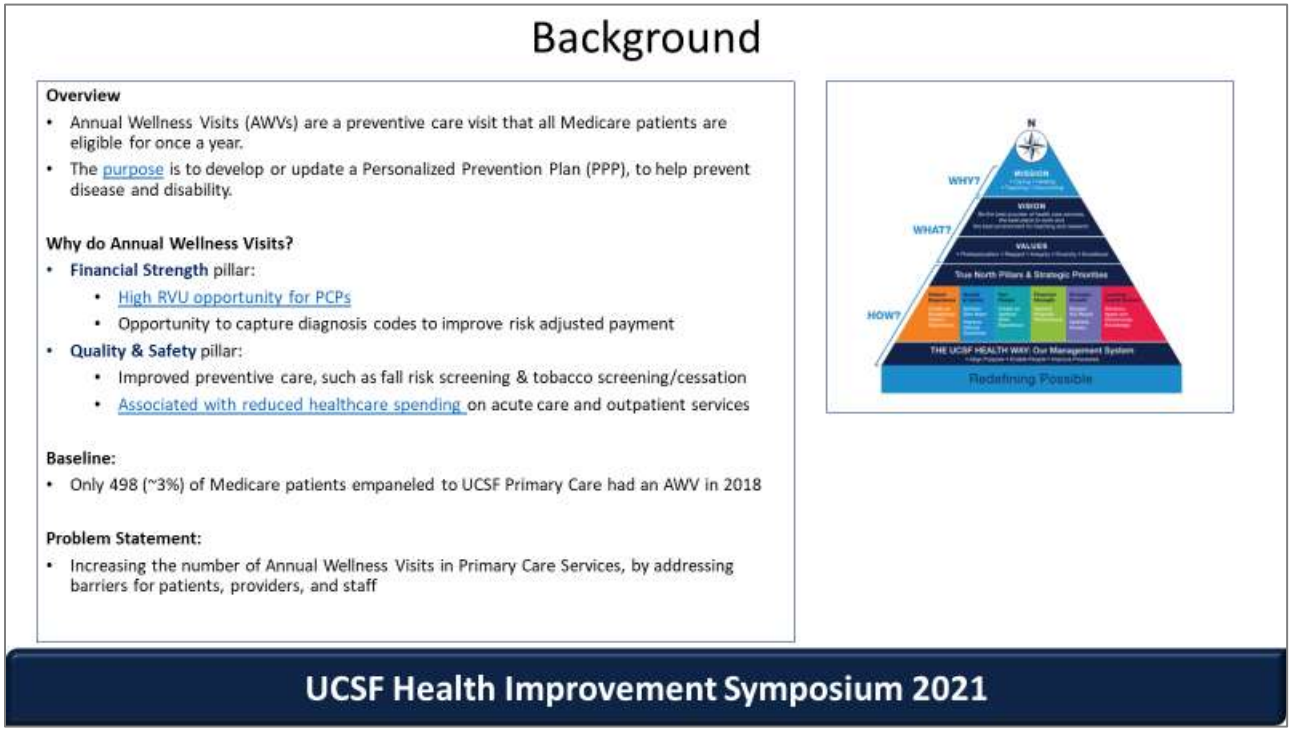
Special thanks to:

Primary Care Services: Administrative Directors, Practice Managers & Staff

Clinical Documentation Integrity (CDI) Team

APeX Healthy Planet Team

Office of Population Health Analytics



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UCSF Health

Assessment of Cognitive Impairment in Cardiac Surgery Patients

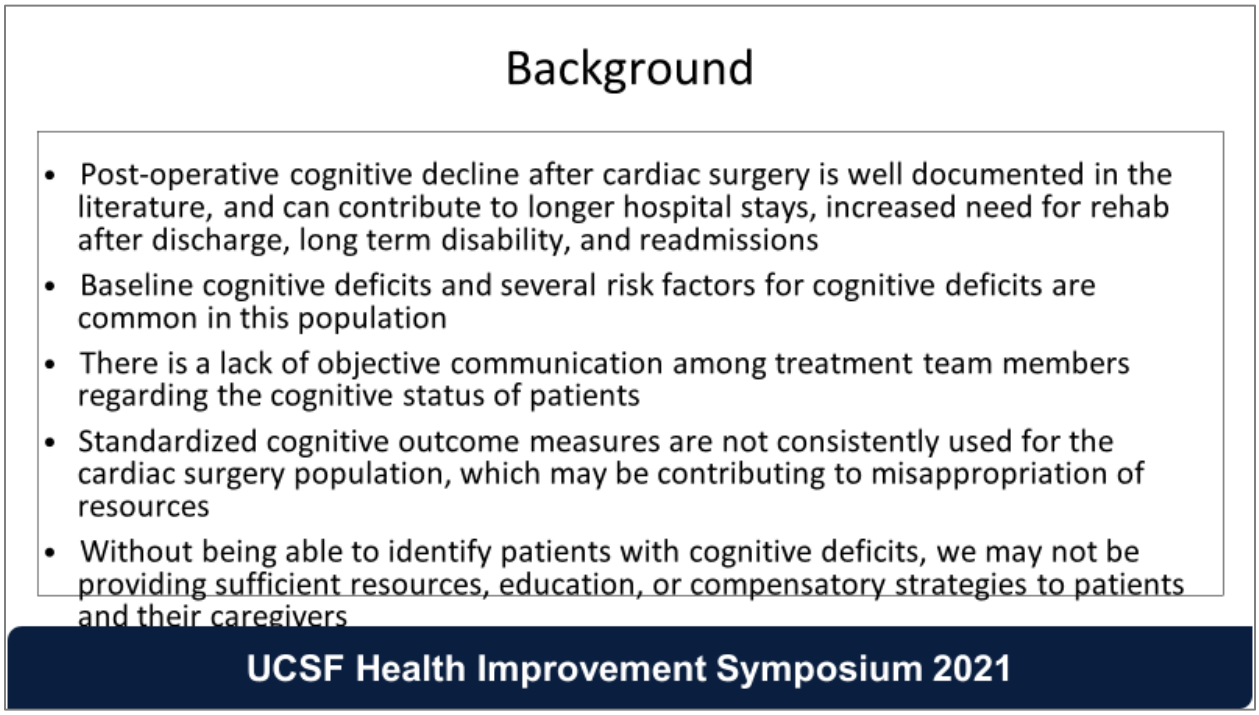
Julia Doolittle, OTR/L

Lead Occupational Therapist on Cardiology Service

Rehabilitation Services

Contributions by Jessica Phung, OTR/L, Catherine McDonough, OTR/L, and

Jenny Lee, PT, DPT, NCS



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UCSF Health

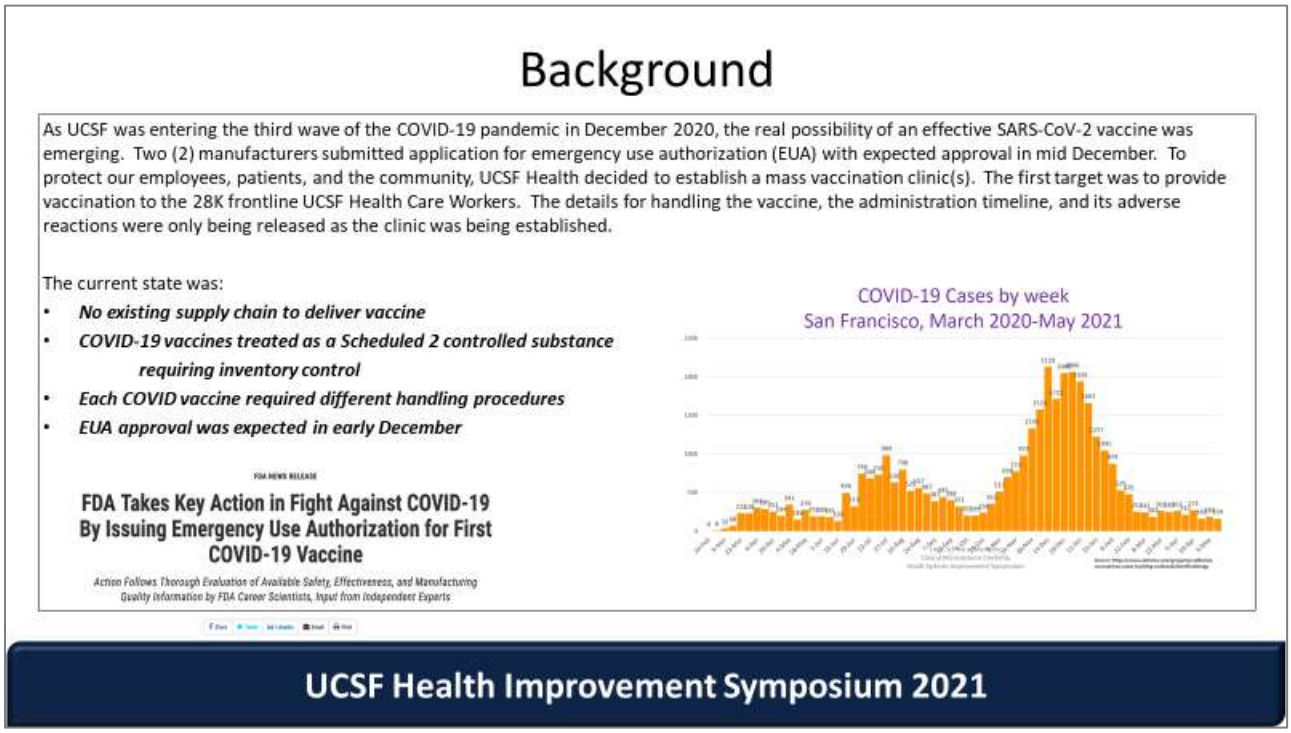
COVID Vaccine Clinic - Operations

Bob Kosnik M.D., Tisha Bertlow, Raj Maripalli,

Martha Lauderdale, Michelle Sison, Julian Villanueva, Bobbi Cesare, Michelle Heckle,

Diana Homsey

Occupational Health



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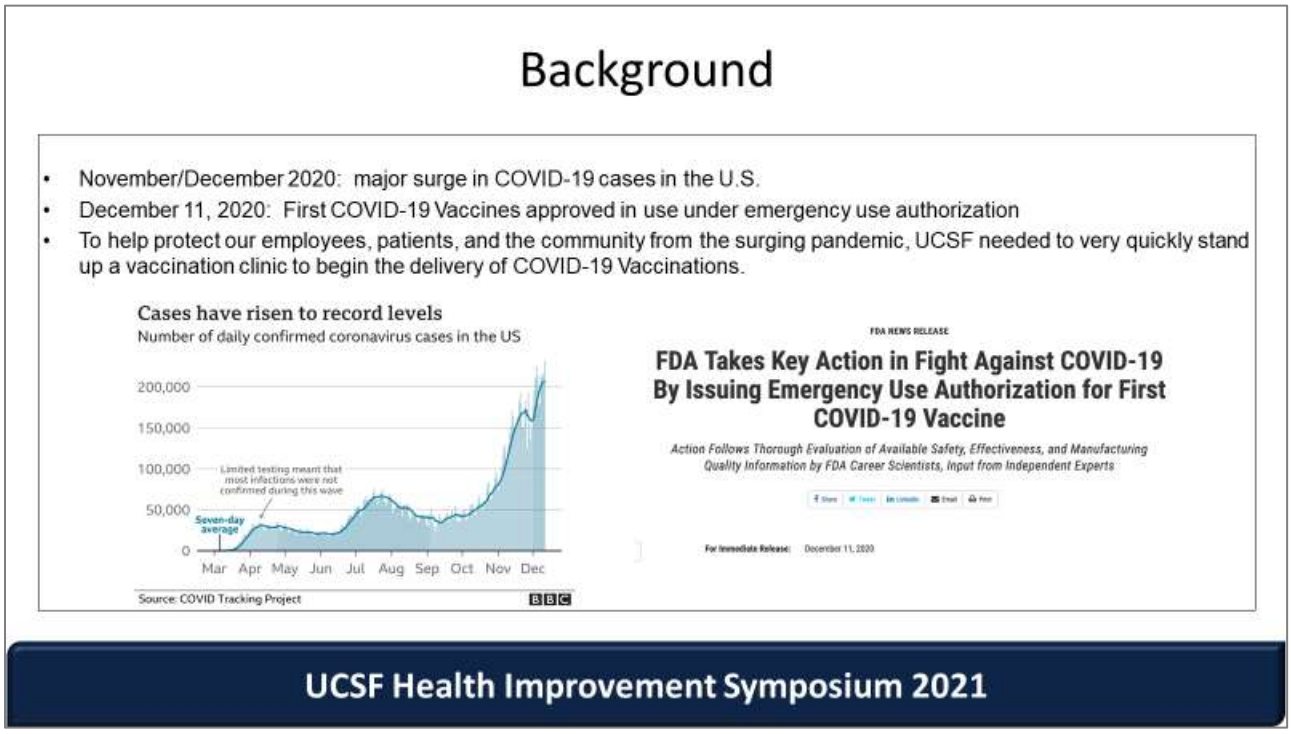
UCSF Health

COVID Vaccine Clinic - Clinic Operations

Presenter: Tisha Bertlow/Julian Villanueva/Raj Maripalli

Departments: Occupational Health, Nursing, Pharmacy, Continuous Improvement, Security/Police, Clinical Systems, Health Informatics



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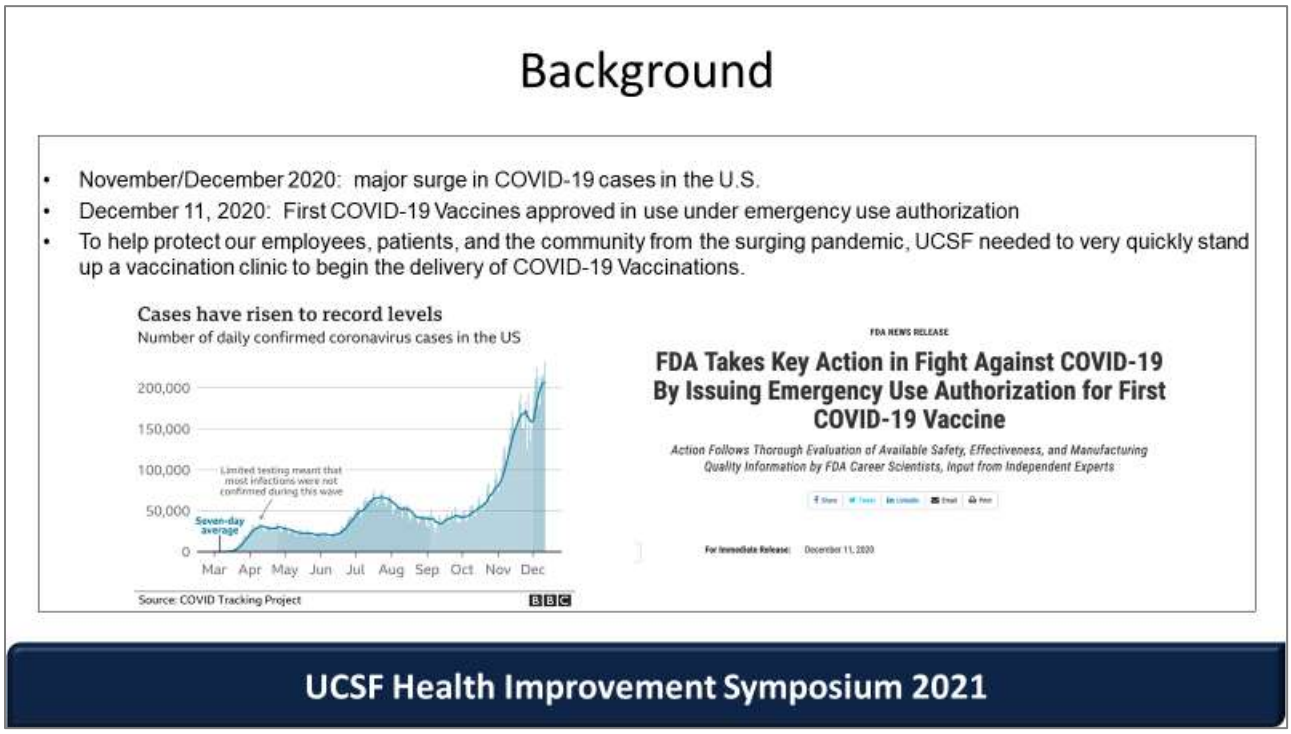
COVID Vaccine Clinic - Clinical Operations

Presenter: Adam Cooper

Departments: Nursing, Pharmacy, Continuous Improvement, Occupational Health, Security/Police, Clinical Systems, Health Informatics



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UCSF Health

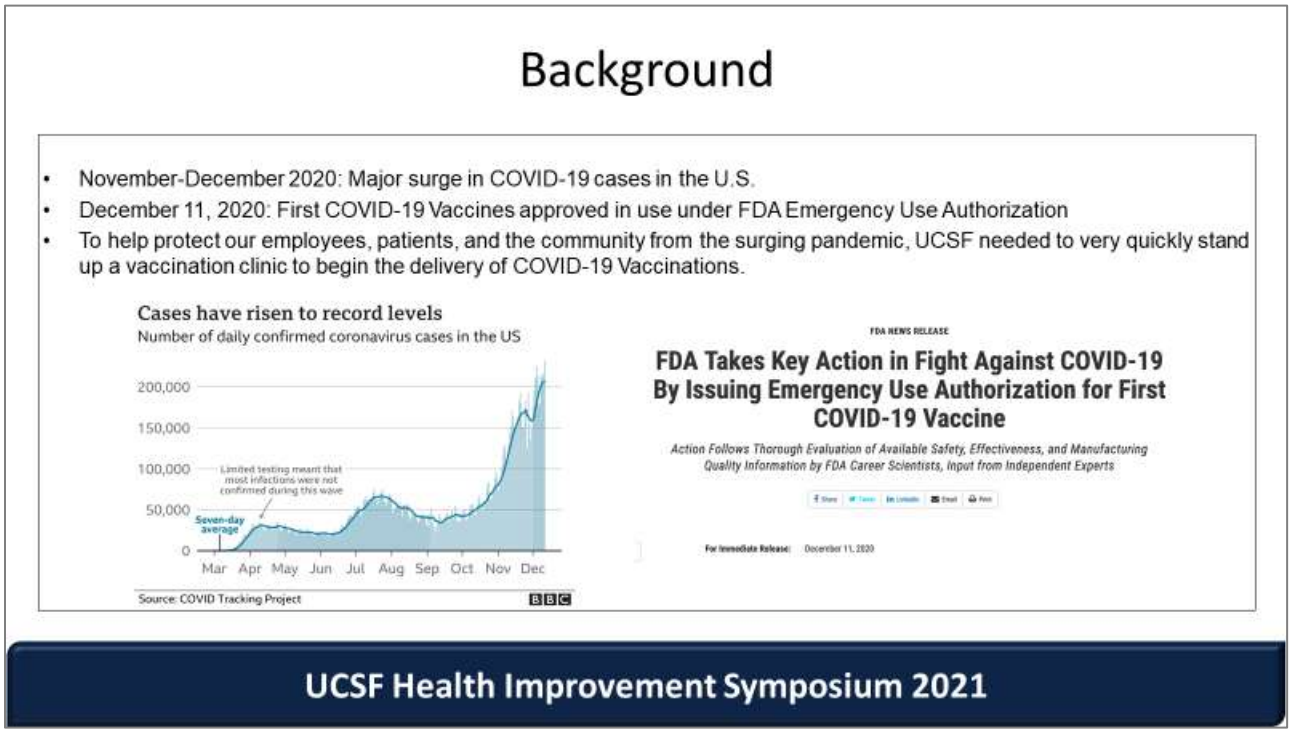
COVID Vaccine Clinic - Pharmacy

Lisa Kroon, Assistant Chief Pharmacy Officer Research, Education, and Clinical Service

Kelsey Waier, Director, Pharmacy Operations

Raj Maripalli, Principal Continuous Improvement Advisor

Department of Pharmacy and Department of Continuous Improvement



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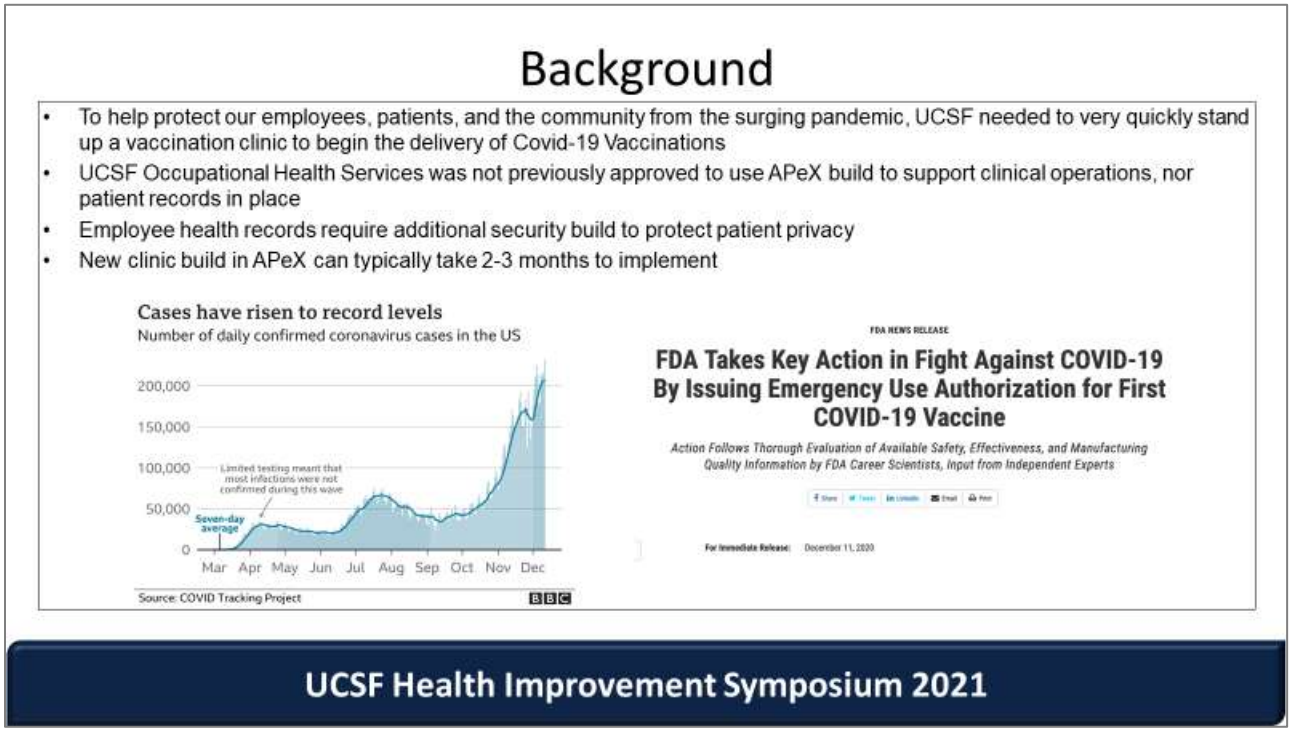
COVID Vaccine Clinic - Technical Implementations

Presenters: Karen Anderson, Heidi Collins, Anne Kroeger, David Limas, Andrew Maruoka, Terry Mayo, Katie O'Connor, Sana Sweis

Departments: Nursing, Pharmacy, Continuous Improvement, Occupational Health, Security, Clinical Systems, Health Informatics, Data Analytics



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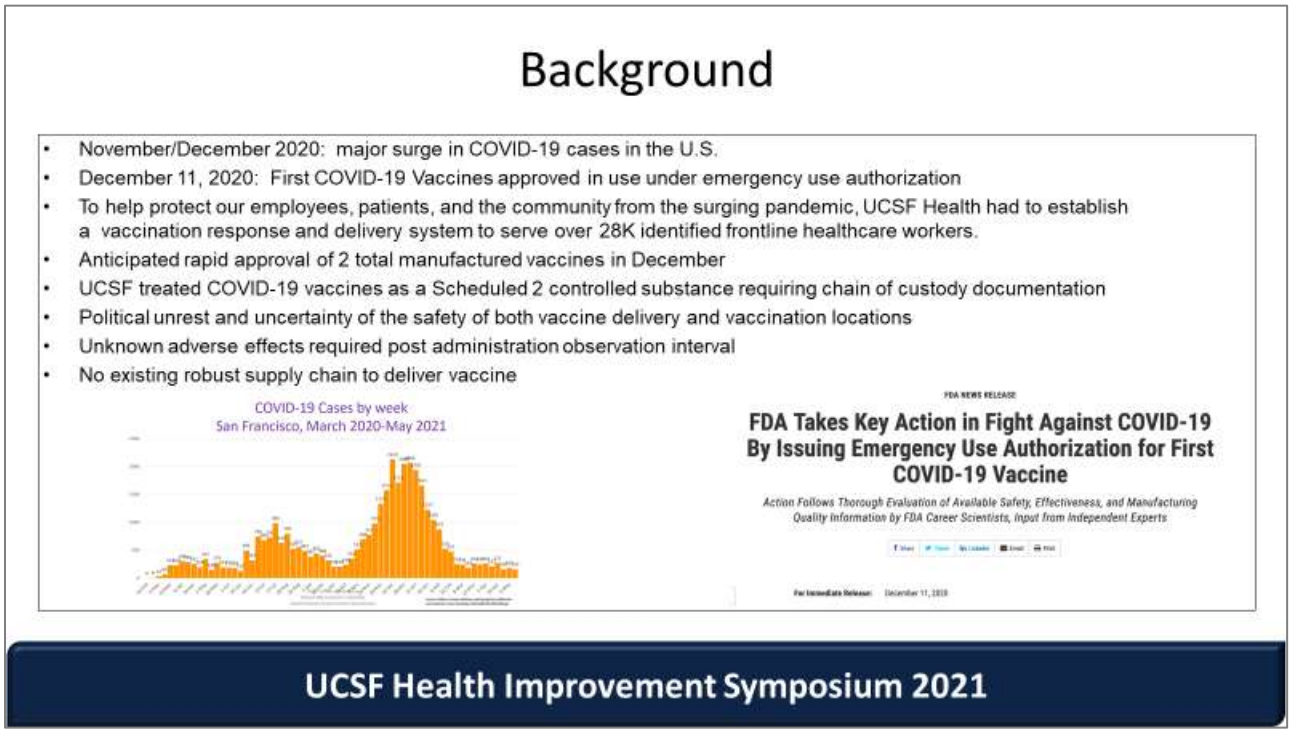
COVID Vaccine Clinic - Informatics

Presenters: Sana Sweis, Dr. Sara Murray, Sara Coleman, Avi Tutman

Departments: Health Informatics, Occupational Health, Clinical Systems, Enterprise Analytics



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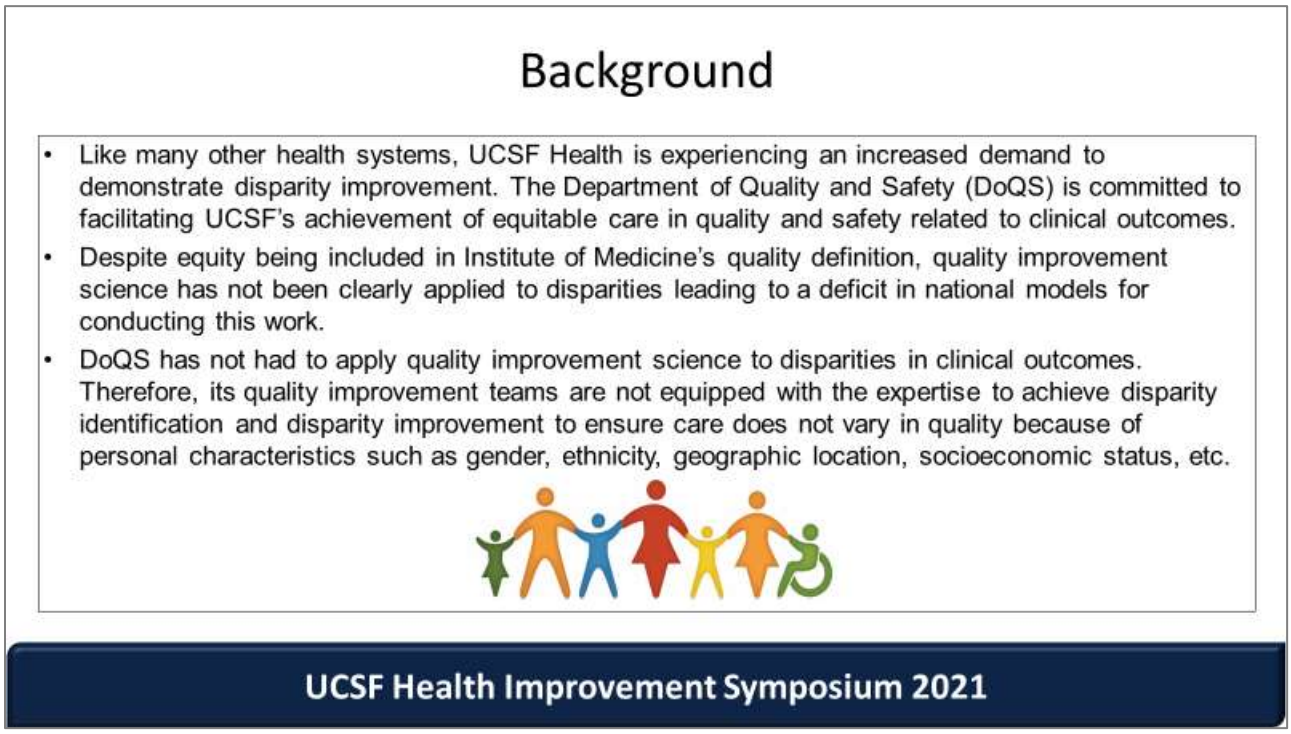
UCSF Health

Building Competencies in Applying Equity Lens to Improvement Science

Mara Bravo, Bilwa Buchake, Nataliya Budanova, Sarah Lahidji,

Dhemy Padilla, Lea Vella, Lindsey Walicek

Department of Quality and Patient Safety



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UCSF Health

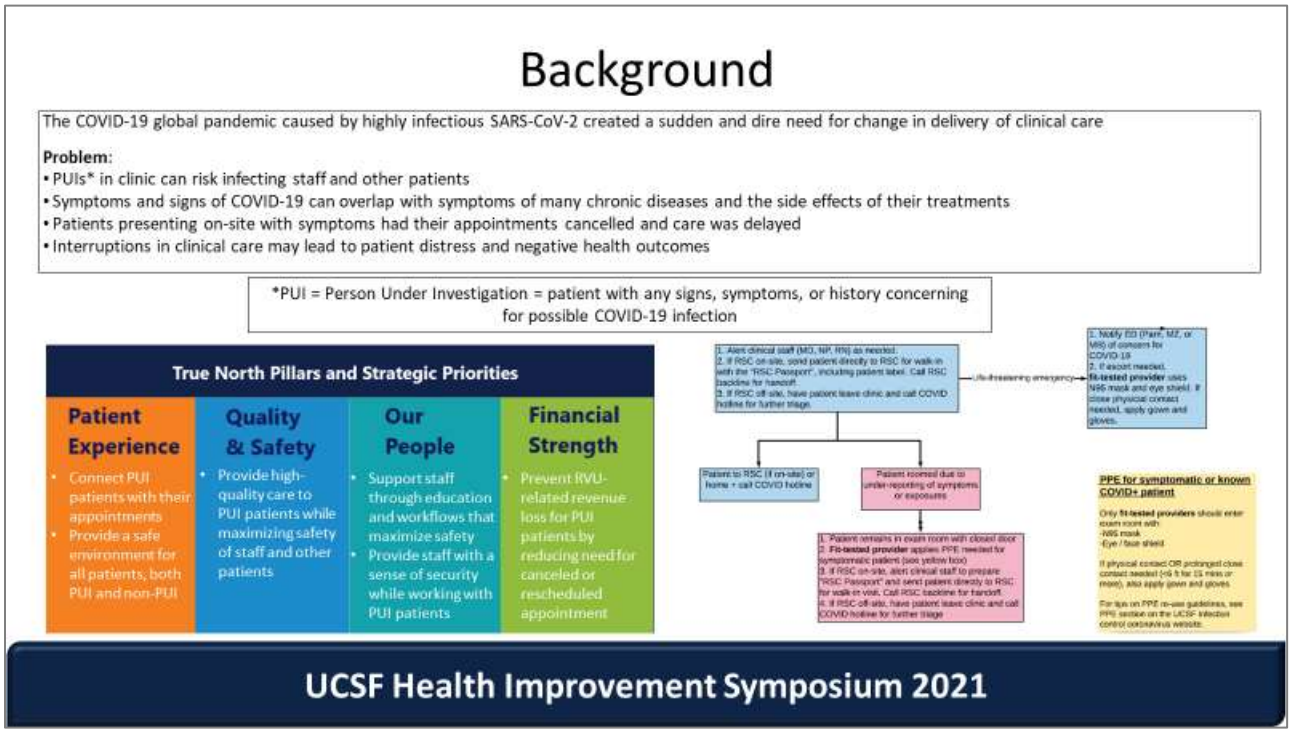
Clinical Care for Persons Under Investigation (PUIs) for COVID-19

Natalie Davis FNP, MSN

Sherri Pena, LGC; Melissa Pond; Emely Alfaro, RN; Manisha Israni-Jiang MD

Mission Bay Respiratory Screening Clinic

Department of Medicine



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UCSF Health

Tracheotomy Speaking Valve Training for Med/Surg Rehab Staff

Sean Donnelly, PT, DPT

Deborah Ha, MS, CCC-SLP

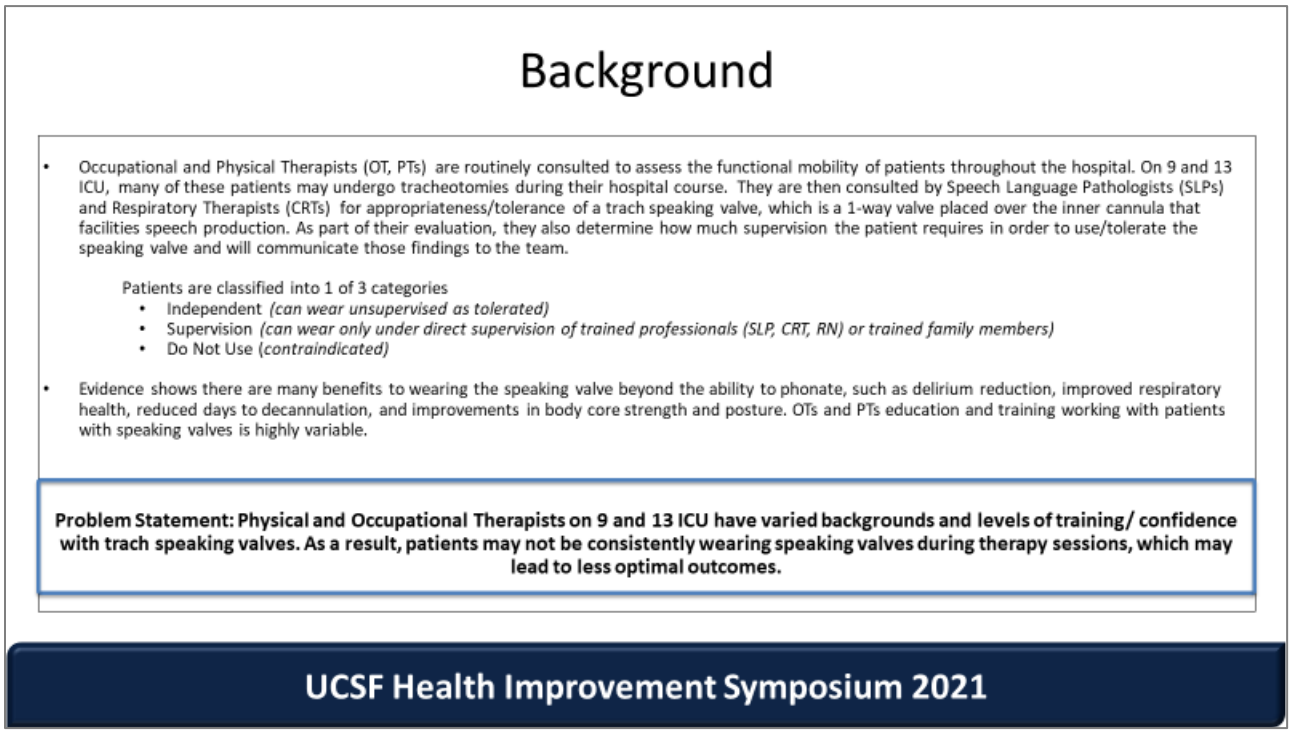
Gillian Barron, PT, DPT, MPH

Lois Chen, MS, CCC-SLP

Gillian Burgess, OTD, OTR/L

Med/Surg PT/OT/SLP Team

Department of Rehabilitative Services



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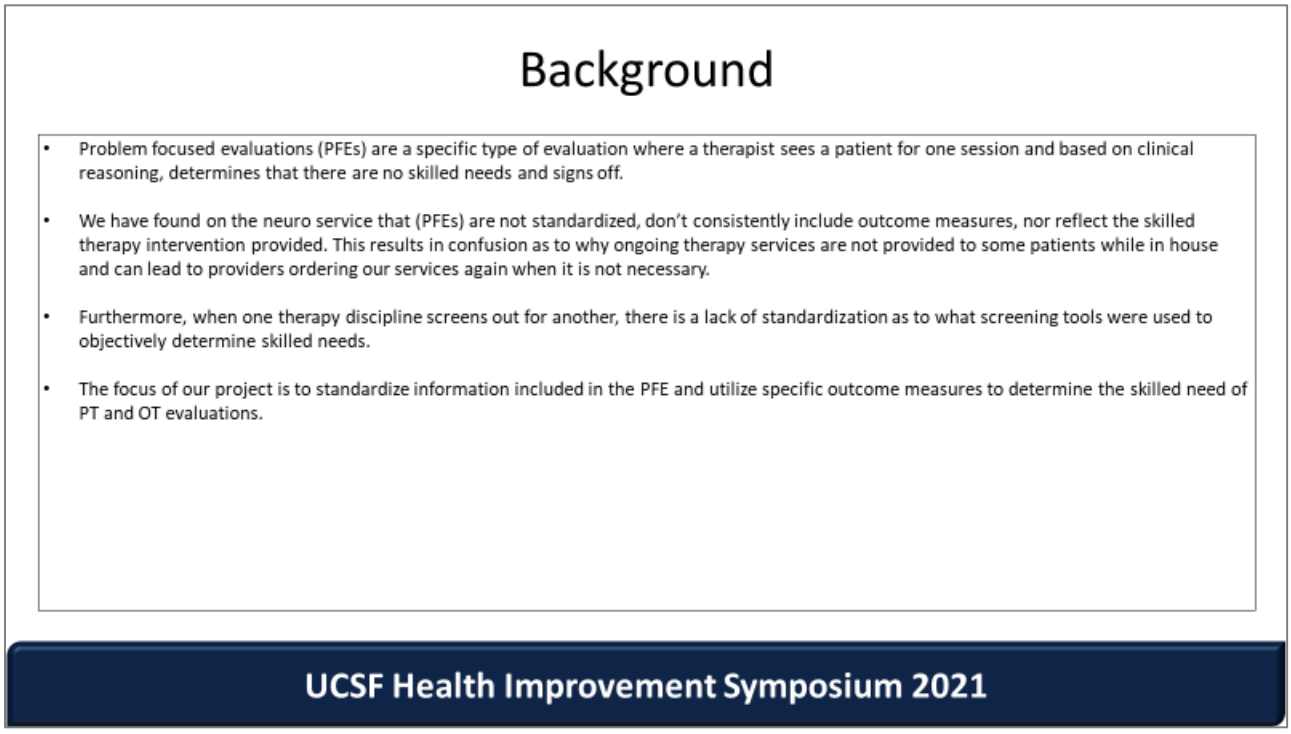
UCSF Health

Standardization of Problem Focused Evaluations and Use of Outcome Measures

[Catherine Mariani PT, DPT]

[Neuro OT and PT Rehab Team]

[Rehab Department]



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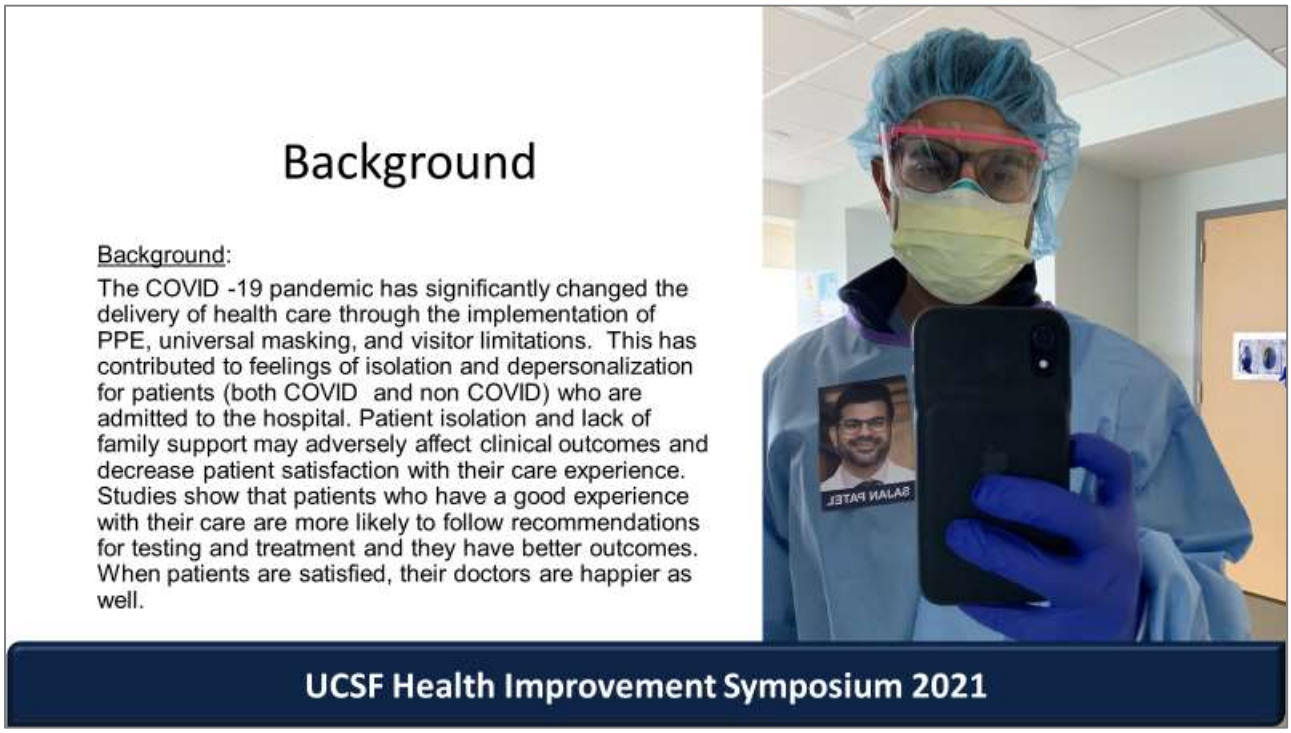
UCSF Health

Portrait Project

Michelle Cai, Jenica Cimino, Erin Yao-Cohen, MD, Rachael Moore

Division of Hospital Medicine, Department of Medicine



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A Proactive Collaborative to Reduce Device Related Mucosal Injuries in the ICU

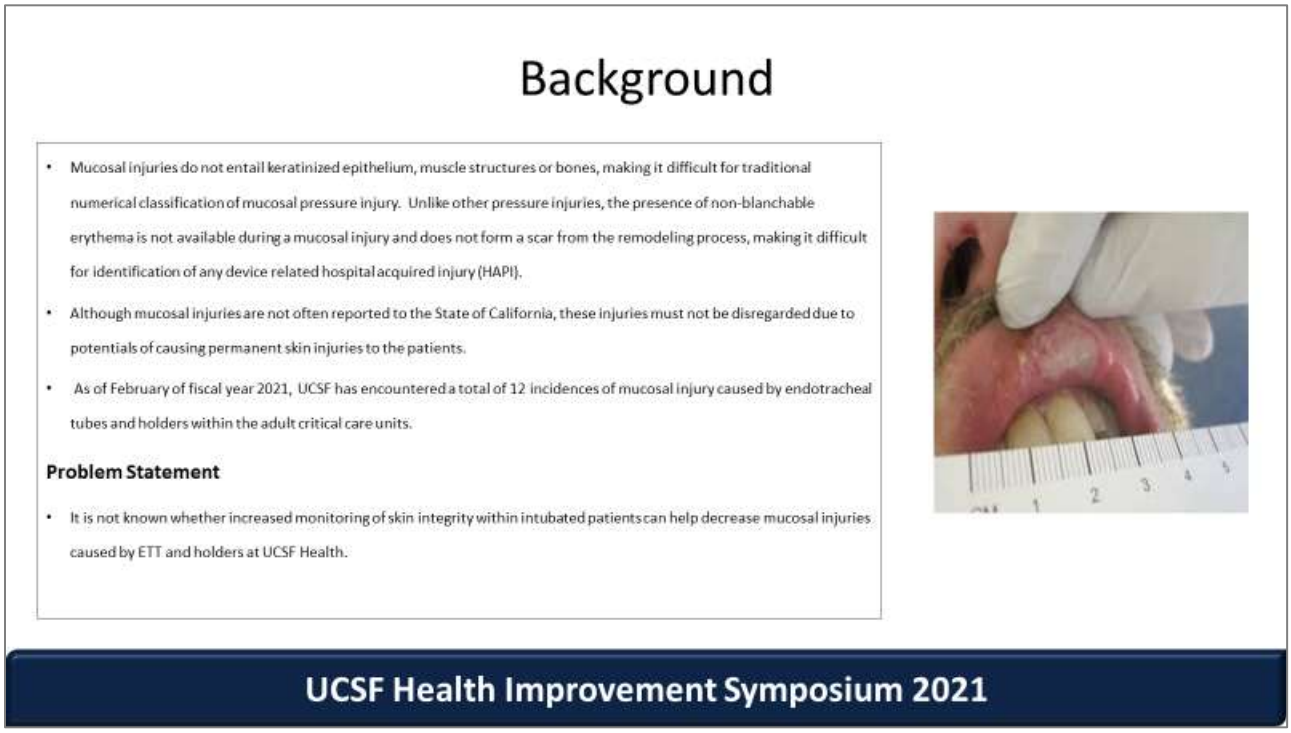
Nazmin Shah RRT RCP

Alexis Diaz RRT RCP, Vishanjini Nand RRT RCP, Pam Colon RRT RCP, Sarah Hartrick RN,

Skyler Bivens RN, Dianne Sandman RN, Samantha Scott-Marquina RRT RCP, Amie Lencioni RN,

Camille Bennett RN, Janice Elzinga RN

Respiratory Care Service



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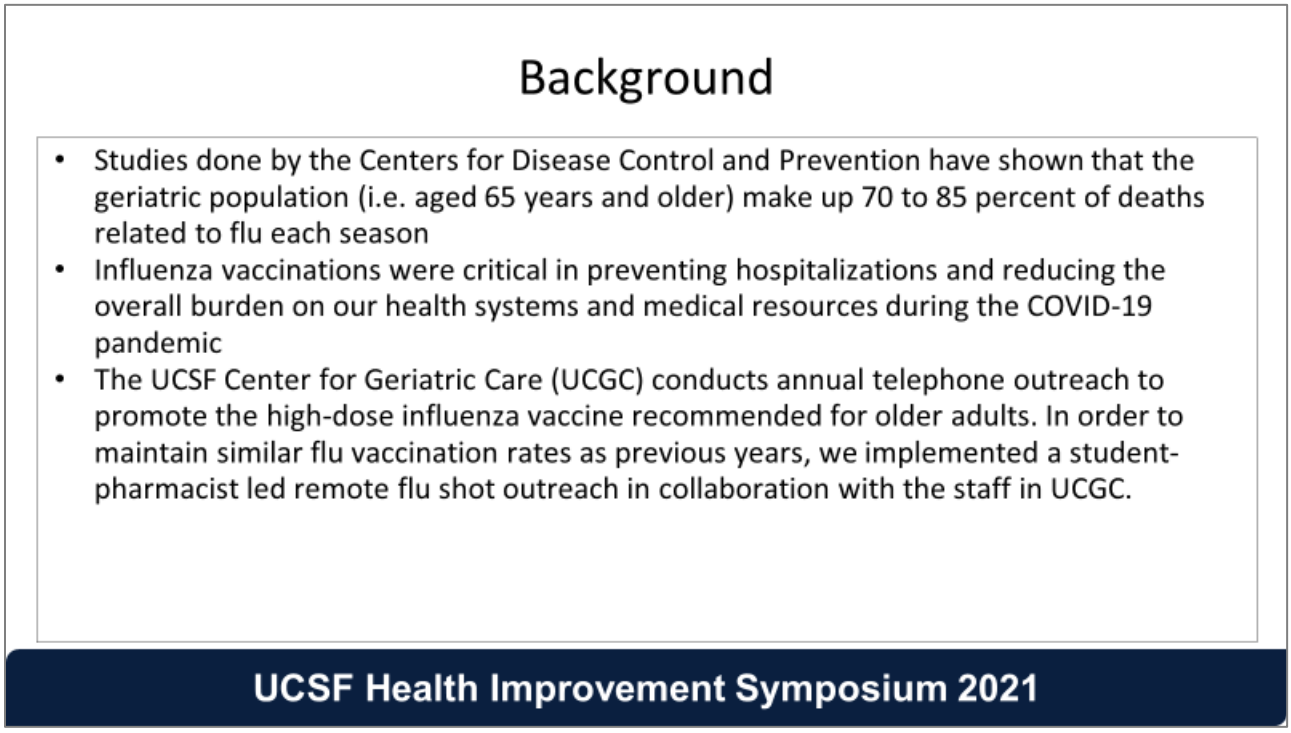
UCSF Health

Evaluating the Impact of a Student Pharmacist-led Remote Flu Shot Outreach in the Geriatric Population amid the COVID-19 Pandemic

Cynthia Fu, Katherine Jung, Tiffany Tsai, Annie Yang

UCSF School of Pharmacy, Class of 2022



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Poster Video: https://vimeo.com/showcase/8314448/video/545675544

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UCSF Health

Evaluation of Time to Therapeutic Range in Heparin Titration Nomograms over Three-Time Periods

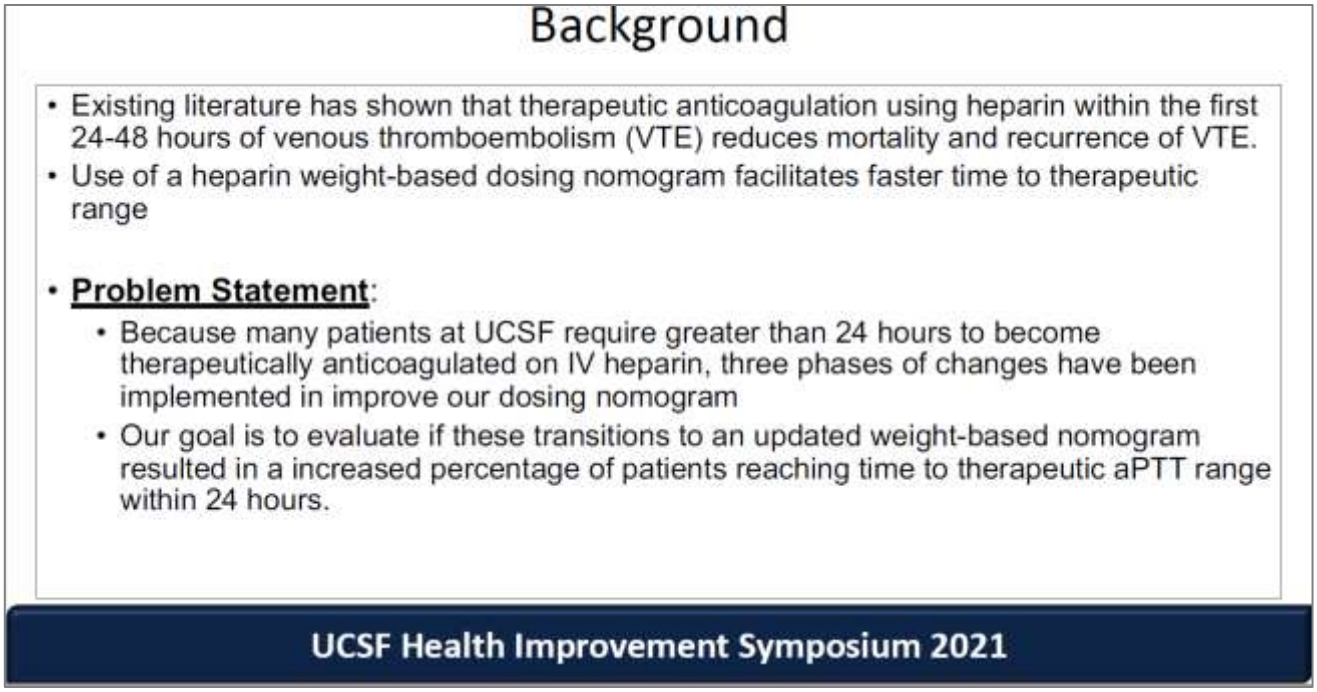
Angela Lee, PharmD

Team Members: Jonathan Hwang, PharmD; Jennifer Chou, PharmD;

Ashley Thompson, PharmD, BCCCP; Kendall Gross, PharmD, BCPS, BCCCP;

Allison Miller, PharmD, BCPS, FCSHP

Department of Pharmacy



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Poster Video: Not Available

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UCSF Health

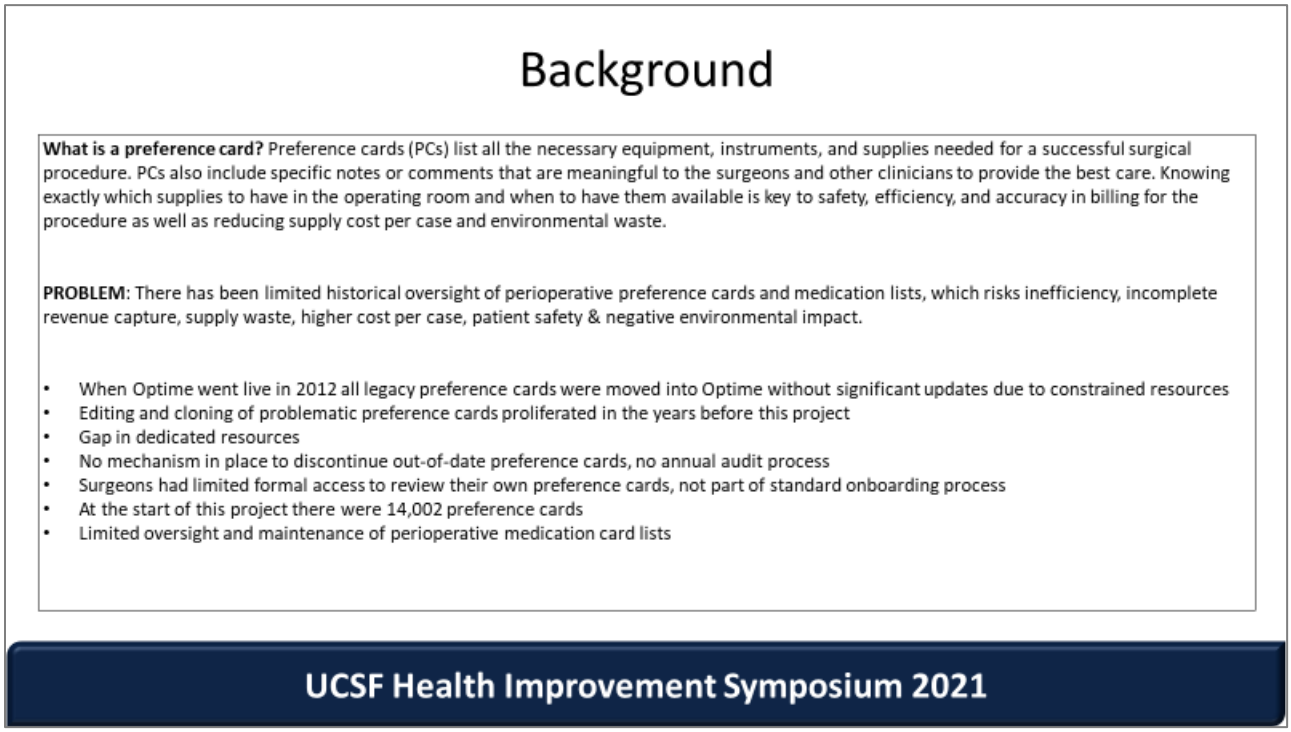
Surgical Preference Card Review & Refresh

Kristen Rhinehart, MSN, RN, CNOR, Director, Perioperative Informatics

Jenn Plog, CST, Preference Card Coordinator, Perioperative Services

Kendall Gross, PharmD, BCPS, BCCCP, Lead Pharmacy Informaticist

Eva Turner, Director, Enterprise Operations, Office of the COO, UCSF Health



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UCSF Health

Latinx Disparity in Inpatient Advanced Care Planning

Michelle Mourad, MD

Rachel White & Molly Kantor, MD

Department of Quality and Safety, Health Equity

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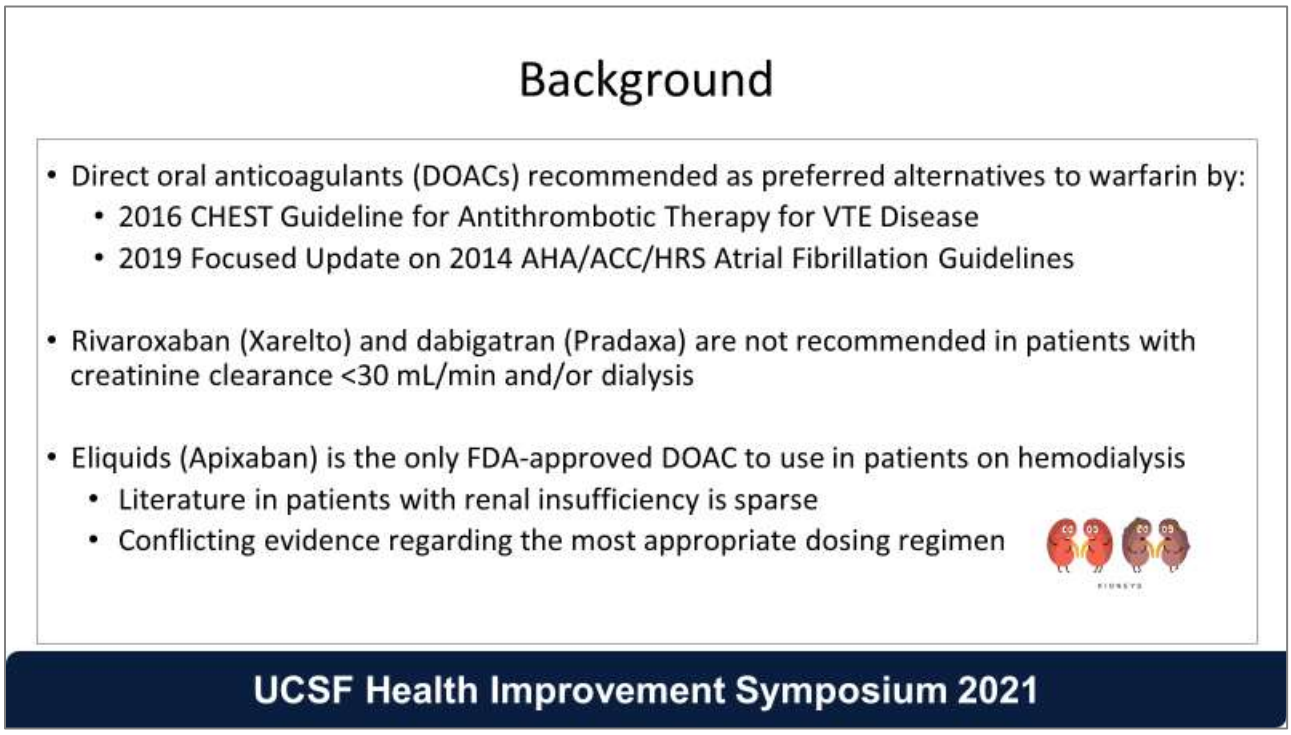
Characterization of Direct Oral Anticoagulant (DOAC) Use in Patients with Renal Impairment

Jimin Lee, PharmD[1,2]; Helen Hou, PharmD[1,2];
Ashley Thompson, PharmD, BCCCP[1,2]; Margaret Fang, MD[3]

[1]Department of Pharmaceutical Services, UCSF Health

[2]Department of Clinical Pharmacy, UCSF School of Pharmacy

[3]Department of Hospital Medicine, UCSF Health



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UCSF Health

Quickly Closing the Loop for Failed Vision Screening Patients: A Multi-Disciplinary Rapid Access Vision Screening Pilot Clinic

Laura Chalkley CO MSc; Leila Hajkazemshirazi OD; Maanasa Indaram MD; Julius Oatts MD;

Elise Harb OD PhD; Karen Cooper CO BSc; Hui (Tansy) Wong COT;

Alejandra G. de Alba Campomanes MD MPH

Pediatric Ophthalmology

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UCSF Health

Vasopressin Quality Improvement

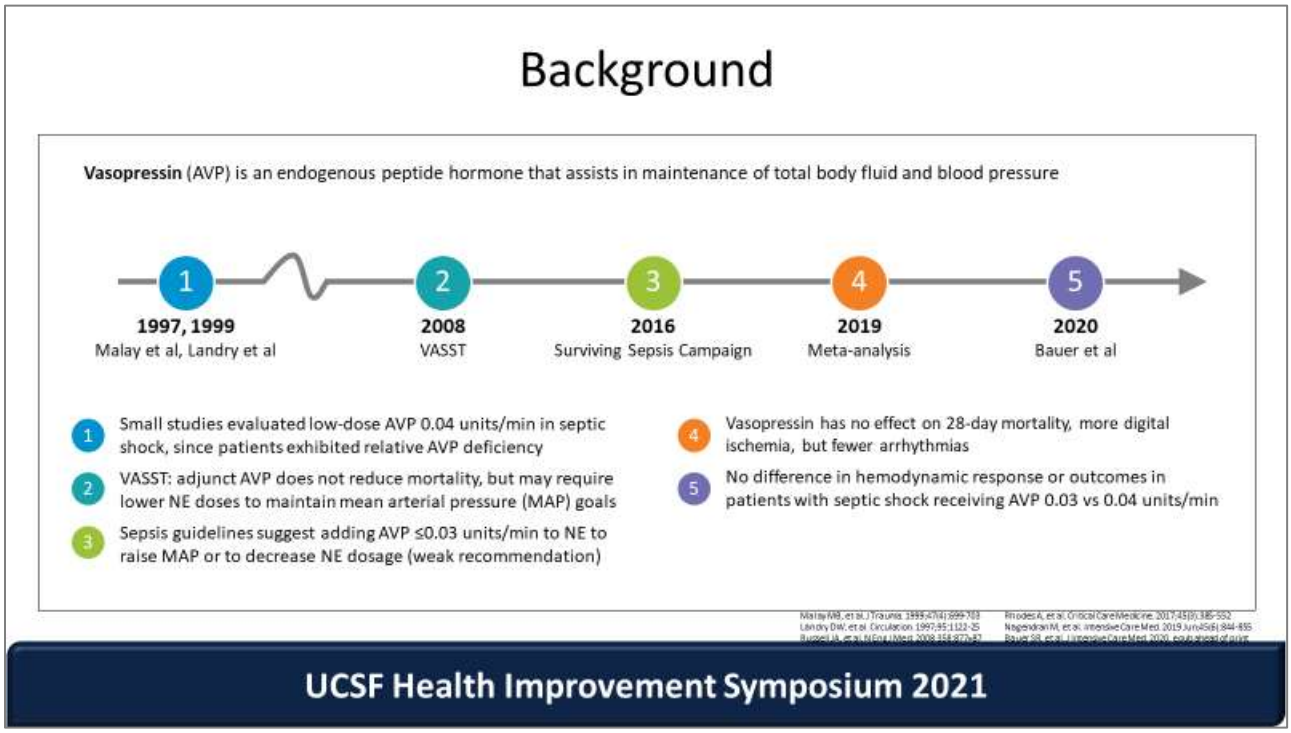
Gabriela Young, PharmD

Ashley Thompson, Pharm D, BCCCP

Noelle de Leon, PharmD, BCPS, BCCCP

Fanny Li, PharmD, BCCCP

Department of Clinical Pharmacy



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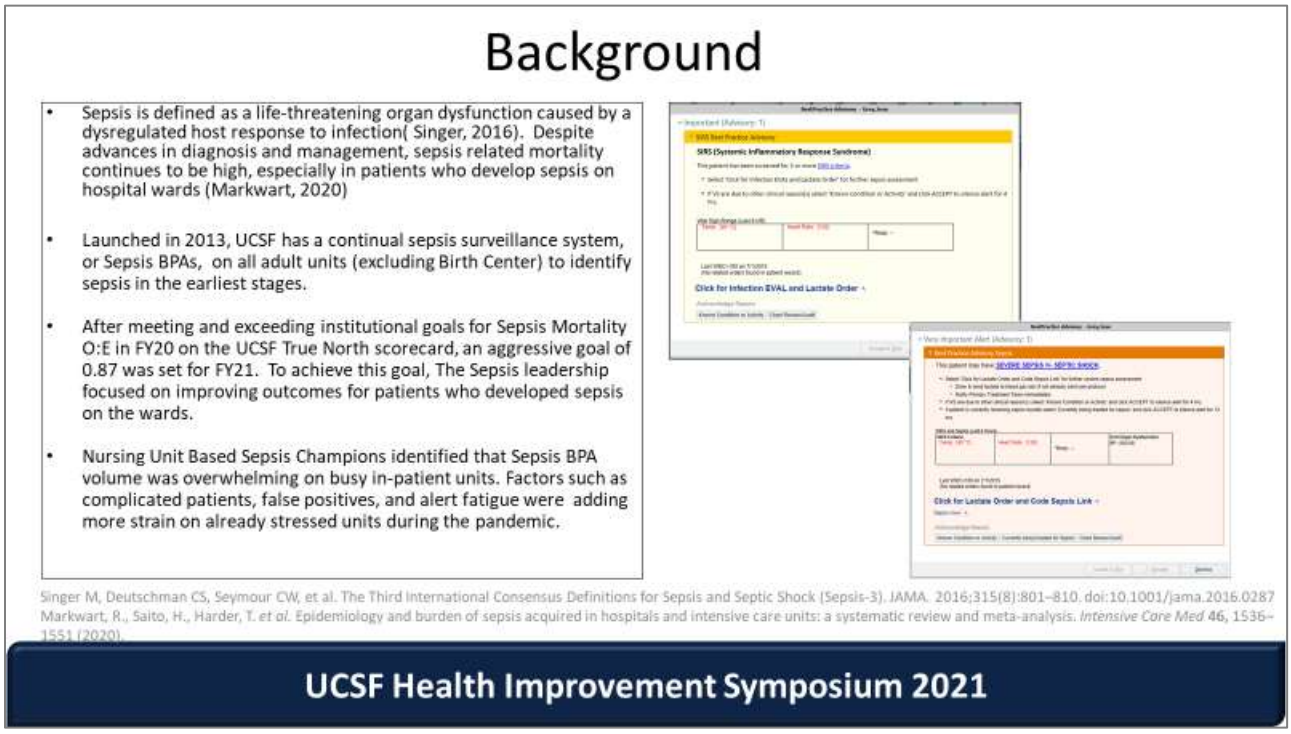
UCSF Health

Reducing Nursing Sepsis BPA Volume Through Data Visualization

Bilwa Buchake and Mary Sullivan RN, MS, CNS

Analytics and Clinical Effectiveness and Adult Quality Improvement

UCSF Department of Quality



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UCSF Health

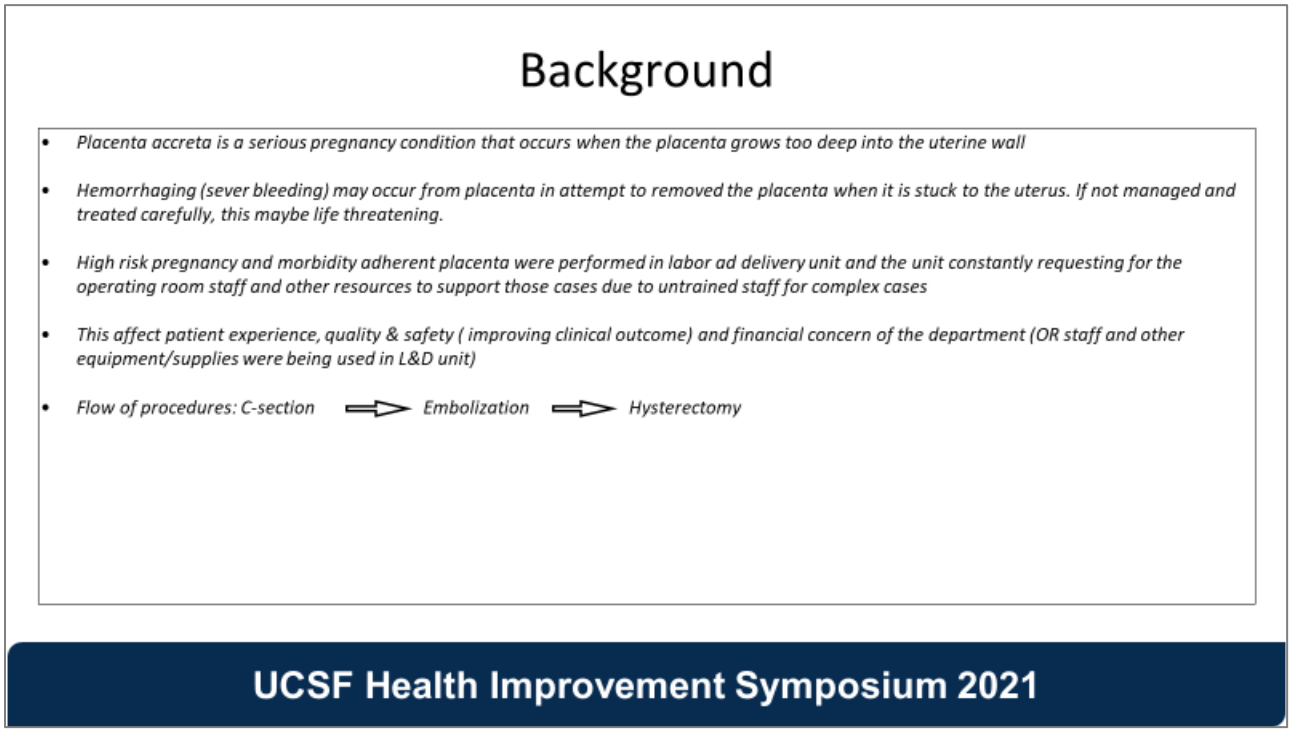
Saving Moms with Accreta

Charlotte Juntilla, BSN, RN, MSN, CNOR

John Cornejo, RN, MSN, CNOR

Mildred Tacotaco BSN, RN

UCSF Mission Bay Operating Room



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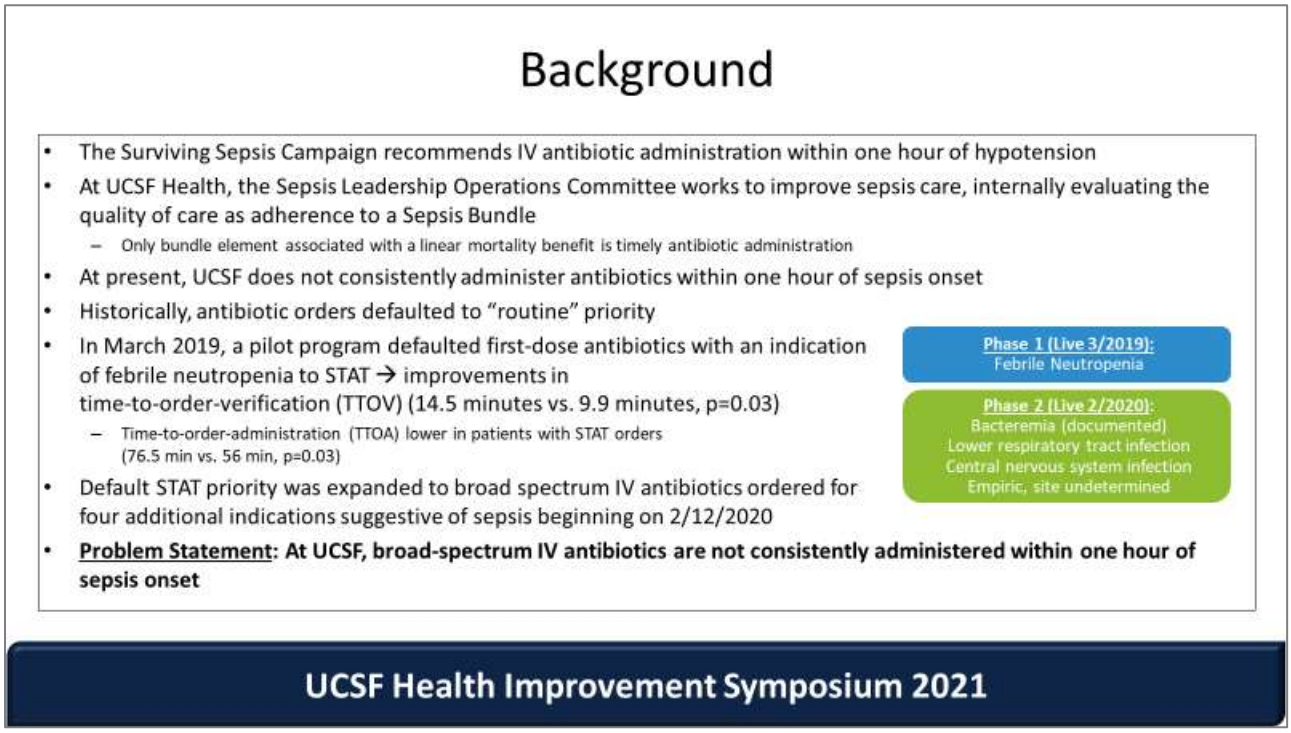
UCSF Health

Impact of Automated STAT Order Priority on Time to Antibiotic Order Administration in Suspected Sepsis

Emily Kaip, PharmD[1,2]
Kendall Gross, PharmD, BCPS[1-3]
Allison Pollock, PharmD[1,2]
Zhi Liang[4]
Bruce Pierre[4]
Trang Trinh, PharmD, MPH[2,3]
David Shimabukuro, MD[5]
Mary Cook Sullivan RN, MS, CNS[6]

[1]Department of Pharmaceutical Services, UCSF Health
[2]Department of Clinical Pharmacy, School of Pharmacy
[3]Medication Outcomes Center, School of Pharmacy
[4]APeX/EPIC Clinical Systems, UCSF Health
[5]Department of Anesthesia, School of Medicine
[6]Department of Quality, UCSF Health



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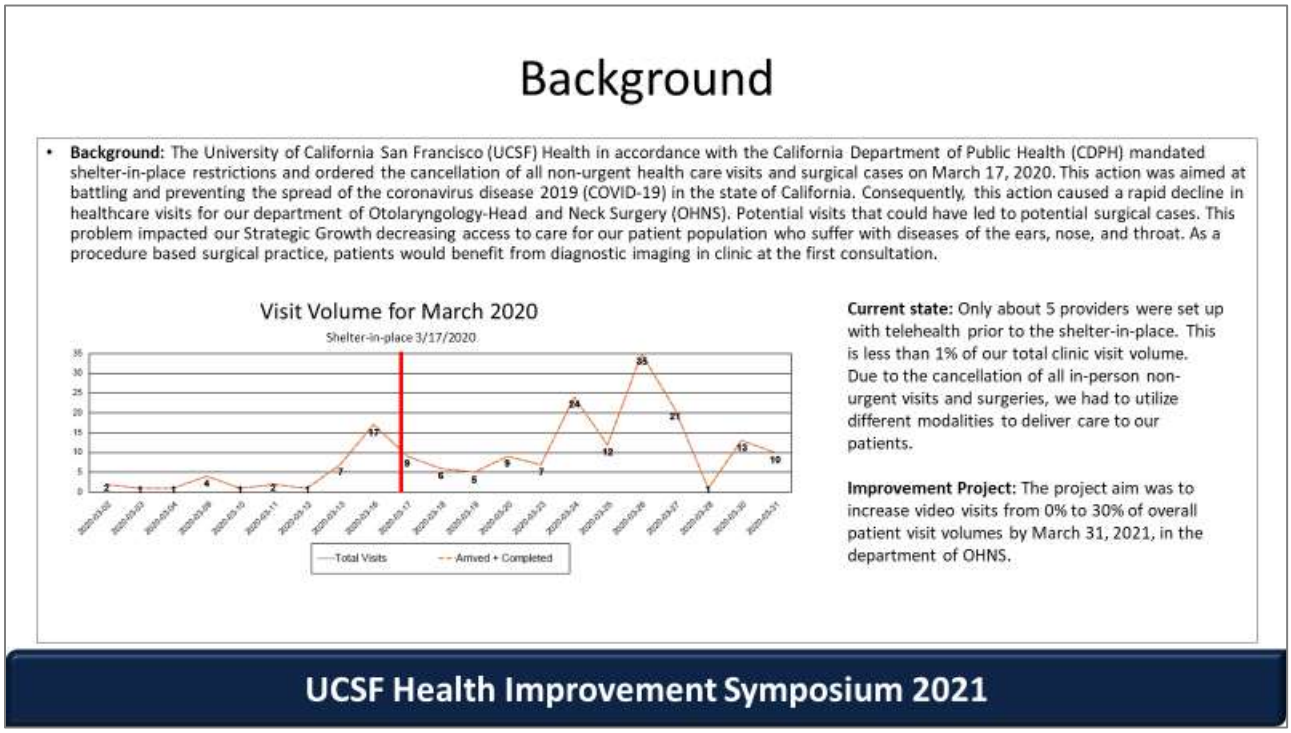
Leveraging Telehealth To Increase Visit Volume and Mitigate Loss of Revenue

Minh Tran, Gerardo Ortega, and Camille Gagan

OHNS Improvement Project

Otolaryngology – Head and Neck Surgery [OHNS]



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UCSF Health

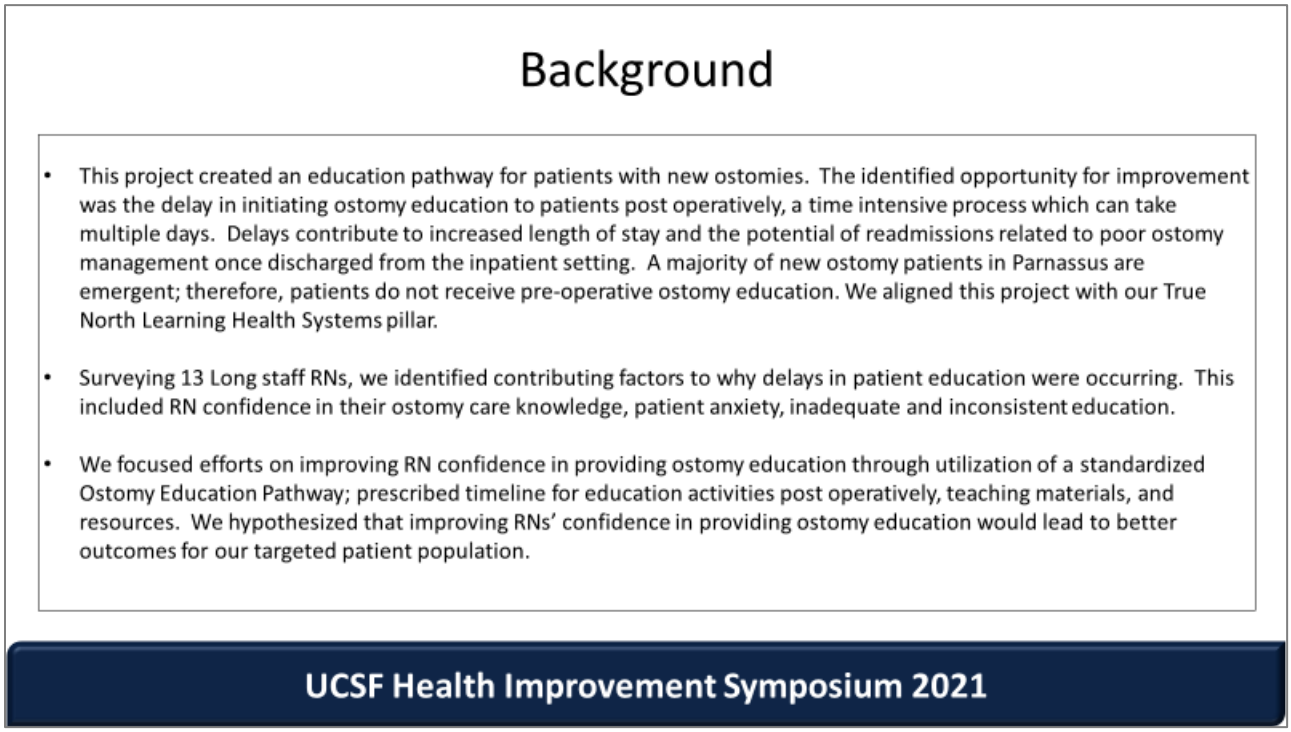
Ostomy Education Pathway

Joanna Cuanico, RN

13 Long Skin Committee, UCSF WOCN Team, Ryuta Fukuda, & Darcy McCarty/

13 Long/Adult General and Specialty Surgery

Department of Nursing



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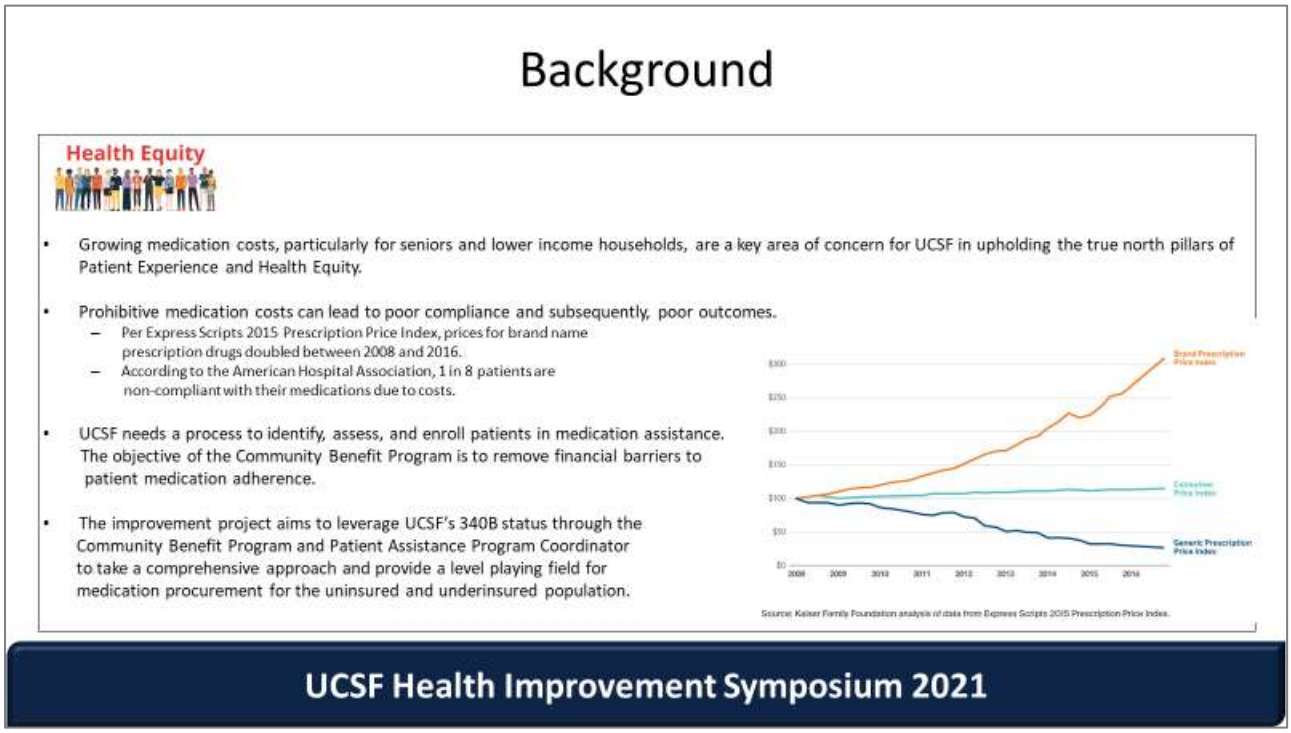
Community Benefit Program and Patient Assistance

Presented by: Laura Hoff

Laura Hoff, Jahred Washington, Jessica Galens

Pharmacy Business Services



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UCSF Health

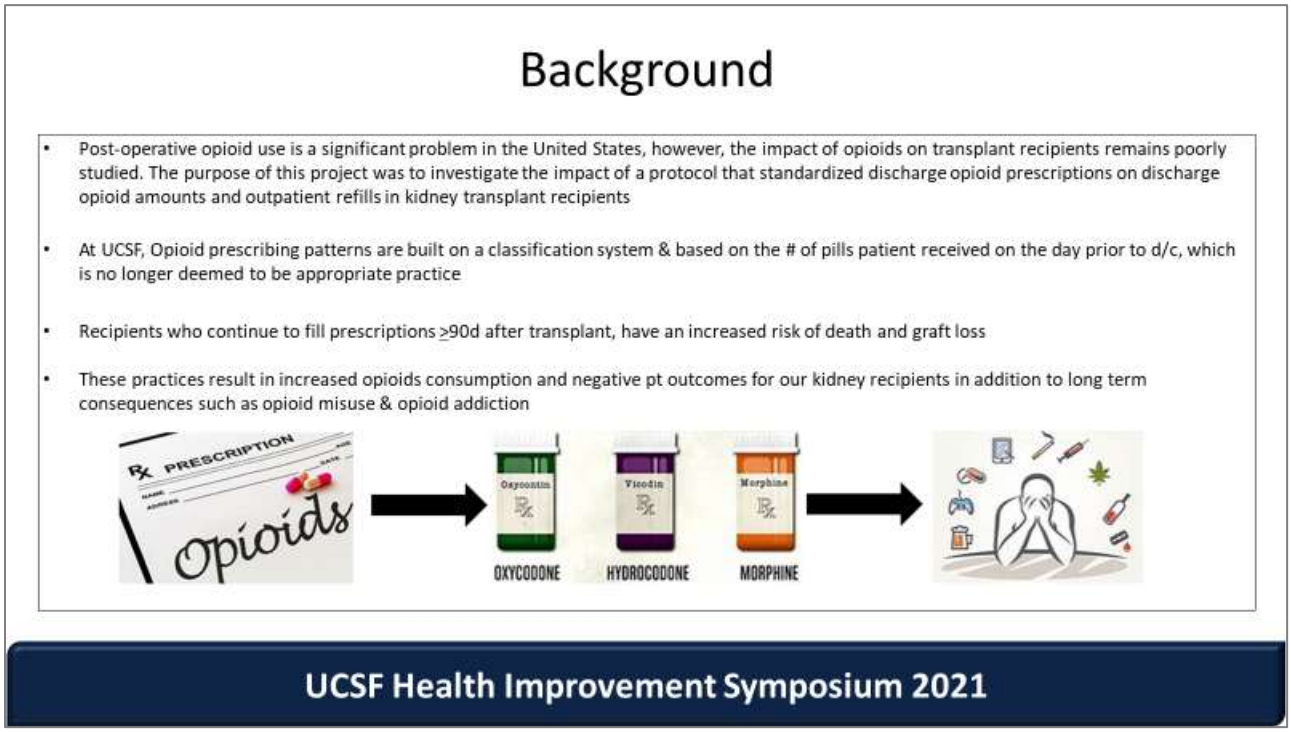
Reducing Opioid Usage in Kidney Transplant Recipients

Nataliya Budanova, RN DoQ, AQI

Ryutaro Hirose, MD; David Quan, Pharm D; Alma Cabading, 9L; Marisa Schwab, PGY5;

Marco Chavez, post Tx manager

Department of Surgery, Kidney Transplant Program



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UCSF Health

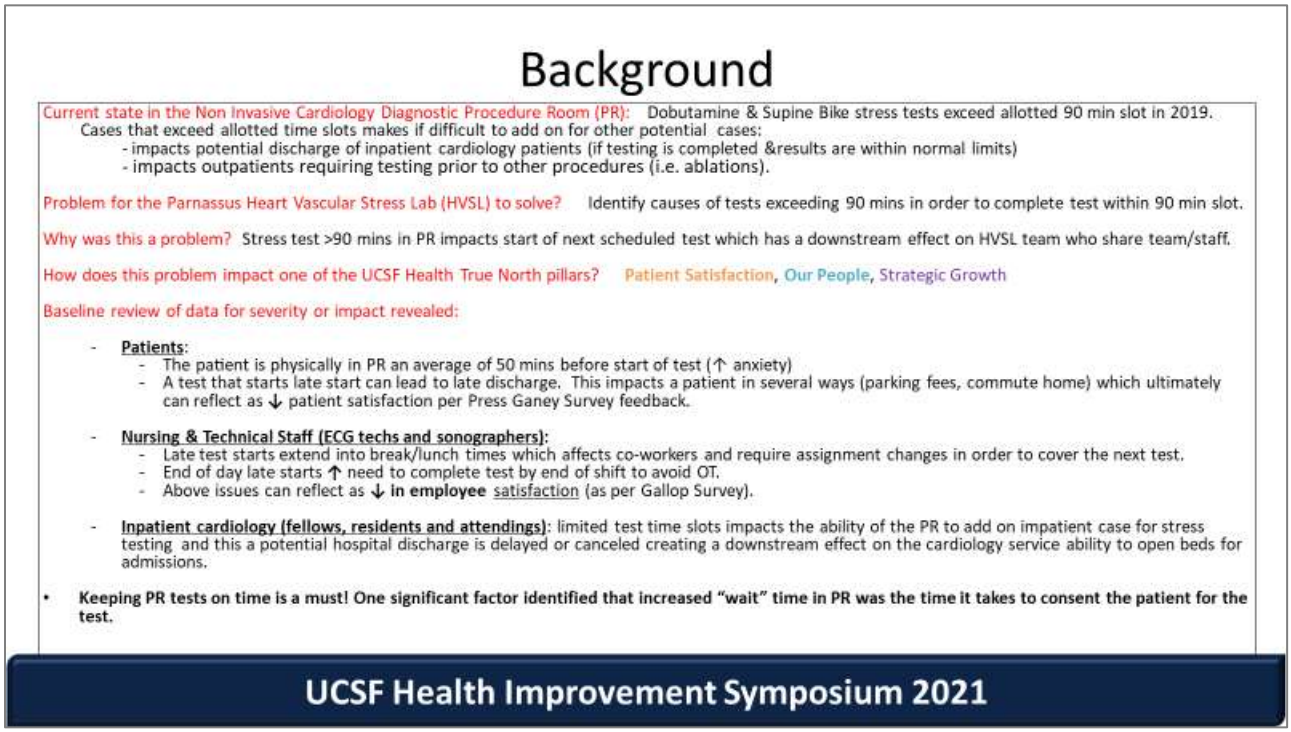
Improving Procedure Room Turnover Efficiency via Timely Stress Test Consent

Susan Robertson, NP

Team Members: W. Osotsapa CN III, V. Au CN II, Pam Tsang, CN II, S. Lam, CN III,

S. Woodard, NP Supervisor

Non Invasive Diagnostic Cardiology Procedure Room and Heart Vascular Stress lab staff



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UCSF Health

Undergraduate Medical Education Improvement Posters

Bridges Curriculum Clinical Microsystems

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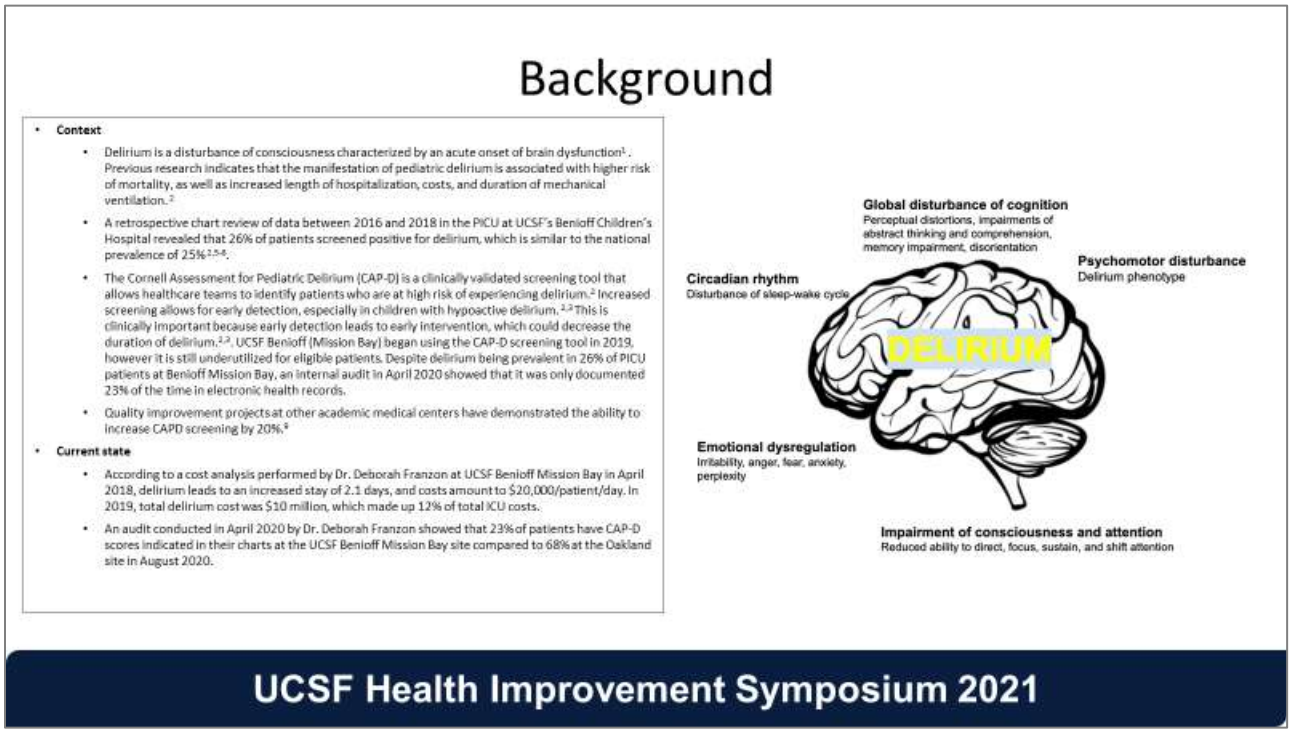
Improving Documentation of Pediatric Delirium at UCSF PICU Sites

Michelle Bui, Lydia Kwarteng, Johsias Maru, Charles Macaulay, Madeline Matthys

Coach: Mukund Premkumar, MD | QI Lead: Deborah Franzon, MD | UCSF Mission Bay PICU

Department of Pediatrics



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Poster Video: https://vimeo.com/showcase/8314448/video/545731209

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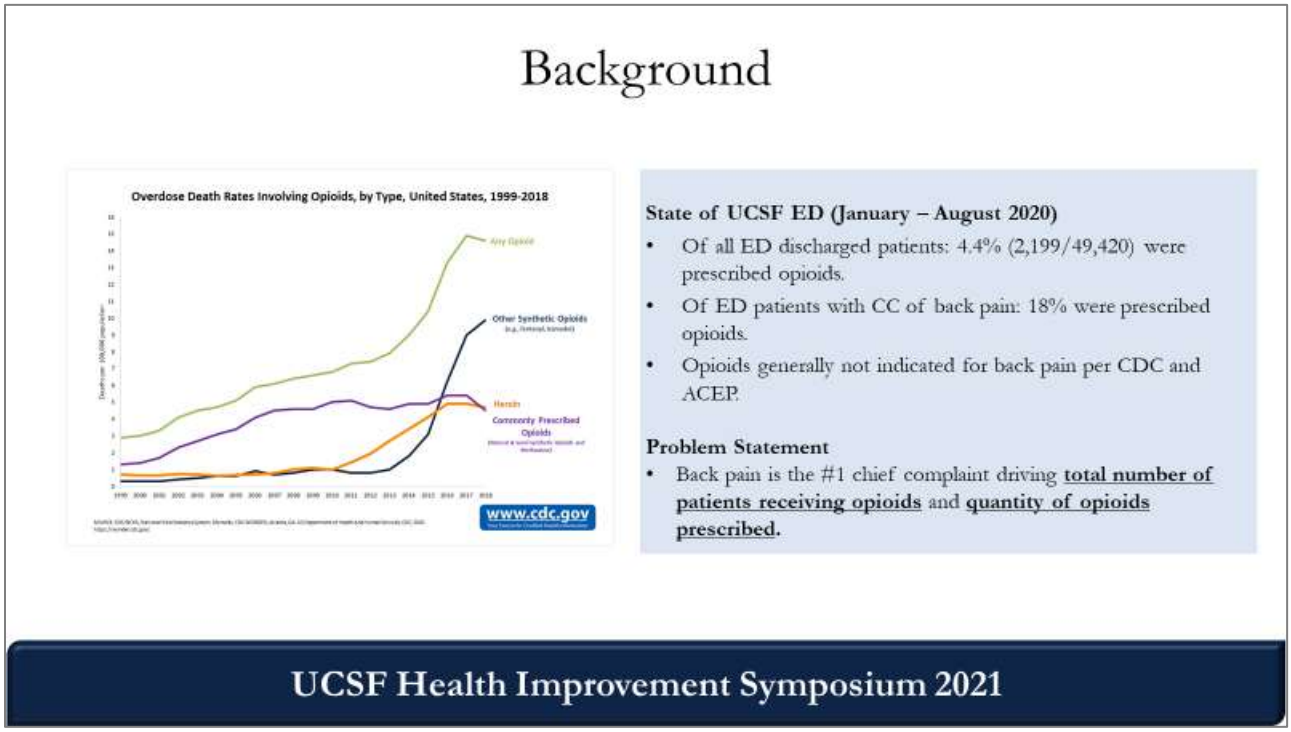
Opioid Prescribing Behavior among UCSF Emergency Department Providers

Yesenia Day, Drake Johnson, Georgia Kirn, Alice Lu, Kai Trepka, Stephen Yang

UCSF Helen Diller Medical Ctr, Emergency Department

Faculty: Dr. Marianne Juarez



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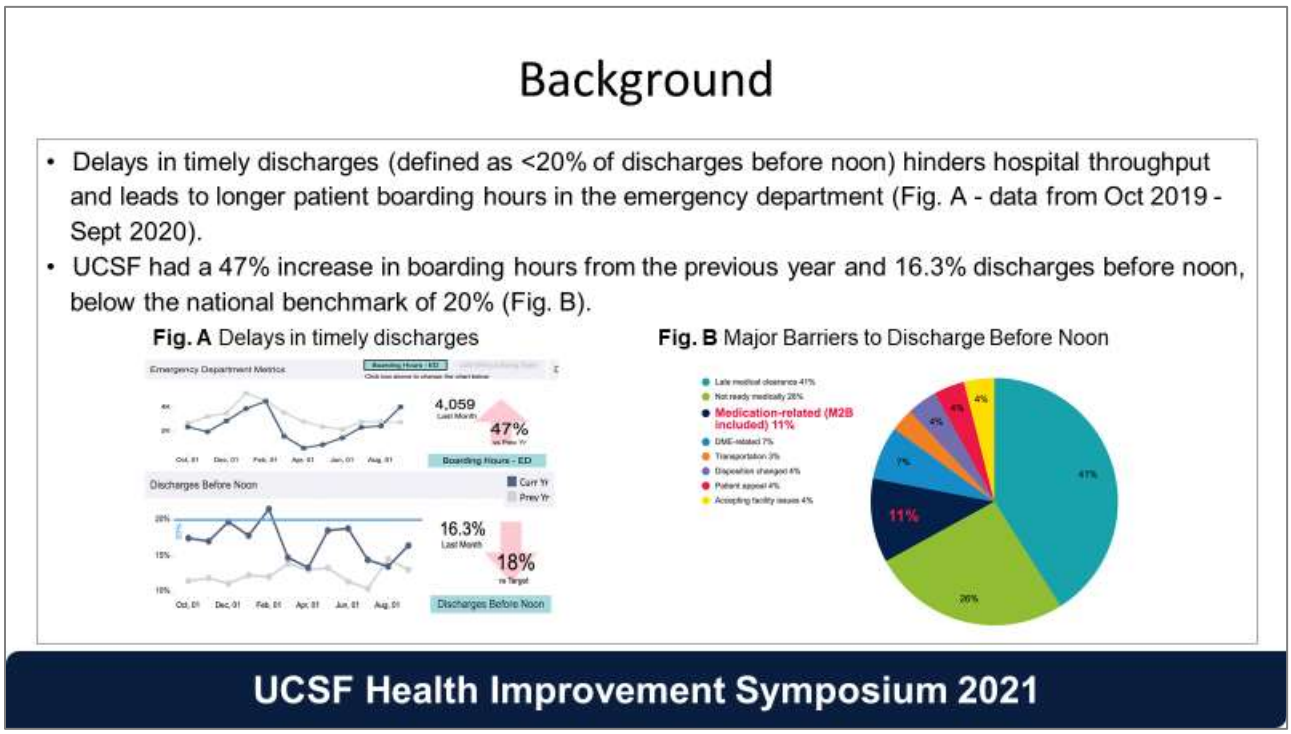
UCSF Health

Improving the Discharge Process by Optimizing the Meds-to-Beds Program

Christine Boutros, Jenny Cevallos, Abu Taha

Dr. Lau, Dr. Zorian & Dr. Manjunat

Division of Hospital Medicine



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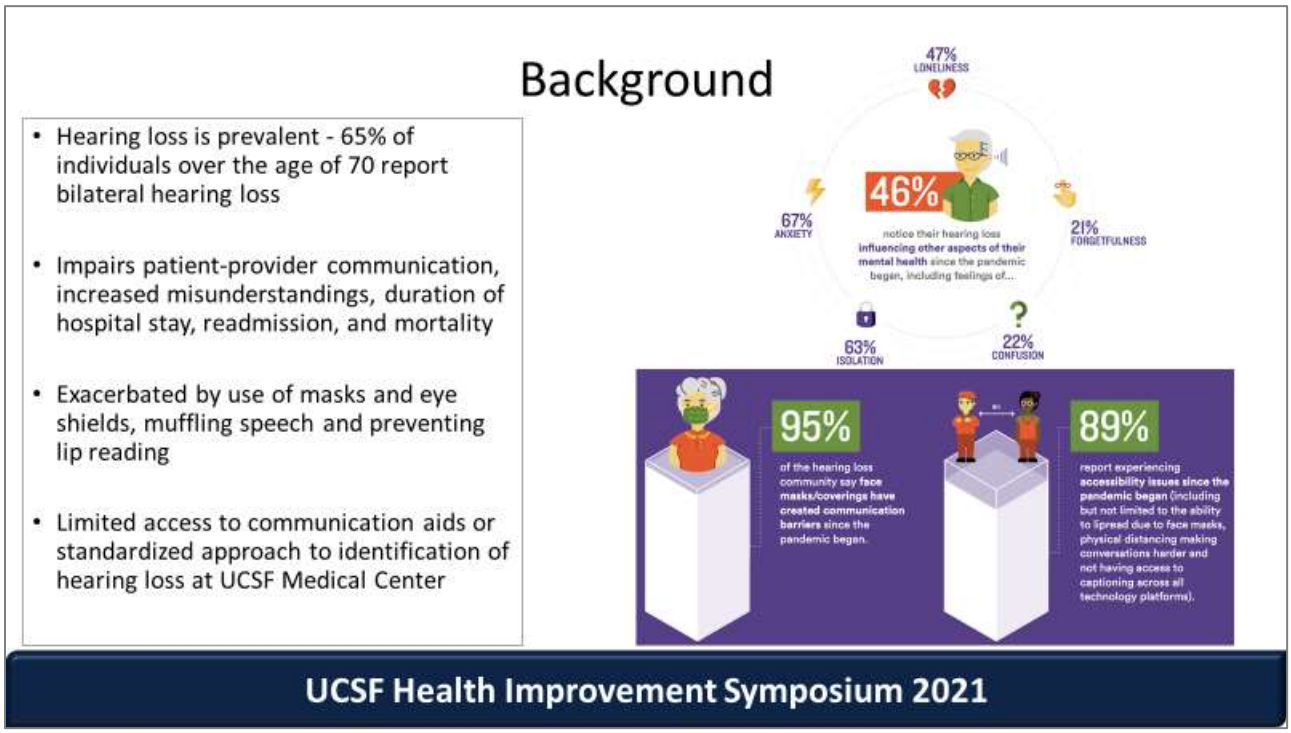
UCSF Health

Project HEAR: Improving Hearing Difficulty in the Hospital

Shreya Menon, Rachel Warren, Wynton Sims, Stephanie Rennke, Sasha Binford,

Megan Rathfon, Meg Wallhagen

School of Medicine, School of Nursing



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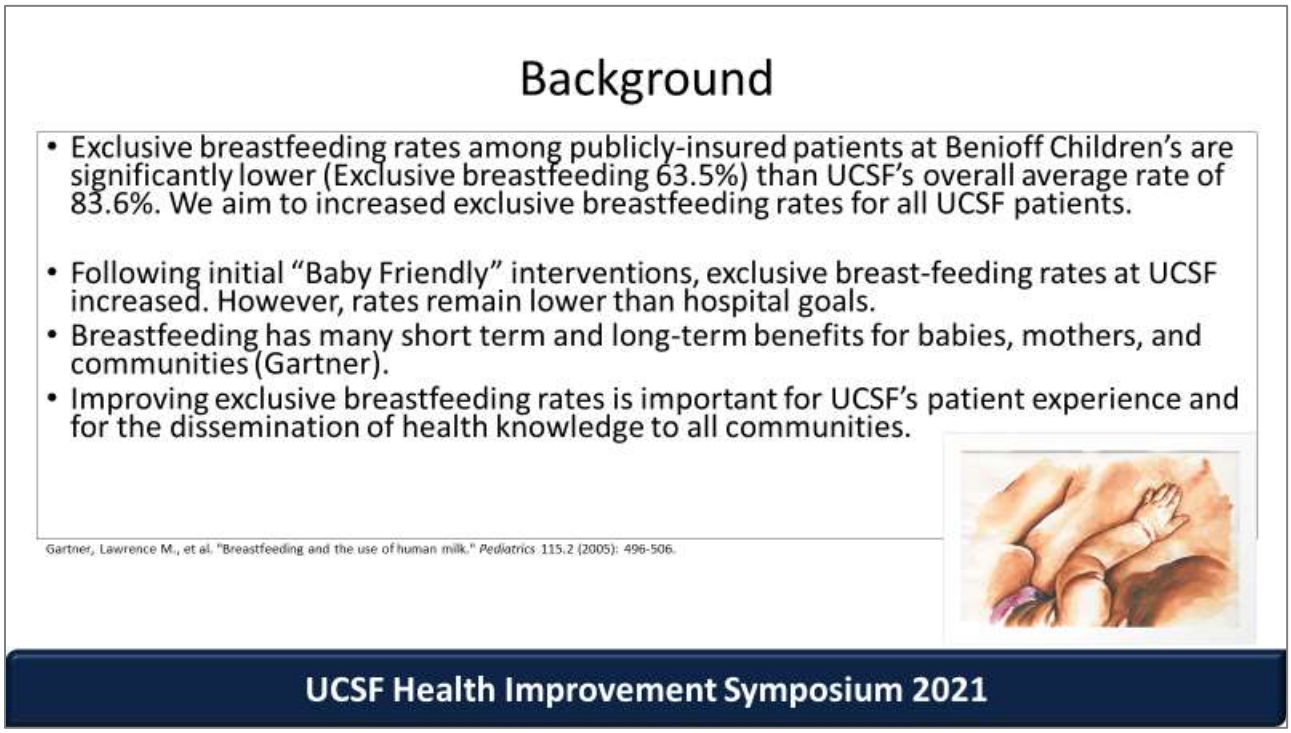
UCSF Health

Improving Exclusive Breastfeeding Rates at UCSF Benioff Children's Hospital

Jessica Crockett & Michelle Siros

Team Members: Dr. Joslyn Nolasco & Dr. Marta Kosinski

Post-Partum Unit, Benioff Children's Hospital



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UCSF Health

Project FOOD: Screening for Food Insecurity at UCSF Medical Center

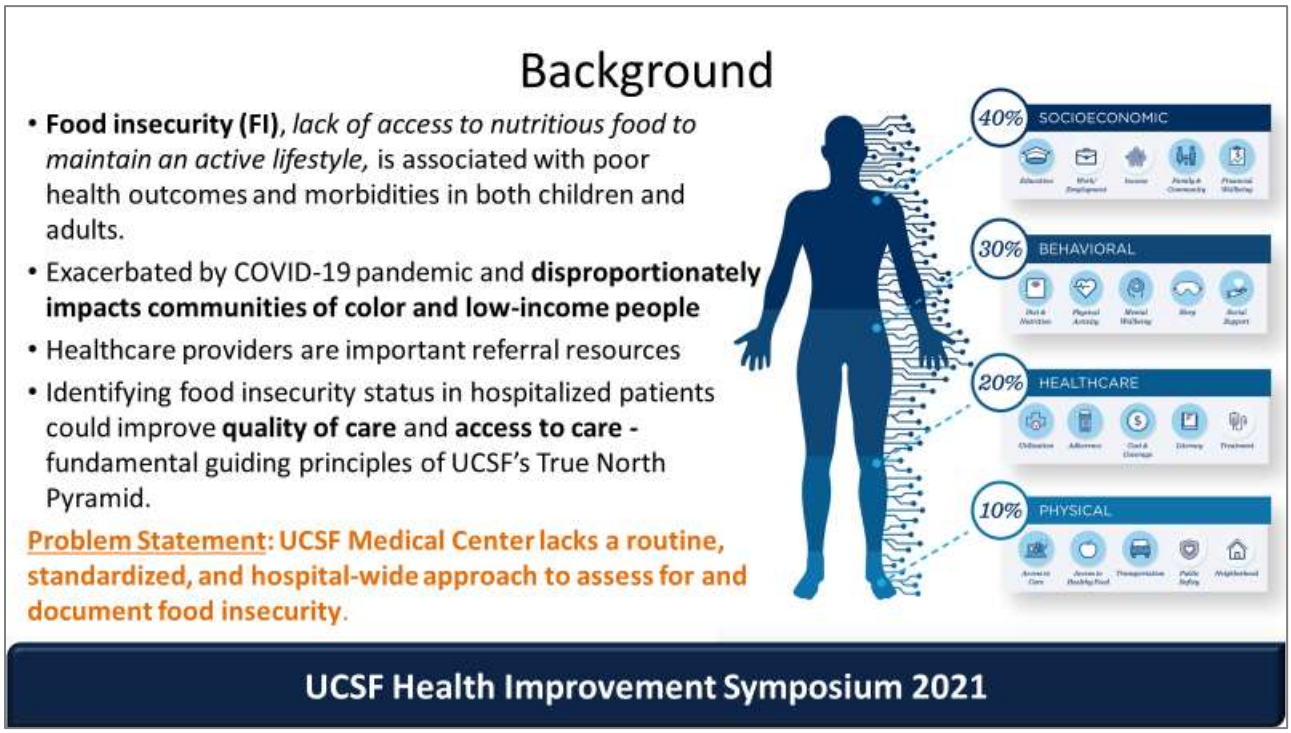
Pedro Gallardo (MS1), Reinholdt Olson (MS1)

Chloe Sasakado, Rashmi Manjunath, Nancy Choi, Meher Singh, Stephanie Rennke

UCSF School of Medicine

Nutrition Services, Case Management

Department of Medicine



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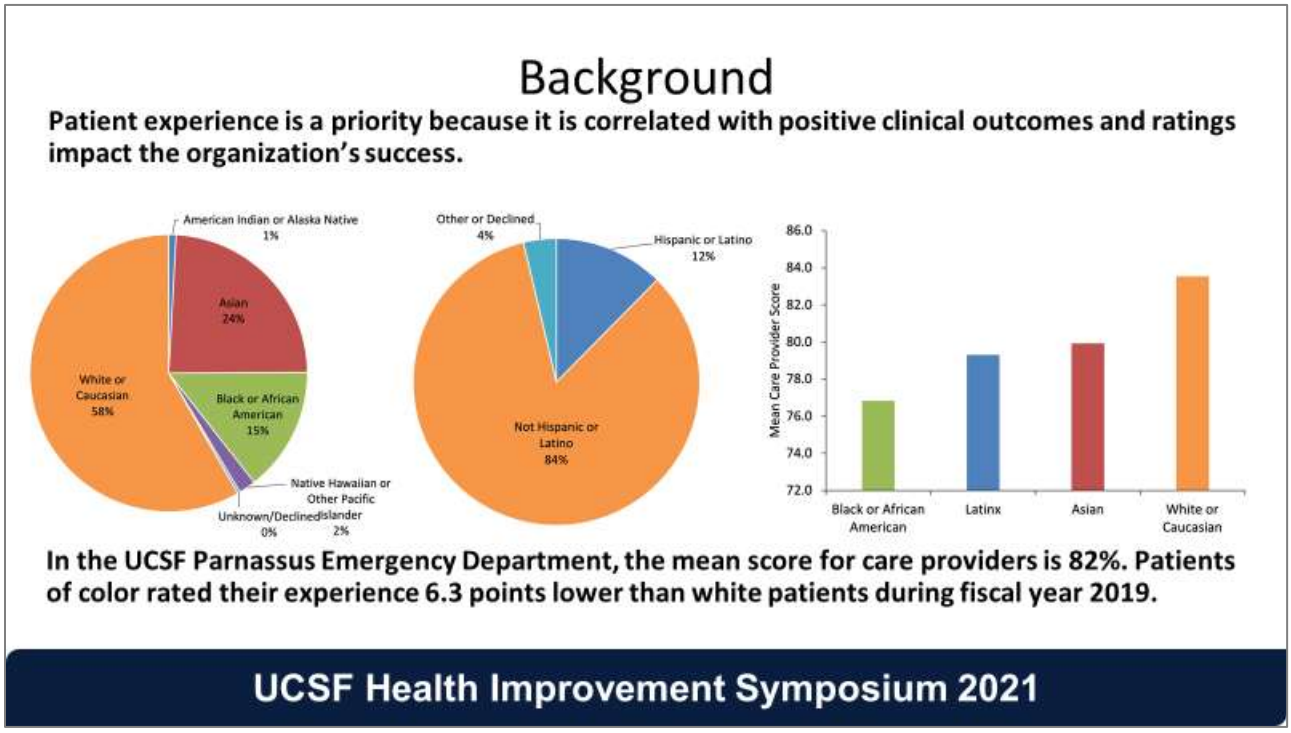
UCSF Health

✓ Check your bias Improving Patient Experience in the Parnassus ED

H. Kortbawi, K. Merrill, M. Negussie, A. Valderrama, H. Yin, S. Polevoi

UCSF School of Medicine

UCSF Parnassus Emergency Department



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Poster Video: https://vimeo.com/showcase/8314448/video/549026643

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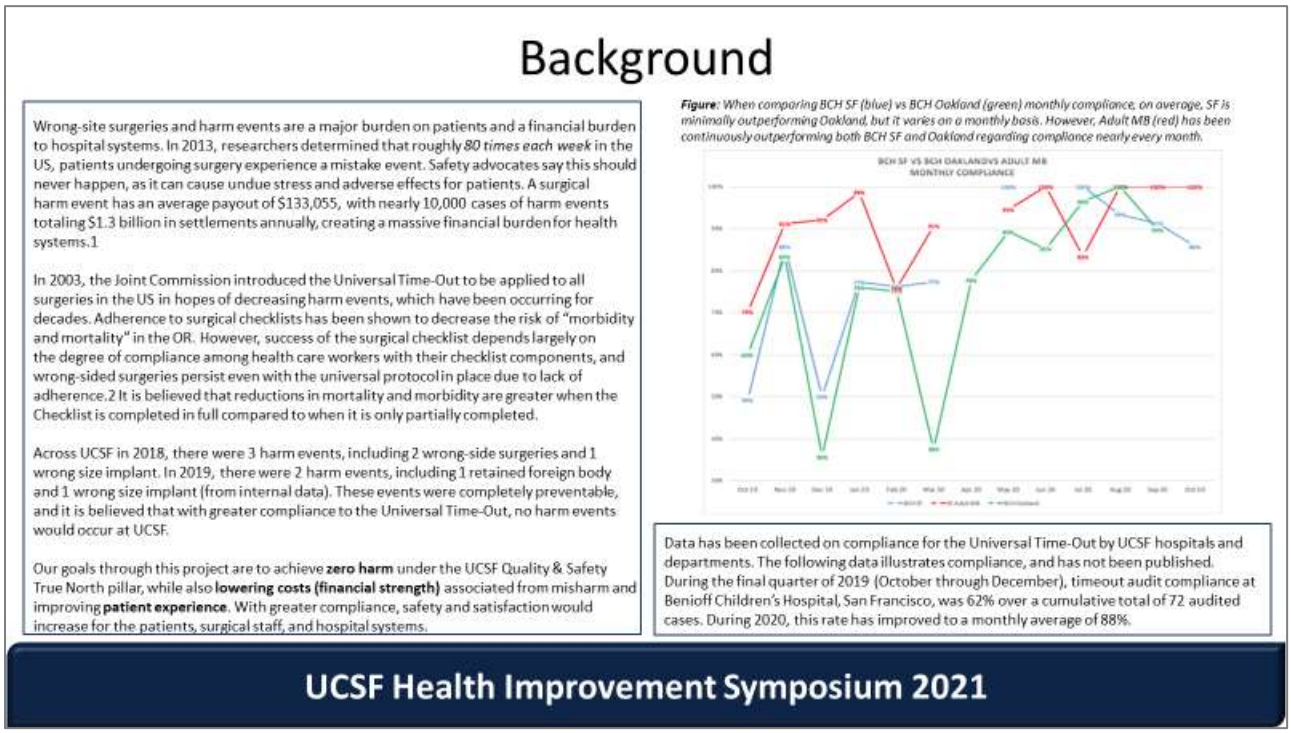
STOP! For the Time-out

Ariana Andere, Nicolas Cevallos, Aileen Gozali, Christopher Hill, Ayush Kumar

Coach: Denise Chang, MD

UCSF School of Medicine



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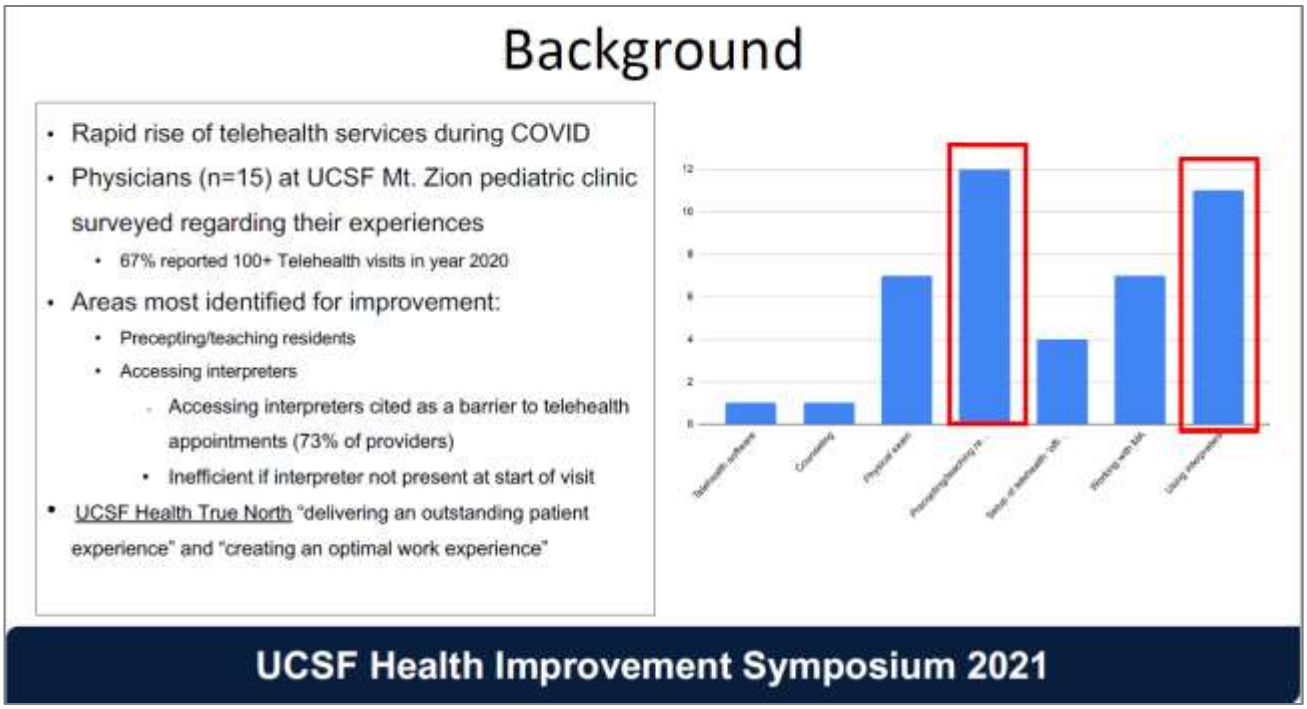
UCSF Health

Improving Interpreter Services for Telehealth Visits

Luther Copeland, Alexander Silva, Sohil Patel

Coaches: Marta Kosinski, Honora Burnett, Meredith Laguna, Peter Campbell

UCSF Mt. Zion Pediatric Clinic



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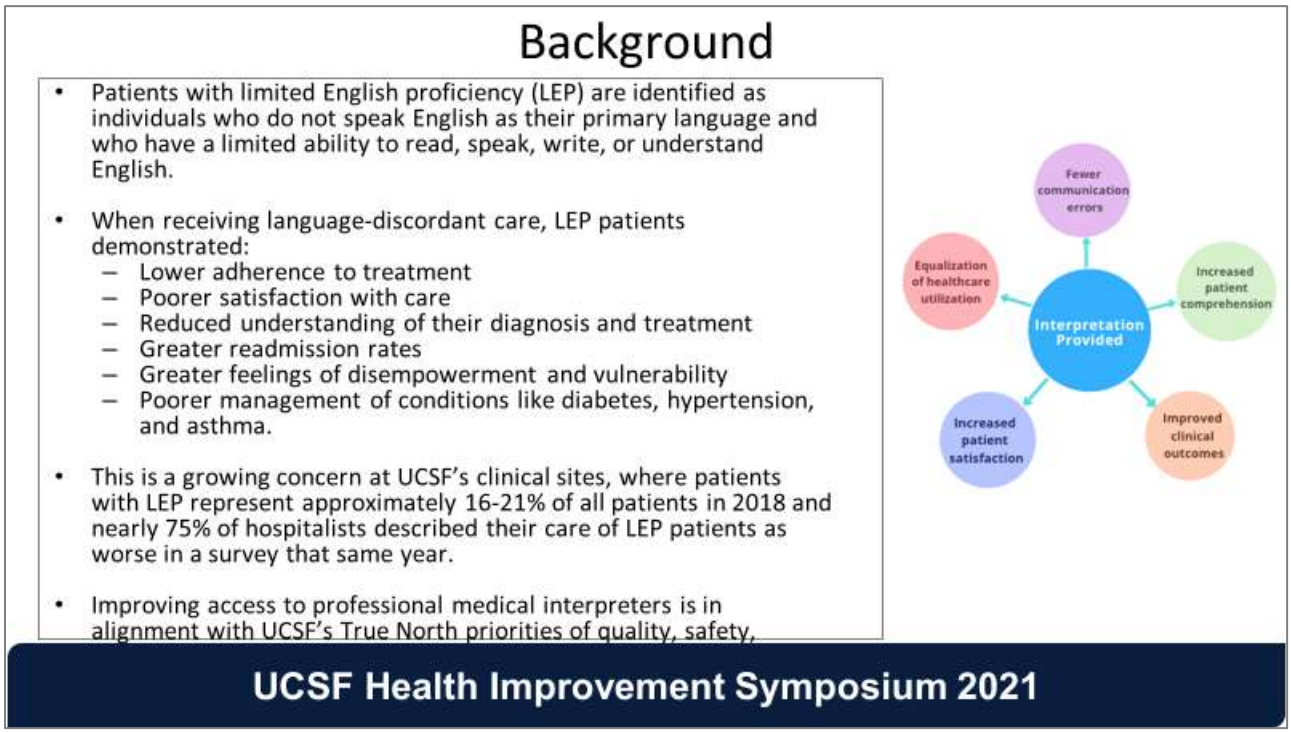
UCSF Health

Improving Communication with LEP Patients

Sa Heen Park and Nathan Sanchez

Medicine UBLT, Lev Malevanchik, Catherine Lau

Division of Hospital Medicine



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UCSF Health

Graduate Medical Education Improvement Posters

REFLECT

Residents & Fellows Leading Interprofessional Continuous Improvement Teams

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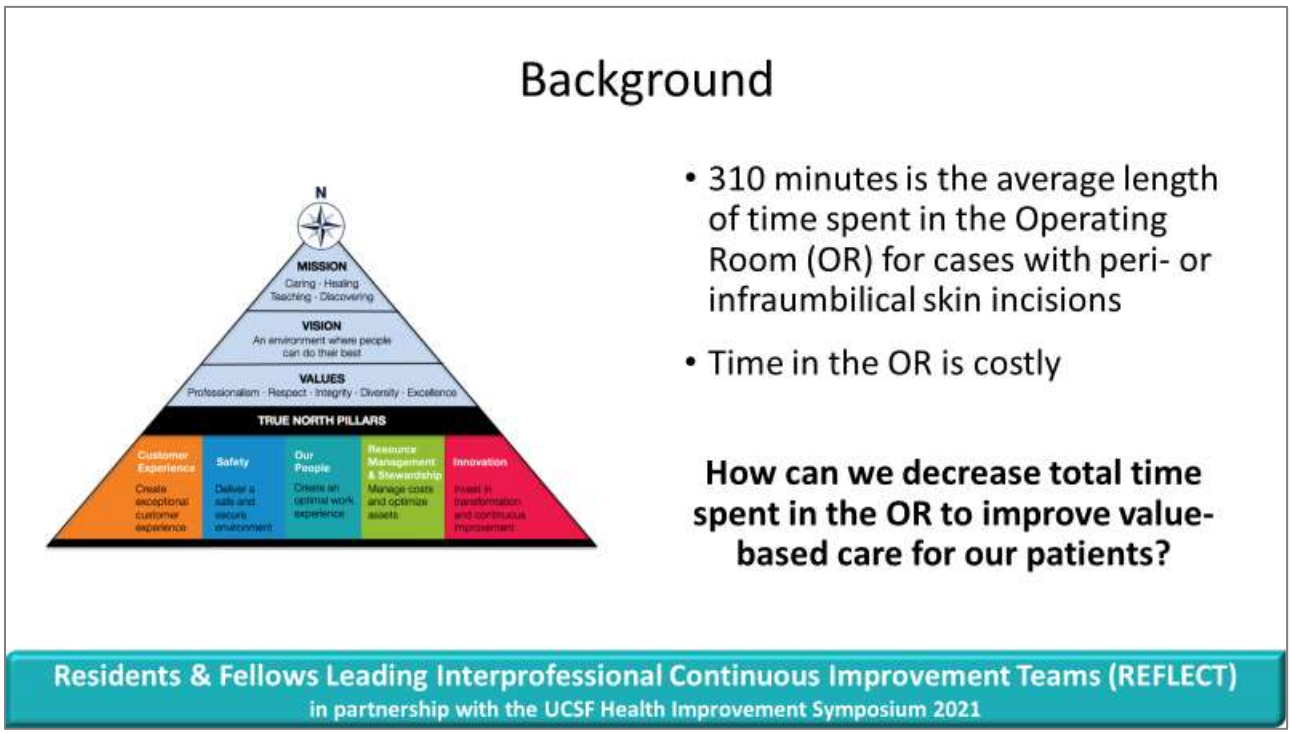
UCSF Health

Surgeon Placed Transverse Abdominis Plane (TAP) Blocks as an Alternative to Thoracic Epidurals

Dr. Allison Kay (PGY5)

Division of Gynecologic Oncology

Department of Obstetrics, Gynecology, and Reproductive Sciences



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Poster Video: https://vimeo.com/showcase/8314448/video/538916182

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UCSF Health

Increase Pre-operative Enteral Acetaminophen Use

Jasmine Fu, M.D., Benjamin Marsh, M.D., Dean Thorsen, D.O., PhD

Pediatric Anesthesiology

Department of Anesthesia and Perioperative Care

Background

- Given the financial pressures due to COVID-19 we looked to align a QI project with the financial strength True North pillar at UCSF. Historically UCSF system wide spends over six figures on IV acetaminophen, and almost ½ of the use comes from the children's hospital in mission bay.
- **BASELINE enteral acetaminophen use:** 16% of patients scheduled for elective ambulatory in the two months prior to our study received enteral acetaminophen in the perioperative period.
- **PROJECT TARGET:** **25% enteral acetaminophen** use for pediatric patients >5 years old undergoing elective ambulatory surgery.
- Our project was trying to solve ways to change Rx behavior for a medication that can be given enterally or via IV, is equally efficacious but whose IV formulation is 2 orders of magnitude more expensive ($50 vs 50 cents).

Residents & Fellows Leading Interprofessional Continuous Improvement Teams (REFLECT)
in partnership with the UCSF Health Improvement Symposium 2021

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Poster Video: https://vimeo.com/showcase/8314448/video/547751271

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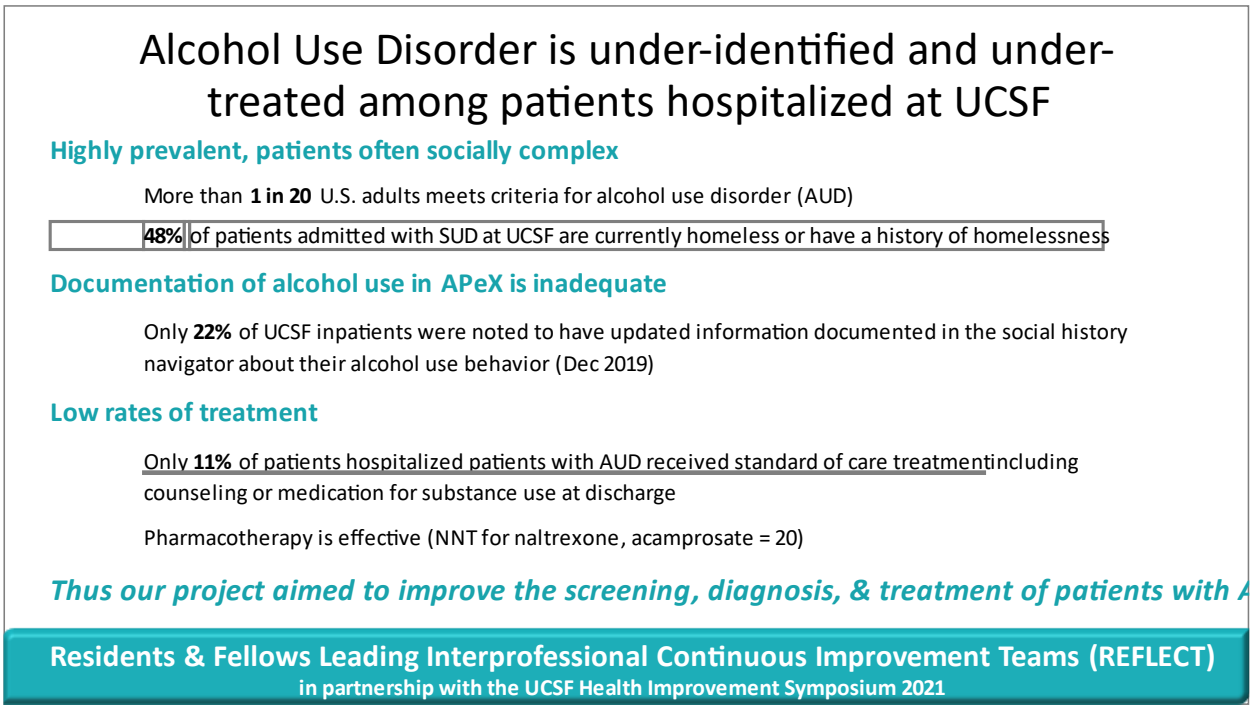
UCSF Health

Improving the Identification and Treatment of Alcohol Use Disorder Among Hospitalized Patients

Shirley Chan, Teddy Peng, Asha Choudhury, Lisa Quach, Esther Hsiang, Amy Pugh, Zoe Kopp, Smitha Ganeshan, Karen Hauser, Anand Habib, Sarah Flynn, Jesse Ristau, Sujatha Sankaran, Armond Esmaili, Cat Lau

Internal Medicine Residency Program



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Poster Video: https://vimeo.com/showcase/8314448/video/555147958

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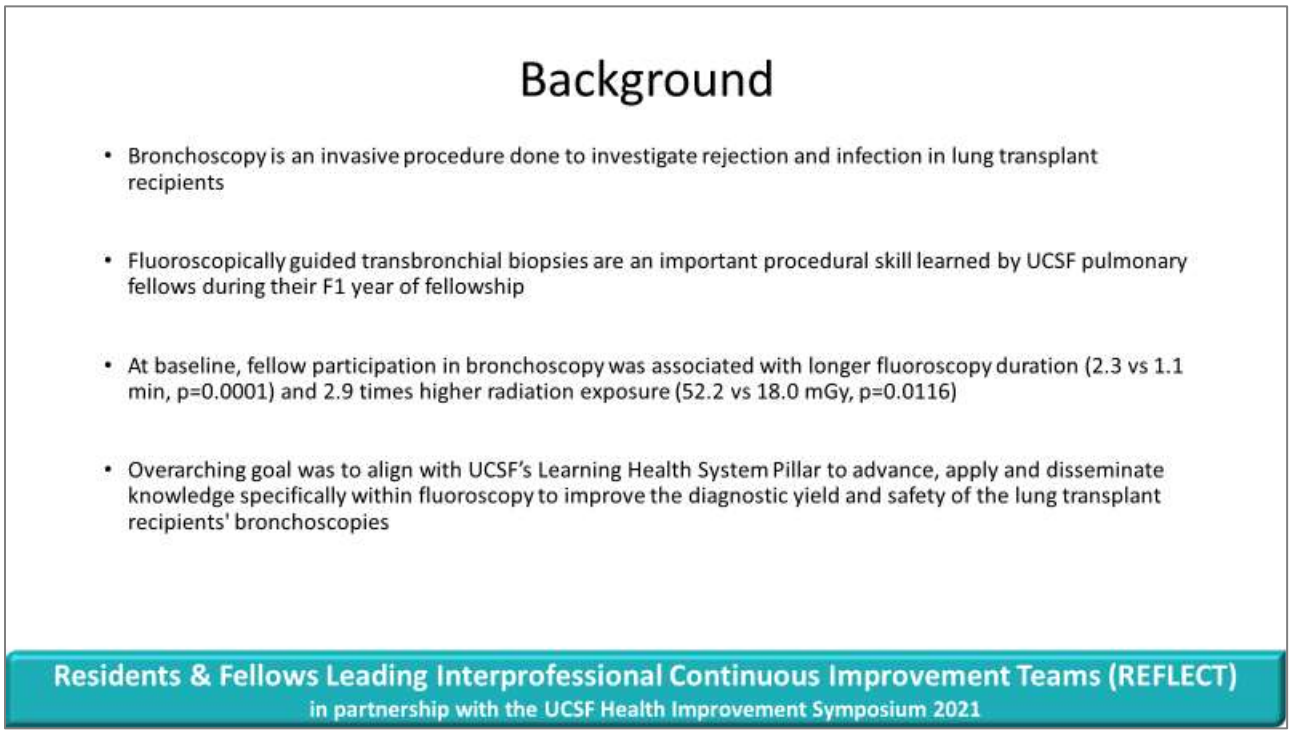
UCSF Health

Improving Bronchoscopy Diagnostic Yield and Safety in Lung Transplant Recipients

Katherine Malcolm, MD MPH

Aida Venado & Steven Hays of the Lung Transplantation Program at UCSF

Pulmonary and Critical Care Medicine



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UCSF Health

Optimizing Pre-Immunosuppression Tuberculosis Screening

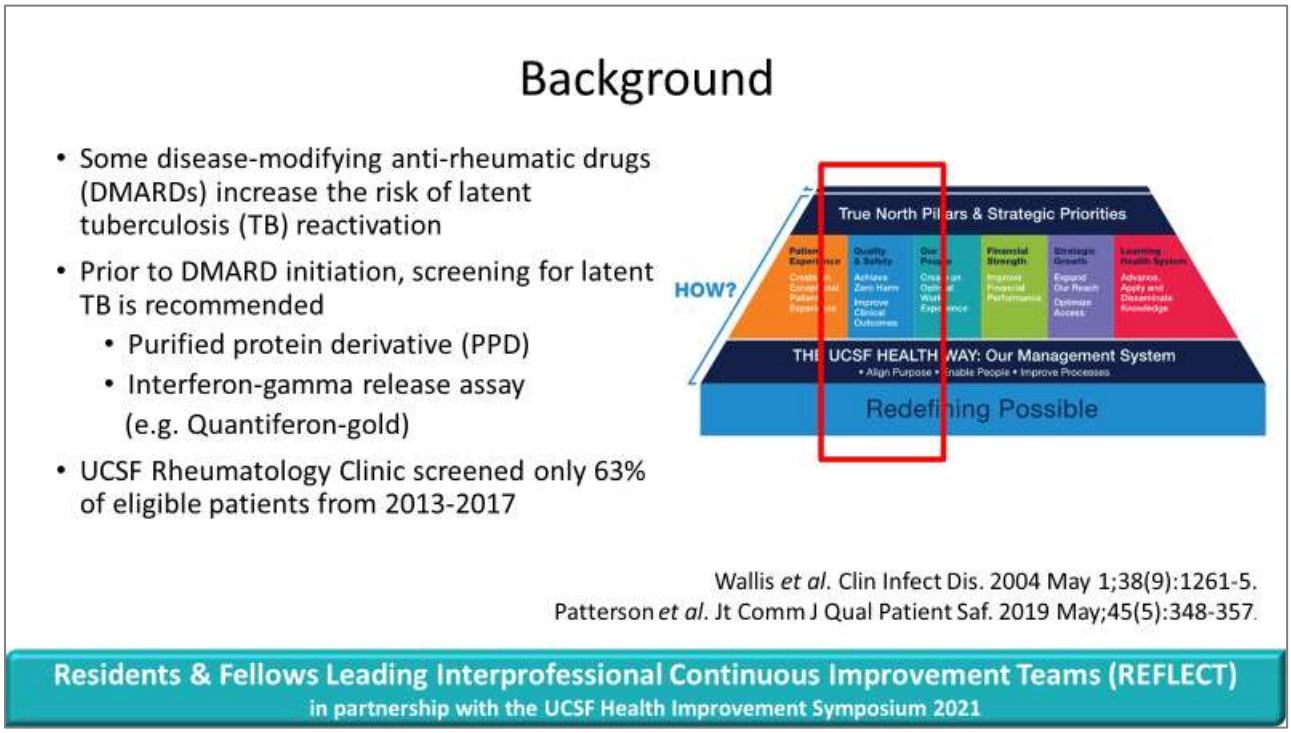
Hailyn Nielsen, MD, PhD (Rheumatology)

Meera Subash, MD (Rheumatology/Clinical Informatics)

Neda Noori Nassr, PharmD (SOP)

Diana Ung, PharmD (SOP)

UCSF Parnassus Rheumatology Clinic



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Poster Video: https://vimeo.com/showcase/8314448/video/551725116

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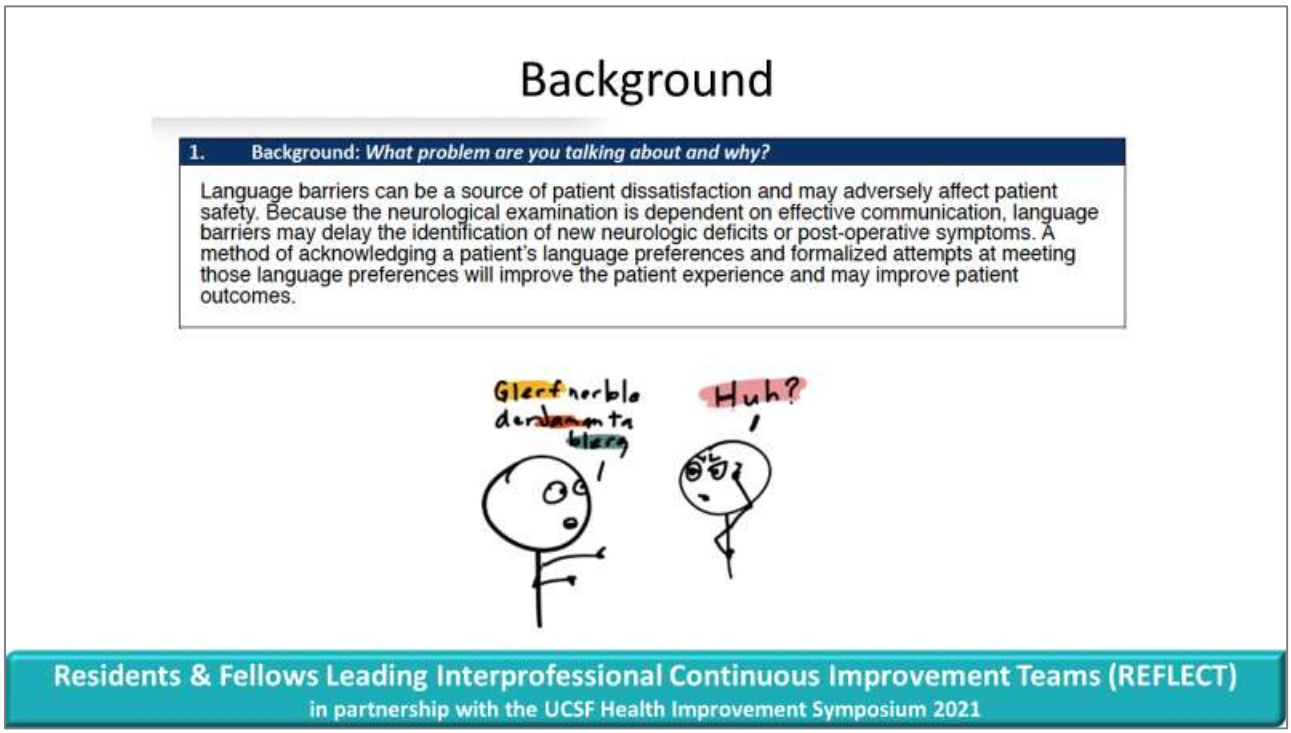
UCSF Health

Improving Interpreter Use in Limited English Proficiency Patients on the Neurosurgery Service

Anthony Lee MD, Madeline Chicas MHA, Sujatha Sankaran, MD

Department of Neurosurgery



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Poster Video: https://vimeo.com/showcase/8314448/video/552969493

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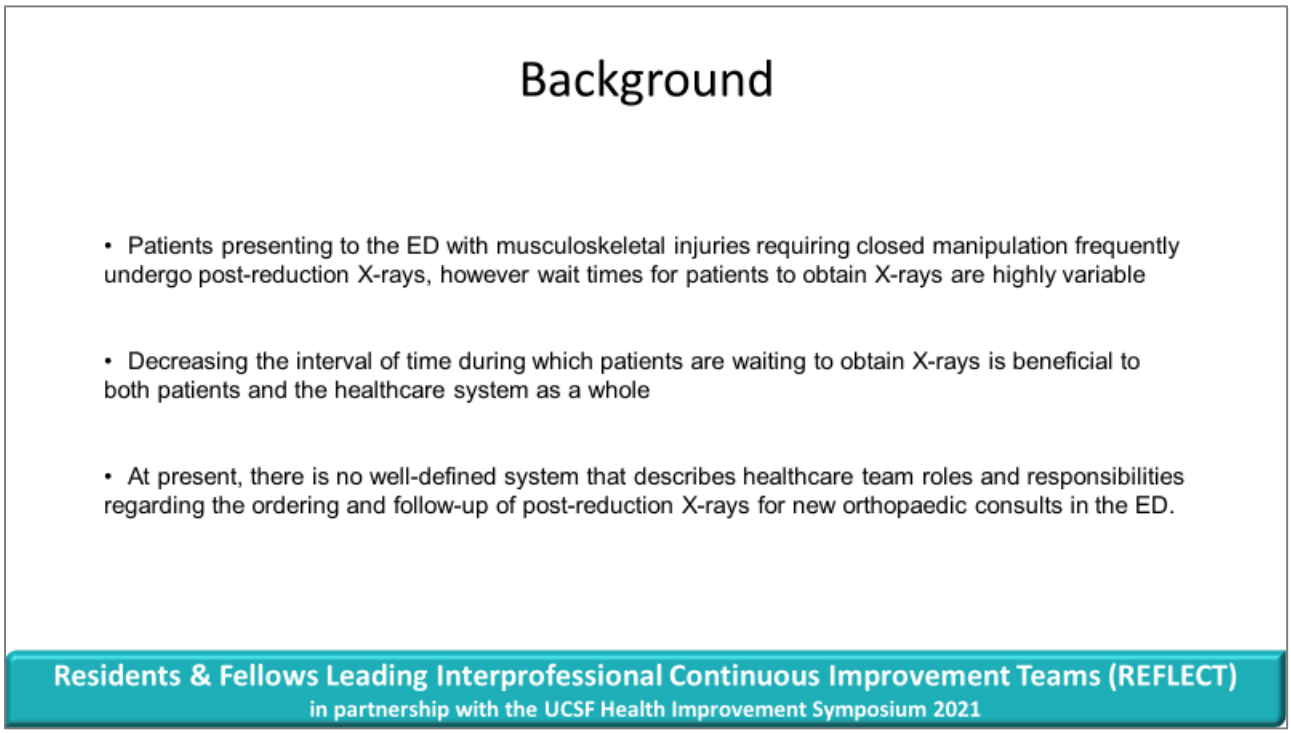
UCSF Health

Improving Efficiency of Obtaining Post-reduction X-rays for New Orthopaedic Consults

Michael Davies, MD; Derek Ward, MD; Bobby Tay, MD

Department of Orthopaedic Surgery



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Poster Video: https://vimeo.com/showcase/8314448/video/554978854

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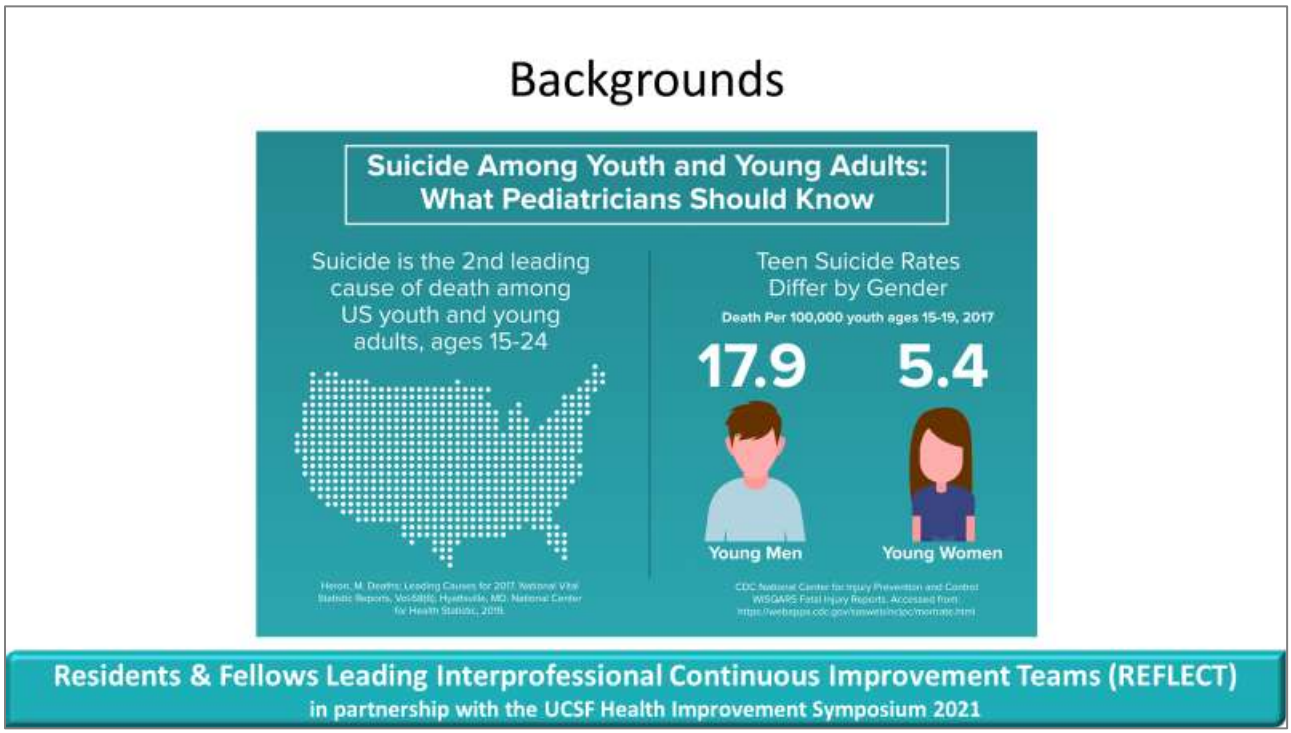
UCSF Health

Adolescent and Young Adult Primary Care Suicidality Screening During a Pandemic

Brittany Badal MD, Angela Barney MD and Deepika Parmar MD MPH

Clinical Fellows of the Adolescent and Young Adult Division



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Poster Video: https://vimeo.com/showcase/8314448/video/545247444

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UCSF Health

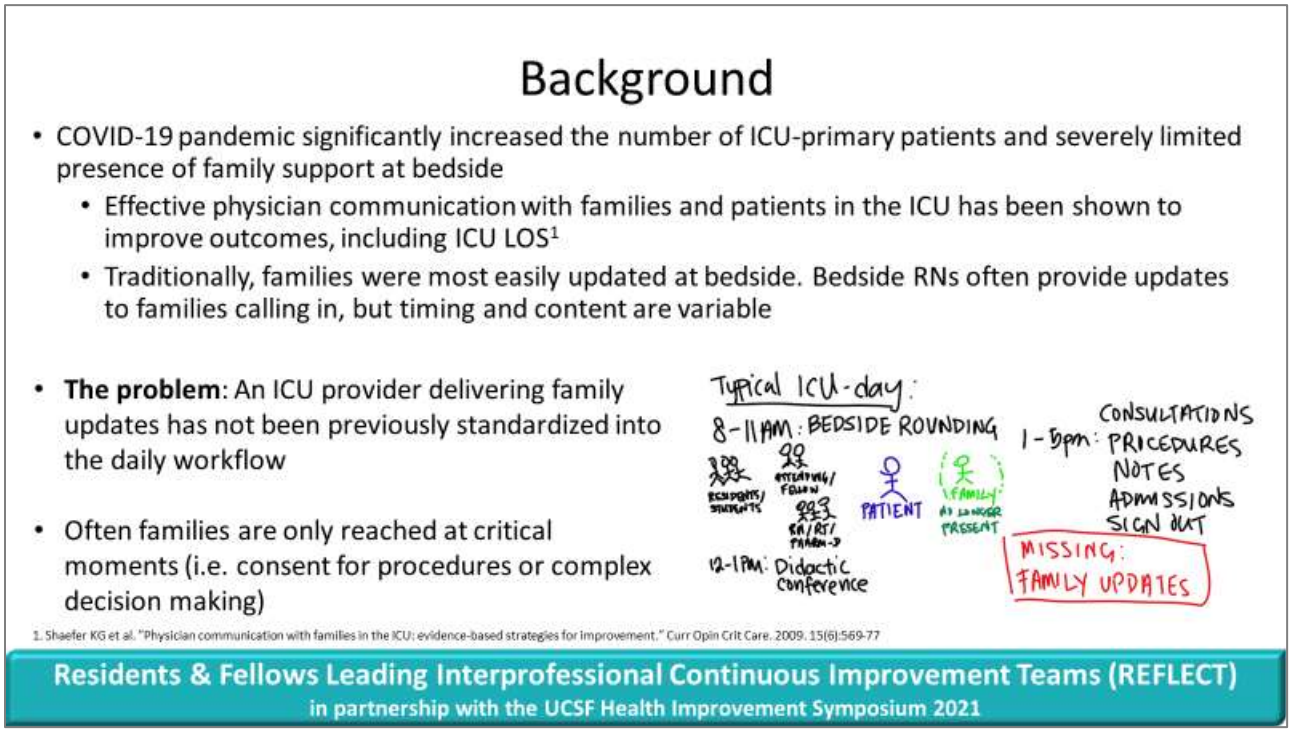
Improving Family Communication in the Intensive Care Unit

Catherine Chiu, MD, Dylan Masters, MD, Rebecca Martinez, MD

Faculty advisor: Kevin Thornton, MD

Critical Care Medicine Fellowship

Department of Anesthesiology and Perioperative Medicine



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Poster Video: https://vimeo.com/showcase/8314448/video/554668709

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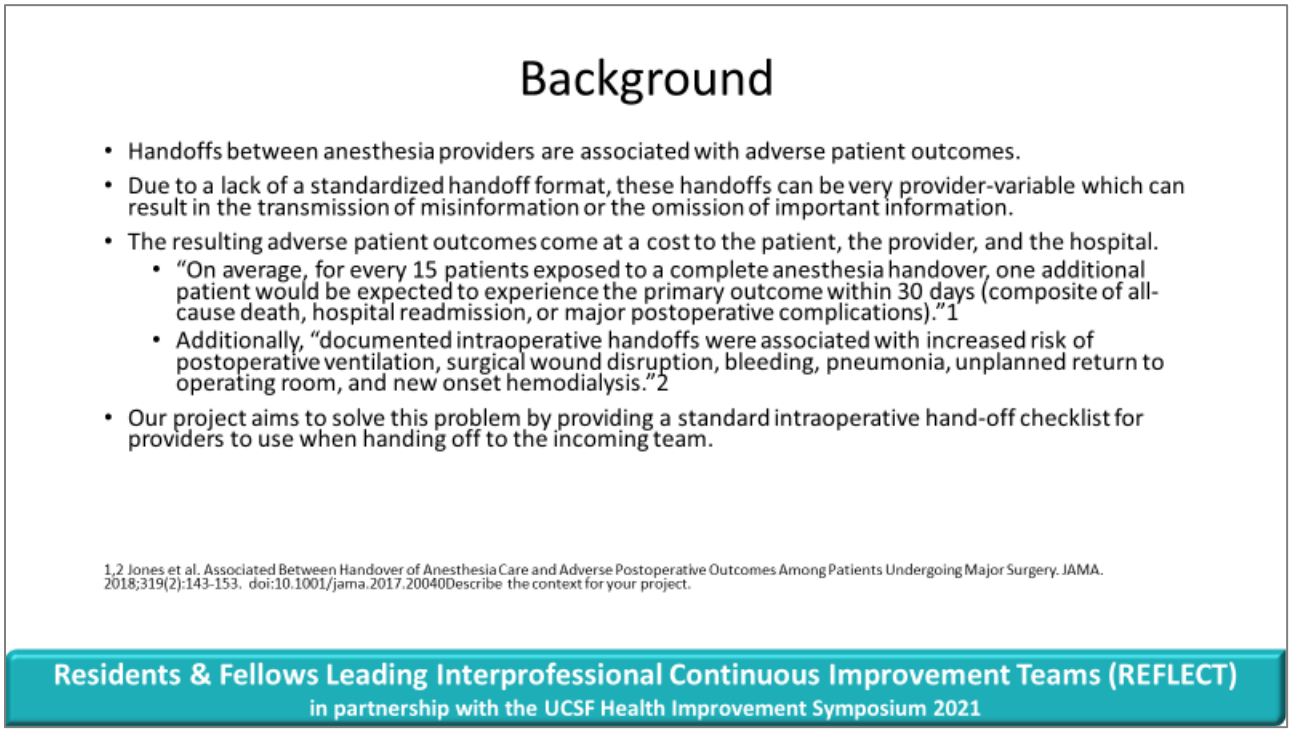
UCSF Health

Intraoperative Handoffs

Rachel Morgan, MD; Elise Delagnes, MD; Sherry Liou, MD

Department of Anesthesia and Perioperative Care



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Poster Video: https://vimeo.com/showcase/8314448/video/545247607

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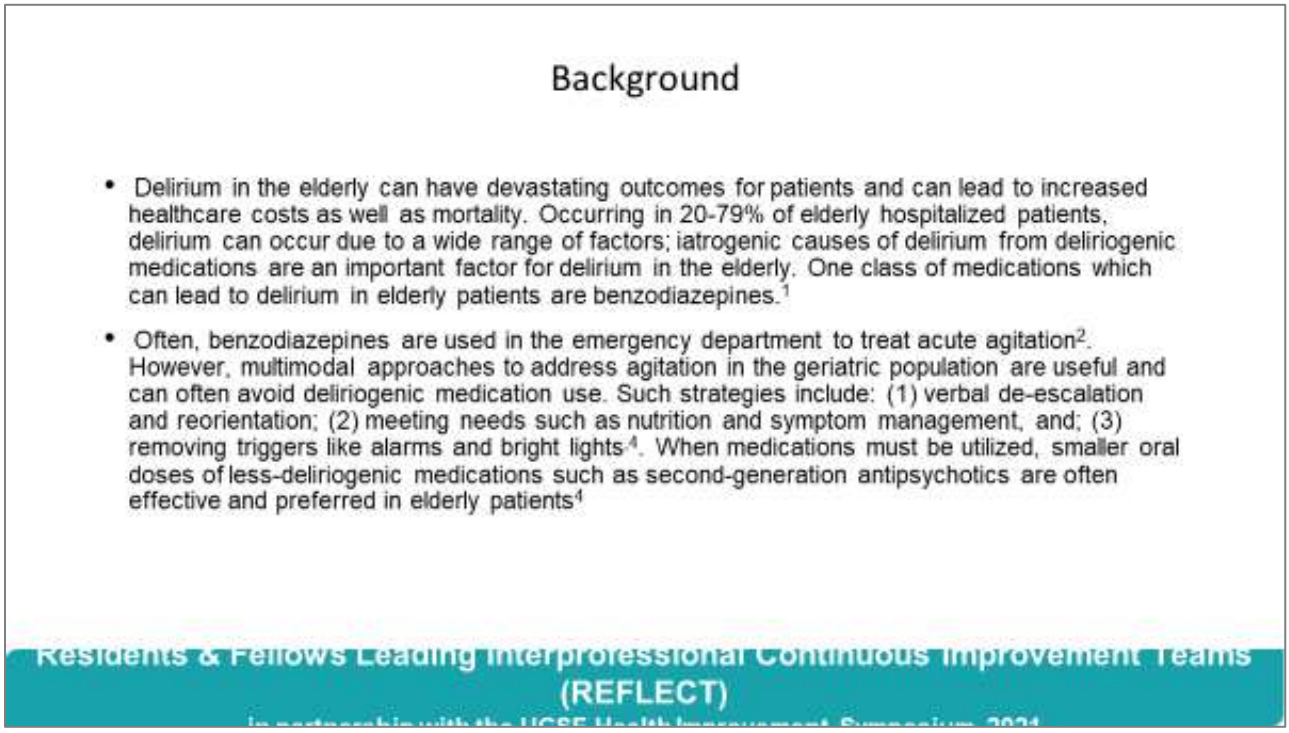
UCSF Health

Better Than Benzos: Decreasing Benzodiazepine Use in Elderly Patients

Presenters: Ania Bilski, Stacey Lakin

QI Team: Ania Bilski, Stacey Lakin, Nick Stark, KJ Stime, Alia Church, Carli Haaesbroek, John Quinn, John Roever

Department of Emergency Medicine



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UCSF Health

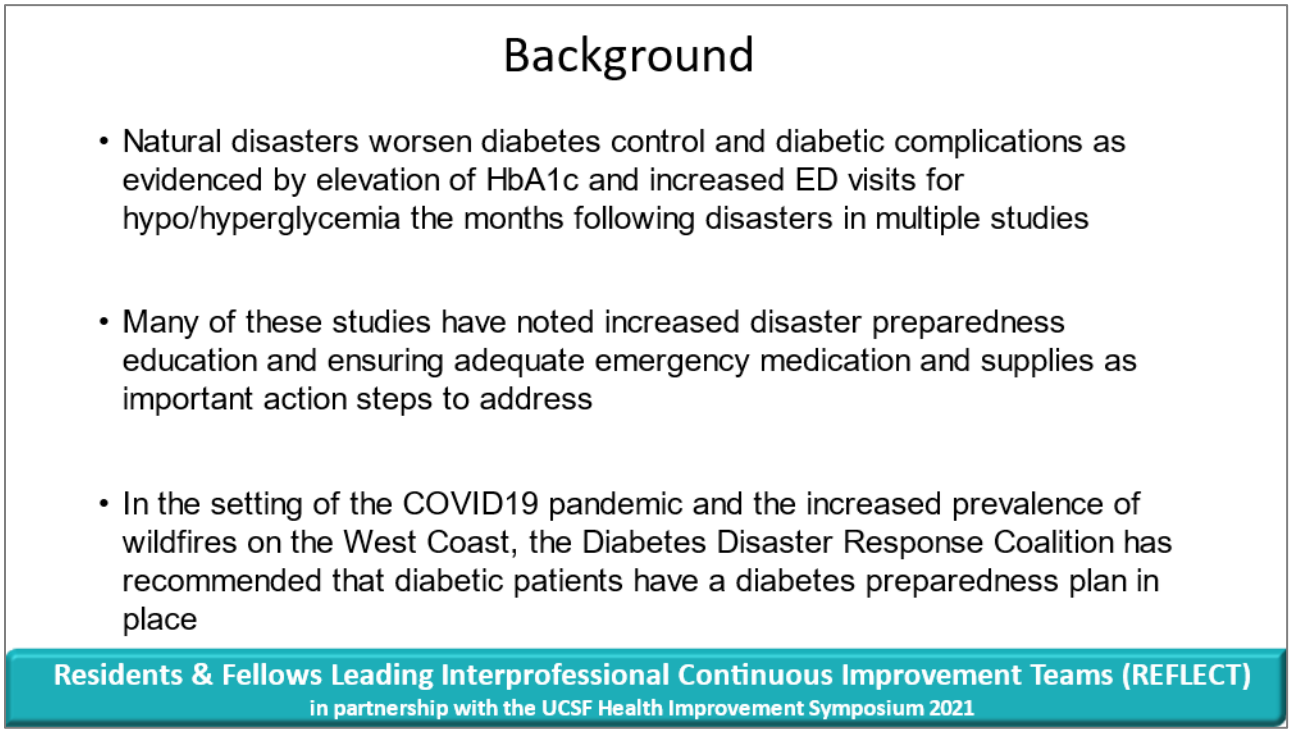
Diabetes Emergency Preparedness

Susan Shey, MD and Muriel Babey, MD

Eileen Koh, MD; Paras Metha, MD;

Endocrinology and Metabolism Fellowship,

Division of Endocrinology, UCSF



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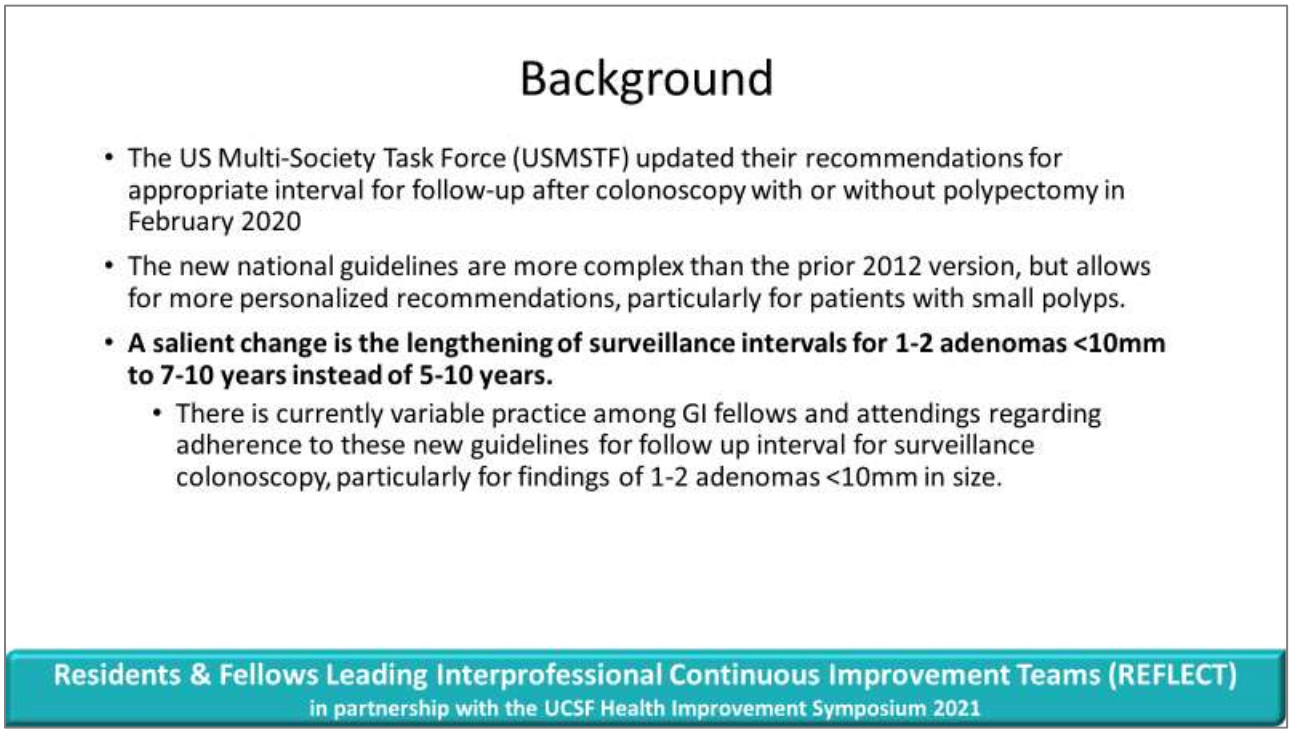
UCSF Health

Improving adherence to USMSTF guidelines for follow up colonoscopy

Annsa Huang, MD , Prashant Kotwani, Connie Wang, Tanya Khan, Cary Kraft

Faculty Mentors: Aparajita Singh, Najwa El-Nachef, Daniel Selvig

Gastroenterology, Liver Transplant, IBD, and Advanced Endoscopy Fellowships



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Poster Video: https://vimeo.com/showcase/8314448/video/555137451

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UCSF Health

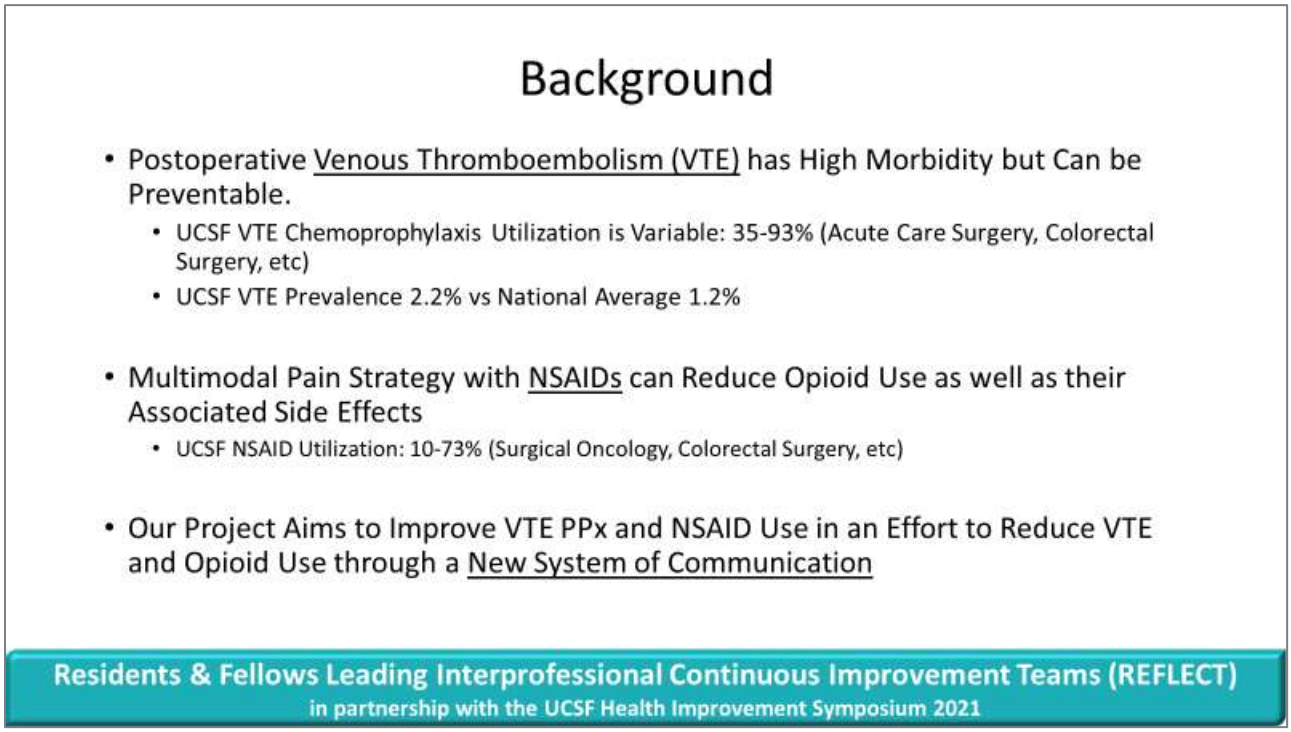
Improving Communication – VTE Prophylaxis & NSAIDs

Presenter: Greg Haro

Resident Team: Elizabeth Lancaster, Yvonne Kelly, Caitlin Collins, Kelly Mahuron

Faculty Sponsors: Dr. Elizabeth Wick, Dr. Tasce Bongiovanni

Department of Surgery



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UCSF Health

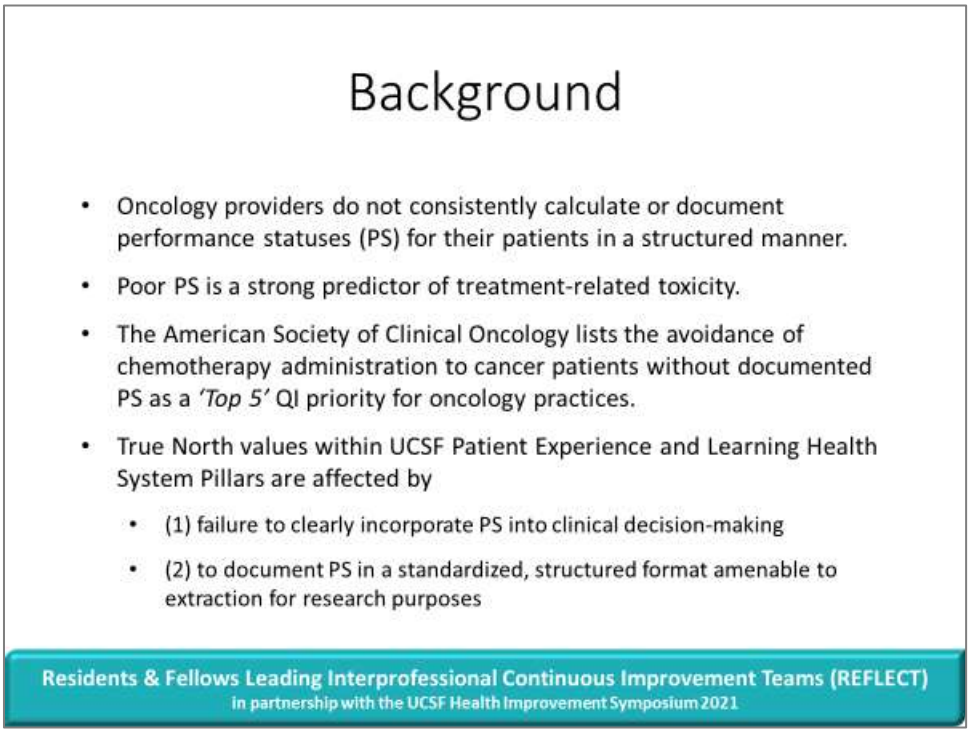
Improving Performance Status Documentation among Hematology-Oncology Patients

Ana Velazquez Manana, MD MSc

Rahul Banerjee MD & Vanessa Kennedy MD

Faculty Mentors: Amy Lin MD & Pelin Cinar MD

Hematology/Oncology



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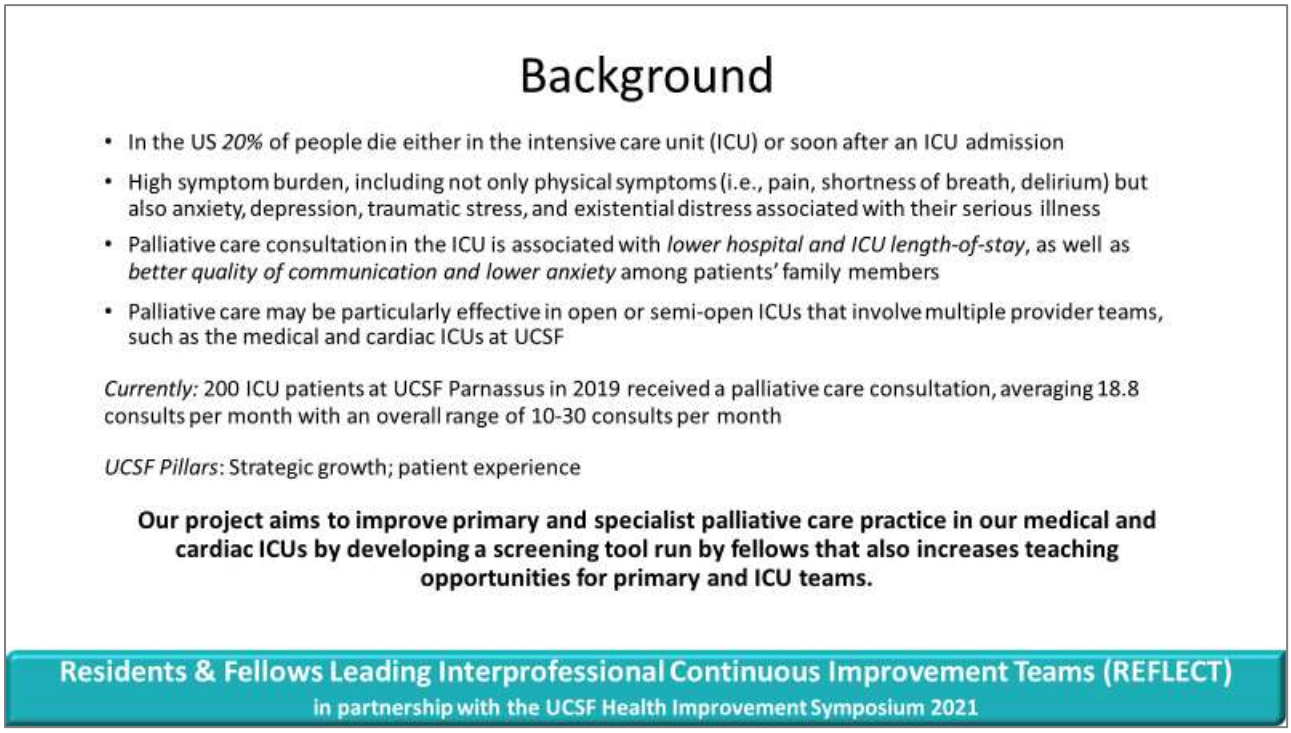
UCSF Health

Screening for Palliative-ICU Consults

Anne Rohlfing, MD; Lee Spitzer, MD

Division of Palliative Medicine



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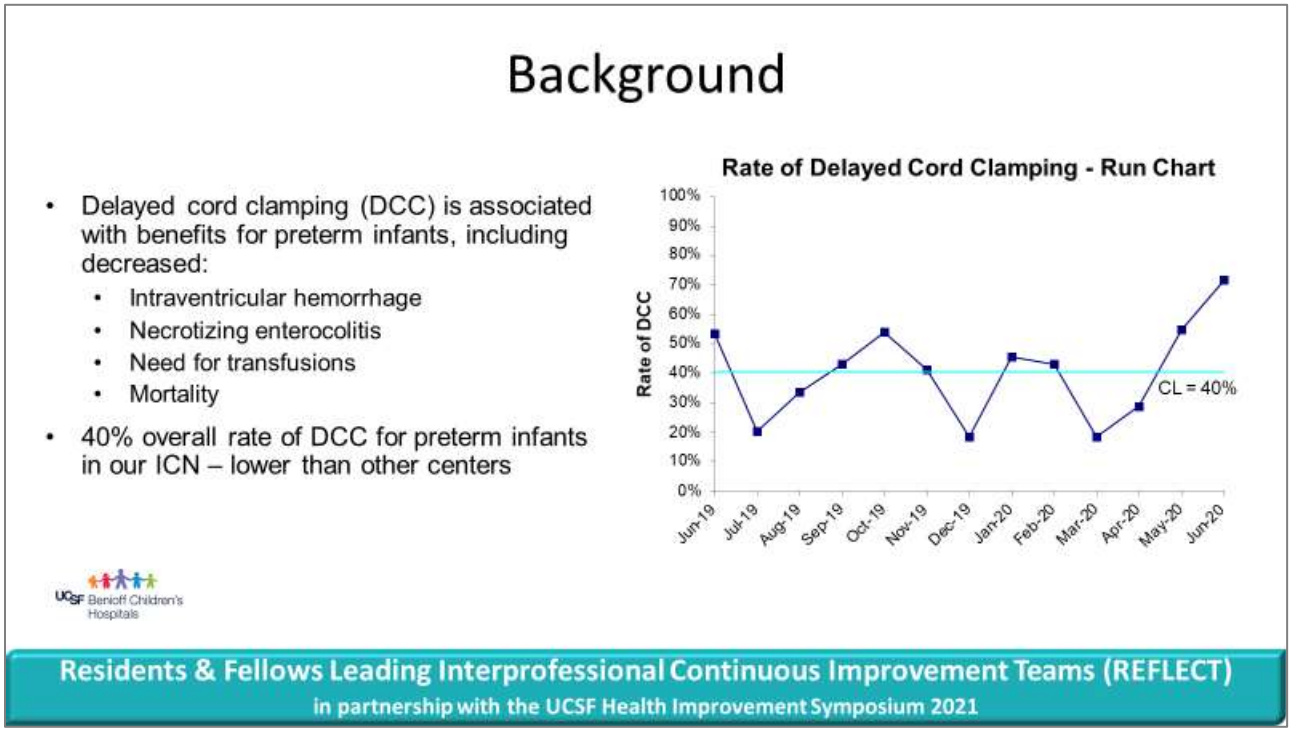
UCSF Health

Improving the rate of delayed cord clamping in preterm infants

Marie Cornet, MD, on behalf of

Team Members: Shannon Chan, Marie Cornet, Meghan Duck, Kate Frometa, Katelin Kramer, Melissa Rosenstein, Martha Tesfalul

Programs: Maternal-Fetal Medicine, Obstetrics, Neonatology, Pediatrics



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UCSF Health

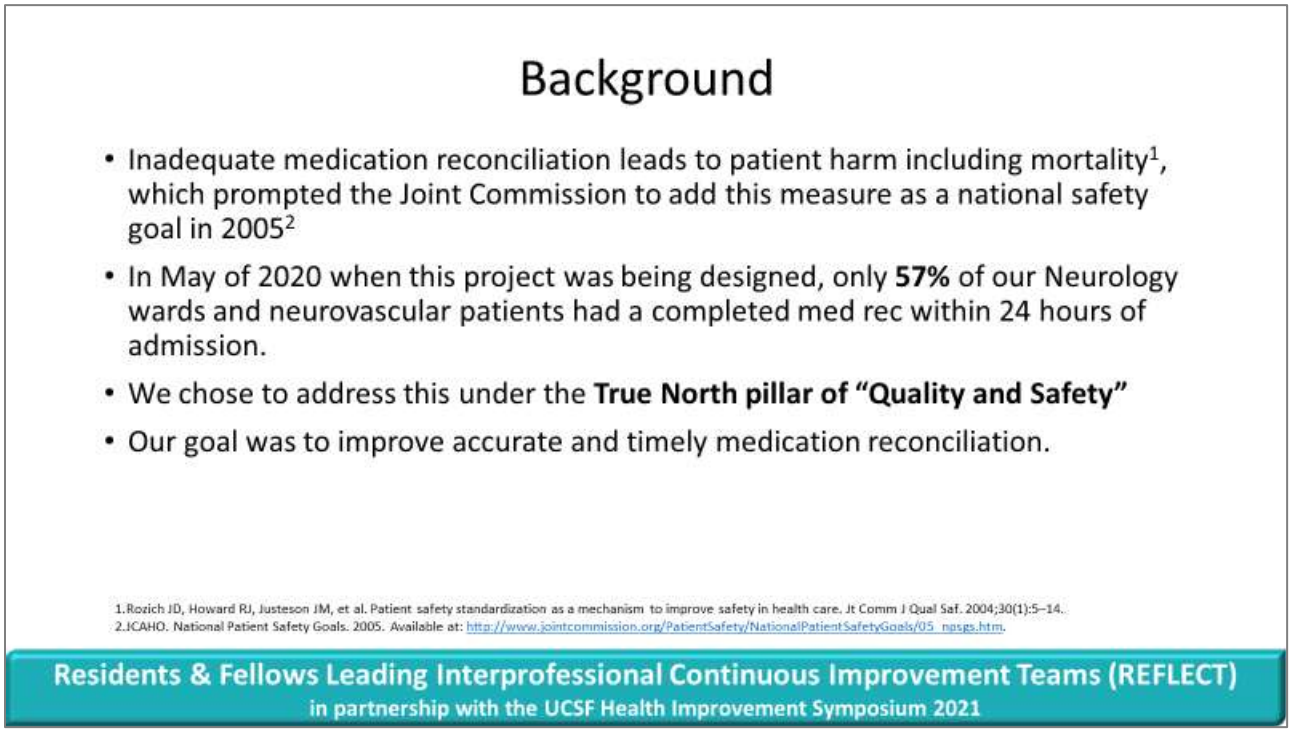
Improving Medication Reconciliation

Presenters: Sonam Dilwali and Drew Breithaupt

UCSF Neurology R3s

Full team: Jill Goslinga, Sharon Chiang, Dattanand Sudarshana

UCSF Neurology Residency



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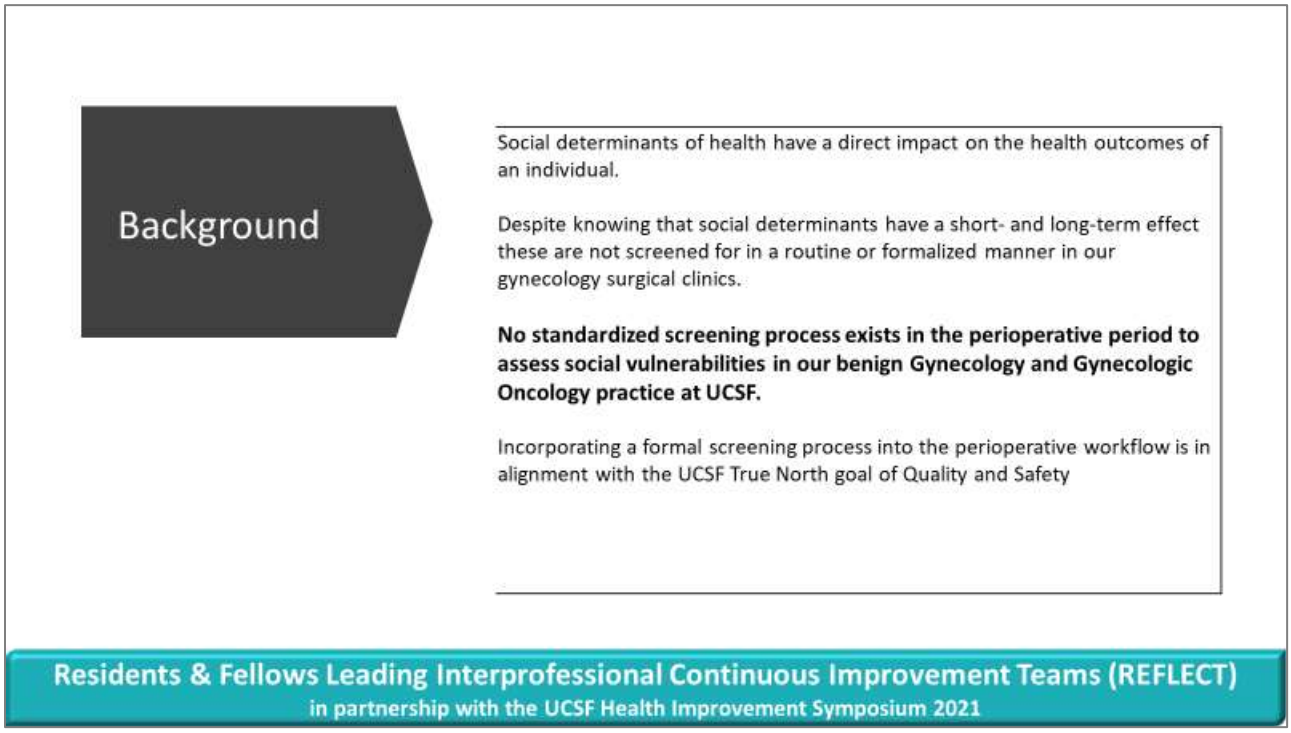
Social Vulnerability Screening in the Gynecology Perioperative Setting

Eduardo Garcia

OBGYN



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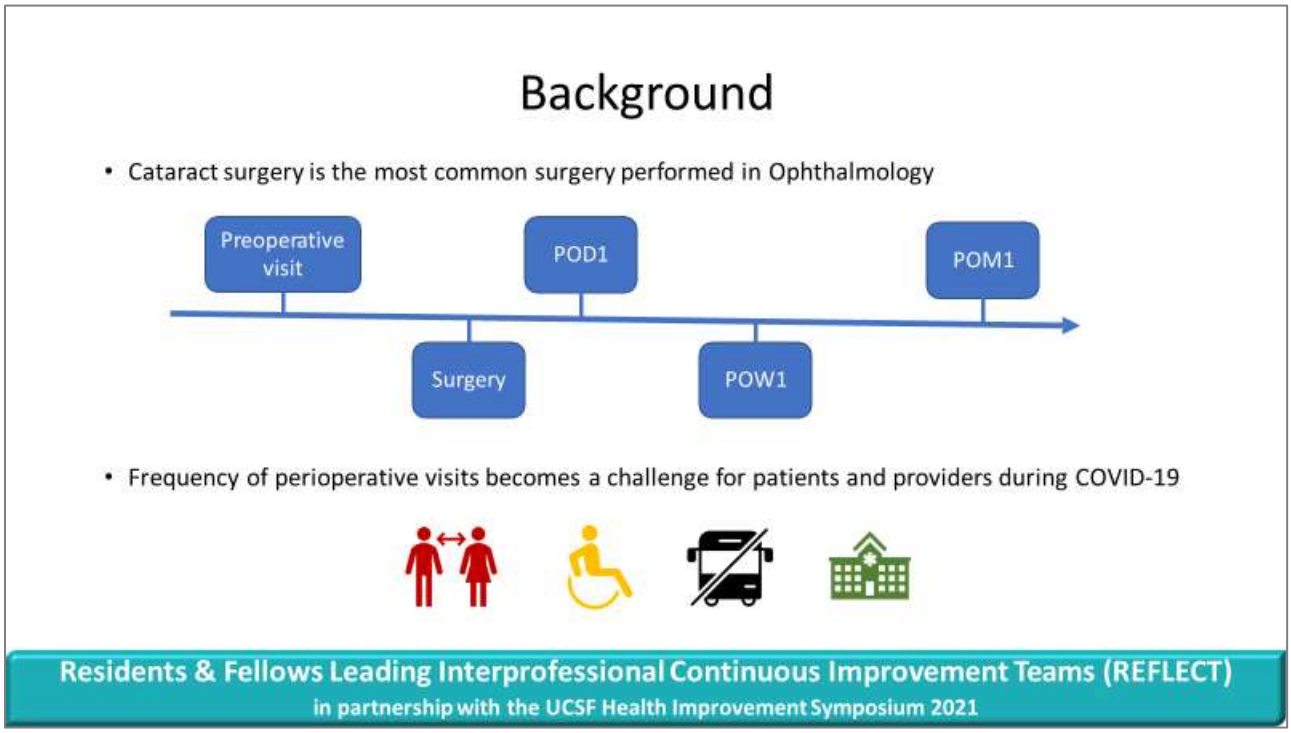
UCSF Health

Accelerating Ophthalmology clinic recovery during COVID-19 with resident-driven telehealth visits for postoperative cataract surgery patients

Stephanie P Chen, Tiffany A Chen – PGY3 Resident QI Project 2020-2021

UCSF Department of Ophthalmology



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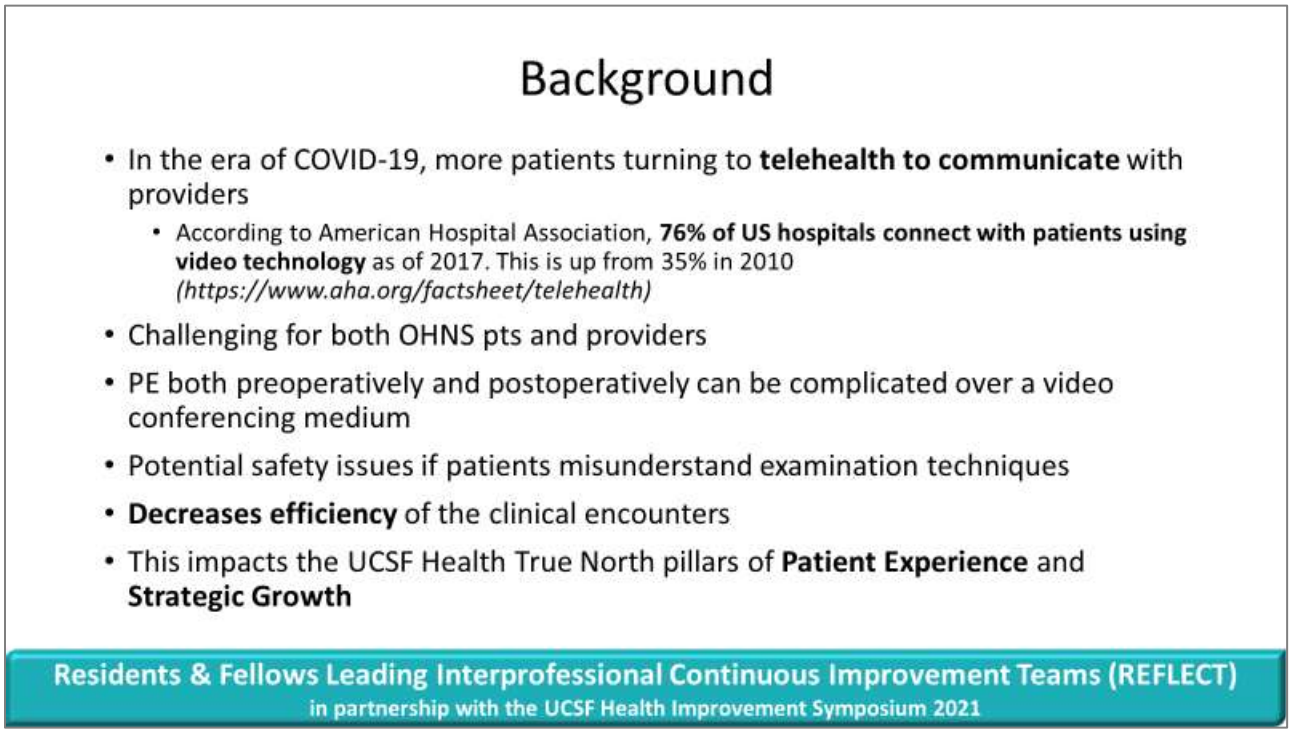
UCSF Health

Improving Telehealth Communication in Otolaryngology

Adrian E. House, MD

Rahul Seth, MD

Department of Otolaryngology – Head & Neck Surgery



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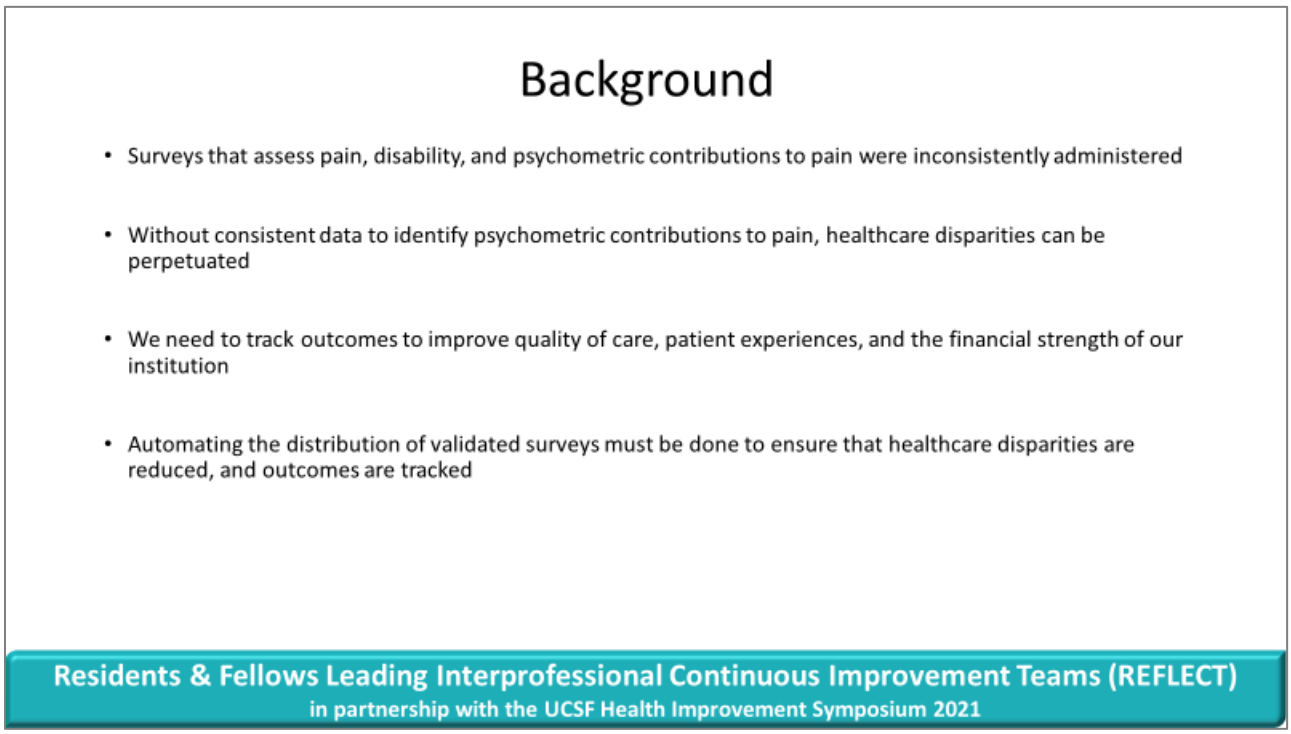
UCSF Health

Implementation and Examination of Outcome Measures in Interventional Pain Management

Danielle Binler, MD, MS

Pain Management Center

Pain Medicine Fellowship Program, Department of Anesthesiology



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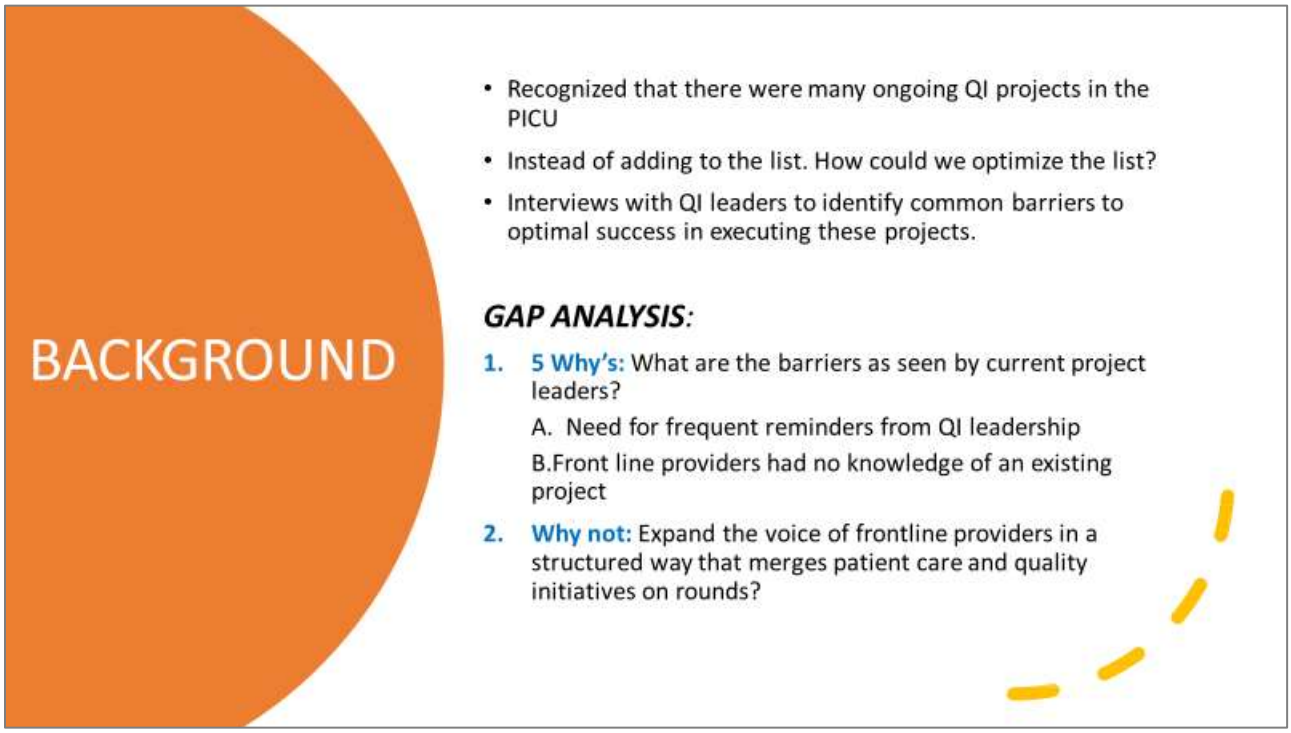
UCSF Health

PICU: Merging QI and Patient Care

Alice Ramirez & Jenna Essakow

[Deborah Franzon ~ Pediatric Intensive Care Unit]

The Learning Health System



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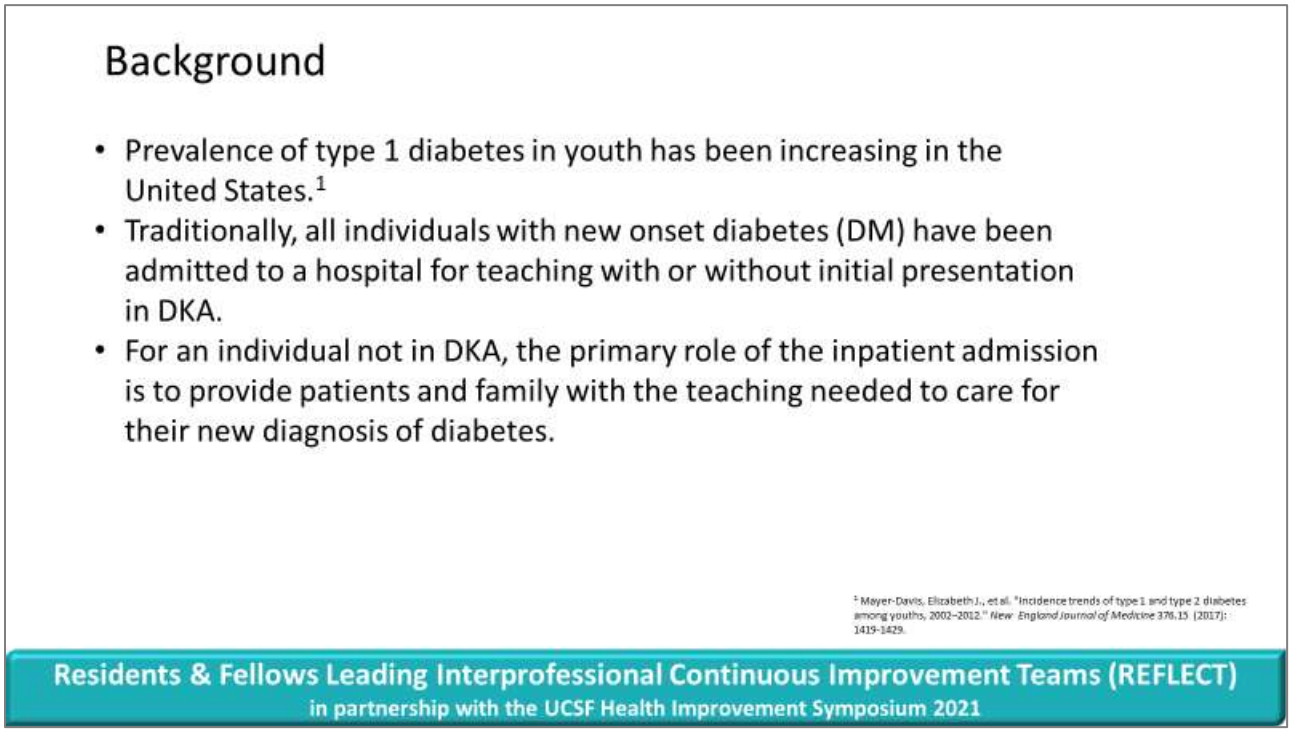
Outpatient Teaching for New Onset Diabetes Patients not in DKA

Fatema Abdulhussein, MD

Hannah Chesser, MD, Caroline Schulmeister, MD, Abby Cobb-Walch, MD

Division of Pediatric Endocrinology

UCSF Benioff Children's Hospitals



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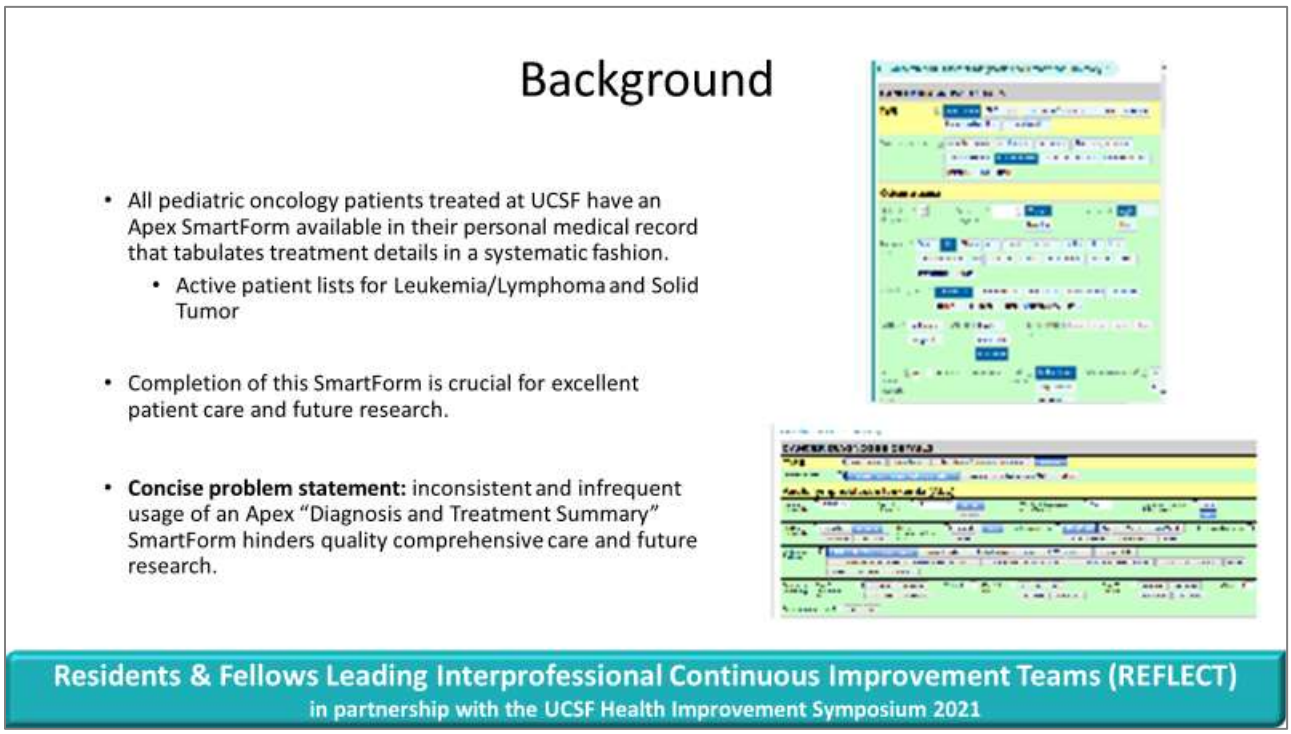
UCSF Health

Systematized Tracking of Meaningful Clinical Information with Apex SmartForms

Project Lead: Betsy Young, MD

Faculty Mentor: Rob Goldsby, MD

Pediatric Hematology/Oncology Fellowship



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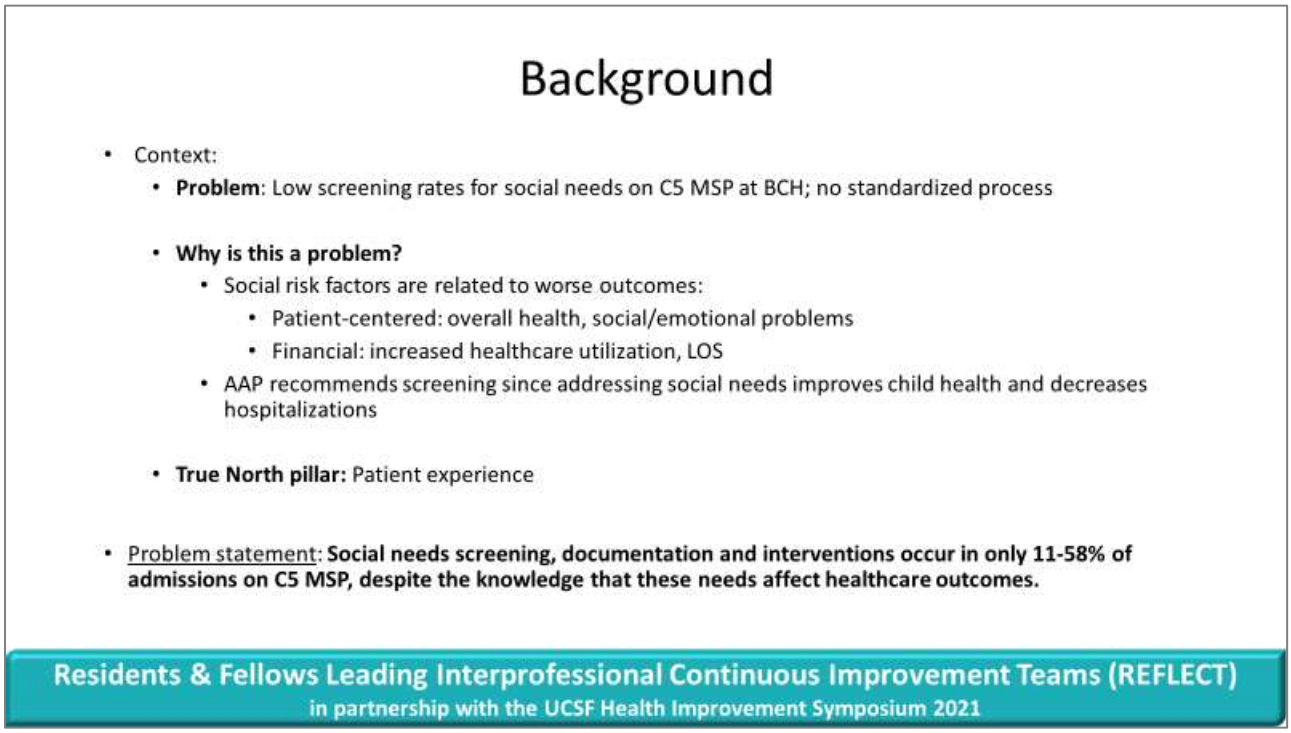
UCSF Health

Increasing Social Needs Screening in Inpatient Pediatrics

Pediatric Hospital Medicine Fellowship

PGY-5: Mathew Nordstrom, Sarah Schechter

PGY4: Nadia Roessler De Angulo, Nicole Penwill



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UCSF Health

Pediatric Beta Lactam Antibiotic Allergy Assessment & Delabeling

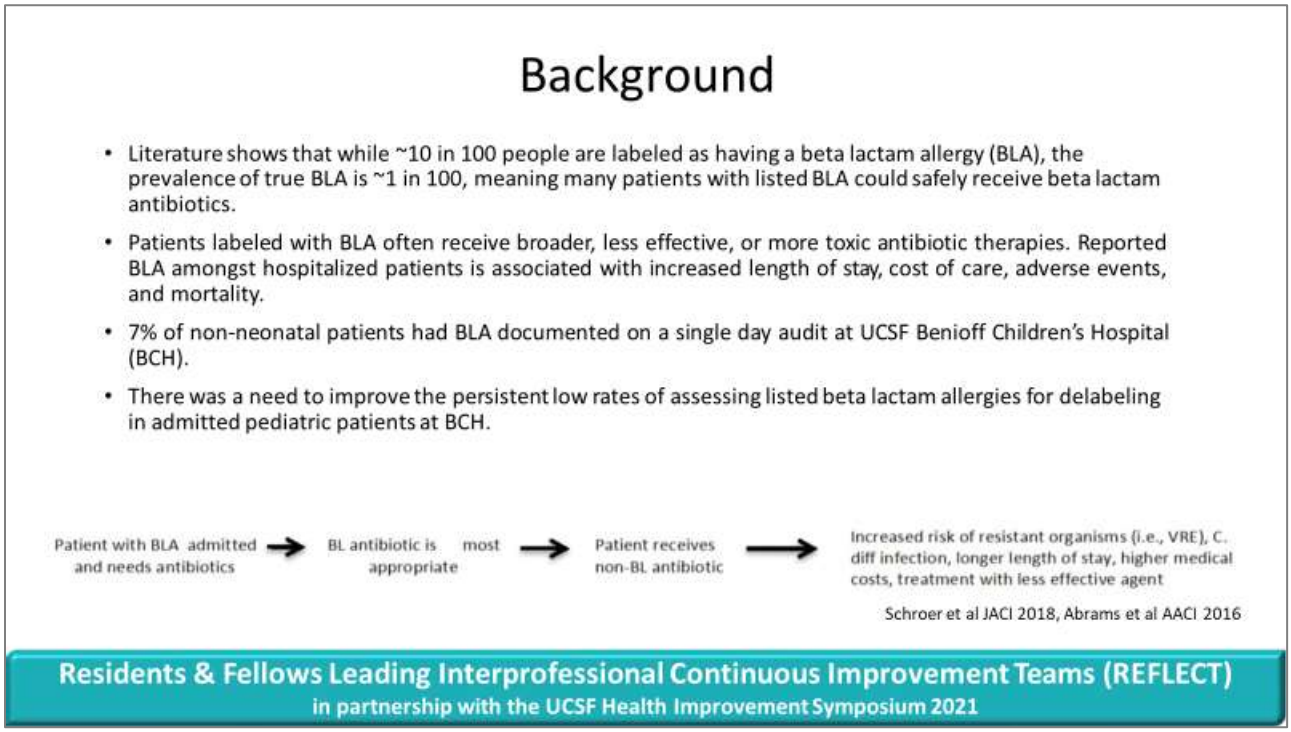
Lauren Grant, MD

Residency/Fellowship Program: Pediatric Infectious Diseases, Pediatric Allergy/Immunology, Pediatrics Residency

Residency/Fellowship Team Leaders: Matthew Kan (AI), Jane Symington (ID) Peter Cooch (ID), Yongtian Tina Tan (Peds), Danielle Nahal (Peds), Lauren Grant (Peds), Ozge Dogan (TCU hospitalist)

Pharmacist Leaders: Steve Grapentine, Pablo Lapantina

Faculty QI Mentors: Rachel Wattier (ID/ASP, primary coach), Trang Trinh (Medication Outcomes Center), Iris Otani (AI)



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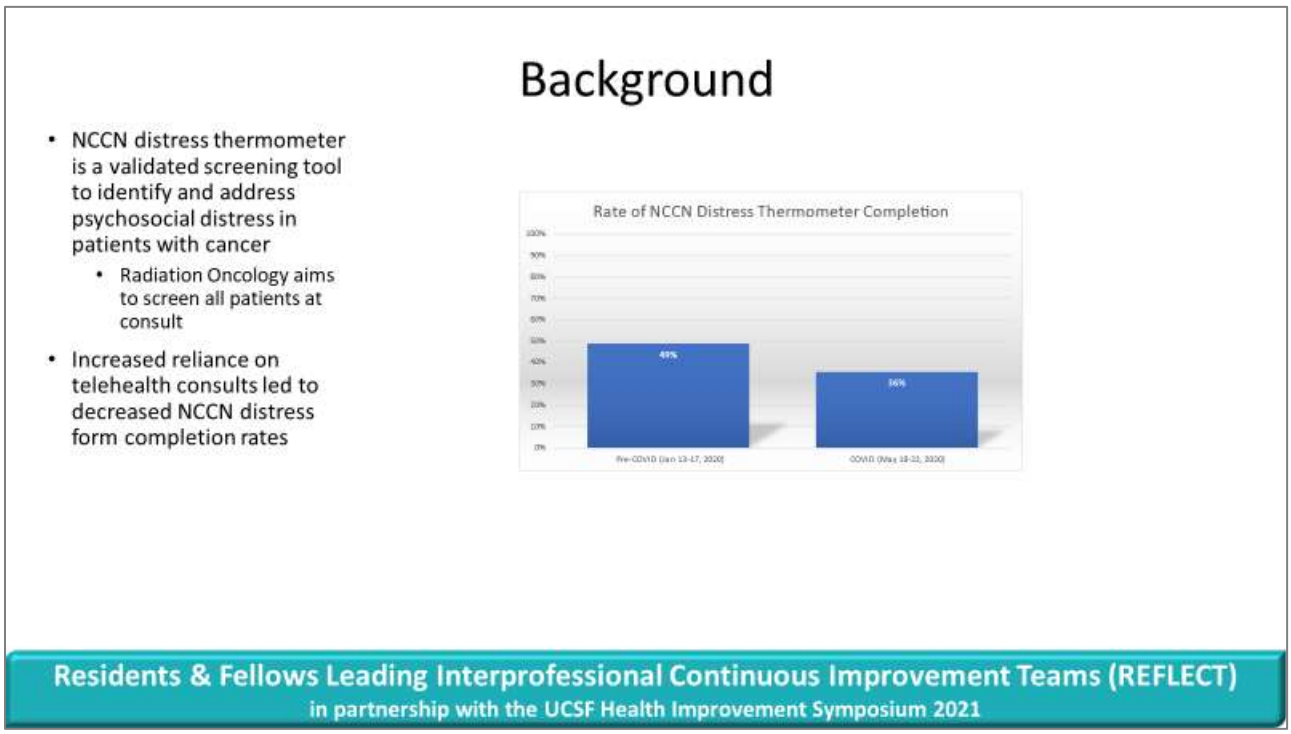
UCSF Health

Improving clinic workflow impacted by COVID: NCCN Distress Thermometer

Presenter: Nam Woo Cho

Jessy Chew, Nam Woo Cho, Sumi Sinha, Harish Vasudevan

Radiation Oncology



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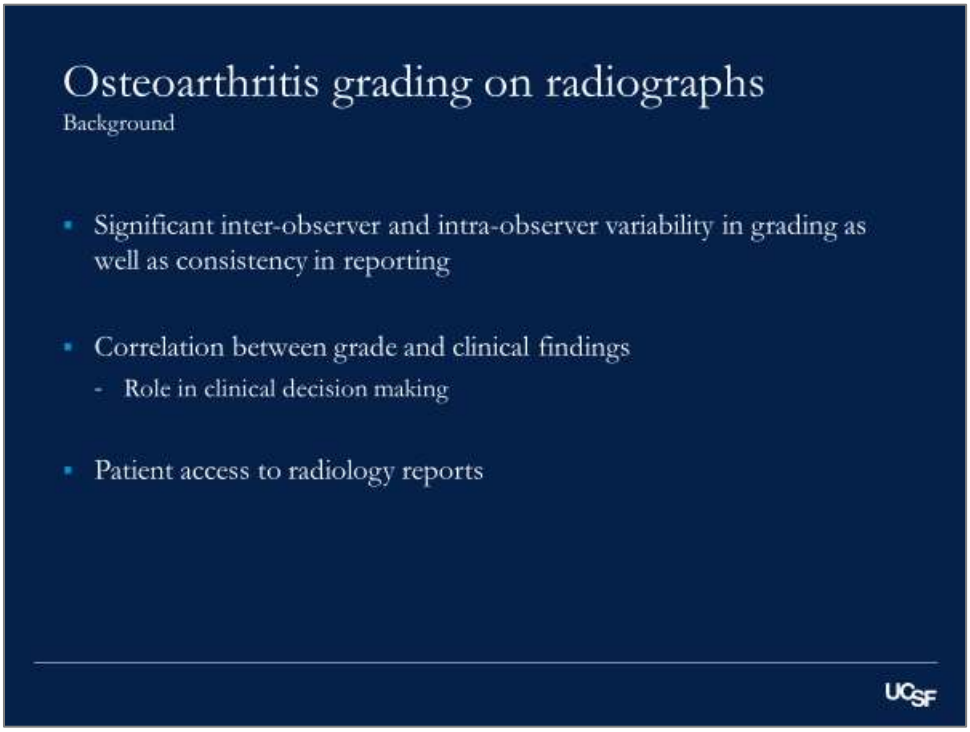
UCSF Health

Kellgrenand Lawrence System for Classification of Osteoarthritis

Yusuke Yagi & Sarasa Kim



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UCSF Health

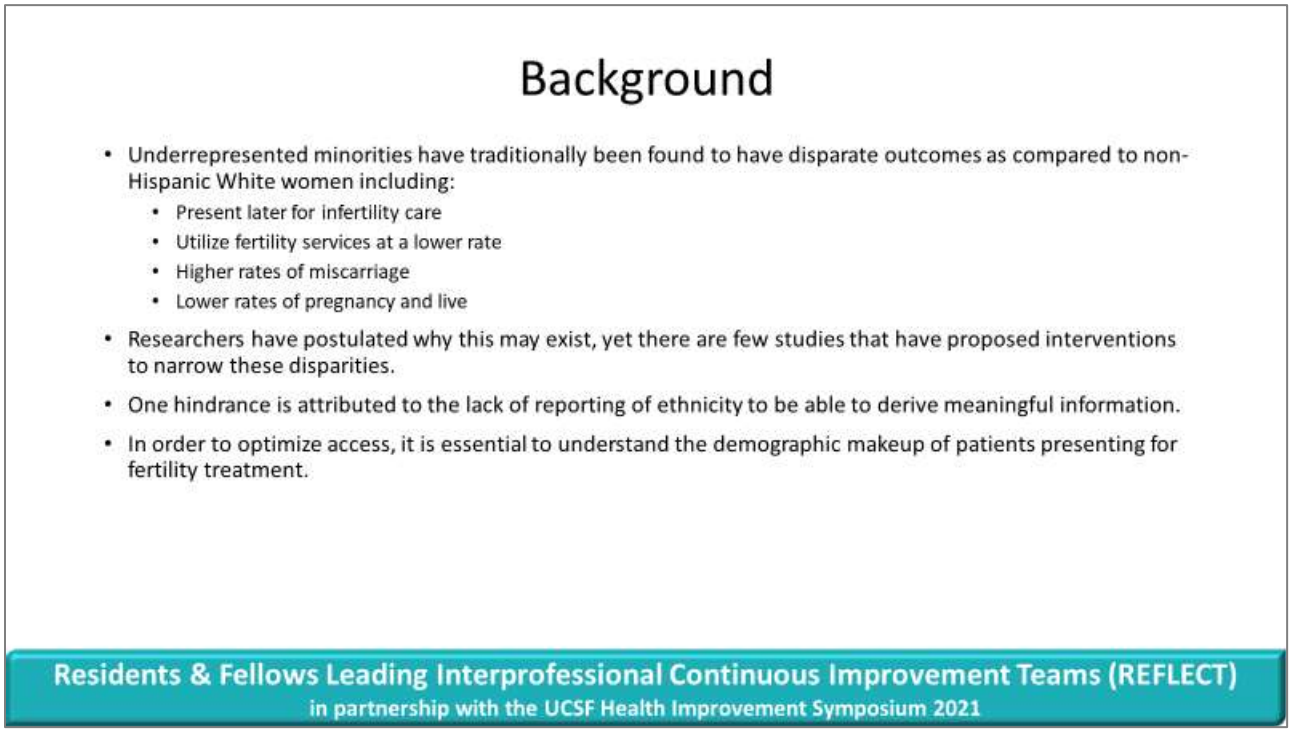
Improving tracking of ethnicity for infertility patients

Jerrine R. Morris, MD, MPH

Faculty Leads: Dr. Yanett Anaya, Dr. James Smith, Dr. Marcelle Cedars

Co-Fellow: Amy Kaing

Reproductive Endocrinology & Infertility



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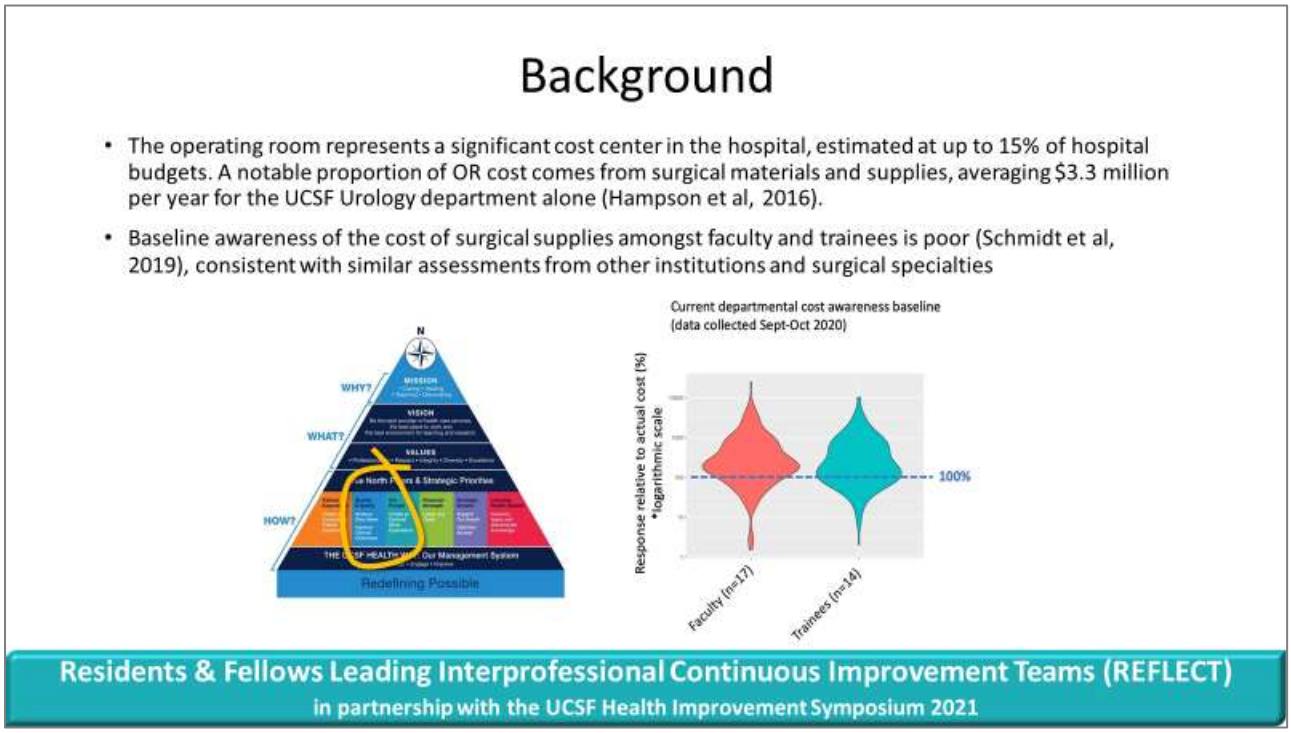
Increasing awareness of disposable surgical supply usage and costs in Urology

Maya R. Overland[1], Heiko Yang[1], John P. Lindsey II[1], Kaiyi Wang[2], Seema Gandhi[3], Thomas L. Chi[1]

[1]UCSF Urology, [2]UCSF Sustainability, [3]UCSF Anesthesia



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Poster Video: https://vimeo.com/showcase/8314448/video/555090516

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UCSF Health

BLSI: Better Lesional Site Identification

Stefan Lowenstein, Sally Tan – QI Chiefs

Dan Klufas, Molly Lohman – QI Emeritus Chiefs

Jen Liu – UCSF Medical Student

Rita Khodosh – Director for Safety and Quality

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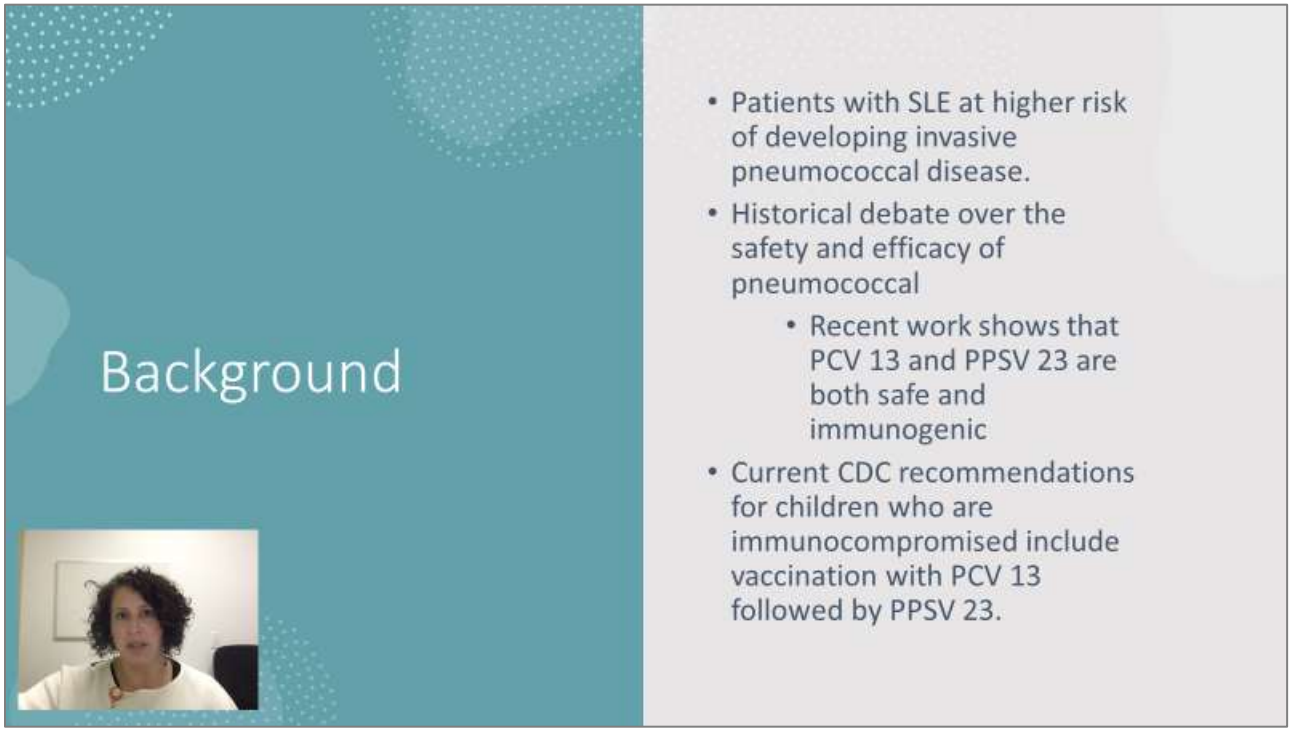
UCSF Health

Improving Pneumococcal Vaccine Rates in Pediatric Patients with SLE

Julia Shalen, MD



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UCSF Health

Improving Discharge Instructions After Gender Affirmation Surgery

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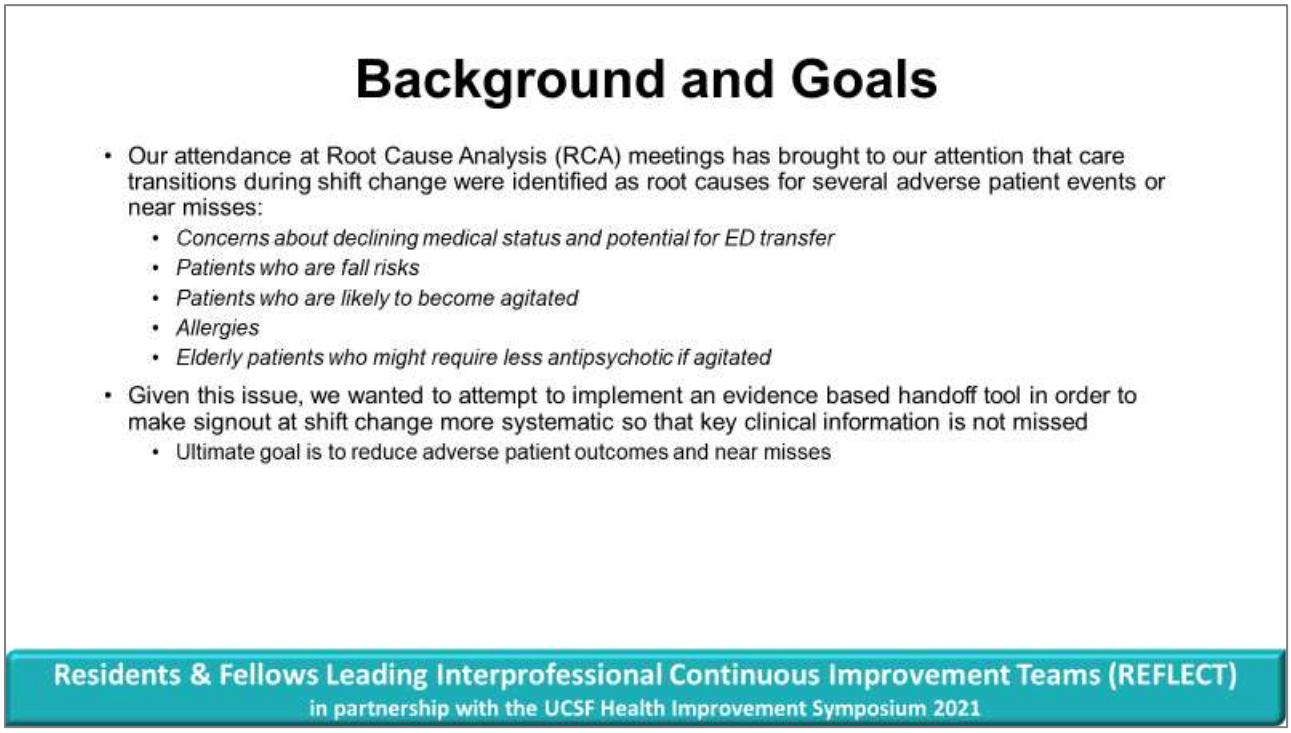
UCSF Health

IPASS for Psychiatry Signout

Panid Sharifnia MD PhD, Lucas Broster MD PhD, Eric Alcid MD PhD

UCSF Psychiatry Residency



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